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July 22, 2019

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Ms. Lorena Reichert
South Dakota Public Utilities Commission
State Capitol Building
500 East Capitol Avenue
Pierre, SD 57501-5050

Re: Docket No. TC19-037
Alliance Communications Cooperative, Inc. ETC/USF Certification

Dear Ms. Reichert:

This letter is in response to the Data Request you issued in the above-referenced docket on July 15, 2019. The questions will be addressed in the manner in which they were posed in your original Data Request.

- 1-1. *Refer to paragraph 6 of the document labeled "Annual ETC Certification Filing": Confirm that the Company is requesting that the Commission issue an appropriate certification to the FCC and USAC indicating that the Company is in compliance with 47 U.S.C. § 254(e) and should receive all federal high cost universal service support determined for distribution to the Company in 2020.*

RESPONSE: Paragraph 6 of the Company's Annual ETC Certification Filing incorrectly referred to calendar year 2019. Paragraph 6 should read as follows:

Also attached and incorporated herein as Exhibit D is the Affidavit of the Company's General Manager affirming and attesting as to the accuracy of the information set forth therein. Based on all the foregoing information, including all information provided within Exhibits A, B, C, and D (attached hereto), the Company requests that this Commission issue an appropriate certification to the FCC and USAC indicating that the Company is in compliance with 47 § 254(e) and should receive all federal high cost universal service support determined for distribution to the Company in 2020. In order to ensure that this certification is issued to the FCC prior to October 1, 2019, the Company would further ask the Commission to expedite this process, to the extent needed to meet such deadline.

CONFIDENTIAL

Ms. Lorena Reichert

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TC17-037 Response to Data Request 1

1-2 *Refer to Exhibit C – SA 391657: Provide further detail on the 2 complaints and how they were resolved.*

RESPONSE:

Neither of the two complaints related to services regulated by this Commission. The first complaint was received on March 21, 2018 by a customer utilizing VOIP telephone service. The customer in question requested that his number be ported. His carrier had no point of presence in the Company's service territory so the Company was unable to fulfill his request. The complainant was referred to his VOIP carrier.

The second complaint was received on July 24, 2018 and claimed that the closed captioning on ESPN I and II was not functioning properly. The Company reported the problem to the programming network.

If you have any questions regarding the information contained in this letter or require any additional information or documentation, please feel free to contact me at your convenience at 605-335-4989. Thank you for your consideration of this matter.

Sincerely,

CUTLER LAW FIRM, LLP



Ryan J. Taylor
For the Firm

Attachment

cc: Kari Flanagan