

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION  
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH  
ANNUAL REPORT  
JULY 1, 2019**

Company: Clarity Telecom, LLC dba Vast Broadband

Address: 912 South Main Street  
Suite 106  
Sikeston, MO 63801

Telephone number: 573-481-2765

Company contact: Kristin Burton

Study Area Code: 399006

Lifeline/Tribal Link Up Advertising/Outreach Activities:



Advertise in media of general distribution.\* (See attached advertisement(s).)



Letter to existing and new customers regarding the availability of Lifeline/Tribal Link Up within 1<sup>st</sup> 30 days of service.\* (See attached letter.)

Company's Lifeline/Tribal Link Up information in directory.



Company's Lifeline/Tribal Link Up information available on Company website. <http://www.vastbroadband.com/lifeline-assistance/>



Company's information posted on USAC website.

Other (describe):

\*Required

# *Need Help Paying For Your PHONE & INTERNET SERVICE?*

Vast Broadband's Lifeline discount may be able to help. Lifeline is a government program that provides a monthly discount on phone and Internet service to eligible households\*. Since 1985, the Lifeline program has helped millions of eligible Americans stay connected to family, work, doctors, and emergency services by making phone and Internet service more affordable.

\*Lifeline is available on one telephone line and internet connection per household and is nontransferable.

To see if you qualify for Lifeline, please visit  
[VASTbroadband.com/lifeline-assistance](http://VASTbroadband.com/lifeline-assistance)



**VASTbroadband.com**



SF-ALMod7267-01



**Contact Us**  
**vastbroadband.com**  
**888-745-2888**

**Account Number:** 003160401  
**Billing Date:** 09/20/2018  
**Total Amount Due:** **\$85.94**  
**Payment Due By:** Oct 14, 2018

#### STATEMENT SUMMARY

|                         |                |
|-------------------------|----------------|
| New Charges             | \$85.94        |
| <b>Total Amount Due</b> | <b>\$85.94</b> |

#### NEW CHARGES SUMMARY

|                          |                |
|--------------------------|----------------|
| Monthly Service Charges  | \$67.98        |
| Taxes                    | \$17.96        |
| <b>Total New Charges</b> | <b>\$85.94</b> |



Thank you for choosing Vast Broadband!

We look forward to providing you with reliable broadband service, your choice of home entertainment and the best customer service experience.

Please review your first statement and make payment of **\$85.94** on or before **Oct 14, 2018** which is your due date.

Payment must be made by this date to avoid additional administrative fees. We appreciate your business and look forward to servicing you in the future.

If you are a Vast Internet customer, by paying this invoice you accept and agree with the Vast Broadband acceptable use policy requirements located at <https://www.vastbroadband.com/acceptable-use-policy/>.



5100 S. Broadband Lane  
 Sioux Falls, SD 57108  
 7540 0100 NO RP 20 09202018 NNNNNY 01 000468 0002

MARY FARRELL  
 3607 CROWN CT  
 RAPID CITY SD 57702-0521

Detach and enclose this coupon with your payment. Please write your account number on your check or money order.

**Account Number:** 003160401  
**Payment Due By:** Oct 14, 2018  
**Total Amount Due:** **\$85.94**

**Amount Enclosed:** \$ \_\_\_\_\_

We proudly accept



VAST BROADBAND  
 PO BOX 35153  
 SEATTLE, WA 98124-5153



00101001001003160401540008594





**Contact Us**  
**vastbroadband.com**  
**888-745-2888**

**Account Number:** 003160401  
**Billing Date:** 09/20/2018  
**Total Amount Due:** **\$85.94**  
**Payment Due By:** Oct 14, 2018

### Need Help Paying Your Telephone or Broadband Bill?

Vast Broadband's Lifeline discount may be able to help. Lifeline is a government program that provides a monthly discount on telephone or broadband service to eligible households\*. Since 1985, the Lifeline program has helped millions of eligible Americans stay connected to family, work, doctors, and emergency services by making telephone service more affordable. To see if you qualify for Lifeline, please visit [VASTbroadband.com/lifeline](http://VASTbroadband.com/lifeline).

*\*Lifeline is available on one telephone line or one broadband connection per household and is nontransferable.*



You can now pay your Vast bill by phone! Vast has recently launched a new phone system allowing customers to pay their bill at the touch of a button. Just call 888-745-2888 and follow the prompts. You will need your credit card or checking account and your Vast account number located at the top right of this bill.



Follow us on Social Media! Get up-to-the-minute news, updates, and outage information via Facebook and Twitter. Or visit the Vast YouTube Channel for our latest video tutorials.



What is Carrier Service Fee? The Carrier Service Fee helps cover administrative expenses for national and local regulatory fees and programs, as well as connection and account servicing charges. This fee is not a tax or charge required by the government.

**Beginning Balance..... \$0.00**

### SERVICE CHARGES

|                                    |                                   |                |
|------------------------------------|-----------------------------------|----------------|
| 09/18 - 10/17                      | Advanced Modem Rental .....       | \$7.99         |
| 09/18 - 10/17                      | Bundled Service .....             | \$59.99        |
|                                    | Includes: 100Mbps Internet, Phone |                |
| <b>Total Service Charges .....</b> |                                   | <b>\$67.98</b> |

### TAXES AND FEES

|                       |        |
|-----------------------|--------|
| State Sales Tax ..... | \$3.46 |
| City Sales Tax .....  | \$1.36 |

### TELEPHONE AND CIRCUIT TAXES AND FEES

|                                     |                |
|-------------------------------------|----------------|
| Access Recovery Charge.....         | \$0.96         |
| Federal Access Charge .....         | \$6.50         |
| Carrier Service Fee .....           | \$1.61         |
| E911 .....                          | \$1.25         |
| Federal Excise Tax.....             | \$0.60         |
| Federal USF Fee.....                | \$2.07         |
| Telecommunications Relay Service... | \$0.15         |
| <b>Total Taxes and Fees .....</b>   | <b>\$17.96</b> |

**TOTAL AMOUNT DUE ..... \$85.94**

### SERVICE LOCATIONS

3607 CROWN CT RAPID CITY SD 57702-0521

Franchise Authority: City of Rapid City (SD0297) 300 Sixth Street Rapid City, SD 57701

**Change of Address** Effective Date: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home # \_\_\_\_\_

Business # \_\_\_\_\_

☐ **YES**, Please enroll me in Vast Broadband AutoPay Program. I authorize Vast to automatically charge my credit/debit card the total balance due on my Vast Broadband statement on the payment due date each month. I understand the balance due may vary month to month depending on the services provided and the statement will be sent to me approximately two weeks before the payment due date. I may cancel at any time by written notice to Vast Broadband.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Email: \_\_\_\_\_

Credit Card ☐ VISA ☐ MasterCard ☐ Discover ☐ American Express

Credit Card #: \_\_\_\_\_

Name As On Credit Card: \_\_\_\_\_

Zip Code Of Card Holder: \_\_\_\_\_ Exp Date: \_\_\_\_\_

Bank Account ☐ Checking (attach a voided check) ☐ Savings

Bank Account #: \_\_\_\_\_

Routing and Transit #: \_\_\_\_\_

SC2FF002