

## EXHIBIT C

As required by ARSD §§ 20:10:32:54(3), 20:10:32:54(4) and 20:10:32:54(5). The Company submits Exhibit C.

### **Outages**

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During 2018, the Company had the following Service Outages previously reported to the South Dakota Public Utilities Commission. A copy of each outage as filed is attached.

Number of Service Outages:   1  

There was a fiber cut which caused a 40 min. outage on June 26<sup>th</sup>.

### **Unfulfilled Service Requests**

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During 2018, the Company had the following number of unfulfilled service requests including how the Company attempted to provide service to the potential customer.

Number of Unfulfilled service requests:   0  

How the Company attempted to provide service to the potential customer:

### **Customer Complaints**

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During 2018, the Company's customer service department received an estimated number of complaints from consumers.

Number of Complaints:   0