

BEFORE THE  
SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

IN THE MATTER OF THE REQUEST OF )  
CHEYENNE RIVER SIOUX TRIBE ) TC 19-028  
TELEPHONE AUTHORITY FOR )  
CERTIFICATION REGARDING ITS USE ) CONFIDENTIAL RESPONSE TO  
OF FEDERAL UNIVERSAL SERVICE ) STAFF'S DATA REQUEST  
SUPPORT. (STUDY AREA 391647), )

Cheyenne River Sioux Tribe Telephone Authority ("CRSTTA"), by and through its attorney, responds to Staff's Data Request as follows:

**1.1. Refer to item 6 on page 2 of the filing. Verify that the second to last sentence should read "distribution to the Authority in 2020".**

Response: Yes, the year should be 2020 not 2019.



**1.3. Refer to the Unfulfilled Service Requests section of Exhibit C.**

**a) When does CRSTTA project these three customers will have service?**

Response: The three customers that had unfulfilled service requests only had Applications for Service submitted. We are currently working with them to get all required documents (i.e., easements) and fees in order to plow the fiber drop to their location.

**b) What is a typical timeline for providing a customer service upon their initial request?**

Response: Once all required documents and any applicable deposit/fees are obtained from the customer, the typical timeline for providing the service is 15-25 days, depending on variable factors such as weather.

**1.4. Provide a current letter to existing and new customers regarding the availability of Lifeline/Tribal Link Up that would include the 2019 Health and Human Services Poverty Guidelines.**

Response: A copy of the 2019 Annual Lifeline Letter is attached.

**1.5. Refer to the Tribal Lifeline and Linkup Program section of CRSTTA's website [www.crstta.com/services/telephone](http://www.crstta.com/services/telephone).**

a) **The first paragraph states "this program can decrease your local monthly telephone service by as much as \$25.25 per month". Should this state "by as much as \$34.25 per month"? If so, make this correction on CRSTTA's website. If not, explain where this number comes from.**

Response: This has been corrected to \$34.25 per month on the website.

b) **This section of the website still uses 2018 Health and Human Services Poverty Guidelines. Update this section to include 2019 Health and Human Services Poverty Guidelines.**

Response: This has been corrected on the website.

DATED this 5 day of July, 2019.

RITER, ROGERS, WATTIER &  
NORTHRUP, LLP

BY:  \_\_\_\_\_

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CERTIFICATE OF SERVICE

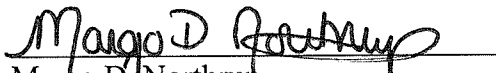
The undersigned hereby certifies that a true and correct copy of Confidential Response to Staff's Data Request was sent by electronic notice to the following:

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