

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JULY 1, 2019**

Company:

Address:

Telephone number:

Company contact:

Study Area Code:

Lifeline/Tribal Link Up Advertising/Outreach Activities:

- Advertise in media of general distribution.* (See attached advertisement(s).)
- Letter to existing and new customers regarding the availability of Lifeline/Tribal Link Up within 1st 30 days of service.* (See attached letter.)
- Company's Lifeline/Tribal Link Up information in directory.
- Company's Lifeline/Tribal Link Up information available on Company website. <http://www.rtcom.net/lifeline-assistance/>
- Company's information posted on USAC website.

Other (describe):

*Required

2018

Dear South Dakota Customers:

Many low-income families qualify for assistance with phone charges, but don't realize that this help is available. Lifeline provides qualified customers with a \$9.25 monthly discount.

To be eligible for Lifeline using the program-based eligibility option, a customer must be on Medicaid, Supplemental Nutrition Assistance Program (SNAP), Federal Public Housing Assistance, Section 8 (FPHA), Veteran's Pension & Survivor Benefit, or Supplemental Security Income (SSI). Even if you do not participate in any of the above programs, you may still qualify for Lifeline based on your household income level. You may contact RT Communications for application forms and income guidelines.

The program is limited to one benefit per household and the benefit is non-transferable.

Lifeline is a government benefit program and anyone who willfully makes false statements in order to obtain a benefit can be punished by fine or imprisonment or can be barred from the program.

For more information, or to find out if you qualify for the Lifeline, call RT Communications at 1-800-647-9841, the South Dakota Public Utilities Commissions at 1-800-332-1782, or the Federal Communications Commission at 1-888-CALL-FCC. You may visit the "Lifeline Across America" website at www.lifeline.gov.

LIFELINE

Lifeline is the FCC's program to help make communications services more affordable for low-income consumers. Lifeline discounts can be applied to voice and broadband service. Only eligible consumers may enroll. Participation in Medicaid, SNAP, (formerly called food stamps) FPHA (federal public housing assistance program), SSI (supplemental security income) or Veteran's Pension & Survivor Benefit can qualify you for Lifeline. Even if you do not participate in any of the above programs, you may still qualify for Lifeline based on your household income level. Additional benefits and eligibility options are available to customers residing on Tribal lands.

The program is limited to one benefit per household.

Contact your local telephone company for guidelines. RT Communications can be reached at 1-800-647-9841 and Range can be reached at 1-800-927-2643.

Consumers may also reach out to the Lifeline Eligibility Verifier (National Verifier). The Lifeline National Eligibility is a centralized system that determines whether subscribers are eligible for Lifeline.

For those consumers who wish to apply for Lifeline directly through the National Verifier can use the consumer portal at www.CheckLifeline.org to submit a paper application directly to the Lifeline Support Center or they can submit the application online.

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IMPORTANT MESSAGE FROM RT COMMUNICATIONS

Lifeline is a government program to help make communication services more affordable for low-income consumers. Lifeline allows customers to receive a discount for phone service or qualifying broadband service. Only eligible consumers may enroll.

Participation in Medicaid, Supplemental Nutrition Assistance Program (SNAP) (Food Stamps), Federal Public Housing Assistance (FPHA), Veterans Pension or Survivors Benefit Programs or Supplemental Security Income (SSI) can qualify you for Lifeline. Even if you do not participate in any of the above programs, you may still qualify for Lifeline based on your household income level. Contact RT for income guidelines.

The program is limited to one benefit per household and is non-transferable.

Anyone who willfully makes false statements in order to obtain Lifeline can be punished by fine, imprisonment, or can be barred from the program.

For more information:

Call the Federal Communications
Commission (FCC) at
1-888-CALLFCC
or visit their website at
www.fcc.gov/lifeline



1-800-647-9841

or

(307) 347-7020

COMMUNICATIONS