

## Valley Telephone Company Response

Docket Number: TC19-011  
Subject Matter: First Data Request  
Request to: Valley Telephone Company  
Request from: South Dakota Public Utilities Commission Staff  
Date of Request: May 16, 2019  
Responses Due: May 23, 2019

- 1-1. Refer to DR 1-5 in TC18-047. Provide updated numbers for the end of 2018.  
*(DR -1-5 in TC18-047 asked: what percentage of ACAM areas did Valley Telephone Company complete by end of 2017?)*  
**Response:**  
**Percentage of ACAM areas in SD complete by end of 2018 = 100%**  
**Progress compared to FCC ACAM requirements: 100%**
- 1-2. Refer to DR 1-6 in TC18-047. Provide updated numbers for the end of 2018.  
*(DR-1-6 in TC18-047 asked: How many of Valley Telephone Company's locations in South Dakota are eligible for ACAM funding? How many locations have been deployed?)*  
**Response:**  
**Number of locations eligible for ACAM in SD as of 2018: 230**  
**Number of locations in SD considered served via ACAM definition for 2018: 174**  
**Additional deployed in SD not receiving ACAM funding for 2018: 56**
- 1-3. Does Valley Telephone Company notify new and existing customers of the availability of federal lifeline assistance? If so, what type of media does Valley Telephone Company use to provide Lifeline information to customers? Provide examples where applicable.  
**Response: Yes. See attached.**
- 1-4. If the waivers are granted would Valley Telephone Company be willing to submit verification from the Minnesota Public Utilities Commission as soon as a decision is made on certification of Valley Telephone Company in Minnesota?  
**Response: Yes, please see the attached Minnesota Public Utilities Commission Order Certifying Eligible Telecommunications Carriers' Use of Federal High Cost Subsidy and Requiring Comment Period in Docket No. P-999/PR-18-8 issued October 24, 2018. The Order includes an Attachment 1 which is a list of approved ETCs. On page 3 of the Attachment please note that Valley Telephone Company is listed as an approved ETC. The Minnesota Public Utilities Commission 2019 Docket for ETC Certification is pending. If necessary, the Company can provide the Commission's Order when it becomes available.**
- 1-5. Were there any voice service outages of 30 minutes or more, unfulfilled service requests for voice or broadband service, or complaints received from customers related to voice or broadband in 2018 for Valley Telephone Company's South Dakota customers? If so, explain.  
**Response: No**

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1-6. What percentage of Valley Telephone Company's customers fall under South Dakota jurisdiction?

**Response: 37% of Valley's customers that fall under South Dakota jurisdiction.**

1-7. Please file an affidavit executed by a corporate officer attesting that the carrier only used support during the preceding calendar year and will only use support in the coming calendar year for the provision, maintenance, and upgrading of facilities and services for which support is intended.

**Response: See attached affidavit from Valley Telephone Company's General Manager, Dave Bickett.**