

Qwest Corporation
Access Service
Tariff

SECTION 2

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Release 2

State of South Dakota
Issued: 4-1-2019

Effective: 5-1-2019

2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (Cont'd)

2.1.8 REFUSAL AND DISCONTINUANCE OF SERVICES

- A. Unless the provisions of 2.2.1, B. or 2.5 following apply, if a customer fails to comply with 2.1.6 preceding or 2.2.1, 2.3.1, 2.3.4, 2.3.5, 2.4 or 13.3.7 following, including any payments to be made by it on the dates and times herein specified, the Company may, on thirty (30) days written notice (by mail or by email if the customer is billed electronically or consents to receiving electronic notification) to the person designated by that customer to receive such notices of noncompliance, refuse additional applications for service and/or refuse to complete any pending orders for service by the noncomplying customer at any time thereafter. (C)
(C)

If the Company does not refuse additional applications for service on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Company's right to refuse additional applications for service to the noncomplying customer without further notice.

- B. Unless the provisions of 2.2.1, B. or 2.5 following apply, if a customer fails to comply with 2.1.6 preceding or 2.2.1, 2.3.1, 2.3.4, 2.3.5, 2.4 or 13.3.7 following, including any payments to be made by it on the dates and times herein specified, the Company may, on thirty (30) days written notice (by mail or by email if the customer is billed electronically or consents to receiving electronic notification) to the person designated by that customer to receive such notices of noncompliance, discontinue the provision of the services to the noncomplying customer at any time thereafter. (C)
(C)
In the case of such discontinuance, all applicable charges, including termination charges, shall become due. If the Company does not discontinue the provision of the services involved on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Company's right to discontinue the provision of the services to the noncomplying customer without further notice.

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2.1 UNDERTAKING OF THE COMPANY

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- C. When Access Service is provided by more than one Telephone Company, the Companies involved in providing the joint service may individually or collectively deny service, if technically feasible, to a customer for nonpayment. When the Telephone Company affected by the nonpayment is incapable of instituting a service denial without cooperation from the other joint provider(s), such other Telephone Company may request assistance in denying the jointly provided service. Service denial for such joint service will only include calls which originate or terminate within, or transit, the operating territory of the Telephone Company (Companies) initiating the service denial for nonpayment. The Telephone Company assisting in the service denial will notify the customer, with thirty (30) days written notice (by mail or by email if the customer is billed electronically or consents to receiving electronic notification), after receiving a written request from the affected Telephone Company. The tariff regulations of the end office Telephone Company shall apply for instituting service denial for a jointly provided service.

(C)
(C)