

Docket Number: TC18-056
Subject Matter: First Data Request
Request to: LCRHUB Inc
Request from: South Dakota Public Utilities Commission Staff
Date of Request: August 14, 2018
Responses Due: August 28, 2018

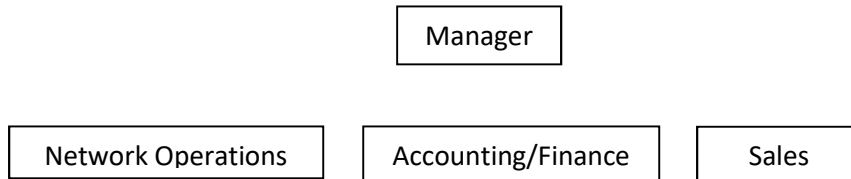
1-1. Pursuant to ARSD 20:10:32:04, has the company provide notice to each telecommunications company that already holds a certificate of authority to provide local exchange service in the geographic area where the applicant seeks to provide local exchange service?

LCRHUB provided notices to each local exchange carrier where it intends to provide service. Please see attached example letter that was sent.

1-2. Pursuant to ARSD 20:10:32:03(1), provide the company's webpage URL. Also, provide a working telephone number and e-mail address.

**The website is up and running at www.lcrhub.com
605-789-5030 x2291
25 First Ave SW Suite A
Watertown SD 57201
info@lcrhub.com**

1-3. Provide an organizational chart of the company.



1-4. Exhibit A contains a signature by a Morgan Noble. What is this person's title and role in relationship to the company?

Morgan Noble is the representative of attorney that filed LCRHUB's incorporation documents

1-5. Pursuant to ARSD 20:10:32:03(6), provide a description of the company's experience providing any telecommunications services in other jurisdictions, including types of services provided, and the dates and nature of state or federal authorization to provide the services.

LCRHUB is providing local and long distance services in Montana.

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- 1-6. Pursuant to ARSD 20:10:32:03(7), provide the names and addresses of applicant's affiliates, subsidiaries, and parent organizations, if any.

LCRHUB does not have any affiliates, subsidiaries or parent organizations.

- 1-7. Pursuant to ARSD 20:10:32:03(8)(b), provide the time-frame by which the company will provide service through the use of its own facilities, the purchase of unbundled network elements, or resale.

LCRHUB will be able to start operations within 60 days of approval.

- 1-8. Pursuant to ARSD 20:10:32:03(9), please clarify. Does the company seek to provide service in rural service territories?

LCRHUB seeks authority to provide facilities based local and interexchange services in all of South Dakota.

- 1-9. Are there any additional management personnel that will oversee services? If so, please provide additional resumes.

LCRHUB provided the resume(s) of the managers of the company. LCRHUB has other employees, not in management positions that assist in overseeing service.

- 1-10. Pursuant to ARSD 20:10:32:03(10)(b), provide information regarding policies, personnel, or arrangements made by the applicant which demonstrates the applicant's ability to respond to customer complaints and inquiries promptly and to perform facility and equipment maintenance necessary to ensure compliance with any commission quality of service requirements.

LCRHUB customer service hours are 9am to 5pm Central time Monday through Friday. The NOC is available 24 hours per day 7 days per week as the company has an on call employee(s) to respond to emergency network issues. Customer complaints are handled via the company's customer service representative or after hours via voice mail. If LCRHUB receives a out of service report from a customer, a ticket is opened with the local ILEC (CenturyLink) and a repair technician is dispatched if the issues not related to LCRHUBs network equipment.

- 1-11. In point number 10 of the application, the company states that "LCRHUB Inc is an Interexchange Carrier and will offer customers service through its network." In what states is LCRHUB an interexchange carrier? Is the company seeking a certificate of authority to provide interexchange services in South Dakota?

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LCRHUB requests both CLEC and IXC certification within the State of South Dakota

- 1-12. Provide financial statements that are pursuant to ARSD 20:10:32:03(12). No financial statements were attached to the filing.

LCRHUB is a private company and requests that its financial statements be filed confidential. This statements will be filed as a separate confidential exhibit.

- 1-13. In what other states does LCRHUB Inc have interconnection agreements with CenturyLink?

LCRHUB is approved as a CLEC in Montana and has requested interconnection with Centurylink. The interconnection agreement should be filed with the State of Montana shortly as it has been signed by both parties.

- 1-14. Does the company engage in multilevel marketing?

LCRHUB does not engage in any form of multilevel marketing as all sales are handled by internal LCRHUB staff.

- 1-15. Provide copies of any company brochures used for sales.

LCRHUB does not use brochures to market and relies on internet advertising to targeted potential customers as well as its website.

- 1-16. Staff has not been able to communicate with the company using the phone number or the email provided. Pursuant to ARSD 20:10:32:03(17), provide the names, addresses, telephone number, and email addresses of the applicant's representatives to whom all inquiries must be made regarding customer complaints and other regulatory matters.

**Patrick Hardy – Manager
605-789-5030
25 First Ave SW Suite A
Watertown SD 57201**

- 1-17. Pursuant to ARSD 20:10:32:03(24), provide the company's federal tax identification number.

82-4245594