

Docket Number: TC18-038
Subject Matter: First Data Request
Request to: Citizens Telecommunications Company of Minnesota, LLC
Request from: South Dakota Public Utilities Commission Staff
Date of Request: July 18, 2018
Responses Due: August 1, 2018

- 1-1. What is Citizen's current build-out plan, including timeline, for the 15 CAF II eligible census blocks in the South Dakota portion of the Jasper exchange? When does Citizens plan to be 100% fiber in South Dakota?

Answer: At this point, there are no CAF II projects scheduled for these census blocks. Currently, Citizens does not have a plan to be 100% fiber in Jasper, South Dakota.

- 1-2. Were there any voice service outages of 30 minutes or more, unfulfilled service requests for voice or broadband service, or complaints received from consumers related to voice or broadband in 2017 for Citizen's South Dakota customers? If so, explain.

Answer: In 2017, there were no voice service outages of 30 minutes or more affecting our South Dakota customers. There were no unfulfilled service requests for voice or broadband service for our South Dakota customers. No complaints were received during 2017 from our South Dakota customers.

- 1-3. If the waiver is granted, would Citizens be willing to submit a verification of the certification from the Minnesota Public Utilities Commission as soon as a decision is made on Citizens' certification in Minnesota?

Answer: Yes, Citizens Telecommunications Company of Minnesota, LLC is willing to submit a verification of the certification from the Minnesota Public Utilities Commission as soon as a decision is made on Citizens' certification in Minnesota.