

Docket Number: TC18-047
Subject Matter: First Data Request
Request to: Valley Telephone Company
Request from: South Dakota Public Utilities Commission Staff
Date of Request: August 2, 2018
Responses Due: August 16, 2018

- 1-1. Do customers receive, within 30 days of receiving service, the welcome letter which describes the Lifeline program?
Response: Yes
- 1-2. Provide information on any outages, as outlined in ARSD 20:10:32:54(3).
Response: 0
- 1-3. Provide information on unfulfilled service requests, as outlined in ARSD 20:10:32:54(4).
Response: 0
- 1-4. Provide information on complaints, as outlined in ARSD 20:10:32:54(5).
Response: 0
- 1-5. What percentage of ACAM areas did Valley Telephone Company complete by the end of 2017? How does that progress compare to any FCC ACAM requirements?
Response:
Percentage of ACAM areas in SD complete by end of 2017: 51%
Progress compared to FCC ACAM requirements: 5 times required
- 1-6. How many of Valley Telephone Company's locations in South Dakota are eligible for ACAM funding? How many locations have been deployed?
Response:
Number of Locations eligible for ACAM in SD: 230
Number of Locations in SD considered served via ACAM definition: 117
Additional deployed in SD not receiving ACAM funding: 52
- 1-7. Provide explanation regarding any network improvement targets that were not met.
Response: All targeted improvements for 2017 were met.
- 1-8. What was the progress on the FTTH – Traverse Lake A project for 2017?
Response: Traverse Lake A project is complete.
- 1-9. Is the current plan for the capital additions for FTTH – Traverse Lake B project on schedule for this year?
Response: Traverse Lake B project is on schedule. Construction is complete with splicing and customer conversion in progress.
- 1-10. What was the actual amount for capital additions in Browns Valley – SD for 2017?
Response: \$436,986