

EXHIBIT C

As required by ARSD §§ 20:10:32:54(3), 20:10:32:54(4) and 20:10:32:54(5). The Company submits Exhibit C.

During 2017, the Company no Service Outages previously reported to the South Dakota Public Utilities Commission.

Number of Service Outages: 0

During 2017, the Company no unfulfilled service requests.

Number of Unfulfilled service requests: 0

How the Company attempted to provide service to the potential customer:

N/A

During 2017, the Company's customer service department did not receive any complaints directly from consumers.

One complaint was filed against the Company directly with the Federal Communications Commission ("FCC"). The Complaint alleged that the Company was throttling back the customer's internet usage. The FCC notified the Company by email. The Company responded by email denying this customer's claim regarding internet throttling and denying that the Company engaged in the practice generally. No further action has been taken by the FCC and no further response was received by the Company from either the Customer or the FCC.