

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JULY 1, 2018**

Company: Clarity Telecom, LLC dba Vast Broadband

Address: 912 South Main Street
Suite 106
Sikeston, MO 63801

Telephone number: 573-481-2765

Company contact: Kristin Burton

Study Area Code: 391652

Lifeline/Tribal Link Up Advertising/Outreach Activities:

- ✓ Advertise in media of general distribution.* (See attached advertisement(s).)
- ✓ Letter to existing and new customers regarding the availability of Lifeline/Tribal Link Up within 1st 30 days of service.* (See attached letter.)
Company's Lifeline/Tribal Link Up information in directory.
- ✓ Company's Lifeline/Tribal Link Up information available on Company website. <http://www.vastbroadband.com/lifeline-assistance/>
- ✓ Company's information posted on USAC website.

Other (describe):

*Required

Need Help Paying For Your PHONE & INTERNET SERVICE?

Vast Broadband's Lifeline discount may be able to help. Lifeline is a government program that provides a monthly discount on phone and Internet service to eligible households*. Since 1985, the Lifeline program has helped millions of eligible Americans stay connected to family, work, doctors, and emergency services by making phone and Internet service more affordable.

*Lifeline is available on one telephone line and internet connection per household and is nontransferable.

To see if you qualify for Lifeline, please visit
VASTbroadband.com/lifeline-assistance



VASTbroadband.com





Contact Us
 vastbroadband.com
 888-745-2888

Account Number: [REDACTED]
 Billing Date: 06/08/2017
Total Amount Due: \$61.75
 Payment Due By: Jul 02, 2017

Bundle & Save!

Maximize your per-service savings with a Vast Bundle!

SG2GF01G

STATEMENT SUMMARY

Previous Balance	\$61.75
Payments and Adjustments	-\$61.75
New Charges	\$61.75
Total Amount Due	\$61.75

NEW CHARGES SUMMARY

Monthly Service Charges	\$57.98
Taxes	\$3.77
Total New Charges	\$61.75



An administrative fee will be applied to your account if the amount of \$61.75 is not received before Jul 02, 2017.

Payments received after Jun 08, 2017 are not reflected on this statement.



5100 S. Broadband Lane
 Sioux Falls, SD 57108
 7540 0100 NO RP 08 06082017 NNNNNY 01 001913 0007

[REDACTED]
 HURLEY SD 57036-2056

Detach and enclose this coupon with your payment. Please write your account number on your check or money order.

Account Number: [REDACTED]
 Payment Due By: Jul 02, 2017
Total Amount Due: \$61.75

Amount Enclosed: \$ _____

We proudly accept

VAST BROADBAND
 PO BOX 35153
 SEATTLE, WA 98124-5153





Contact Us
vastbroadband.com
888-745-2888

Account Number: [REDACTED]
Billing Date: 06/08/2017
Total Amount Due: **\$61.75**
Payment Due By: Jul 02, 2017

Need Help Paying Your Telephone or Broadband Bill? Vast Broadband's Lifeline discount may be able to help. Lifeline is a government program that provides a monthly discount on telephone or broadband service to eligible households*. Since 1985, the Lifeline program has helped millions of eligible Americans stay connected to family, work, doctors, and emergency services by making telephone service more affordable. To see if you qualify for Lifeline, please visit VASTbroadband.com/lifeline-assistance.

**Lifeline is available on one telephone line or one broadband connection per household and is nontransferable.*



You can now pay your Vast bill by phone! Vast has recently launched a new phone system allowing customers to pay their bill at the touch of a button. Just call 888-745-2888 and follow the prompts. You will need your credit card or checking account and your Vast account number located at the top right of this bill.



Follow us on Social Media! Get up-to-the-minute news, updates, and outage information via Facebook and Twitter. Or visit the Vast YouTube Channel for our latest video tutorials.

Previous Balance..... \$61.75

PAYMENTS AND ADJUSTMENTS
 05/31 Payment - Thank You..... -\$61.75
Total Payments and Adj..... -\$61.75

SERVICE CHARGES
 06/12 - 07/11 1 80Mbps High Speed Data..... \$49.99
 06/12 - 07/11 1 Modem Rental..... \$7.99
Total Service Charges \$57.98

TAXES AND FEES
 State Sales Tax \$2.61
 City Sales Tax \$1.16
Total Taxes and Fees \$3.77

TOTAL AMOUNT DUE \$61.75

SERVICE LOCATIONS



Franchise Authority: City of Hurley (SD0092) 605-238-0680 PO Box 336 Hurley, SD 57036

Change of Address Effective Date: _____

Name: _____
 Address: _____
 City: _____
 State: _____ Zip: _____
 Home # _____
 Business # _____

YES, Please enroll me in Vast Broadband AutoPay Program. I authorize Vast to automatically charge my credit/debit card the total balance due on my Vast Broadband statement on the payment due date each month. I understand the balance due may vary month to month depending on the services provided and the statement will be sent to me approximately two weeks before the payment due date. I may cancel at any time by written notice to Vast Broadband.

Signature: _____ Date: _____
 Email: _____

Credit Card VISA MasterCard Discover American Express
 Credit Card #: _____
 Name As On Credit Card: _____
 Zip Code Of Card Holder: _____ Exp Date: _____

Bank Account Checking (attach a voided check) Savings
 Bank Account #: _____
 Routing and Transit #: _____

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
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Suite 106
Sikeston, MO 63801

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Study Area Code: 399006

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- ✓ Company's information posted on USAC website.

Other (describe):

*Required



Contact Us
 vastbroadband.com
 888-745-2888

Account Number: [REDACTED]
 Billing Date: 06/14/2017
Total Amount Due: \$149.12
 Payment Due By: Jul 08, 2017

TV Everywhere

Watch your Vast TV from any mobile device!

Sign up at VASTbroadband.com/TV-everywhere

SG2QF01H

STATEMENT SUMMARY

Previous Balance	\$147.52
Payments and Adjustments	-\$147.52
New Charges	\$149.12
Total Amount Due	\$149.12

NEW CHARGES SUMMARY

Monthly Service Charges	\$124.49
Taxes	\$23.38
Total Telephone Usage	\$1.25
Total New Charges	\$149.12

An administrative fee will be applied to your account if the amount of **\$149.12** is not received before **Jul 08, 2017**.

Payments received after Jun 14, 2017 are not reflected on this statement.



vast
 BROADBAND
 5100 S. Broadband Lane
 Sioux Falls, SD 57108

[REDACTED]
 [REDACTED]
 RAPID CITY SD 57702-4725

Detach and enclose this coupon with your payment. Please write your account number on your check or money order.

Account Number: [REDACTED]
 Payment Due By: Jul 08, 2017
Total Amount Due: \$149.12

Amount Enclosed: \$ _____



VAST BROADBAND
 PO BOX 35153
 SEATTLE, WA 98124-5153





Contact Us
vastbroadband.com
888-745-2888

Account Number: [REDACTED]
Billing Date: 06/14/2017
Total Amount Due: **\$149.12**
Payment Due By: Jul 08, 2017

Need Help Paying Your Telephone or Broadband Bill? Vast Broadband's Lifeline discount may be able to help. Lifeline is a government program that provides a monthly discount on telephone or broadband service to eligible households*. Since 1985, the Lifeline program has helped millions of eligible Americans stay connected to family, work, doctors, and emergency services by making telephone service more affordable. To see if you qualify for Lifeline, please visit VASTbroadband.com/lifeline-assistance.

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Follow us on Social Media! Get up-to-the-minute news, updates, and outage information via Facebook and Twitter. Or visit the Vast YouTube Channel for our latest video tutorials.



What is Carrier Service Fee? The Carrier Service Fee helps cover administrative expenses for national and local regulatory fees and programs, as well as connection and account servicing charges. This fee is not a tax or charge required by the government.

Previous Balance.....	\$147.52
PAYMENTS AND ADJUSTMENTS	
06/06 Payment - Thank You.....	-\$147.52
Total Payments and Adj.....	-\$147.52

SERVICE CHARGES

06/18 - 07/17 1 Broadcast TV Surcharge.....	\$11.66
06/18 - 07/17 1 Copyright Surcharge	\$0.36
06/18 - 07/17 1 Sports Surcharge	\$4.49
06/18 - 07/17 1 Modem Rental	\$7.99
06/18 - 07/17 Triple Play Bundle.....	\$99.99
Includes: Expanded Basic, 80Mbps Internet, Phone	
Total Service Charges	\$124.49

TAXES AND FEES

FCC Fee	\$0.09
Franchise Fee.....	\$2.66
State Sales Tax	\$6.57
City Sales Tax	\$2.50
PEG Fee	\$0.08

TELEPHONE AND CIRCUIT TAXES AND FEES

Access Recovery Charge.....	\$0.96
Federal Access Charge	\$6.50
E911	\$1.25
Federal Excise Tax	\$0.66
Federal USF Fee.....	\$1.96
Telecommunications Relay Service...	\$0.15

Franchise Authority: City of Rapid City (SD0297) 300 Sixth Street Rapid City, SD 57701

Change of Address Effective Date: _____

Name: _____

Address: _____

City: _____

State: _____ Zip: _____

Home # _____

Business # _____

YES, Please enroll me in Vast Broadband AutoPay Program. I authorize Vast to automatically charge my credit/debit card the total balance due on my Vast Broadband statement on the payment due date each month. I understand the balance due may vary month to month depending on the services provided and the statement will be sent to me approximately two weeks before the payment due date. I may cancel at any time by written notice to Vast Broadband.

Signature: _____ Date: _____

Email: _____

Credit Card VISA MasterCard Discover American Express

Credit Card #: _____

Name As On Credit Card: _____

Zip Code Of Card Holder: _____ Exp Date: _____

Bank Account Checking (attach a voided check) Savings

Bank Account #: _____

Routing and Transit #: _____



Contact Us
 vastbroadband.com
 888-745-2888

Account Number: [REDACTED]
 Billing Date: 06/14/2017
Total Amount Due: \$149.12
 Payment Due By: Jul 08, 2017

TELEPHONE AND CIRCUIT TAXES AND FEES
 continued

Total Taxes and Fees	\$23.38
TOTAL AMOUNT DUE	\$149.12

SERVICE LOCATIONS

[REDACTED] RAPID CITY SD 57701

TELEPHONE USAGE DETAIL

Call Details For: [REDACTED]

Date	Time	Destination	Number	Min	Amt
05/28	08:10 PM	Directory Assistance	[REDACTED]	1.0	\$1.25
Total				1.0	\$1.25
Total Telephone Usage.....					\$1.25

GET
INTERNET SPEEDS
 UP TO
200 MBPS!

SG2GF01M

