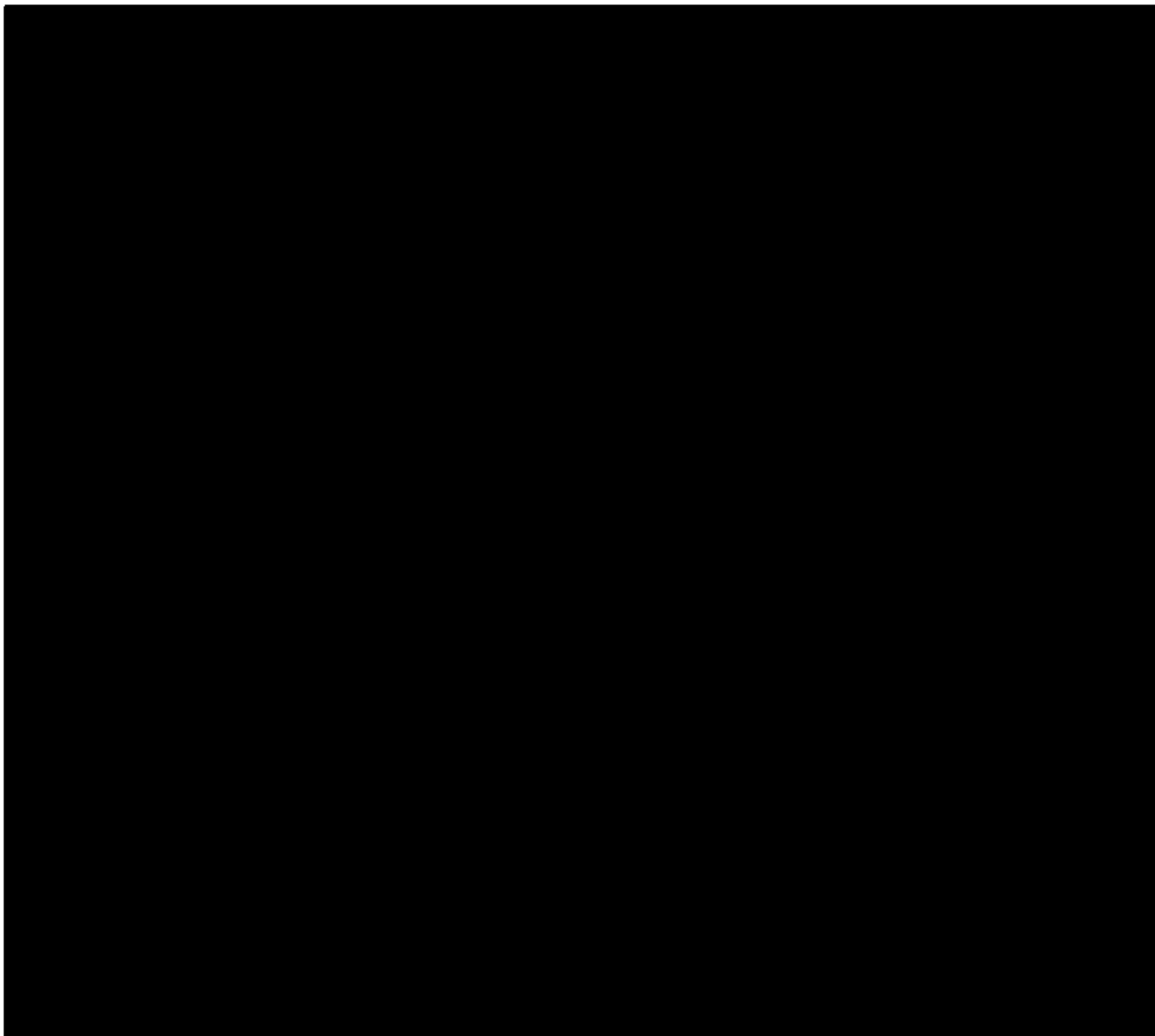
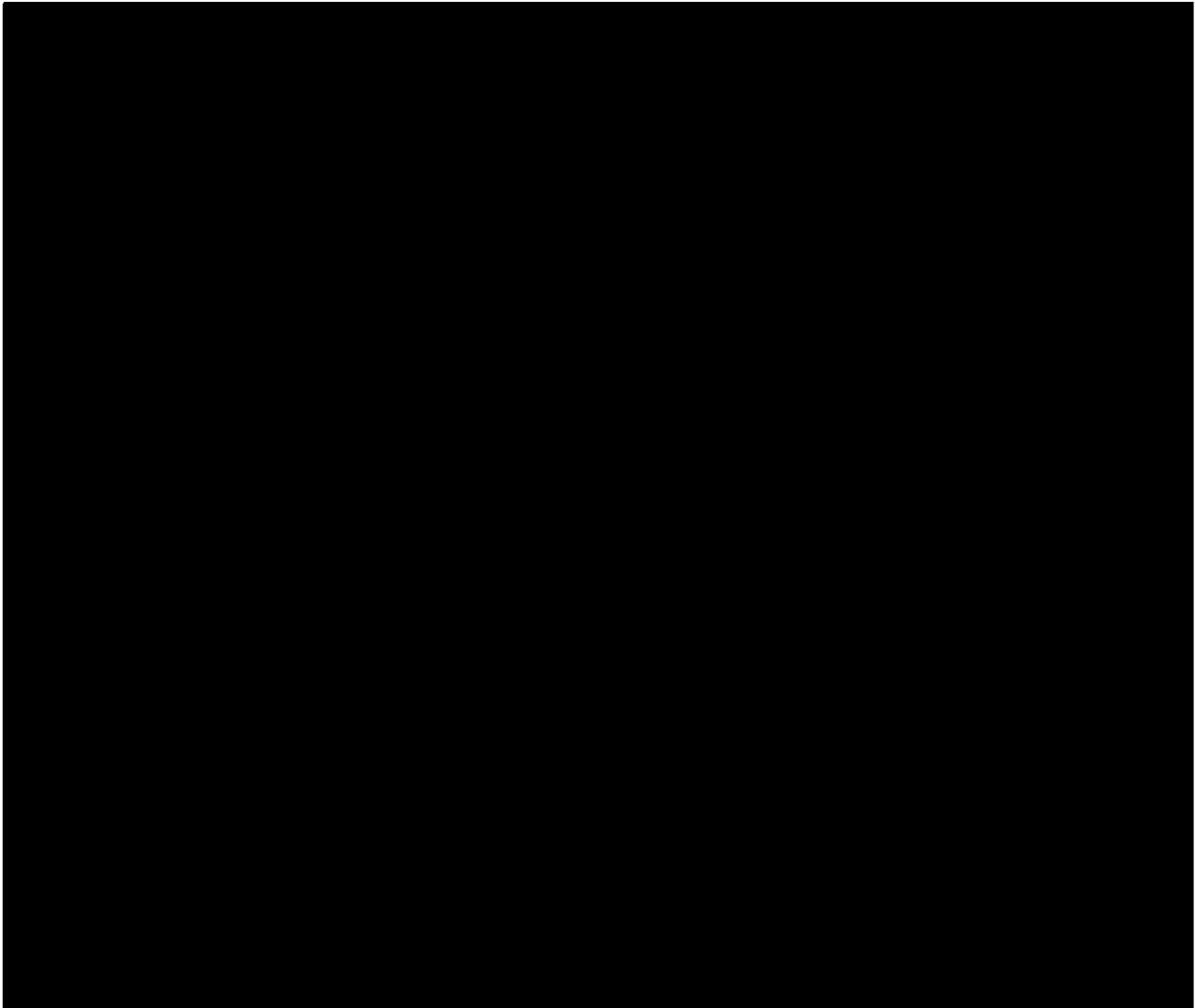


**BEFORE THE
SOUTH DAKOTA PUBLIC UTILITIES COMMISSION**

IN THE MATTER OF THE REQUEST OF CLARITY TELECOM, LLC dba VAST BROADBAND STUDY AREA: ILEC-391652 AND CLEC-399006 FOR CERTIFICATION REGARDING ITS USE OF FEDERAL UNIVERSAL SERVICE SUPPORT)	CONFIDENTIAL RESPONSES TO STAFF'S DATA REQUESTS (FIRST SET)
)	TC18-039

Clarity Telecom, LLC, dba Vast Broadband (“Clarity” or the “Company”), by and through its attorney, responds to Staff’s Data Requests (First Set) as follows:





1-3. Please refer to Exhibit C, for complaints: how many complaints did Clarity Telecom's complaint department receive in the previous calendar year?

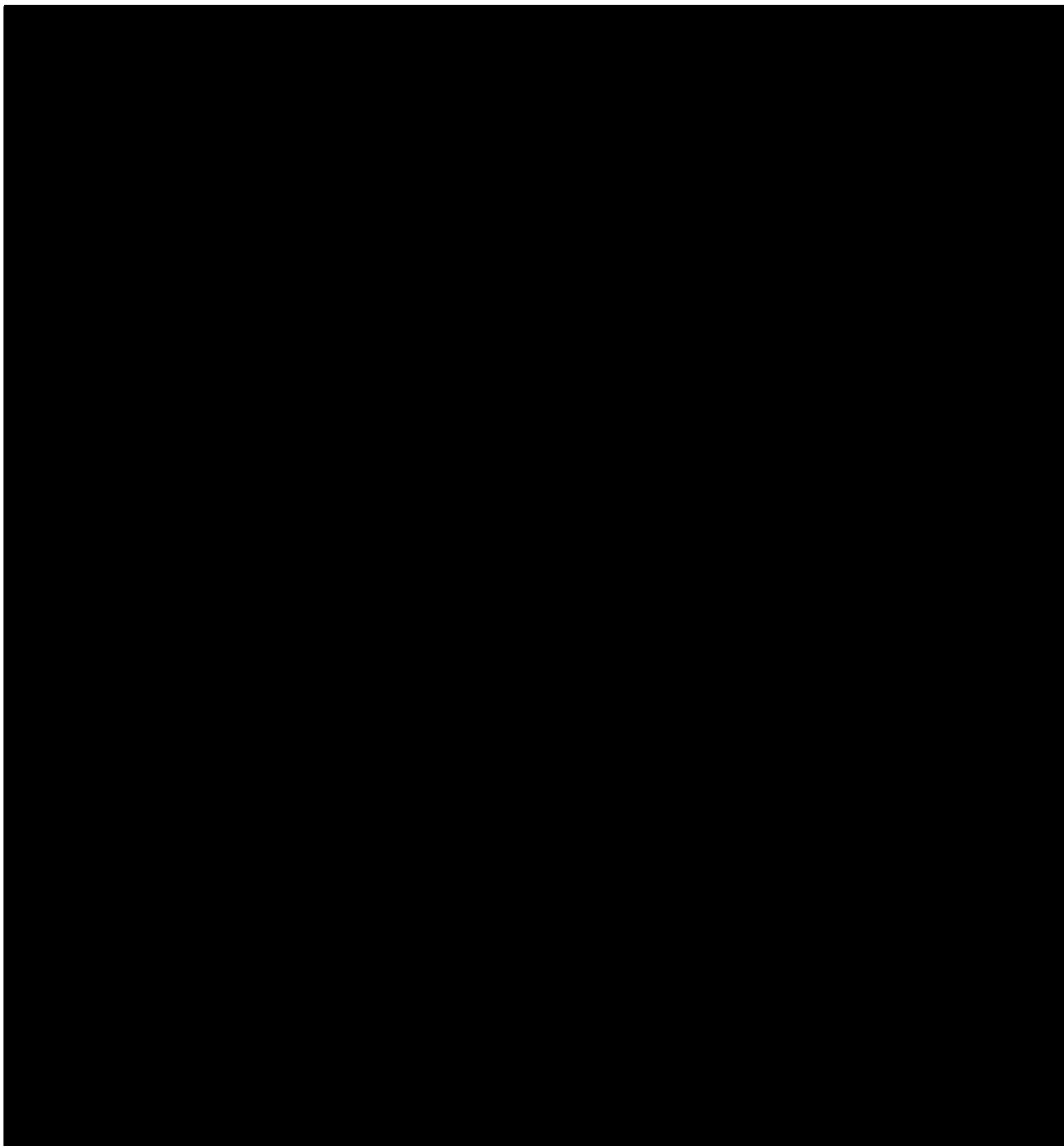
RESPONSE: Our Customer Care Department regularly responds to routine billing and trouble/service calls. None of these calls were escalated to the status of a complaint to the SDPUC, FCC, or internal Clarity Customer Care Management.

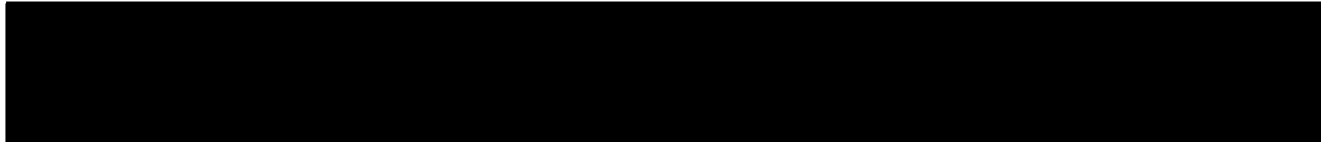
1-4. Regarding the Lifeline/Tribal Link-Up Advertising Outreach Annual Report, what newspaper(s) or media of general distribution were used? Provide the date(s) of publication.

RESPONSE: Clarity Telecom ran Lifeline ads in the following newspapers:

- a. Sioux Falls Argus Leader – 6/18/17
- b. Black Hills Pioneer – 6/17/17

- c. Rapid City Journal – 6/18/17
- d. Butte Co Post (subsidiary of RCJ) – 6/21/17
- e. Northern Hills Advertisers (subsidiary of RCJ) – 6/20/17
- f. Meade County Times (subsidiary of RCJ) – 6/21/17
- g. New Era News – 6/15/2017





DATED this 3 day of August, 2018.

RITER, ROGERS, WATTIER &
NORTHRUP, LLP

By: Margo D Northrup
Margo D. Northrup
319 S. Coteau – P. O. Box 280
Pierre, SD 57501-0280
605-224-5825
Attorneys for Clarity Telecom, LLC

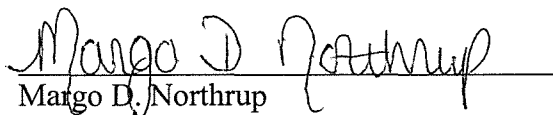
CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of Confidential Responses to Staff's Data Request (First Set) was sent by electronic notice to the following:

Ms. Patricia Van Gerpen
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