

EXHIBIT C

As required by ARSD §§ 20:10:32:54(3), 20:10:32:54(4) and 20:10:32:54(5). The Company submits Exhibit C.

During 2017, the Company had the following Service Outages previously reported to the South Dakota Public Utilities Commission. A copy of each outage as filed is attached.

Number of Service Outages in ILEC: **0**

Number of Service Outages in Black Hills CLEC: **3**

During 2017, the Company had the following number of unfulfilled service requests including how the Company attempted to provide service to the potential customer.

Number of Unfulfilled service requests: **0**

How the Company attempted to provide service to the potential customer:

n/a

During 2017, the Company's customer service department received an estimated number of complaints from consumers.

Clarity received no official complaints filed through the PUC