# SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JULY 1, 2018

Company: RT Communications, Inc

Address: 130 South 9th Street

Worland, Wy 82401

Telephone number: 307-347-7000

Company contact: Stacie Byrd

Study Area Code: 512251

Lifeline/Tribal Link Up Advertising/Outreach Activities:



Advertise in media of general distribution.\* (See attached advertisement(s).)



Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up within 1<sup>st</sup> 30 days of service.\* (See attached letter.)



Company's Lifeline/Tribal Link Up information in directory.

Company's Lifeline/Tribal Link Up information available on Company website. http://www.rtcom.net/lifeline-assistance/



Company's information posted on USAC website.

Other (describe):

\*Required

Dear South Dakota Customers:

Many low-income families qualify for assistance with phone charges, but don't realize that this help is available. Lifeline provides qualified customers with a \$9.25 monthly discount.

To be eligible for Lifeline using the program-based eligibility option, a customer must be on Medicaid, Supplemental Nutrition Assistance Program (SNAP), Federal Public Housing Assistance, Section 8 (FPHA), Veteran's Pension & Survivor Benefit, or Supplemental Security Income (SSI). Even if you do not participate in any of the above programs, you may still qualify for Lifeline based on your household income level. You may contact RT Communications for application forms and income guidelines.

The program is limited to one benefit per household and the benefit is non-transferable.

Lifeline is a government benefit program and anyone who willfully makes false statements in order to obtain a benefit can be punished by fine or imprisonment or can be barred from the program.

For more information, or to find out if you qualify for the Lifeline, call RT Communications at 1-800-647-9841, the South Dakota Public Utilities Commissions at 1-800-332-1782, or the Federal Communications Commission at 1-888-CALL-FCC. You may visit the "Lifeline Across America" website at www.lifeline.gov.

2018

### IMPORTANT MESSAGE FROM RT COMMUNICATIONS

Lifeline is a government program to help make communication services more affordable for lowincome consumers. Lifeline allows customers to receive a discount for phone service or qualifying broadband service. Only eligible consumers may enroll.

Participation in Medicaid, Supplemental Nutrition Assistance Program (SNAP) (Food Stamps), Federal Public Housing Assistance (FPHA), Veterans Pension or Survivors Benefit Programs or Supplemental Security Income (SSI) can qualify you for Lifeline. Even if you do not participate in any of the above programs, you may still qualify for Lifeline based on your household income level. Contact RT for income guidelines.

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Anyone who willfully makes false statements in order to obtain Lifeline can be punished by fine, imprisonment, or can be barred from the program.

For more information:

Call the Federal Communications Commission (FCC) at 1–888–CALLFCC or visit their website at www.fcc.gov/lifeline



#### RT COMMUNICATIONS



# STRUGGLING TO PAY FOR PHONE/INTERNET SERVICES? CALL US AND ASK ABOUT LIFELINE.

### DISCOUNTS ARE AVAILABLE TO LOW-INCOME CUSTOMERS.

Ask about LIFELINE or call the Federal Communications Commission (FCC) 1-888-CALLFCC or go to www.fcc.gov/lifeline

> ¿Batallando para pagar los serviciós de telefono y internet? Llamenos y preguntanos de servicios de lineade vida.

# DESCUANTOS SON PARA CONSUMIDORES DE BAJO INGRESO.

Llame a la RT Communications y pregunte acerca de Linea Segura

or

Llame a la Comisión Federal de Comunicaciones (FCC) at 1-888-CALLFCC

or Vaya al sitio web www.fcc.gov/lifeline

RTCOM.NET 130 S. 9TH ST • WORLAND, WY 82401 • 800.647.9841 • 307.347.7000