

Docket Number: TC17-067
Subject Matter: Staff's Data Request 1
Request to: Birch Communications, Inc. (Birch)
Request from: South Dakota Public Utilities Commission Staff
Date of Request: 12/20/17
Responses Due: 1/10/18

South Dakota Data Request

- 1.1. As a reseller of CenturyLink services, will your customers receive the same outage response as CenturyLink customers?

Birch Response to 1.1:

As a reseller of CenturyLink services, Birch customers will receive the repair interval provided to Birch by CenturyLink if the issue is associated with CenturyLink facilities. Birch's affiliate, Ionex Communications North, Inc. ("Ionex"), has entered into an interconnection agreement with CenturyLink, which states that CenturyLink will treat outages relating to Ionex customers in the same manner that CenturyLink treats outages for its own customers. Birch expects that its interconnection agreement with CenturyLink will contain similar requirements (to the extent Birch does not become a party to the existing CenturyLink-Ionex agreement).