

Docket Number: TC17-054  
Subject Matter: Staff's Data Request 1  
Request to: Jefferson Telephone Company  
Request from: South Dakota Public Utilities Commission Staff  
Date of Request: 7/28/17  
Responses Due: 8/11/17

- 1.1. Provide a 2-year service quality improvement plan for Jefferson Telephone Company as described in ARSD 20:10:32:43.02.

**The attached map describes the principal geography being upgraded during the 2017-2018 period. The southwest corner of the exchange is comparatively sparse. Customers there will be slated for faster broadband services now enjoyed in most parts of the exchange.**

- 1.2. Confirm that new customers receive information about Lifeline within 30 days of receiving service.

**The attached letter is sent to new customers who may be interested in applying for the Lifeline program credit within 30 days of receiving service. It also invites calls to our business office to obtain additional information the application, requirements and benefits associated with the program.**