



Shop

20%

3901 N LOUISE AVENUE, 57107 [Change](#)[Edit Options](#)

All pricing is per month unless otherwise noted. Equipment costs are not included in package prices.

Basic Home Phone Line

Unlimited local calling

\$20⁰⁰[CUSTOMIZE](#)[Show Details](#)**SPECIAL OFFER**

Home Phone Package

Unlimited local & long distance calling + all our calling features

\$15⁹⁵[CUSTOMIZE](#)[Show Details](#)

Stay Connected with Midco Lifeline

We believe staying connected is important – whether it's staying in touch with family and friends, searching and applying for a job, completing school work, or paying bills.

That's why low-income households get affordable home phone or internet access through Midco's Lifeline assistance program. This isn't a promotion or special offer. Lifeline is a federal program intended to put home phone and internet service within the reach of qualifying families.

For questions about the Lifeline Assistance Program, call 1.800.888.1300, and we will be happy to assist you!

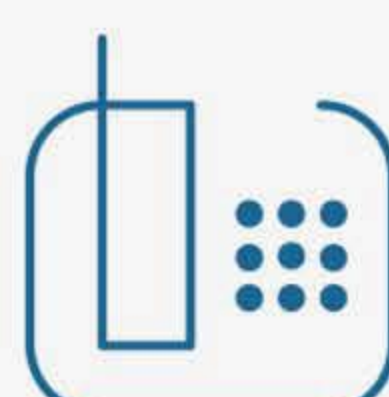
Broadband Assistance



Enjoy cost-effective connectivity, with no installation fee and rent-free modems.¹

- ND, MN & SD: Up to 25 Mbps downloads & 3 Mbps uploads
- KS: Up to 10 Mbps downloads & 1 Mbps uploads

Home Phone Assistance



Get reliable, digital home phone service at a reduced monthly rate.² There's no installation fee, and it includes free long-distance blocking and selective call rejection.

Eligibility

Lifeline Assistance is available to qualifying new and current customers who meet income guidelines. Some of the other eligibility requirements include:

- Only one Lifeline credit is allowed per household.
- Only one Lifeline credit is allowed per individual.
- Midco service must be in the eligible participant's name or they must certify that the program participant is a member of the household.
- You may be required to recertify household eligibility at any time. Failure to recertify may result in termination of the Lifeline benefit.
- Lifeline assistance cannot be transferred to another person.

How to Apply

If you are interested in Lifeline benefits, contact us at 1.800.888.1300 or download and fill out our [Lifeline Assistance application](#) and attach a copy or copies of eligibility documentation. After signing the completed application, mail it with your proof of eligibility documents to Midco, PO Box 5010, Sioux Falls, SD 57117-9908.

[DOWNLOAD APPLICATION](#)

NOTE: If all required information and/or signatures are not completed on the application, or we are missing proof of eligibility, the application will be returned to the customer for completion. Each application must meet the federal and state requirements to qualify for Lifeline benefits.



Questions or Complaints

For unresolved questions or complaints, you may contact the state utilities commission in your state:

Kansas

Kansas Corporation Commission,
Office of Public Affairs and Consumer Protection
1500 SW Arrowhead Road, Topeka, KS 66604
Toll-Free: 1.800.662.0027, or in Topeka: 785.271.3140
Hearing or speech impaired TCC Kansas Relay Center:
1.800.766.3777

North Dakota

North Dakota Public Service Commission
600 E Boulevard, Bismarck, ND 58505
Toll-Free: 1.877.245.6685 or in Bismarck: 701.328.2400

Minnesota

Minnesota Public Utilities Commission, Consumer
Affairs Office
121 7th Place E, Ste 350, Saint Paul, MN 55101
Toll-Free: 1.800.657.3782 or 651.296.0406

South Dakota

South Dakota Public Utilities Commission, Consumer
Affairs
Capitol Building, 500 E Capitol Ave, Pierre, SD 57501
Phone: 605.773.3201

¹ Broadband Lifeline speeds may vary by market due to network technology in individual markets.

² When qualifying under the Federal Telephone Lifeline Program, if you live in Minnesota or Kansas, you will also qualify for additional state assistance under the Minnesota Telephone Assistance Program (TAP) or the Kansas State Lifeline program.

Taxes and other federal fees will increase the cost on phone services. FCC regulations state that broadband Lifeline recipients must remain with the same internet service provider (in this case, Midco) for at least 12 months after first qualifying for the Lifeline discount. After that, you are free to switch your internet and qualify for a Lifeline benefit with a different company. The FCC allows an exception if you move to a different state or area where your provider (Midco) doesn't offer service. If that's the case, please contact us so we can help you transfer your broadband Lifeline benefit to your new internet provider.

Services

- Internet
- Cable TV
- Home Phone
- Home Automation
- Bundles

Support

- All Topics
- Access Email Address
- TV Everywhere
- Online Payments
- Remote Controls
- Modems
- Parental Controls
- Tech Tips

My Account

- Pay Bill
- View My Services
- Register My Account
- Vacation Plan
- Movie Promo Code
- Directory Assistance Exemption
- Transfer Service to New Address

About Midco

- News and Events
- Service Areas
- Midco Foundation
- Community Involvement
- Diversity
- Careers

Connect With Us



Online Ordering

[SHOP ONLINE](#)
1.800.888.1300

Contact

Live Chat
Customer Experience Centers
Satisfaction Survey
1.800.888.1300

Cross Channel- Broadband Lifeline:30 (brand refresh)

Video	AUDIO
<p data-bbox="147 793 570 867"><i>Currently says "Apply for Midco Lifeline Assistance Program"</i></p> <p data-bbox="147 982 472 1056"><i>Midco logo with contact information.</i></p>	<p data-bbox="652 348 1448 447">At Midco, we believe being connected is important. You use your internet and phone to pay bills, complete homework and stay in touch with family and friends.</p> <p data-bbox="652 548 1383 615">But we know for some people, a home phone or internet connection is just not affordable.</p> <p data-bbox="652 680 1474 716">We're here to change that with the Lifeline assistance program.</p> <p data-bbox="652 816 1490 884">Qualifying households can get home phone service at a reduced monthly rate and broadband internet for less than \$10 a month.</p> <p data-bbox="652 984 1312 1052">To find out if you qualify for Lifeline assistance, call 1.800.888.1300 or visit Midco.com/Lifeline.</p>