

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JULY 1, 2017**

Company: Venture Communications_____

Address: 218 Commercial Ave. SE_____

PO Box 157_____

Highmore, SD_____

Telephone number: 605-852-2224_____

Company contact: Janelle Jessen_____

Study Area Code: 391680_____

Lifeline/Tribal Link Up Advertising/Outreach Activities:

X_____ Advertise in media of general distribution.* (See attached advertisement(s).)

X_____ Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up within 1st 30 days of service.* (See attached letter.)

X_____ Company's Lifeline/Tribal Link Up information in directory.

X_____ Company's Lifeline/Tribal Link Up information available on Company website.
(www.venturecomm.net)

X_____ Company's information posted on USAC website.

_____ Other (describe): _____

*Required

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Company: Venture Communications (Western Telephone Company)

Address: 218 Commercial Ave. SE_____

PO Box 157_____

Highmore, SD_____

Telephone number: 605-852-2224_____

Company contact: Janelle Jessen_____

Study Area Code: 391688_____

Lifeline/Tribal Link Up Advertising/Outreach Activities:

Advertise in media of general distribution.* (See attached advertisement(s).)

Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up within 1st 30 days of service.* (See attached letter.)

Company's Lifeline/Tribal Link Up information in directory.

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Company's information posted on USAC website.

Other (describe): _____

*Required



NEW!! MYCHOICE CABLE TV PACKAGES! →

Telephone Assistance Programs ▼

Telephone Assistance Programs

Get government assistance on your phone bill.

If you're a qualified consumer, there are government assistance programs in place that will give you a discount on activation fees, installation, and monthly telephone billing.

To sign up, simply fill out the form:

[Lifeline Application & NLAD Consent Forms \(PDF\)](#)

Do I qualify?

Give us a call at 605-852-2224 to see if you qualify for government assistance in paying your phone bill.



Maintenance Alerts

GET ALERTS

RESIDENTIAL ▼

BUSINESS ▼

WHY VENTURE? ▼



 *PAY MY BILL*



**Universal Service
Administrative Co.**

Lifeline

[Become a Customer](#)

[Do I Qualify?](#)

[How to Get Lifeline](#)

[Companies Near Me](#)

[Current Customers](#)

[Lifeline Rules & Rights](#)

[Change my Company](#)

[Help](#)

[Community](#)

[Community Outreach](#)

Companies Near Me

South Dakota

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Lifeline companies are required to offer broadband to either your home, through your wireless device, or as part of a bundle, with some exceptions. Please confirm the availability of broadband in your area with your company.

This list is updated regularly, but please note, companies may not provide service to the entire state. Contact a company to find out if they serve your area.

Click on the header of each column to sort the table by that column.

Name	Phone	Service Type
AT&T Mobility	800-377-9450	Wireless
City of Brookings Telephone Fund		Wireless
Standing Rock Telecom	701-854-7098	Wireless
Alliance Communications	800-701-4978	Home Phone

Beresford Municipal Telephone	605-763-2500	Home Phone
C.R.S.T. Telephone Authority	605-964-2600	Home Phone
CenturyLink	800-244-1111	Home Phone
City of Fairth Municipal Telephone Company	605-967-2261	Home Phone
Golden West Telecommunications	855-888-7777	Home Phone
ITC Telecom	800-417-8667	Home Phone
Jefferson Telephone Company	712-271-4000	Home Phone
Kennebec Telephone Company	605-869-2220	Home Phone
Midcontinent Communications	800-888-1300	Home Phone
Midstate Communications	605-778-6221	Home Phone
Midstate Telecom, Inc	888-214-1431	Home Phone
Mt. Rushmore Telephone Company	605-666-4411	Home Phone
RC Communications, Inc.	800-256-6854	Home Phone
Roberts County Telephone Cooperative Association	800-256-6854	Home Phone
Santel Communications	888-978-7777	Home Phone
SS Telecom	605-676-6000	Home Phone
Swiftel Communications	605-692-6211	Home Phone
TrioTel Communications, Inc.	800-242-1925	Home Phone
Valley Telecommunications Cooperative Association	605-437-2615	Home Phone
Vast Broadband	888-745-2888	Home Phone
Venture Communications	800-824-7282	Home Phone
West River Telecom	800-748-7220	Home Phone
Western Telephone Company	800-824-7282	Home Phone

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CUSTOMER SERVICE

TO APPLY FOR NEW SERVICE OR CHANGE YOUR SERVICE

Venture Communications Cooperative
1-605-852-2224 or Toll Free 1-800-824-7282

Trouble Shooting Tips:

Trouble with your service may come from any of three sources:

1. The equipment inside your home (TV, Computer, Phone)
2. Wiring inside your home or business
3. The telephone line

To check:

Test your device by unplugging the one with the problem and try another device. If this corrects the problem, it is probably a problem with your device itself. Have the device repaired or replaced.

If you have determined that the device is not the problem or you cannot identify what is causing the problem, contact the office at 605-852-2224 or 1-800-824-7282.

To Report Trouble:

When reporting trouble to our service desk or off-hours answering service, please provide the following information:

1. Your full name and street address.
2. Your telephone number.
3. What the trouble is.
4. If possible, a telephone number where you can be reached.

Customer Assurance Plan

Nobody likes to worry about what might happen. That's why we have developed our *Customer Assurance Plan* to protect you in case of the unexpected. If you have trouble with the telephone wiring or installed jacks inside your home or business, our technicians will repair the problem at no cost to you. Without this protection, a problem in the wiring within your house will cost you time and materials, which can quickly run into a large sum of money. Don't wait!! Call our office today at 605-852-2224 or 1-800-824-7282 to have our *Customer Assurance Plan* placed on your line.

LIFELINE & ENHANCED LIFELINE DISCOUNTS

Venture Communications offers a program to its low-income subscribers that results in a rate reduction on monthly services. Subscribers who participate in any of the following programs also qualify for participation in our Lifeline program:

- Medicaid (e.g. Title XIX/Medical, State Supplemental Assistance)
- Food Stamps program
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- Low Income Home Energy Assistance
- Temporary Assistance for Needy Families (TANF) program
- National School Lunch (NSL) free lunch program

In addition, a subscriber may qualify for this program if their household income is at or below 135 percent of the Federal Poverty Guidelines.

Participation in any of the above programs as well as some tribal assistance programs will qualify a subscriber living on tribal lands for the Enhanced Lifeline program.

For additional information and applications forms, please contact our office at 800-824-7282.

