



BEFORE THE
SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

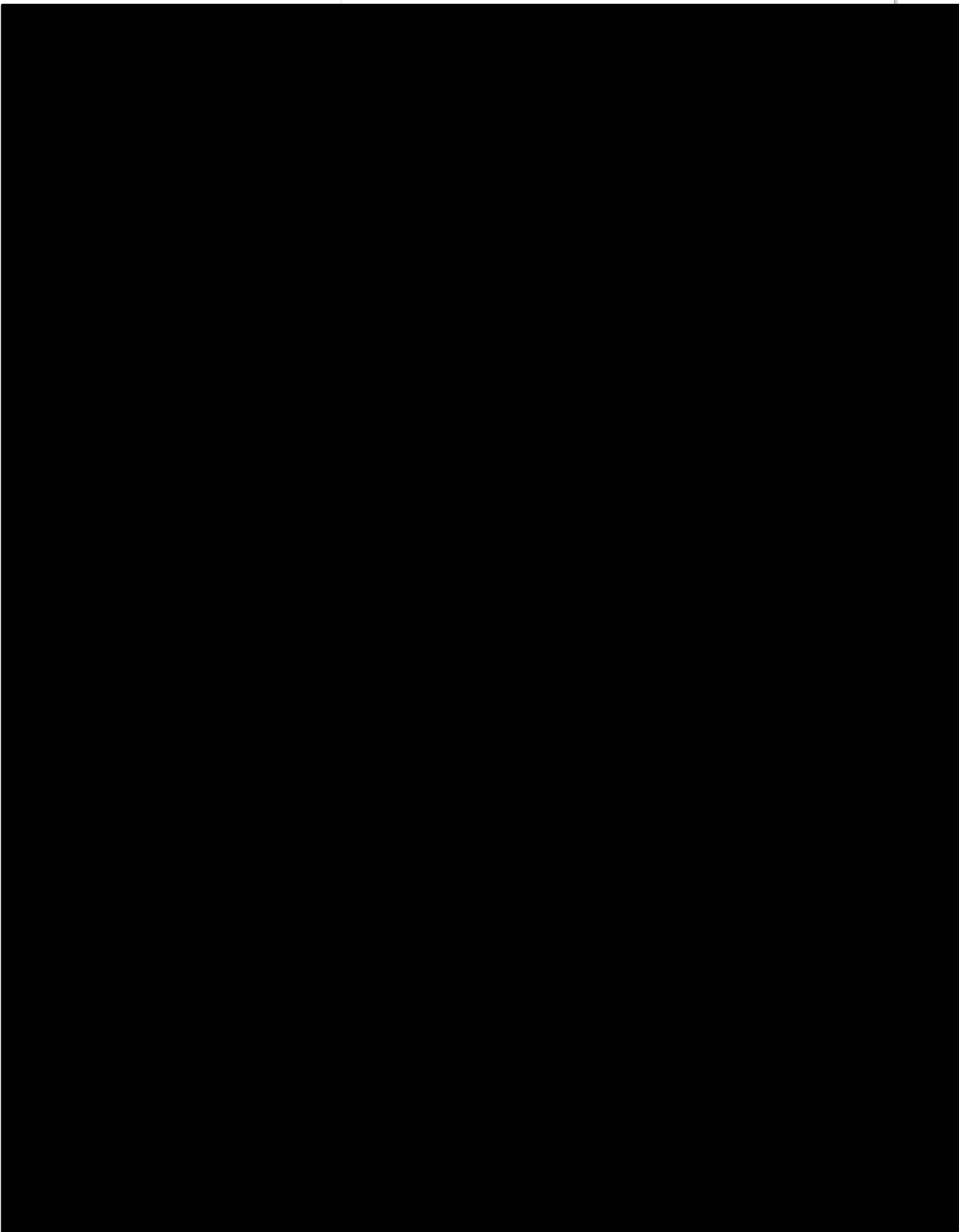
IN THE MATTER OF THE REQUEST OF)
CLARITY TELECOM, LLC dba VAST)
BROADBAND STUDY AREA: ILEC-391652)
AND CLEC-399006 FOR CERTIFICATION)
REGARDING ITS USE OF FEDERAL)
UNIVERSAL SERVICE SUPPORT)

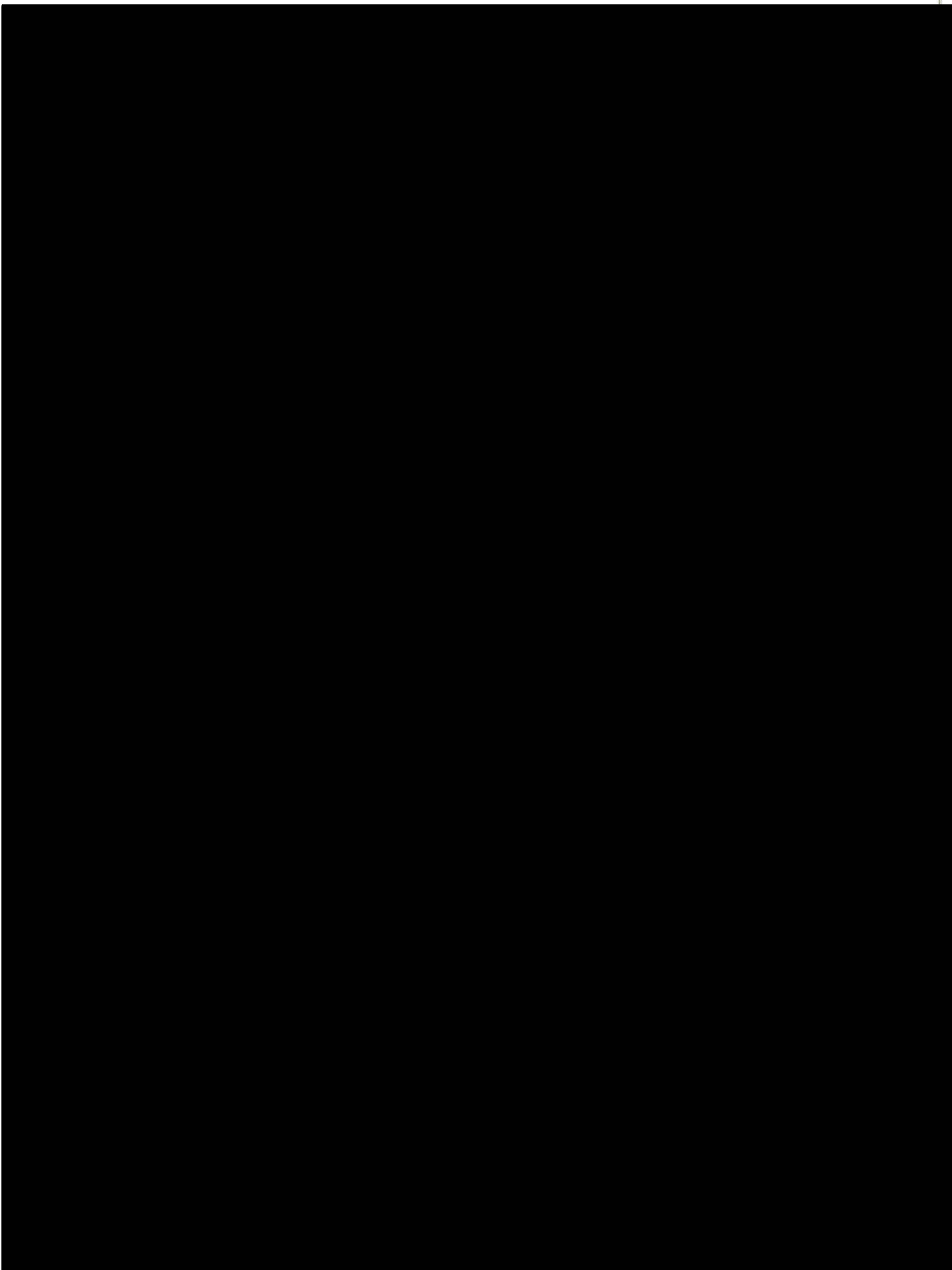
CONFIDENTIAL RESPONSES
TO STAFF'S DATA REQUESTS
(FIRST SET)

TC17-044

Clarity Telecom, LLC, dba Vast Broadband ("Clarity" or the "Company"), by and through its attorney, responds to Staff's Data Requests (First Set) as follows:







1.7 **From the Lifeline information on the website, there are no instructions on how to return the application. Where does a potential Lifeline customer send the application?**

Response: We have updated the website to provide clear mailing instructions and phone number.

1.8 **Is it only possible to access information for Vast Lifeline from the company's website or is there a phone number for customers to call? A telephone number for Lifeline was not found on the Lifeline materials provided.**

Response: We will add a customer service phone number to our next ad.

1.9 **Confirm that all new customers received Lifeline information within 30 days of receiving service.**

Response: We can confirm it is included on the customer's fist bill.

1.10 **Why is information about Lifeline for the company's directory marked not applicable?**

Response: Clarity does not print a telephone directory.

1.11 **In regard to the Lifeline/Tribal Link-Up Advertising Outreach Annual Report, what newspaper(s) or media of general distribution were used? Provide the date(s) of publication.**

Response: Newspaper ads were posted in October, 2016 and were posted again in Mid-June of 2017.

The following newspapers were used:

- Argus Leader
- New Era News
- Butte County Post
- Northern Hills Advertiser
- Meade Co Times-Tribune
- Rapid City Journal
- Black Hills Pioneer

DATED this 11 day of August, 2017.

RITER, ROGERS, WATTIER &
NORTHRUP, LLP

By: Margo D Northrup
Margo D. Northrup
319 S. Coteau – P. O. Box 280
Pierre, SD 57501-0280
605-224-5825
Attorneys for Clarity Telecom, LLC

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of Confidential Responses to Staff's Data Request (First Set) was sent by electronic notice to the following:

Ms. Patricia Van Gerpen
Executive Director
South Dakota Public Utilities Commission
500 E. Capitol Ave.
Pierre, SD 57501
patty.vangerpen@state.sd.us

Ms. Kristen Edwards
Staff Attorney
South Dakota Public Utilities Commission
500 E. Capitol Ave.
Pierre, SD 57501
Kristen.edwards@state.sd.us

Ms. Lorena Reichert
Staff Analyst
South Dakota Public Utilities Commission
500 E. Capitol Ave.
Pierre, SD 57501
lorena.reichert@state.sd.us

Margo D Northrup
Margo D. Northrup