Attachments

#### (700) Price Offerings including Voice Rate Data FCC Form 481 Data Collection Form OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

391686

<010> Study Area Code <015> Study Area Name VIVIAN TELEPHONE CO Program Year <020> 2018 Contact Name - Person USAC should contact regarding this data <030> Jill Reinert <035> Contact Telephone Number - Number of person identified in data line <030> 6052792161 ext. Contact Email Address - Email Address of person identified in data line <030> <039> jillreinert@goldenwest.com

Residential Local Service Charge Effective Date <701>

Single State-wide Residential Local Service Charge <702>

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
SD	Avon 605 286		FR	22.1	0.0	0.0	0.0	22.1
SD	Bonesteel 605 654		FR	22.1	0.0	0.0	0.0	22.1
SD	Burke 605 775		FR	22.1	0.0	0.0	0.0	22.1
SD	Clearfield 605 557		FR	22.1	0.0	0.0	0.0	22.1
SD	Custer 605 673		FR	22.1	0.0	0.0	0.0	22.1
SD	Freeman 605 925		FR	22.1	0.0	0.0	0.0	22.1
SD	Gregory 605 835		FR	22.1	0.0	0.0	0.0	22.1
SD	Lesterville 605 364		FR	22.1	0.0	0.0	0.0	22.1
SD	Marion 605 648		FR	22.1	0.0	0.0	0.0	22.1
SD	Menno 605 387		FR	22.1	0.0	0.0	0.0	22.1
SD	Mission 605 856		FR	22.1	0.0	0.0	0.0	22.1
SD	Murdo 605 669		FR	22.1	0.0	0.0	0.0	22.1
SD	Reliance 605 473		FR	22.1	0.0	0.0	0.0	22.1
SD	Rosebud 605 747		FR	22.1	0.0	0.0	0.0	22.1
SD	Scotland 605 583		FR	22.1	0.0	0.0	0.0	22.1
NE	S. Bonesteel NE 402 653		FR	23.48	0.0	0.0	0.0	23.48
NE	South Burke NE 402 774		FR	23.48	0.0	0.0	0.0	23.48
NE	South Gregory NE 605 974		FR	23.48	0.0	0.0	0.0	23.48
SD	Springfield 605 369		FR	22.1	0.0	0.0	0.0	22.1
SD	Vivian 605 683		FR	22.1	0.0	0.0	0.0	22.1
SD	Winner 605 842		FR	22.1	0.0	0.0	0.0	22.1

1/1/2017

# (700) Price Offerings including Voice Rate Data FCC Form 481 Data Collection Form OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 July 2013

391686 <010> Study Area Code <015> Study Area Name VIVIAN TELEPHONE CO Program Year <020> 2018 Contact Name - Person USAC should contact regarding this data <030> Jill Reinert <035> Contact Telephone Number - Number of person identified in data line <030> 6052792161 ext. Contact Email Address - Email Address of person identified in data line <030> <039> jillreinert@goldenwest.com

1/1/2017

<701> Residential Local Service Charge Effective Date

<702> Single State-wide Residential Local Service Charge

<703>

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge		Service Charge	Total per line Rates and Fees
SD	Witten 605 879		FR	22.1	0.0	0.0	0.0	22.1

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	391686
<015>	Study Area Name	VIVIAN TELEPHONE CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jill Reinert
<035>	Contact Telephone Number - Number of person identified in data line <030>	6052792161 ext.
<020>	Contact Email Address Email Address of person identified in data line (020)	

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State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
SD	Avon 605 286	59.95	0.0	59.95	15.0	1.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Avon 605 286	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Avon 605 286	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Bonesteel 605 654	59.95	0.0	59.95	15.0	1.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Bonesteel 605 654	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Bonesteel 605 654	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if custom subscribes to bundle Other, May be discounted if custom
SD	Burke 605 775	59.95	0.0	59.95	15.0	1.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Burke 605 775	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Burke 605 775	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if custon subscribes to bundle
SD	Clearfield 605 557	59.95	0.0	59.95	15.0	1.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Clearfield 605 557	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Clearfield 605 557	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Custer 605 673	59.95	0.0	59.95	15.0	1.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Custer 605 673	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Custer 605 673	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Freeman 605 925	59.95	0.0	59.95	15.0	1.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Freeman 605 925	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Freeman 605 925	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Gregory 605 835	59.95	0.0	59.95	15.0	1.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Gregory 605 835	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Gregory 605 835	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if custom subscribes to bundle

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<020>	Program Year	2018
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<035>	Contact Telephone Number - Number of person identified in data line <030>	6052792161 ext.
<030>	Contact Email Address - Email Address of person identified in data line <030	illusing store line and

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State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
SD	Lesterville 605 364	59.95	0.0	59.95	15.0	1.0	999999.0	Other, May be discounted if custor subscribes to bundle
SD	Lesterville 605 364	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custor subscribes to bundle
SD	Lesterville 605 364	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if custo subscribes to bundle
SD	Marion 605 648	59.95	0.0	59.95	15.0	1.0	999999.0	Other, May be discounted if custo subscribes to bundle
SD	Marion 605 648	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custo subscribes to bundle
SD	Marion 605 648	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if custo subscribes to bundle Other, May be discounted if custo
SD	Menno 605 387	59.95	0.0	59.95	15.0	1.0	999999.0	subscribes to bundle
SD	Menno 605 387	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custor subscribes to bundle
SD	Menno 605 387	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if custo subscribes to bundle
SD	Mission 605 856	59.95	0.0	59.95	15.0	1.0	999999.0	Other, May be discounted if custo subscribes to bundle
SD	Mission 605 856	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custo subscribes to bundle
SD	Mission 605 856	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if custo subscribes to bundle
SD	Murdo 605 669	59.95	0.0	59.95	15.0	1.0	999999.0	Other, May be discounted if custor subscribes to bundle
SD	Murdo 605 669	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custor subscribes to bundle
SD	Murdo 605 669	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if custo subscribes to bundle
SD	Reliance 605 473	59.95	0.0	59.95	15.0	1.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Reliance 605 473	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custor subscribes to bundle
SD	Reliance 605 473	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if custor subscribes to bundle
SD	Rosebud 605 747	59.95	0.0	59.95	15.0	1.0	999999.0	Other, May be discounted if custon subscribes to bundle
SD	Rosebud 605 747	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custon subscribes to bundle
SD	Rosebud 605 747	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if custo subscribes to bundle

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Stata	Exchange (ILEC)	Residential	State Regulated	Total Rates		Broadband Service	Usage Allowance	Usage Allowance Action Taken
State	Be (e)	Rate	Fees	and Fees	Download Speed (Mbps)	-Upload Speed (Mbps)	(GB)	When Limit Reached {select}
SD	Scotland 605 583	59.95	0.0	59.95	15.0	1.0	999999.0	Other, May be discounted if custor subscribes to bundle
SD	Scotland 605 583	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custor subscribes to bundle
SD	Scotland 605 583	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if custor subscribes to bundle
NE	S. Bonesteel NE 402 653	59.95	0.0	59.95	15.0	1.0	999999.0	Other, May be discounted if custo subscribes to bundle
NE	S. Bonesteel NE 402 653	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custor subscribes to bundle
NE	S. Bonesteel NE 402 653	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if custor subscribes to bundle
NE	South Burke NE 402 774	59.95	0.0	59.95	15.0	1.0	999999.0	subscribes to bundle Other, May be discounted if custor subscribes to bundle
NE	South Burke NE 402 774	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custor subscribes to bundle
NE	South Burke NE 402 774	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if custo subscribes to bundle
NE	South Gregory NE 605 974	59.95	0.0	59.95	15.0	1.0	999999.0	Other, May be discounted if custor subscribes to bundle
NE	South Gregory NE 605 974	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custor subscribes to bundle
NE	South Gregory NE 605 974	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if custor subscribes to bundle
SD	Springfield 605 369	59.95	0.0	59.95	15.0	1.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Springfield 605 369	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custor subscribes to bundle
SD	Springfield 605 369	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if custor subscribes to bundle
SD	Vivian 605 683	59.95	0.0	59.95	15.0	1.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Vivian 605 683	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custom
SD	Vivian 605 683	194.95	0.0	194.95	50.0	10.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Winner 605 842	59.95	0.0	59.95	15.0	1.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Winner 605 842	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if custom subscribes to bundle
SD	Winner 605 842	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if custor subscribes to bundle

(710) Broadband Price Offerings	FCC Form 481
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<010>	Study Area Code	391686
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<030>	Contact Name - Person USAC should contact regarding this data	Jill Reinert
<035>	Contact Telephone Number - Number of person identified in data line <030>	6052792161 ext.
<030>	Contact Email Address - Email Address of person identified in data line <020	

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	- <d3></d3>		<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
	SD	Witten 605 879	59.95	0.0	59.95	15.0	1.0	999999.0	Other, May be discounted if customer subscribes to bundle
	SD	Witten 605 879	99.95	0.0	99.95	30.0	5.0	999999.0	Other, May be discounted if customer subscribes to bundle
	SD	Witten 605 879	149.95	0.0	149.95	50.0	10.0	999999.0	Other, May be discounted if customer subscribes to bundle
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<010>	Study Area Code		391686
<015>	Study Area Name		VIVIAN TELEPHONE CO
<020>	Program Year		2018
<030>	Contact Name - Person US	AC should contact regarding this data	Jill Reinert
<035>	Contact Telephone Numb	er - Number of person identified in data line <030>	6052792161 ext.
<039>	Contact Email Address - Er	mail Address of person identified in data line <030>	jillreinert@goldenwest.com
<810>	Reporting Carrier	Golden West Telecommunications Cooperative,	, Inc.
<811>	Holding Company	Not Applicable	
<812>	Operating Company	Golden West Telecommunications Cooperative,	, Inc.

<a1></a1>	<a2></a2>	<a3></a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
Livingston Telephone Company	442107	
Dalton Telephone Company	371537	
Elsie Communications, Inc.	371518	
Rye Telephone Company, Inc.	462203	
S&A Telephone Co., Inc.	411829	
South Park Telephone Company	462195	
Waverly Hall Telephone, L.L.C.	220392	
Golden West Telecommunications Cooperative, Inc.	391659	
Golden West Telecommunications - Kadoka	391667	
Golden West Telecommunications - Sioux Valley	391677	
Golden West Telecommunications - Armour	391640	
Golden West Telecommmunications - Union	391684	



# Golden West Telecommunications Cooperative, Inc. - Study Area 391686

Response to Line 330 – Description of Unfulfilled Broadband Service Request



P.O. Box 411 • 415 Crown Street, Wall, SD 57790 • 605-279-2161 • Fax: 605-279-2727 • info@goldenwest.com • www.goldenwest.com

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#### Certification of Service Quality Standards & Consumer

#### Protection Rules Compliance for Voice and Broadband Services

Golden West Telecommunications Cooperative, Inc. (hereinafter "the Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules.

This document details the processes and procedures that the Company follows to ensure compliance with service quality standards and consumer protection rules as laid out in FCC Form 481 Instructions.

The Company provides voice grade access to the public switched telephone network (PSTN) at a flat rate, thereby enabling access to emergency services provided by local government or other public safety organizations such as 911.

For service quality standards that are affected by plant issues, the Company engineers and installs its plant and other facilities in such a way as to ensure, to the greatest extent possible, safe, adequate, and continuous service at all times.

In addition, employees are periodically trained on service quality standards and consumer protection issues. In particular, if any set of issues appear to be prevalent, employees are given briefings on how to handle such issues, beyond the normal guidelines in place for resolution of customer complaints. A recent example is the call completion problems that have arisen and the customer calls that are generated as a result. Although this is not a service quality problem caused by the Company, it does affect customers of the Company and, therefore, deserves the attention of the Company employees.

The Company also periodically reviews its operating procedures to be sure that those operating procedures are in compliance with service quality standards and that the operating procedures are not in violation of consumer protection rules. Internally a compliance officer ensures annual employee training and dictates disciplinary processes for improper use of consumer information. If concerns arise that cannot be handled by the compliance officer, legal counsel is sought to assist with a resolution.

If complaints are filed with the Company related to service quality standards or consumer protection rules, the complaint is immediately investigated, the matter tracked and any corrective action noted. This process ensures that problems are addressed and corrections made.

The Company advertises the availability of its services and the charges using media of general distribution and on its website.

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C 47 C.F.R. Part 8 §8.3.

The Company maintains six business offices throughout its service area providing customers with access to a customer service representative either in person or via a local telephone number or toll-free telephone number during normal business hours. Customers also have access to the repair service and internet help desk twenty-four hours a day, seven days a week by calling a toll-free number, or by calling one of the business office numbers, which forward to these services after hours.



## Certification of Functionality in Emergency Situation

Golden West Telecommunications Cooperative, Inc. (hereinafter "The Company") hereby certifies that it is able to function in emergency situations as set forth in 54.202(a)(2).<sup>1</sup> The Company's critical network infrastructure is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can take reasonable steps to reroute traffic around damaged facilities and manage facilities and manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available and the facility can be safely accessed, or until reasonable system changes are made to reroute traffic.

The capacity of the Company to function in emergency situations encompasses both voice and broadband.

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of backup power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."



# Golden West Telecommunications Cooperative, Inc.

# **Description of Tribal Engagement**

Golden West Telecommunications Cooperative, Inc. (hereinafter "the Company"), study area 391686, provides services to areas of the Lower Brule Sioux Reservation, Rosebud Sioux Reservation, and Yankton Sioux Reservation.

## **Rosebud Sioux Tribe**

Golden West staff met several times throughout 2016 with officials of the Rosebud Sioux Tribe (RST). A list of these meetings, as well as a brief explanation of the items discussed during each contact, is as follows:

February 18, 2016 – Greg Oleson, Golden West's Director of Member Services, Communications & Government Affairs, met with the RST Health Board and presented information about how Golden West could help with their pursuit of the Telehealth Network Grant Program. Greg also informed the RST Health Board that although Golden West could provide broadband capacity using fiber optics to most of the existing locations, the Company's ability to bring additional services in the future is severely impeded by the extremely protracted permitting and right-of-way process that exists today between the BIA and the Tribal Land Committee. The Health Board passed a motion to send a letter, signed by the Tribal president, to the BIA demanding that they expedite their processes.

February 19, 2016 – Greg Oleson, Bekki Reinert, Golden West's Right-of-Way (ROW) Technician, and Wally Balliet, Golden West's Outside Plant Engineering Technician met with Russel Eagle Bear, Tribal Historic Preservation Officer for RST to request guidance on how Golden West can expedite the ROW process on the Rosebud Reservation.

April 1, 2016 – Greg Oleson, Bekki Reinert, and Jill Reinert, Golden West's Project Coordinator, attended the Rosebud Sioux Tribal Utilities Commission (RSTUC) Utility Forum where Greg updated the RSTUC on Golden West's current and planned projects on the Rosebud Reservation. October 17, 2016 – Greg Oleson met with Travis Jansen with the RST Legislative Affairs Office to discuss ongoing issues with obtaining easements on the Rosebud Reservation.

November 4, 2016 – On November 4, 2016, by letter sent via certified mail to the Tribal President, the Company requested a joint meeting with the Rosebud Sioux Tribe to exchange information and discuss issues related to the deployment and provisioning of communications services on Tribal lands. The Company did not receive a response to this letter.

December 12-13, 2016 – Greg Oleson attended a training on tribal easements presented by the RSTUC.

#### Lower Brule Sioux Tribe

On November 4, 2016, by letter sent via certified mail to the Tribal Chairman, the Company requested a joint meeting with the Lower Brule Sioux Tribe to exchange information and discuss issues related to the deployment and provisioning of communications services on Tribal lands. The Company did not receive a response to the first letter; therefore, a follow up letter was sent via certified mail to the Tribal Chairman on December 21, 2016. No response was received from the follow-up letter. The Company received the signed certified receipts back for both letters confirming delivery to the Chairman's office.

#### **Yankton Sioux Tribe**

On November 4, 2016, by letter sent via certified mail to the Tribal Chairman, the Company requested a joint meeting with the Yankton Sioux Tribe to exchange information and discuss issues related to the deployment and provisioning of communications services on Tribal lands. The Company did not receive a response to the first letter; therefore, a follow up letter was sent via certified mail to the Tribal Chairman on December 21, 2016. No response was received from the follow up letter. The Company received the signed certified receipts back for both letters confirming delivery to the Chairman's office.

Aside from Golden West's efforts to engage directly with Tribal leaders, representatives from Golden West regularly attend Tribal forums and workshops in order to network with Tribal leaders, as well as gain a better understanding of the needs of our customers in Tribal areas. One event that Golden West staff participated in during 2016 was the Tribal Utilities Forum at the Rosebud Casino in Rosebud, SD held March 30 - April 1, 2016. In accordance with provisions in the FCC's USF and ICC Transformation Order, paragraphs 636 and 637, and 47 CFR 54.313(a)(9), Golden West Telecommunications Cooperative, Inc. will again attempt to organize joint meetings with the Lower Brule Sioux Tribe and the Yankton Sioux Tribe in 2017 and will work to continue discussions with the Rosebud Sioux Tribe. If successful, the Company, with Tribal input, will continue to evaluate the need for future service deployments on Tribal lands while working to overcome challenges associated with right-of-way and permitting processes. The feasibility and sustainability of communications services on Tribal lands will be discussed and the Company will, with assistance from the Tribal authorities, attempt to identify additional steps that can be taken to make essential communications services deployed on Tribal lands both feasible and sustainable. The Company and Tribal authorities will also discuss and explore ways in which they can coordinate to ensure that services are marketed on tribal lands in a manner that will relate to the community and resonate with consumers, with the aim of increasing service adoption.



#### Lifeline Terms and Conditions

Golden West Telecommunications Cooperative, Inc. offers Lifeline program-supported service to qualified low-income residential consumers for one telephone line or broadband service per eligible household. The Lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone service or broadband service. Lifeline assistance lowers the cost of either basic monthly local telephone service or broadband service, but not both. Eligible consumers can receive \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumer participating in Lifeline. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost.

#### Lifeline Program Eligibility Information

#### Program Based Eligibility

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

Federal Public Housing Assistance (Section 8) Supplemental Nutrition Assistance Program (SNAP) Medicaid Supplemental Security Income (SSI) Veterans or Survivors Pension Benefit

Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

#### Income Based Eligibility

In addition, consumers are eligible for Lifeline if their household income is at or below 135% of the federal poverty guidelines.

Household Size	48 Contiguous States and D.C.
1	\$ 16,281
2	\$ 21,924
3	\$ 27,567
4	\$ 33,210
5	\$ 38,853
6	\$ 44,496
7	\$ 50,139
8	\$ 55,782
For each additional person, add	\$ 5,643

2017 Federal Poverty Guidelines - 135%

Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

#### Tribal Eligibility

A subscriber who lives on federally recognized Tribal lands and is an eligible resident of Tribal lands is eligible for Tribal Lifeline service or Tribal Link Up if the subscriber, one or more of the subscriber's dependents, or the subscriber's household participates in any of the above-listed qualifying assistance programs or one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs General Assistance; Tribally Administered Temporary Assistance for Needy Families; Head Start (if income eligibility criteria are met); or the Food Distribution Program on Indian Reservations (FDPIR). Tribal subscribers may also qualify if the household income is at or below 135% of the Federal Poverty Guidelines. Subscribers eligible for Tribal Lifeline may receive their basic monthly telephone service at no charge.

#### Numbers of Minutes-of-Use Provided as Part of Lifeline Program Service

Golden West Telecommunications Cooperative, Inc.'s Voice Lifeline service includes unlimited local minutes-of-use within the toll-free calling area. Golden West Telecommunications Cooperative, Inc.'s Voice Lifeline Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the Lifeline service, toll blocking is available to eligible consumers at no cost.

#### Rates

Subscribers may receive the Lifeline credit on any type or grade of local telephone service or qualifying broadband service, including bundled services that are normally offered by Golden West Telecommunications Cooperative, Inc. Advertised rates do not include any applicable taxes or surcharges.

#### Recertification of Lifeline Eligibility

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

#### Additional Lifeline Program Information

The program is limited to one discount per household. Eligible households may apply the monthly Lifeline discount to either broadband service or voice service but not both. Lifeline customers also have the option to apply the discount to a service bundle, such as home phone and home internet. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is non-transferable. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.



# Golden West Telecommunications - Vivian (SAC 391686) Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))

Golden West Telecommunications – Vivian, study area 391686, hereby certifies that throughout 2016, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for realtime applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, and offering broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream is reasonable, the Company offers broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream. According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions,

USDA-RU	s		This data will be used by RUS to review your financial situation. Yo	our response is required by 7 USC 901 et sea			
	5		and, subject to federal laws and regulations regarding confidential				
			BORROWER NAME				
OPERATING REF		S	Golden West Telecommunications Cooperative, Inc.				
			(Prepared with Audited Data)				
NSTRUCTIONS-Submit report to RUS within 30 da	ys after close of the p	eriod.	PERIOD ENDING	BORROWER DESIGNATION			
or detailed instructions, see RUS Bulletin 1744-2. I	Report in whole dolla	rs only.	December, 2016	SD0508			
			RTIFICATION				
to the best of our knowledge and belief. ALL INSURANCE REQUIRED BY 7 RENEWALS HAVE BEEN OBTAIN	CFR PART 1788 ED FOR ALL PO	, CHAPTER XVI LICIES. ( THIS REPORT	ounts and other records of the system and reflect the su I, RUS, WAS IN FORCE DURING THE REPORTI PURSUANT TO PART 1788 OF 7CFR CHAPTER e of the following)	NG PERIOD AND			
All of the obligations under the RUS loan doo have been fulfilled in all material respects.	cuments	Check one	There has been a default in the fulfillment of the obliqued representation of the obliqued	ire			
Denny Law		4/24/2017	-F				
Domiy Llaw	_	DATE	-				
			A. BALANCE SHEET				
	BALANCE	BALANCE		BALANCE BALANCE			
ASSETS	PRIOR YEAR	END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	PRIOR YEAR END OF PERIO			
URRENT ASSETS			CURRENT LIABILITIES				
1. Cash and Equivalents			25. Accounts Payable				
2. Cash-RUS Construction Fund			26. Notes Payable				
3. Affiliates:			27. Advance Billings and Payments				
a. Telecom, Accounts Receivable			28. Customer Deposits				
b. Other Accounts Receivable			29. Current Mat. L/T Debt				
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.				
4. Non-Affiliates:			31. Current MatCapital Leases				
a. Telecom, Accounts Receivable			32. Income Taxes Accrued				
b. Other Accounts Receivable			33. Other Taxes Accrued				
c. Notes Receivable			34. Other Current Liabilities				
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)				
6. Material-Regulated			LONG-TERM DEBT				
7. Material-Nonregulated			36. Funded Debt-RUS Notes				
8. Prepayments			37. Funded Debt-RTB Notes				
9. Other Current Assets			38. Funded Debt-FFB Notes				
0. Total Current Assets (1 Thru 9)			39. Funded Debt-Other				
IONCURRENT ASSETS			40. Funded Debt-Rural Develop. Loan				
1. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt				
a. Rural Development			42. Reacquired Debt				
b. Nonrural Development			43. Obligations Under Capital Lease				
2. Other Investments			44. Adv. From Affiliated Companies				
a. Rural Development			45. Other Long-Term Debt				
b. Nonrural Development			46. Total Long-Term Debt (36 thru 45)				
3. Nonregulated Investments			OTHER LIAB. & DEF. CREDITS				
4. Other Noncurrent Assets	1		47. Other Long-Term Liabilities				
5. Deferred Charges	1		48. Other Deferred Credits				
6. Jurisdictional Differences	1		49. Other Jurisdictional Differences				
7. Total Noncurrent Assets (11 thru 16)			50. Total Other Liabilities and Deferred Credits (47 thru 49)				
LANT, PROPERTY, AND EQUIPMENT			EQUITY				
8. Telecom, Plant-in-Service		T	51. Cap. Stock Outstand. & Subscribed				
9. Property Held for Future Use			52. Additional Paid-in-Capital				
0. Plant Under Construction			53. Treasury Stock				
1. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates				
2. Less Accumulated Depreciation			55. Other Capital				
3. Net Plant (18 thru 21 less 22)			56. Patronage Capital Credits				
24. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins				
	1		58. Total Equity (51 thru 57)				
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)				

#### USDA-RUS

BORROWER DESIGNATION

SD0508

#### OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

PERIOD ENDING

INSTRUCTIONS- See RUS Bulletin 1744-2

December, 2016

PART B. STATEMENTS OF INCOME AND RETAINED EA	ARNINGS OR MARGINS	
ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues		
2. Network Access Services Revenues		
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues		
6. Uncollectible Revenues		
7. Net Operating Revenues (1 thru 5 less 6)		
8. Plant Specific Operations Expense		
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10. Depreciation Expense		
11. Amortization Expense		
12. Customer Operations Expense		
13. Corporate Operations Expense		
14. Total Operating Expenses (8 thru 13)		
15. Operating Income or Margins (7 less 14)		
16. Other Operating Income and Expenses		
17. State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes		
20. Total Operating Taxes (17+18+19)		
21. Net Operating Income or Margins (15+16-20)		
22. Interest on Funded Debt		
23. Interest Expense - Capital Leases		
24. Other Interest Expense		
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)		
27. Nonoperating Net Income		
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		
31. Total Net Income or Margins (21+27+28+29+30-26)		
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year		
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Common) 36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
37. Other Debits real-to-Date 38. Transfers to Patronage Capital		
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]		
40. Patronage Capital Beginning-of-Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-of-Year (40+41-42)		
44. Annual Debt Service Payments		
45. Cash Ratio [(14+20-10-11) / 7]		
46. Operating Accrual Ratio [(14+20+26) / 7]		
47. TIER [(31+26) / 26]		
48. DSCR [(31+26+10+11) / 44]		

BORROWER DESIGNATION

SD0508

PERIOD ENDED December, 2016

USDA-RUS

#### OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

INSTRUCTIONS - See RUS Bulletin 1744-2

			CESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION					
	1. RA1			RIBERS (ACCESS LINE		3. ROUTE		
EXCHANGE	B-1	R-1	BUSINESS	RESIDENTIAL	TOTAL	TOTAL (including fiber) (a)	FIBER	
	(a)	(b)	(a)	(b)	(c)	(a)	(b)	
_								
			<b></b>					

	USDA-RUS		BORROWER DESIGNATION
			SD0508
	OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		PERIOD ENDED
			December, 2016
	INSTRUCTIONS - See RUS Bulletin 1744-2		
	Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEE	D DATA INFORM	ATION
MobileWireless			
Route Mileage Outside Exchange Area			
Total			
No. Exchanges			

BORROWER DESIGNATION

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USDA-RUS

#### OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

PERIOD ENDED

December, 2016

INSTRUCTIONS - See RUS Bulletin 1744-2

	1	. SOBSCRIDER (I		ROUTE MILE, &		DATA INFORMA		
	4. BROADBAND SERVICE Details on Least Expensive Broadband Service							
EXCHANGE	No. Access Lines with BB available (a)	No Of Broadband Subscribers	Number Of Subscribers	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month	Standalone/Pckg	Type Of Technology
	(a)	(b)	(c)	(d)	(e)	(f)	(f)	(g)
	•	■						
		<u> </u>						
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		USDA-RUS				BORROWER	DESIGNATION		
						SD0508			
	OPER TELECOMM	ATING REPO	ORT FOR 5 BORROWE	RS		PERIOD END	)ED		
						December, 20	016		
INSTRUCTIONS - See RUS Bulletin 1744-2									
Part C	. SUBSCRIBER (	ACCESS LINE),	ROUTE MILE,	& HIGH SPEED	DATA INFORMAT	ION			
 ī		4. B	ROADBAND SER	VICE					

	USDA-RUS			BORROWER DE	SIGNATION		
	OPERATING REPORT FOR		SD0508				
	TELECOMMUNICATIONS BORRO		PERIOD ENDING December, 2016				
INSTRUCTIONS- See RUS Bulle	etin 1744-2						
		PART D. SYSTEM	I DATA				
1. No. Plant Employees	2. No. Other Employees	3. Square Miles Served	_	4. Access Lines per Squar	e Mile	5. Subscribers per Route Mile	
		PART E. TOLL I	ОАТА	I			
. Study Area ID Code(s)	2 Types of Tell S	ettlements (Check one					
. Sludy Alea ID Code(s)	2. Types of foil si	ellements (Check one	) Interstate:	Average Schedul	2	Cost Basis	
	a.		Interstate.	Average Schedul	5	COSt Dasis	
	C.		Intrastate:	Average Schedule	e	Cost Basis	
	d.						
	e.						
	f.						
	g.						
	h.						
	l						
	J						
	PART F. FU	INDS INVESTED IN P	LANT DURING YE	AR			
I. RUS, RTB, & FFB Loan Fund	s Expended						
2. Other Long-Term Loan Funds							
8. Funds Expended Under RUS							
Other Short-Term Loan Funds							
<ol> <li>General Funds Expended (Otl)</li> </ol>							
S Salvaged Materiale							
<ol> <li>Salvaged Materials</li> <li>Constribution in Aid to Construct</li> </ol>	ation						
. Contribution in Aid to Construe							
. Contribution in Aid to Construe							
. Contribution in Aid to Construe	Plant (1 thru 7)	VESTMENTS IN AFF	ILIATED COMPAN	ES			
<ol> <li>Salvaged Materials</li> <li>Contribution in Aid to Construct</li> <li>Gross Additions to Telecom. F</li> </ol>	Plant (1 thru 7)	VESTMENTS IN AFF		ES	CUMULATIVE D	ATA	
. Contribution in Aid to Construe	Plant (1 thru 7)	1		ES Cumulative	CUMULATIVE D Cumulative	ATA	
. Contribution in Aid to Construct. Gross Additions to Telecom. F	Plant (1 thru 7)	1				ATA Current	
Contribution in Aid to Construct	Plant (1 thru 7)	CURRENT Y	TEAR DATA	Cumulative Investment	Cumulative Income/Loss	Current	
. Contribution in Aid to Construct. Gross Additions to Telecom. F	Plant (1 thru 7) PART G. IN NVESTMENTS	CURRENT Y Investment This Year	<b>'EAR DATA</b> Income/Loss This Year	Cumulative Investment To Date	Cumulative Income/Loss To Date	Current Balance	
. Contribution in Aid to Construct. Gross Additions to Telecom. F	Plant (1 thru 7) PART G. IN NVESTMENTS	CURRENT Y	TEAR DATA	Cumulative Investment	Cumulative Income/Loss	Current	

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USDA-RUS	BORROWER DESIGNATION			
OPERATING REPORT FOR				
TELECOMMUNICATIONS BORROWERS	PERIOD ENDING			
PART H. CURRENT DEPRECIATION RATES				
Are corporation's depreciation rates approved by the regulatory authority				
with jurisdiction over the provision of telephone services? (Check one)		YES NO		
		r		
EQUIPMENT CATEGORY		DEPRECIATION RATE		
1. Land and support assets - Motor Vehicles				
2. Land and support assets - Aircraft				
3. Land and support assets - Special purpose vehicles				
4. Land and support assets - Garage and other work equipment				
5. Land and support assets - Buildings				
6. Land and support assets - Furniture and Office equipment				
7. Land and support assets - General purpose computers				
8. Central Office Switching - Digital				
9. Central Office Switching - Analog & Electro-mechanical				
10. Central Office Switching - Operator Systems				
11. Central Office Transmission - Radio Systems				
12. Central Office Transmission - Circuit equipment				
13. Information origination/termination - Station apparatus				
14. Information origination/termination - Customer premises wiring				
15. Information origination/termination - Large private branch exchanges				
16. Information origination/termination - Public telephone terminal equipment				
17. Information origination/termination - Other terminal equipment				
18. Cable and wire facilities - Poles				
19. Cable and wire facilities - Aerial cable - Metal				
20. Cable and wire facilities - Aerial cable - Fiber				
21. Cable and wire facilities - Underground cable - Metal				
22. Cable and wire facilities - Underground cable - Fiber				
23. Cable and wire facilities - Buried cable - Metal				
24. Cable and wire facilities - Buried cable - Fiber				
25. Cable and wire facilities - Conduit systems				
26. Cable and wire facilities - Other				

	USDA-RUS	BORROWER DESIGNATION	
		SD0508	
	OPERATING REPORT FOR		
	TELECOMMUNICATIONS BORROWERS	PERIOD ENDED December, 2016	
INST	RUCTIONS – See help in the online application.		
	PART I – STATEMENT OF (	CASH FLOWS	
1.	Beginning Cash (Cash and Equivalents plus RUS Construction Fund)		
	CASH FLOWS FROM OPERATING ACTIVIT	IES	
2.	Net Income		
	Adjustments to Reconcile Net Income to Net Cash Provided by	Operating Activities	
3.	Add: Depreciation		
4.	Add: Amortization		
5.	Other (Explain)		
	Changes in Operating Assets and Liabilitie	S	
6.	Decrease/(Increase) in Accounts Receivable		
7.	Decrease/(Increase) in Materials and Inventory		
8.	Decrease/(Increase) in Prepayments and Deferred Charges		
	9. Decrease/(Increase) in Other Current Assets		
10.	Increase/(Decrease) in Accounts Payable		
11.	Increase/(Decrease) in Advance Billings & Payments		
12.	Increase/(Decrease) in Other Current Liabilities		
13.	Net Cash Provided/(Used) by Operations		
	CASH FLOWS FROM FINANCING ACTIVIT	ES	
14.	Decrease/(Increase) in Notes Receivable		
15.	Increase/(Decrease) in Notes Payable		
16.	Increase/(Decrease) in Customer Deposits		
17. 18.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)		
10.	Increase/(Decrease) in Other Liabilities & Deferred Credits Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certif	inates & Other Capital	
20.	Less: Payment of Dividends		
20.	Less: Patronage Capital Credits Retired		
21.	Other (Explain)		
22.			
23.	Net Cash Provided/(Used) by Financing Activities		
	CASH FLOWS FROM INVESTING ACTIVITI	ES	
24.	Net Capital Expenditures (Property, Plant & Equipment)		
25.			
26.	5		
27.			
28.	Net Cash Provided/(Used) by Investing Activities		
29.	Net Increase/(Decrease) in Cash		
30.	Ending Cash		
		Bavi	sion Date 2010

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INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2016	
NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		

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INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2016	
CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		