

20:10:24:02. Certificate of authority for interexchange service -- Application requirements. Each telecommunications company required to apply for a certificate of authority with the commission pursuant to SDCL 49-31-3 for interexchange service shall provide the following information with the company's application unless the commission grants a waiver to omit a specific item of information:

(1) The applicant's name, address, telephone number, facsimile number, web page URL, and E-mail address:

Name: Nebraska Technology & Telecommunications, Inc. (NT&T)

Address: 2308 S. 156th Circle

Omaha, NE 68130

Telephone: 402-397-7555

Facsimile: 402-397-6341

Website: <http://nttservices.com/>

E-Mail Address: mgorcutt@nttservices.com

(2) A description of the legal and organizational structure of the applicant's company:

NT&T was incorporated in the State of Nebraska on February 18, 1997. A copy of NT&T's Articles of Incorporation is attached as Attachment A.

(3) The name under which the applicant will provide interexchange services if different than in subdivision (1) of this section.

Nebraska Technology & Telecommunications will do business in South Dakota under its full name and under a shortened version of its name, "NT&T."

(4) A copy of the applicant's certificate of authority to transact business in South Dakota from the Secretary of State.

NT&T applied for and received a foreign business certificate of authority from the South Dakota Office of the Secretary of State, a copy of which is attached as Attachment B.

(5) The location of the applicant's principal office, if any, in this state and the name and address of its current registered agent, if applicable.

NT&T does not have a business office located in South Dakota. The name and address of NT&T's registered agent in South Dakota is CT Corporation System, 319 South Coteau Street, Pierre, SD 57501.

(6) A list and specific description of the telecommunications services the applicant intends to offer.

NT&T intends to offer its customers intrastate and interstate message toll service.

(7) A detailed statement of how the applicant will provide its services.

NT&T will provide ordinary intrastate and interstate message toll service using Feature Group D access.

(8) A service area map or narrative description indicating with particularity the geographic area proposed to be served by the applicant.

NT&T will originate toll calls within its local exchange serving area, which will be coincident with CenturyLink's local exchanges in South Dakota.

(9) For the most recent 12 month period, financial statements of the applicant including a balance sheet, income statement, and cash flow statement. The applicant shall provide audited financial statements, if available.

NT&T's **Confidential** Financial Statements for the calendar year 2015 are included with this application as Attachment C.

(10) The names, addresses, telephone number, facsimile number, E-mail address, and toll free number of the applicant's representatives to whom all inquiries must be made regarding complaints and regulatory matters and a description of how the applicant handles customer service matters.

All inquiries regarding complaints and regulatory matters should be sent to the attention of:

Michael G. Orcutt, CEO
NT&T
2308 S. 156th Circle
Omaha, NE 68130
Telephone: 402-397-7770, ext. 210
Facsimile: 402-397-6341
E-Mail Address: mgorcutt@nttservices.com

NT&T handles customer service matters in the following manner: NT&T customer service personnel are available 24 days, seven days a week to respond to customer complaints and inquiries. Upon receipt of a billing complaint, NT&T will work cooperatively with the customer to resolve the complaint. Upon receipt of an out-of-service or quality-of-service complaint, NT&T customer service personnel will open a trouble ticket with CenturyLink and/or the customer's pre-subscribed interexchange carrier.

(11) Information concerning how the applicant plans to bill and collect charges from customers.

NT&T will mail a monthly bill to its customers before the 10th day of each month for all services. Message toll service will be billed one month in arrears and include call detail. The bill will require payment within 20 days.

(12) Information concerning the applicant's policies relating to solicitation of new customers and a description of the efforts the applicant shall use to prevent the unauthorized switching of interexchange customers.

New customers seeking NT&T's service will be asked to participate in a third-party verification procedure which is recorded and saved.

(13) Information concerning how the applicant will make available to any person information concerning the applicant's current rates, terms, and conditions for all of its telecommunications services.

Information concerning the NT&T's rates, terms, and conditions will be available on the company's website and will be furnished to any person upon request.

(14) Information concerning how the applicant will notify a customer of any materially adverse change to any rate, term, or condition of any telecommunications service being provided to the customer. The notification must be made at least thirty days in advance of the change.

NT&T will notify a customer of any material change to any rate, term or condition of telecommunications service to the customer through either a message in the bill or a bill insert. The notification will be made at least thirty days in advance of the change.

(15) A list of the states in which the applicant is registered or certified to provide telecommunications services, whether the applicant has ever been denied registration or certification in any state and the reasons for any such denial, a statement as to whether or not the applicant is in good standing with the appropriate regulatory agency in the states where it is registered or certified, and a detailed explanation of why the applicant is not in good standing in a given state, if applicable.

NT&T currently holds certificates of public convenience and necessity to provide telecommunications services in Nebraska, Colorado and Minnesota and is in good standing with each state commission. NT&T has never been denied registration or certification in any state.

(16) A description of how the applicant intends to market its services, its target market, whether the applicant engages in any multilevel marketing, and copies of any company brochures used to assist in the sale of services.

NT&T will market directly to residential and business customers. Marketing will include a variety of methods, such as direct mailing, newspaper and radio and telemarketing.

NT&T will not engage in any multi-level marketing. The NT&T's South Dakota-specific marketing brochures are currently under development and do not presently exist.

(17) Federal tax identification number and South Dakota sales tax number.

NT&T's federal tax identification number is 91-1821725. NT&T's South Dakota Sales Tax Number is 1031-7560-ST.

(18) The number and nature of complaints filed against the applicant with any state or federal regulatory commission regarding the unauthorized switching of a customer's telecommunications provider and the act of charging customers for services that have not been ordered.

NT&T has never had a customer file a formal complaint with a state regulatory commission or the FCC for unauthorized switching of a telecommunications provider or charging for services that have not been ordered.

(19) A written request for waiver of those rules the applicant believes to be inapplicable.

NT&T is not requesting a waiver of the Commission's rules.