

**BEFORE THE  
SOUTH DAKOTA PUBLIC SERVICE COMMISSION**

**APPLICATION FOR A CERTIFICATE OF AUTHORITY  
ON BEHALF OF**

**eNetworks, LLC**

**CLEC - SECTION A**

Pursuant to Rule 20:10:24:02 of the Commission's Telecommunications Services Rules, eNetworks, LLC submits the following registration information:

**1. The name, address and telephone number of the Applicant.**

**Name:** eNetworks, LLC  
**Address:** One Mallard Pointe, 11020 David Taylor Drive, Suite 103  
Charlotte, North Carolina 28262  
**Telephone:** 704-226-5445  
**Facsimile:** 704-230-1172  
**Web Page:** www.enetworksllc.com

**2. A description of the legal and organizational structure of the applicant's company:**

Applicant is a Limited Liability Company registered in the State of Delaware on March 28, 2016. A copy of the Applicant's Certificate of Formation is attached as **Attachment III**. Applicant is currently in good standing with all regulatory agencies in all jurisdictions where it is registered and certified.

**3. The name under which the Applicant will provide these services if different than in subdivision (1) of this section:**

eNetworks, LLC will provide these services under their actual name.

**4. If a LLC**

- (a) The location of the Applicant's principal office, if any, in this state and the name and address of its current registered agent, if applicable:**

Applicant does not have a principal office located in South Dakota. The name and address of Applicant's registered agent is Business Filings International, Inc., 319 S. Coteau Street, Pierre, South Dakota, 57501.

- (b) A list of shareholders owning twenty (2) percent or more of the interest in the business.**

See **Attachment V** for the Corporate Organizational Chart and the shareholders of the company.

- (c) The state in which the applicant is organized, the date of organization and a copy of its certificate of organization.**

See **Attachment III** for the Certificate of Organization.

**5. A copy of its certificate of authority to transact business in South Dakota from the secretary of state:**

The Applicant applied for and received a foreign Limited Liability Company Certificate of Authority from the South Dakota Office of the Secretary of State, a copy of which is attached as **Attachment I**.

**6. A description of the Applicant's experience providing any telecommunications services in South Dakota or in other jurisdictions, including the types of services provided, and the dates and nature of state or federal authorization to provide the services.**

See **Attachment V** for descriptions of the Applicant's experience providing telecommunications services in various jurisdictions.

**7. Names and addresses of Applicant’s affiliates, subsidiaries and parent organizations, if any.**

. See **Attachment V** for the affiliated companies of eNetworks, LLC

**8. A list and specific description of the types of services the Applicant seeks to offer and the means by which the services will be provided including:**

**(a) Information indicating the class of customers the Applicant intends to serve.**

eNetworks' services will be available to enterprise customers only.

**(b) Information indicating the extent to and time-frame by which Applicant will provide service through the use of its own facilities, the purchase of unbundled network elements, or resale.**

Applicant has not yet identified specific areas in which Applicant intends to deploy these services, but is requesting authority to deploy them across the State of South Dakota. Applicant plans to start providing service upon approval of the application for a Certificate of Authority by the South Dakota Public Service Commission

**(c) A description of all facilities that the Applicant will utilize to furnish the proposed local exchange services, including any facilities of underlying carriers.**

Applicant may rely on existing infrastructure (such as leasing fiber or using pole attachments) to deploy its network in some cases. Applicant will, generally, construct its own facilities. Applicant proposes to lease its facilities to wireless carriers in order for the carriers to activate small cell antennas. The antennas will be owned and operated by the wireless carriers. The Applicant will maintain ownership of the fiber and lease the fiber to wireless carriers on Individual Case Basis (ICB) arrangements.

**(d) Information identifying types of services it seeks authority to provide by reference to the general nature of the service.**

Applicant proposes to deploy underground and/or aerial fiber optic cable along with fiber and outdoor metro cell nodes. (A metro cell node is comprised of equipment and an antenna most typically mounted on or near a utility pole or light pole.) Over 20,000 such nodes have been deployed across the United States (though not by Applicant). The footprint of a node is typically far, far less intrusive to a municipality than that of a traditional macro cell (i.e., cell tower).

**9. A service area map and narrative description indicating with particularity the geographic area proposed to be served by the applicant.**

Applicant has not yet identified specific areas in which Applicant intends to deploy these services.

**10. Information regarding the technical competence of the applicant to provide its proposed local exchange services including:**

- (a) **A description of the education and experience of the applicant's management personnel who will oversee the proposed local exchange services.**

See **Attachment IV** for the resumes of key management officers.

- (b) **Information regarding policies, personnel, or arrangements made by the applicant which demonstrates the applicant's ability to respond to customer complaints and inquiries promptly and to perform facility and equipment maintenance necessary to ensure compliance with any commission quality of service requirements.**

Customers may place service orders during normal business hours from 9 A.M. to 5 P.M. on weekdays. Questions relating to other customer care matters will be fielded on a normal business hour basis by telephone, e-mail, or other methods of contact. Customers will be able to contact Applicant by phone message or e-mail during non-business hours. Applicant will be serving only enterprise clients, and will not have any retail customers, and so does not have a toll-free number.

eNetworks understands the importance of effective customer service for local service consumers. Once it initiates operations, eNetworks toll free customer service telephone number will be available with live operator response from 9 A.M. to 5 P.M. weekdays. Questions relating to other customer care matters will be fielded on a normal business hour basis by telephone, e-mail, or other methods of contact. Customers will be able to contact Applicant by phone message or e-mail during non-business hours. Applicant will be serving only enterprise clients, and will not have any retail customers, and so does not have a toll-free number

**11. Information explaining how the applicant will provide customers with access to emergency services such as 911 or enhanced 911, operator services, interexchange services, directory assistance, and telecommunications relay services.**

The company believes that a 911 Plan will not be needed as they are not providing any end-user services.

**12. Financial information including:**

- (a) **For the most recent 12 month period, financial statements consisting of balance sheets, income statements, and cash flow statements.**

See **Attachment II** for the Applicant's financial statements.

- (b) **If a public corporation, the applicant's latest annual report and report to stockholders.**

**13. Information detailing the following matters associated with interconnection to provide proposed local exchange services:**

**(a) The identity of all local exchange carriers with which the applicant plans to interconnect**

The company is identifying Qwest interconnection agreements into which it may choose to opt - in. A filing regarding interconnection will be forthcoming.

**(b) The likely timing of initiation of interconnection service and a statement as to when negotiations for interconnection started or when negotiations are likely to start.**

Applicant plans to start providing service upon approval of the application for a Certificate of Authority by the South Dakota Public Service Commission

**(c) A copy of any request for interconnection made by the applicant to any local exchange carrier.**

**14. A description of how the applicant intends to market its local exchange target market, whether the applicant engages in multilevel marketing, and copies of any company brochures that will be used to assist in the sale of the services.**

Applicant plans on directly marketing to enterprise customers through direct sales channels.

**15. If the applicant is seeking authority to provide local exchange service in the service area of a rural telephone company, the date by which the applicant expects to meet the service obligation imposed pursuant to §20:10:32:15 and applicant's plan for meeting the service obligations.**

Applicant does not plan on providing local exchange service in the service area of a rural telephone company.

**16. A list of the states in which the applicant is registered or certified to provide telecommunications services, whether the applicant has ever been denied registration or certification in any state and the reasons for any such denial, a statement as to whether or not the applicant is in good standing with the appropriate regulatory agency in the states where it is registered or certified, and a detailed explanation of why the applicant is not in good standing in a given state, if applicable.**

See **Attachment VI** for the Applicant's certification status in the states in which Applicant plans to provide telecommunications services.

17. **The names, addresses, telephone numbers, E-mail addresses, and facsimile numbers of the applicant's representatives to whom all inquiries must be made regarding customer complaints and other regulatory matters:**

**For regulatory matters:**

Gina Lawrence, Chief Financial Officer  
eNetworks, LLC  
One Mallard Pointe  
11020 David Taylor Drive Suite 103  
Charlotte, NC 28262,  
Telephone: 704-658-3787  
Facsimile: 704-230-1172  
Email: gina.lawrence@essentia-inc.com

**For complaint matters by Commission:**

Gina Lawrence, Chief Financial Officer  
eNetworks, LLC  
One Mallard Pointe  
11020 David Taylor Drive Suite 103  
Charlotte, NC 28262,  
Telephone: 704-658-3787  
Facsimile: 704-230-1172  
Email: gina.lawrence@essentia-inc.com

**For complaint matters by Customers**

Christina Hoff  
eNetworks, LLC  
One Mallard Pointe, 11020 David Taylor Drive, Suite 103  
Charlotte, NC 28262  
Telephone: 704-230-1148  
Facsimile: 704-230-1172  
Email: Christina.hoff@essentia-inc.com

18. **Information concerning how the applicant plans to bill and collect charges from customers who subscribe to its proposed local exchange services.**

Applicant intends to enter into individual contracts with telecommunications carriers, and will invoice such carriers monthly for the lease and use of Applicant's facilities. Applicant has not yet developed a standard billing statement.

19. **Information concerning the applicant's policies relating to solicitation of new customers and a description of the efforts the applicant shall use to prevent the unauthorized switching of local service customers by the applicant, its employees, or agents.**

Applicant plans on directly marketing to enterprise customers through direct sales channels.

20. **The number and nature of complaints filed against the applicant with any state or federal commission regarding the unauthorized switching of a customer's telecommunications provider and the act of charging customers for services that have not been ordered.**

Applicant has not been the subject of any complaints regarding unauthorized switching of a customer's telecommunications provider or the act of charging customers for services that have not been ordered.

21. **Information concerning how the applicant will make available to any person information concerning the applicant's current rates, terms, and conditions for all of its telecommunications services:**

All customers of eNetworks will sign a contract for service with the Company. All additions or deletions will be processed through the assigned sales employee.

22. **Information concerning how the applicant will notify a customer of any materially adverse change in any rate, term, or condition of any telecommunications service provided to the customer. The notification must be made at least thirty days in advance of the change.**

See 21 above.

23. **A written request for waiver of those rules believed to be inapplicable.**

24. **Federal Tax Identification Number.**

The Applicant's federal tax identification number is 81-2036172

25. **Other information requested by the commission needed to demonstrate that the applicant has sufficient technical, financial, and managerial capabilities to provide the local exchange services it intends to offer consistent with the requirements of this chapter and other applicable rules and laws:**

Submitted by:

By:  \_\_\_\_\_