

Midcontinent Communications


FCC Form 481, Line 1200

Lifeline Terms and Conditions

Exhibit D



Home Phone

 (/) / [Services \(/services/\)](#) / Home Phone

Keep Connected with a Home Phone

When you want to make a call, Midco is there. You can keep it simple with just local calling, or get all of the phone features we offer, including unlimited, domestic long distance. Midco offers you everything you need in a home phone.

While cell phones dominate our world, a good home phone is important as well. Why get a home phone?

- Trust that there's always a connection to call out – for babysitters, children and the elderly.
- Rest assured that 911/E911 service will have immediate access to your address – allowing for faster emergency response. This also enables a local 911 dispatcher to call you back if necessary.

Home Phone Options

Please enter your address (/Location/Default.aspx?

ReturnTo=http://www.midco.com/Shop/default.aspx) and proceed to shop to view the most accurate Midco service offerings.

Home Phone Package

\$32⁹⁵
per mo.

- Nine calling features
- Voicemail you can check from anywhere through your email
- Unlimited local and domestic long-distance calling

ORDER NOW (/SHOP/DEFAULT.ASPX?MATRIX=00300000000000000000)

Basic Home Phone

\$20
per mo.

- Unlimited local calling
- Features available to add on as you wish

ORDER NOW (</SHOP/DEFAULT.ASPX?MATRIX=00200000000000000000>)

Lifeline Assistance

For some people, especially the homebound, a telephone is a lifeline to the outside world. Low-income telephone customers can apply for help with their phone bill through the Lifeline Assistance program.

[LEARN MORE \(/LIFELINE/\)](#)

International Calling



Phone Features

Check out some of our most popular home phone features.

Voicemail with eVOICE- Check your voice messages from anywhere day and night. We also include eVOICE, which conveniently sends your voice messages to your email inbox.

Long-Distance and Local Calling - Don't worry about running out of minutes or cutting conversations short. With Midco's phone package, you get unlimited local and domestic long distance.

Terminating Call Manager - Get a "no soliciting" sign for your phone. Block robocalls, telemarketers, polling services and other nuisance callers without a monthly fee.¹ Learn more (</link/fc2bbb1f3a754d7297d205203e4f39be.aspx>).

Midco Gives You More



Whether you choose a Home Phone Package or want to add services a la carte to your Basic Home Phone line, we have features that meet your calling needs.

Caller ID with anonymous call rejection: Screen your calls and answer the ones you want.

Call waiting ID: Never miss an important call, and screen who's calling before you pick up the call.

Three-way calling: Talk to two people with two different numbers at the same time.

Speed call 30: Program up to 30 of your most frequently dialed numbers.

Last call return: Missed a call? Press *69 to see who it was.

Distinctive ringing: Set up a unique ringtone per caller for up to 10 people.

Call forwarding universal: Forward your calls to any number – even your cell phone.

Continuous redial: Get through to someone while you make and receive other calls.

International calling: Make international calls around the world at Midco's competitive rates.

Need Help Using Your Home Phone Features?

Learn about how to set up voicemail, forward calls and more.

[GO TO PHONE SUPPORT \(/LINK/ED596146D7CA4CF981C9CD722E881953.ASPX\)](/LINK/ED596146D7CA4CF981C9CD722E881953.ASPX)

¹ Terminating call manager is not included in the Home Phone Package. This add-on feature is available for a one-time set up fee. Call 1.800.888.1300 to order.



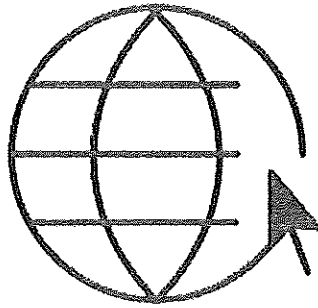
Stay Connected with **Midco Lifeline**

We believe staying connected is important – whether it's staying in touch with family and friends, searching and applying for a job, completing school work, or paying bills.

That's why low-income households get affordable home phone or Internet access through Midco's Lifeline assistance program. This isn't a promotion or special offer. The Lifeline program is intended to put home phone and Internet service within the reach of qualifying families.

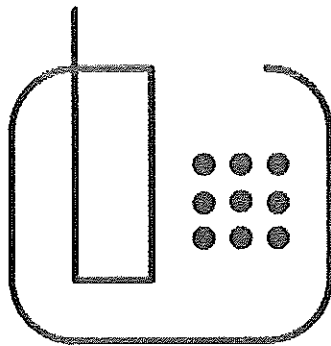
For questions about the Lifeline Assistance Program, call 1.800.888.1300, and we will be happy to assist you!

Broadband Assistance



Get Internet speeds of up to 12 Mbps downloads and up to 1 Mbps downloads for just \$9.95 per mo. There's no installation fee, and modems are rent-free.

Home Phone Assistance



Enjoy a reduced monthly rate for reliable, digital home phone service. There's no installation fee, and you can get free long-distance blocking and selective call rejection.

Eligibility

Lifeline Assistance is available to qualifying new and current customers who meet income guidelines.

The application details specific eligibility requirements, such as:

- Only one Lifeline credit is allowed per household.
- Midco service must be in the eligible participant's name.
- You may be required to recertify household eligibility at any time. Failure to recertify may result in termination of the Lifeline benefit.
- Lifeline assistance cannot be transferred to another person.

How to Apply

Fill out our Lifeline Assistance application (</link/e04cde365b2a47d5ace657f20daa7235.aspx>) and attach a copy or copies of eligibility documentation. After signing the completed application, mail it with your proof of eligibility documents to Midco, PO Box 5010, Sioux Falls, SD 57117-9908.

[DOWNLOAD APPLICATION \(/LINK/E04CDE365B2A47D5ACE657F20DAA7235.ASPX\)](/LINK/E04CDE365B2A47D5ACE657F20DAA7235.ASPX)

Lifeline Assistance Application



Please check the Lifeline program(s) you're applying for: Home Phone Broadband Internet

Please respond completely. Inaccurate or incomplete responses may cause your application to be rejected. This information will be kept confidential.

APPLICANT INFORMATION			
First Name:			
Last Name:			
Date of Birth:	Last 4 digits of Social Security Number:	Tribal Identification Number:	
Phone:	Current Phone Company:	Existing Midco Account Number:	
Service Address:			<input type="checkbox"/> Permanent Address <input type="checkbox"/> Temporary Address
City:	State:	Zip:	
Billing Address:			
City:	State:	Zip:	

Step 1: Fill out eligibility option one OR eligibility option two.

ELIGIBILITY OPTION ONE	
<p>Please check the program(s) you or a member of your household currently participate in and attach required documentation.</p> <div style="display: flex; flex-wrap: wrap;"> <div style="width: 50%;"> <input type="checkbox"/> Federal Public Housing Assistance (FPHA) or Section 8 <input type="checkbox"/> National School Lunch Program's Free Lunch Program <input type="checkbox"/> Supplemental Nutrition Assistance Program (SNAP) <small>(formerly known as Food Stamps)</small> <input type="checkbox"/> Tribally Administered Head Start (Income qualifying standard) <input type="checkbox"/> Tribally Administered Temporary Assistance for Needy Families (TTANF) <input type="checkbox"/> Bureau of Indian Affairs General Assistance </div> <div style="width: 50%;"> <input type="checkbox"/> Temporary Assistance for Needy Families (TANF) <input type="checkbox"/> Supplemental Security Income (SSI) <input type="checkbox"/> Minnesota Family Investment Program (MFIP) <input type="checkbox"/> Medicaid (e.g. Title XIX, Medical State Supplemental Assistance) <input type="checkbox"/> Low Income Home Energy Assistance program (LIHEAP) <input type="checkbox"/> Minnesota Prepaid Medical Assistance Program Plus </div> </div>	
Name of Program Participant:	
I certify that this program participant is a member of my household. Applicant Signature:	

I do not receive benefits from any of the programs listed above but I am eligible under option two.

ELIGIBILITY OPTION TWO	
<p>1. Please check your current household income.*</p> <div style="display: flex; flex-wrap: wrap;"> <div style="width: 50%;"> <input type="checkbox"/> 1 person household with the income of \$16,038 or less <input type="checkbox"/> 2 person household with the income of \$21,627 or less <input type="checkbox"/> 3 person household with the income of \$27,216 or less <input type="checkbox"/> 4 person household with the income of \$32,805 or less <input type="checkbox"/> 5 person household with the income of \$38,394 or less <input type="checkbox"/> 6 person household with the income of \$43,983 or less </div> <div style="width: 50%;"> <input type="checkbox"/> 7 person household with the income of \$49,586 or less <input type="checkbox"/> 8 person household with the income of \$55,202 or less <input type="checkbox"/> For households with 9 or more people, add \$5,616 per person to the yearly income of \$55,202; _____ person household with the yearly income of \$_____ </div> </div>	
<p>2. Attach one of the following required forms of documentation.</p> <div style="display: flex; flex-wrap: wrap;"> <div style="width: 50%;"> <input type="checkbox"/> Last year's federal, state or tribal tax return <input type="checkbox"/> SSA Form 1099 <input type="checkbox"/> A federal or tribal notice letter of participation in a general assistance program <input type="checkbox"/> Current annual income statement from employer <input type="checkbox"/> Veterans Administration benefits statement <input type="checkbox"/> Social Security benefits statement </div> <div style="width: 50%;"> <input type="checkbox"/> Three consecutive months of most recent paycheck stub <input type="checkbox"/> Unemployment/Worker's Compensation statement <input type="checkbox"/> Child support document (if proves income) <input type="checkbox"/> Retirement/pension benefits statement <input type="checkbox"/> Divorce decree (if proves income) <input type="checkbox"/> Other official document that proves total household income: _____ </div> </div>	
<p>* Please visit aspe.hhs.gov/poverty-guidelines to see Federal Poverty Guidelines. To determine eligibility, multiply the Federal Poverty Guideline rate for your family size by 1.35. Your income must be at or below this number. The percentage is subject to change. Services are not available in all areas. Some restrictions may apply.</p>	

Lifeline Assistance Application



Step 2: Read and initial the following information before signing below.

TERMS AND CONDITIONS	
<input type="checkbox"/> Telephone Lifeline Assistance is a federal benefit. Willfully making false statements to obtain Telephone Lifeline Assistance or Broadband Lifeline Assistance can be punished by fines, imprisonment, de-enrollment or being barred from the program.	<input type="checkbox"/> Violation of the one-per-household limitation constitutes a violation of the Federal Communications Commission's telephone lifeline rules and will result in the subscriber's de-enrollment from the program and potentially prosecution by the U.S. government.
<input type="checkbox"/> Only one telephone lifeline service and/or one broadband lifeline service per household. A household is defined for the purposes of the Lifeline program as any individual or group of individuals who live together at the same address and share income and expenses.	<input type="checkbox"/> I understand I must notify Midco within 30 days if for any reason my household no longer satisfies the criteria for receiving Lifeline assistance. This includes if I no longer meet the income-based or program-based criteria for receiving Lifeline support, if I am receiving more than one Lifeline benefit, if another member of my household is receiving a Lifeline benefit, or if for any other reason my household no longer satisfies the criteria for receiving Lifeline support. Failure to notify Midco may result in penalties and de-enrollment from the program.
<input type="checkbox"/> A household is not permitted to receive Lifeline assistance from multiple telephone service providers. This includes both wireless and landline providers.	<input type="checkbox"/> I must notify Midco within 30 days if I move to a new address.
<input type="checkbox"/> I understand that if I am currently receiving Lifeline benefits from another carrier, by submitting this form I am agreeing to discontinue receiving that other carrier's benefit and instead to receive my one Lifeline benefit from Midco.	<input type="checkbox"/> If my address is a temporary one, I may have to re-certify my address every 90 days.
<input type="checkbox"/> Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.	<input type="checkbox"/> I may be required to re-certify my household's eligibility for Lifeline assistance at any time, and if I fail to re-certify my continued eligibility, it will result in de-enrollment and the termination of my household's Lifeline assistance.
<input type="checkbox"/> I understand and consent to Midco providing the information provided on this form as well as my service account information to the Universal Service Administrative Company (USAC) for my telephone lifeline application. USAC's agents and/or the National Lifeline Accountability Database to ensure the proper administration of the Lifeline program. I understand that by signing this form, I am giving this consent, and that without this consent Midco may deny me Lifeline service.	<input type="checkbox"/> I have attached all documents required to apply for Lifeline Assistance.
By signing, I certify under penalty of perjury that I understand and agree to all the requirements of the Lifeline program and have provided documentation of eligibility.	
Applicant Signature: (Authorized Midco user)	Date:

Step 3: Mail the completed form with required documents to

Midco
Attn: Telecom Dept
P.O. Box 5010
Sioux Falls, SD 57117-5010



Price and Service Guide

Questions? 1.800.888.1300 | Midco.com

Trio Bundles

<p>Ultimate Theatre Trio¹ \$179.85 PER MO.</p> <ul style="list-style-type: none"> Basic and Preferred Cable programming with access to more than 200 channels (up to 100 in HD), ON Demand, TV Everywhere, the Sports & Variety Package and all five Premium Movie Packages Midco Xstream[®] 120 Internet (up to 120 Mbps download and up to 12 Mbps upload²) Home Phone Package main phone line, unlimited local and domestic long-distance calling³, caller ID⁷ name and number, call waiting ID, anonymous call rejection, three-way calling, speed call 30, distinctive ringing, last call return, call forwarding universal, continuous redial and voicemail with eVOICE 	<p>Preferred Trio¹ \$141.85 PER MO.</p> <ul style="list-style-type: none"> Basic and Preferred Cable programming with access to more than 200 channels (up to 100 in HD) featuring genres from news, entertainment, sports, kids and home, plus access to ON Demand and TV Everywhere Midco Xstream 75 internet (up to 75 Mbps download and up to 7 Mbps upload²) Home Phone Package main phone line, unlimited local and domestic long-distance calling³, caller ID⁷ name and number, call waiting ID, anonymous call rejection, three-way calling, speed call 30, distinctive ringing, last call return, call forwarding universal, continuous redial and voicemail with eVOICE
<p>Theatre Trio¹ \$157.85 PER MO.</p> <ul style="list-style-type: none"> Basic and Preferred Cable programming with access to more than 200 channels (up to 100 in HD), ON Demand, TV Everywhere and choice of one Premium Movie Package Midco Xstream 75 internet (up to 75 Mbps download and up to 7 Mbps upload²) Home Phone Package main phone line, unlimited local and domestic long-distance calling³, caller ID⁷ name and number, call waiting ID, anonymous call rejection, three-way calling, speed call 30, distinctive ringing, last call return, call forwarding universal, continuous redial and voicemail with eVOICE 	<p>Basic Trio \$116.90 PER MO.</p> <ul style="list-style-type: none"> Basic Cable programming with access to up to 79 channels of cable and broadcast programming, plus access to ON Demand and TV Everywhere Midco Xstream 75 internet (up to 75 Mbps download and up to 7 Mbps upload²) Basic local Home Phone line

Duo Bundles

<p>Theatre Suite¹ & Midco Xstream 75 \$134.90 PER MO.</p>	<p>Basic Cable & Midco Xstream 75 \$106.90 PER MO.</p>
<p>Theatre Suite¹ & Home Phone Package \$113.90 PER MO.</p>	<p>Home Phone Package & Midco Xstream 75 \$74.90 PER MO.</p>
<p>Preferred Cable¹ & Midco Xstream 75 \$118.90 PER MO.</p>	

Cable TV Equipment

<p>TiVo[®] Whole Home Solution⁴ Enjoy all the functions of a normal DVR, plus so much more. Connect multiple TVs through the TiVo[®] Mini, and stream content to your Apple[®] and Android devices with the TiVo[®] Stream.</p> <p>TiVo[®] DVR⁵ \$16.00 PER MO. TiVo[®] Mini \$8.00 PER MO. TiVo[®] Stream \$5.00 PER MO. TiVo[®] Service Fee \$4.00 PER MO.</p> <p>DVR/HD Receiver Lease \$16.00 PER MO. Pause, rewind, fast-forward and record all your favorite programs. Get access to an interactive program guide, ON Demand, HD programming, pay-per-view and 50 digital music channels.</p>	<p>HD Digital Receiver Lease \$8.00 PER MO. Includes access to an interactive program guide, ON Demand, HD programming, pay-per-view and 50 digital music channels</p> <p>Standard Digital Receiver Lease \$4.00 PER MO. Includes access to an interactive program guide, ON Demand, pay-per-view and 50 digital music channels</p> <p>Other Cable Equipment</p> <p>CableCARD⁶ Lease \$4.00 PER MO. HD Digital Adapter⁶ Lease \$3.00 PER MO. Digital Adapter⁶ Lease \$3.00 PER MO.</p>
---	--

Internet Equipment

<p>Wireless Modem Purchase (DOCSIS 3.0) \$109.00 EACH Standard Modem Purchase (DOCSIS 3.0) \$79.00 EACH</p>	<p>Wireless Modem Lease \$5.00 PER MO. Standard Modem Lease \$3.00 PER MO.</p>
--	---

Cable TV Services

Ultimate Theatre Suite¹ \$124.95 PER MO. Basic and Preferred Cable packages, plus the Sports & Variety Packages and all five multi-channel Premium Movie Packages	Limited Cable \$19.95 PER MO. Multiple channels of local broadcast programming
Theatre Suite¹ \$92.95 PER MO. Basic and Preferred Cable packages, plus your choice of one multi-channel Premium Movie Package	Premium Movie Packages¹ \$16.00 EACH, PER MO. • HBO* – includes access to HBO GO [†] • Cinemax* – includes access to MAX GO [†] • STARZ* & STARZ ENCORE ^{††} – includes access to STARZ [†] • Showtime* – includes access to SHOWTIME ANYTIME [†] • The Movie Channel [†]
Preferred Cable¹ \$76.95 PER MO. Basic and Preferred Cable programming with access to more than 200 channels (up to 100 in HD) featuring genres from news, entertainment, sports, kids and home, plus access to ON Demand and TV Everywhere	Other Cable Services
Basic Cable \$64.95 PER MO. Basic Cable programming with access to up to 79 channels of cable and broadcast programming, plus access to ON Demand and TV Everywhere	Sports & Variety Package ¹ \$9.00 PER MO. Additional family, lifestyle and sports networks
Limited HBO[®] Suite¹ \$26.95 PER MO. Broadcast TV and premium movies, plus online access to HBO GO [†]	Spanish Package ¹ \$4.00 PER MO. Up to 15 channels of Spanish language programming

Midco Xstream Internet Services

Midco Xstream 200 \$99.95 PER MO. Up to 200 Mbps download and 20 Mbps upload ¹	Midco Xstream 75 \$53.95 PER MO. Up to 75 Mbps download and 7 Mbps upload ²
Midco Xstream 120 \$73.95 PER MO. Up to 120 Mbps download and 12 Mbps upload ²	Midco Xstream 25 \$39.95 PER MO. Up to 25 Mbps download and 3 Mbps upload ²

Home Phone Services

Home Phone Package \$32.95 PER MO. Eight feature group package, voicemail with eVOICE and unlimited local and domestic long-distance calling	Additional Home Phone Features
À La Carte	Eight Feature Group Package \$9.95 PER MO.
Home Phone Line \$20.00 PER MO.	Three Feature Group Package \$7.95 PER MO.
Unlimited Local Domestic Long-Distance Package ³ \$10.95 PER MO.	Voicemail with eVOICE \$5.95 PER MO.
Additional Phone Line \$9.95 EACH, PER MO.	Terminating Call Manager \$30.00 ONE-TIME SETUP
Domestic Long-Distance Calling \$0.079 PER MIN. <small>For international rates, visit Midco.com.</small>	Standard Home Phone Features \$3.95 EACH Available Home Phone Features: caller ID ⁷ name and number with anonymous call rejection, call waiting ID, three-way calling, speed call 30, distinctive ringing, last call return, call forwarding universal, continuous redial and selective call rejection

Home Automation Services⁸

Premier Package \$44.95 PER MO. • Enjoy peace of mind with 24/7 professional home security, plus the flexibility to remotely check on your home online and on your smartphone. • Get added value with an equipment credit up to \$950. • Choose to purchase the in-home touchscreen up front or lease it from Midco.	Essentials Package \$14.95 PER MO. • Get started with just a few pieces of equipment available in easy-to-choose prepackaged bundles. • Conveniently self-monitor and automate your home with mobile and online access.
Control Package \$24.95 PER MO. • Conveniently self-monitor and automate your home with mobile and online access. • Get added value with an equipment credit up to \$510.	

Service Fees (Non-monthly)

Home Service Calls \$50.00	Extra Outlets Added \$25.00 EACH
Installation \$50.00	Late Charges \$10.00 PER MO. Accrued for each late payment.

Some restrictions may apply. ¹Cable TV equipment is required to view programming. HDTV and HD equipment are required to view HD channels. ON Demand is not available in all areas. Channels and services may vary by area. ²DOCSIS 3.0 modem is required to take full advantage of available speeds. For a full list of approved modems, visit Midco.com. Actual internet speeds may vary depending on your computer's capacity and Web traffic. Third-party equipment (such as your computer or router) may impact speeds. ³Unlimited local and long-distance calling includes the continental U.S., Alaska, Hawaii, Canada, U.S. Virgin Islands, Puerto Rico and Guam. Other locations are considered international and charged at per-minute calling rates posted at Midco.com. Collect calls, 900-number calls, operator-assisted calls and directory assistance are not included. ⁴TiVo* services may not be available in all areas and some restrictions may apply. ⁵TiVo* DVR requires a Midco Xstream 75 connection or higher. ⁶Equipment does not include interactive program guide, ON Demand or pay-per-view capabilities. ⁷Caller ID equipment is not included. ⁸Home automation services are not available in all areas. Some restrictions may apply. Certain packages or equipment may be limited by local ordinance. Home automation requires Midco Xstream 75 or higher. A 36-month sales agreement is required before installation and services begin. Midco is not liable for damaged or stolen equipment. Midcontinent Communications not responsible for false alarms. False alarm ordinances may apply. Contact your local municipality for details. Some ordinances may restrict smoke alarm installations. Cellular signal strength may affect system performance. See terms and conditions at Midco.com/Legal. © 2016 Midcontinent Communications[®]

Cross Channel- Broadband Lifeline:30

Video	AUDIO
<p><i>Smiling cartoon figure; thought bubbles show things a person would do: pay bills, look at online classifieds, talk to loved ones on phone</i></p> <p><i>Thought bubbles pop one by one and cartoon face frowns.</i></p> <p><i>2nd figure walks up, somehow branded as Midcontinent; hands 1st figure a paper that says LIFELINE on it. 1st figure takes it, smiles, and thought bubbles reappear.</i></p> <p><i>Midco logo with contact information.</i></p>	<p>Imagine all the things you do every day using the Internet and your phone.</p> <p>But for some people, a home phone or Internet connection is just not affordable.</p> <p>We're here to change that.</p> <p>Low income households can apply for the Midco Lifeline Assistance program. Phone subscribers who qualify can get home phone service at a reduced monthly rate. And Internet subscribers could get broadband Internet for just 9.95 a month!</p> <p>To find out if you qualify for Lifeline assistance, call 1.800.888.1300 or click on Midco.com/Lifeline.</p>