

EXHIBIT B-2
(CLEC)

<010> Study Area Code	399006
<015> Study Area Name	Clarity Telecom, LLC dba Vast Broadband
<020> Program Year	2016
<030> Contact Name: Person USAC should contact with questions about this data	Kristin Burton
<035> Contact Telephone Number: Number of the person identified in data line <030>	5734812764 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	Kristin.Burton@vastbroadband.com

ANNUAL REPORTING FOR ALL CARRIERS	54.313 Completion Required	54.422 Completion Required
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(check box when complete)

<100>	Service Quality Improvement Reporting	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	
<200>	Outage Reporting (voice)	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210>	<input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	
<300>	Unfulfilled Service Requests (voice)	0	<input checked="" type="checkbox"/>	
<310>	Detail on Attempts (voice)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>		
		<i>(attach descriptive document)</i>		
<320>	Unfulfilled Service Requests (broadband)			
<330>	Detail on Attempts (broadband)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>		
		<i>(attach descriptive document)</i>		
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420>	Mobile	0.0		
<430>	Number of Complaints per 1,000 customers (broadband)			
<440>	Fixed			
<450>	Mobile			
<500>	Service Quality Standards & Consumer Protection Rules Compliance		<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>
<510>	<div style="border: 1px solid black; padding: 5px;">399006SD510.pdf</div>		<i>(attached descriptive document)</i>	<input checked="" type="checkbox"/>
<600>	Functionality in Emergency Situations		<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>
<610>	<div style="border: 1px solid black; padding: 5px;">399006SD610.pdf</div>		<i>(attached descriptive document)</i>	<input checked="" type="checkbox"/>
<700>	Company Price Offerings (voice)	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	
<710>	Company Price Offerings (broadband)	<i>(complete attached worksheet)</i>		
<800>	Operating Companies and Affiliates		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900>	Tribal Land Offerings (Y/N)?		<input type="radio"/> <input checked="" type="radio"/>	<input checked="" type="checkbox"/>
<1000>	Voice Services Rate Comparability Certification		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010>	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>		<i>(attach descriptive document)</i>	
<1100>	Certify whether terrestrial backhaul options exist (Yes or No)		<input checked="" type="radio"/> <input type="radio"/>	<i>(if not, check to indicate certification)</i>
<1110>				
<1200>	Terms and Condition for Lifeline Customers		<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>		
<2005>	<i>(complete attached worksheet)</i>	
Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet		
<3000>	<i>(check to indicate certification)</i>	
<3005>	<i>(complete attached worksheet)</i>	

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	399006
<015> Study Area Name	Clarity Telecom, LLC dba Vast Broadband
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<030> Contact Name - Person USAC should contact regarding this data	Kristin Burton
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<039> Contact Email Address - Email Address of person identified in data line <030>	Kristin.Burton@vastbroadband.com
<110> Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
<111> If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How much (USF) was used to improve service quality and how support was used to improve service quality
- <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
- <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

(200) Service Outage Reporting (Voice) Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039>	Contact Email Address - Email Address of person identified in data line <030>	Kristin.Burton@vastbroadband.com

	<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures	

**(700) Price Offerings Including Voice Rate Data
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<030>	Contact Name - Person USAC should contact regarding this data	Kristin Burton
<035>	Contact Telephone Number - Number of person identified in data line <030>	5734812764 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Kristin.Burton@vastbroadband.com

<701>	Residential Local Service Charge Effective Date	1/1/2015
<702>	Single State-wide Residential Local Service Charge	18.95

<703>	<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees

-- See attached worksheet

(710) Broadband Price Offerings Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	399006
<015> Study Area Name	Clarity Telecom, LLC dba Vast Broadband
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Kristin Burton
<035> Contact Telephone Number - Number of person identified in data line <030>	5734812764 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	Kristin.Burton@vastbroadband.com

<711>	<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached <i>{select}</i>

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	399006
<015> Study Area Name	Clarity Telecom, LLC dba Vast Broadband
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Kristin Burton
<035> Contact Telephone Number - Number of person identified in data line <030>	5734812764 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	Kristin.Burton@vastbroadband.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	399006
<015>	Study Area Name	Clarity Telecom, LLC dba Vast Broadband
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kristin Burton
<035>	Contact Telephone Number - Number of person identified in data line <030>	5734812764 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Kristin.Burton@vastbroadband.com

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<030>	Contact Name - Person USAC should contact regarding this data	Kristin Burton
<035>	Contact Telephone Number - Number of person identified in data line <030>	5734812764 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Kristin.Burton@vastbroadband.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans



Name of Attached Document

<1220> Link to Public Website

HTTP <https://www.vastbroadband.com/terms-conditions/>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

(2000) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	
<015>	Study Area Name	399006
<020>	Program Year	Clarity Telecom, LLC dba Vast Broadband
<030>	Contact Name - Person USAC should contact regarding this data	2016
<035>	Contact Telephone Number - Number of person identified in data line <030>	Kristin Burton
<039>	Contact Email Address - Email Address of person identified in data line <030>	5734812784 ext. Kristin.Burton@vastbroadband.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification {47 CFR § 54.313(b)(1)i}
- <2011a> 3rd Year Certification {47 CFR § 54.313(b)(1)iii}
- <2011b> Attachment {47 CFR § 54.313(b)(1)ii}

Name of Attached Document(s) Listing Required Information

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

- <2012> 2013 Frozen Support Calculation {47 CFR § 54.313(c)(1)}
- <2013> 2014 Frozen Support Calculation {47 CFR § 54.313(c)(2)}
- <2014> 2015 Frozen Support Calculation {47 CFR § 54.313(c)(3)}
- <2015> 2016 and future Frozen Support Calculation {47 CFR § 54.313(c)(4)}

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

- <2016> Certification Support Used to Build Broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

- <2017> 3rd year Broadband Service Certification
- <2018> 5th year Broadband Service Certification
- <2019> Interim Progress Certification
- <2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

- <2021> Interim Progress Community Anchor Institutions

Name of Attached Document(s) Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code	399006
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CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan Milestone Certification {47 CFR § 54.313(f)(1)(i)}

[Empty box for document listing]

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

(3012) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}

[Empty box for document listing]

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}

(Yes/No) Yes No

(3014) If yes, does your company file the RUS annual report

(Yes/No) Yes No

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

[Empty box for document listing]

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No) Yes No

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

[Empty box for document listing]

Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation (Continued) Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039>	Contact Email Address - Email Address of person identified in data line <030>	Kristin.Burton@vastbroadband.com

Financial Data Summary

(3027) Revenue	<input style="width: 100%; height: 20px;" type="text"/>
(3028) Operating Expenses	<input style="width: 100%; height: 20px;" type="text"/>
(3029) Net Income	<input style="width: 100%; height: 20px;" type="text"/>
(3030) Telephone Plant In Service(TPIS)	<input style="width: 100%; height: 20px;" type="text"/>
(3031) Total Assets	<input style="width: 100%; height: 20px;" type="text"/>
(3032) Total Debt	<input style="width: 100%; height: 20px;" type="text"/>
(3033) Total Equity	<input style="width: 100%; height: 20px;" type="text"/>
(3034) Dividends	<input style="width: 100%; height: 20px;" type="text"/>

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	399006
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<039> Contact Email Address - Email Address of person identified in data line <030>	Kristin.Burton@vastbroadband.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039> Contact Email Address - Email Address of person identified in data line <030>	Kristin.Burton@vastbroadband.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>JSI</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	JSI
Name of Reporting Carrier:	Clarity Telecom, LLC dba Vast Broadband
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 06/26/2015
Printed name of Authorized Officer:	Kristin Burton
Title or position of Authorized Officer:	Accountant
Telephone number of Authorized Officer:	5734812765 ext.
Study Area Code of Reporting Carrier:	399006 Filing Due Date for this form: 07/01/2015
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	Clarity Telecom, LLC dba Vast Broadband
Name of Authorized Agent or Employee of Agent:	JSI
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 06/26/2015
Printed name of Authorized Agent or Employee of Agent:	Tanea Davis Foglia
Title or position of Authorized Agent or Employee of Agent:	Manager - Regulatory Affairs
Telephone number of Authorized Agent or Employee of Agent:	3014597590 ext.
Study Area Code of Reporting Carrier:	399006 Filing Due Date for this form: 07/01/2015
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

Clarity Telecom dba Vast Broadband's demonstration of complying with applicable service quality standards and consumer protection rules for voice and broadband services:

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”² The Commission found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”⁴

Clarity Telecom dba Vast Broadband (“Vast Broadband”) hereby certifies that it is in compliance with applicable service quality standards and consumer protection rules. Knology is subject to consumer protection obligations under both federal and South Dakota state law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of the South Dakota Administrative Rule 20:10:27:07 which discloses rates, terms and conditions of service to customers; (2) adherence to state requirements that the Company satisfies and certifies annually that it complies with consumer protection and service quality standards pursuant to South Dakota Administrative Rules (20:10:32:54.06), including South Dakota Administrative Rules regarding transmittal of bills (20:10:07:03), **billing requirements (20:10:34:09), billing disputes (20:10:07:04), refunds for**

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

⁴ *Id.* at n. 72.

service interruptions (20:10:07:05) service quality standards for local exchange companies (20:10:33), and notification of adverse changes in rates, terms, or conditions (South Dakota Codified Law 49-31- 12.8); (3) truth-in-billing requirements, and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Vast Broadband is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in 47 CFR § 8.3. The Company furthermore will comply with all requirements set forth in the *2015 Open Internet Order* when it becomes effective.

Clarity Telecom dba Vast Broadband demonstration of ability to function in emergency situations for voice and broadband services:

Clarity Telecom dba Vast Broadband (“Vast”) hereby certifies that it is able to function in emergency situations as set forth in 47 C.F.R. § 54.202(a)(2)¹ and South Dakota Administrative Rule 20:10:32:54.07. Vast's voice and broadband network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). Vast can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow Vast to manage traffic spikes throughout its network, as emergency situations require. Vast maintains a contingency plan to prevent or minimize service interruptions due to the catastrophic loss of a central office switch, toll switching office, or tandem switching office, pursuant to South Dakota Administrative Rule 20:10:33:18. The plan is available for review upon request.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. As required by South Dakota Administrative Rule 20:10:33:19, Vast's central office can maintain 8 hours, plus or minus 15 percent, of battery reserve rated for peak traffic load requirements, and a permanent auxiliary or mobile power unit is installed which can be delivered and connected within four hours. Vast has battery backup at all office locations and in its electronic equipment sites

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to “demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.”

capable of running for a minimum of 8 hours, plus or minus 15 percent, in compliance with the State rules. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at all Central Office locations. They will continue to run as long as Vast has access to fuel. Vast tests the batteries at least once per year.

**Clarity Telecom dba Vast Broadband
Line 1210**

Terms and Conditions for Lifeline Customers

Lifeline Assistance

Lifeline Assistance is a government assistance program that provides a monthly credit to the local telephone service bill of residential customers in South Dakota. If you qualify for Lifeline Assistance, Vast Broadband will discount your local telephone charge by at least \$9.25 each month. Lifeline customers may subscribe to any local telephone service plans offered by Vast Broadband but the discount may only be applied to local telephone charges. Vast Broadband offers free Toll Limitation Service to Lifeline customers for any local service plan that charges a fee for toll calls that is in addition to the monthly price of your Lifeline service.

Lifeline Program Restrictions

- *Only one Lifeline service is available per household.*
- *A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses.*
- *A household is not permitted to receive Lifeline benefits from multiple providers (i.e., if you receive a Lifeline discount on your wireless service, you would not also qualify to receive that discount on your home phone service)*
- *Violation of the one-per-household limitation constitutes a violation of the Federal Communications Commission's (or "FCC") rules and will result in the subscriber's de-enrollment from the program.*

- *Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.*
- *Lifeline is a federal benefit and willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program.*

General Lifeline Information - For Home Phone

Because phone service is so important in today's world, Vast Broadband believes everyone should have access to it. We offer a discounted telephone service plan to make basic home phone service even more affordable for qualified customers. Lifeline provides qualified customers with discounted home phone service and the ability to add additional services and features.

FAQs: FCC Lifeline Rules For Home Phone

Q. What do I need to fill in on the application?

A. It is important that you fill out the application completely and accurately to ensure there are no delays in being approved for the Lifeline program. Please review the instructions on the application carefully. Required:

- *Customer Name*

- *Customer Service Address*
- *City, State, Zip*
- *Must note if your address is permanent or temporary*
- *Customer Telephone Number*
- *Social Security Number (last 4 digits only)*
- *Date of Birth (mm/dd/yyyy)*
- *Must check qualifying program or income; if income, must provide # of persons in household*
- *Must provide proof of program participation or income level*
- *Must check that you have read and agree to the list of certifications*
- *Signature*
- *Date*

Q. What proof do I need to bring?

A. If you qualify by program assistance, please bring in a copy of your benefits card or award letter. If you qualify by income, please bring in copies of any of the following qualifying documents — Vast Broadband. DOES NOT keep any documentation.

- *Most recent state or federal tax return*
- *Retirement/pension statement of benefits*
- *Current income statement from an employer*
- *Unemployment/Workmen's Compensation Statement of Benefits*
- *Paycheck stubs for most recent 3 months*
- *Federal notice letter of participation in General Assistance*
- *Social Security Statement of Benefits*
- *Veterans Administration Statement of Benefits*
- *Child Support document*
- *Divorce decree*
- *Other official document containing income information*

Q. How do I get proof of Social Security (Social Security Statement of Benefits) if qualifying by income?

A. Social Security Statement of Benefits is mailed to all recipients annually. If you need a copy, please contact your local Social Security office.

Q. Can I send a copy of my paycheck as proof?

A. We will need a copy of your paycheck stubs for three consecutive months, as proof. A copy of your paycheck is not accepted.

Q. Is Supplemental Social Security (SSI) the same as Social Security?

A. No. Supplemental Security Income (SSI) is a Federal income supplement program funded by general tax revenues (not Social Security taxes). It is designed to help aged, blind and disabled people who have little or no income.

Q. I'm a senior citizen, do I qualify?

A. Lifeline is not based on age. You must participate in one of the qualifying programs or meet the income guidelines to be eligible for Lifeline.

Q. I receive Medicare, do I qualify?

A. No. Medicare is not a qualifier for the Lifeline program.

Q. I babysit or am self-employed, what is acceptable for proof?

A. Please provide a photocopy of your most recent tax return.

Q. Do I have to wait until I'm approved for Lifeline to get phone service?

A. No. You must have working phone service to be approved for Lifeline.

Q. Will the Lifeline discount be on my next bill?

A. Lifeline will be applied to your account within 2 bill cycles and is retroactive back to your approval date.

Q. Why isn't Lifeline showing on my bill anymore?

A. You may have failed to complete a Re-certification within the required 30 days. You must re-apply by using the Application for Lifeline to have the discount added back to your account.

Q. Why has my bill amount changed?

A. The FCC has changed the federal Lifeline discount amount.

Q. Why did I receive a Re-certification form in the mail?

A. The FCC is requiring all customers who have Lifeline as of June 1, 2012, to certify that they are still eligible for Lifeline according to the new guidelines.

Q. Why did FCC change its contribution to the Lifeline discount?

A. The FCC reformed many aspects of its Lifeline program and changing the old Lifeline discount rate structure to a simple, flat rate discount was one of those reforms. The FCC concluded that such a discount is easier for customers to understand.

Q. How can I find out more about these changes?

A. Visit www.usac.org

Q. How do I re-certify my eligibility?

A. You must re-certify by completing the form you received in the mail and returning it