

Attachment C

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JULY 1, 2015**

Company: Clarity Telecom dba Vast Broadband

Address: 104 E. Center St., Suite 201

Sikeston, MO 63801

Telephone number: (573) 481-2765

Company contact: Kristin Burton

Study Area Code: 391652

Lifeline/Tribal Link Up Advertising/Outreach Activities:

X Advertise in media of general distribution.* (See attached advertisement(s).)

X Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up.* (See attached letter.)

N/A Company's Lifeline/Tribal Link Up information in directory.

 Company's Lifeline/Tribal Link Up information available on Company website. (<https://www.vastbroadband.com/terms-conditions/>)

 Company's information posted on USAC website. (Pending)

 Other (describe): _____

*Required

WOW! PUBLIC NOTICE

Posted: Tuesday, October 7, 2014 11:29 am

WOW! PUBLIC NOTICE

PUBLIC AWARENESS NOTIFICATION TO PATRONS RESIDING WITHIN THE SERVICE TERRITORIES OF

KNOLOGY COMMUNITY TELEPHONE, INC d/b/a WOW!

Knology Community Telephone, Inc., is a quality telecommunications provider who provides basic and enhanced telephone services at reasonable rates within its service territories under the business name “WOW!”.

Knology Community Telephone, Inc. is designated as an “Eligible Telecommunications Carrier” for its service areas for universal service purposes. The goal of universal service is to provide all citizens access to essential telecommunications services.

Knology Community Telephone, Inc., provides the supported service –voice telephony service – throughout its designated service areas for single party residence service and single line business service at rates of \$20.95 per month for residential service and \$26.95 per month for business service. This supported service includes:

- Voice grade access to the public switched network;
- Minutes of use for local service provided at no additional charge;
- Access to emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in Knology Community Telephone, Inc’s service area has implemented 911 or enhanced 911 systems.

Basic service and other telecommunication amenities are provided to all consumers in the service areas of Knology Community Telephone, Inc. at the rates, terms and conditions specified in the companies tariffs and or price lists. Tariffs are on file with the South Dakota Public Service Commission and the Federal Communications Commission. Price lists are located on our website at www.wowway.com. If you have questions regarding these services, contact our office at 605-965-9393 or visit our business office located at 5100 South Broadband Lane, Sioux Falls, South Dakota 57108.

Lifeline Service Offerings

As part of our service offerings, KNOLOGY COMMUNITY TELEPHONE, INC. d/b/a WOW!, offers a program to assist qualifying low income individuals with the charges for their voice telephony service called Lifeline. This program is part of the Federal Universal Service Fund

program instituted by the Federal Communications Commission and overseen by the Universal Service Administrative Company.

Lifeline service offers a qualifying individual, discounts to the costs of voice telephony service for one telephone line per household. Lifeline is a non-transferable, federal benefit that makes monthly voice telephony service more affordable on one home phone OR one wireless phone, but not both.

KNOLOGY COMMUNITY TELEPHONE, INC. d/b/a WOW!'s current discount provided under the Company's Lifeline service offering is \$9.25 per month for each month that the customer qualifies. To receive the discount, an individual, a dependent, or someone in the household must participate in one of the following federal assistance programs: Medicaid; Supplemental Nutrition Assistance Program (SNAP) formerly known as Food Stamps; Supplemental Security Income; Federal Public Housing Assistance (Section 8); Low-Income Home Energy Assistance Program; National School Lunch Program's free lunch program; or Temporary Assistance for Needy Families. Or, the total household income must be at or below 135% of the federal poverty guidelines.

Other terms and conditions apply to the Lifeline offering. For example, customers must apply for Lifeline, and applicants are required to provide at time of application proof of their participation in one of the qualifying programs or proof of their total annual household income and recertify lifeline eligibility on an annual basis. Lifeline is a government benefit program and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. Also, as long as a qualified individual agrees to toll blocking, that individual is not required to pay a deposit prior to our service being offered. Toll blocking is offered to qualifying individuals without charge.

A complete set of terms for the Lifeline program is available at our customer service location, 5100 South Broadband Lane, Sioux Falls, South Dakota 57108.

We encourage you to contact us if you believe you may qualify for these programs. Please contact us at 605-965-9393, or visit us at 5100 South Broadband Lane, Sioux Falls, South Dakota 57108. Our customer service representatives can work with you to answer any questions you may have.

(October 7, 2014)



Contact Us

Please visit us online at:



www.wowway.com

Account Number:

Billing Date: Oct 16, 2014

Total Amount Due: \$47.28

Payment Due Before: Nov 5, 2014

WOW! News

Questions? We are available 24/7.
Please call 605-721-2000

Dear Valued WOW! Customer,

Below is information regarding the Lifeline/Linkup program. Those customers that live in the following towns and are receiving assistance benefits or have a low or fixed income may be eligible to receive discounted telephone installation and/or service.

The qualified towns are: Belle Fourche, Black Hawk, Deadwood, Lead, Spearfish, St. Onge, Sturgis, and Whitewood. For an application or more information please visit our website at <http://www.wowway.com/terms-and-conditions> or call us at 877-633-4567.

Sincerely,
WOW! Customer Service

WOW! offers 4 easy ways to pay

1. Access MyAccount (formerly MyKnology) through [wowway.net](http://www.wowway.net) and enroll in AutoPay recurring credit card drafts.
2. Dial 1-855-4WOW-WAY and use our friendly voice activated payment process
3. Pay by 3rd party check providers: Checkfree, Metavante, Online resources
4. Pay at all participating Western Union locations

STATEMENT SUMMARY

Previous Balance	\$42.12
Payments and Adjustments	-\$37.00
New Charges	\$42.16

Total Amount Due	\$47.28
Payment Due Before	Nov 5, 2014

NEW CHARGES SUMMARY

Outstanding Balance	\$5.12
Monthly Service Charges	\$25.95
Miscellaneous Charges and Credits	\$0.96
Fees and Surcharges	\$10.97
Taxes	\$4.28

Total New Charges	\$47.28
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An Administrative Fee will be applied to your account if the Total New Charges of **\$47.28** are not received before **Nov 15, 2014**

Payments received after Oct 15th are not reflected on this statement.

We proudly accept



1241 OG SKINNER DR
WEST POINT, GA 31833-1789

Detach and enclose this coupon with your payment. Please write your account number on your check or money order. Do not send cash.

Account Number	
Payment Due Before	Nov 5, 2014

TOTAL AMOUNT DUE	\$47.28
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Amount Enclosed	\$ _____
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WOW!
PO BOX 70999
CHARLOTTE, NC 28272-0999