

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JULY 1, 2015**

Company: Farmers Mutual Telephone Company
Address: 301 Second Street South
Bellingham, MN 56212
Telephone number: (320) 568-2105
Company contact: Kris Radermacher
Study Area Code: 361389

Lifeline/Tribal Link Up Advertising/Outreach Activities

- Advertise in media of general distribution.* (See attached advertisements.)
- Letter to existing and new customers regarding the availability of Lifeline/Tribal Link Up.* (See attached letter.)
- Company's Lifeline/Tribal Link Up information in directory.
- Company's Lifeline/Tribal Link Up information available on Company website. (www.companywebsiteaddress.com)
- Company's information posted on USAC website.
- Other (describe): DISTRIBUTED IN OUR NEWSLETTER
- Lifeline application included in new customer application packet
-

* Required



Date: January 19, 2015

From: Donna Eul
Marketing/Customer Service Manager
320-568-2105

To: Attention Editor of Appleton Press, Dawson Sentinel, Madison Western Guard, and Ortonville Independent.

RE: Enclosed are two annual advertisement requirements. Both need to be published (1) time in your next edition. Each advertisement should not exceed 4 ½ wide by 3 ½ long. **Please provide tear sheet along with affidavit of publication.**

- Universal Service Advertising.
- Lifeline / Link-Up Advertising.

Farmers Mutual Telephone Company Universal Service Advertising

Description of Available Services and Rates:

Farmers Mutual Telephone Company Available Services

Farmers Mutual Telephone Company offers the following local exchange telecommunications services to all consumers throughout its serving area:

- Voice grade access to the public switched network;
- Local exchange service including an amount of local usage free of per minute charges under a flat rated local service package;
- Dual tone multi-frequency signal;
- Single party service;
- Access to emergency service;
- Access to operator services;
- Access to interexchange service;
- Access to directory assistance; and
- Toll blocking without charge to qualified low income customers.

Basic, local exchange residential monthly service rates, excluding EAS rates, are as follows: \$16.00

Subsidized discounts are available to customers meeting certain low income criteria. Information concerning these plans is available from your Farmers Mutual Telephone Company representative at 1-800-692-0021.

Geographic Areas Where Services Are Available: Farmers Mutual Telephone Company offers service in the following exchanges:

Bellingham (320-568)	Boyd (320-855)	Cerro Gordo (320-752)
Dawson (320-312/769)	Madison (320-598/698)	Marietta (320-668)
Montevideo (320-269/301)	Ortonville (320-305/839)	West Marietta (605-678)

Do You Qualify for Telephone Assistance?



LIFELINE

If your income level falls below 135% of the Federal Poverty Guidelines or if you are currently receiving benefits under one or more of the following programs: Medicaid, food stamps, Supplemental Security Income (SSI), Federal Public Housing assistance or the Low-Income Home Energy assistance, you may be eligible for telephone payment assistance.



Proud to be Powering Acira!

Contact Farmers Mutual to help answer any questions or determine if you qualify for assistance.

320-568-2105 • www.aciracoop.net

STATEMENT

THE APPLETON PRESS
 241 WEST SNELLING AVENUE
 APPLETON, MN 56208
 PH. 320-289-1323

DATE
 01/29/15

TO:

Farmers Mutual Telephone Co.
 Donna Eul
 PO Box 156
 Chokio, MN 56221

AMOUNT DUE	AMOUNT ENC.
\$63.25	

PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT

DATE	TRANSACTION	AMOUNT	BALANCE		
12/31/14	Balance forward		0.00		
01/28/15	5.5" Legal – Lifeline	30.25	30.25		
01/28/15	6" Legal – Universal Service	33.00	63.25		
	FMTC Ok de 2-3-15				
	#6613-000 Jan newspaper				
CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	AMOUNT DUE
\$63.25	\$0.00	\$0.00	\$0.00	\$0.00	\$63.25

DAWSON SENTINEL
 674 CHESTNUT/PO BOX 1015
 DAWSON, MN 56232
 320-769-2497

STATEMENT OF ACCOUNT

DATE: 01/28/15 PAGE: 1 of 1

CUSTOMER ID: ACIRA

TO:

ACIRA
 FARMERS MUTUAL TELEPHONE
 301 2ND ST S
 BELLINGHAM, MN 56212

AMOUNT PAID	AMOUNT DUE
	137.50

DATE	REF NO.	DESCRIPTION	TOTAL	BALANCE	
01/07/15	54660	Sent-School Menu ✓	10.00	10.00	
01/14/15	54749	2C Bxd Sent-School Menu ✓	10.00	20.00	
01/21/15	54825	2C Bxd Sent-School menu ✓	10.00	30.00	
01/28/15	54905	Sent-School Menu ✓	10.00	40.00	
01/28/15	54920	Legal Notice-Lifeline Asst ✓	45.00		
		Legal Notice-Universal Serv ✓	52.50	137.50	
		TOTAL PAYMENT DUE			
		NET 30 DAYS			
		FC 1.5% PER MONTH			
CURRENT	1 TO 30	31 TO 60	61 TO 90	OVER 90	AMOUNT DUE
137.50	0.00	0.00	0.00	0.00	137.50

OK FMTC
de 2-3-15
 #6613-000 Jan newspaper adv

789 US Highway 75
 Ortonville, MN 56278 320-839-6163
PLEASE DO NOT STAPLE CHECK TO INVOICE

Invoice

**Want to go paperless?
 We can now email you invoices!
 Just give us your email address.**

Bill To
FEDERATED & FARMERS MUTUAL TELEPHONE CO. PO BOX 156 CHOKIO, MN 56221

**We now accept Credit Cards
 for your convenience**

CC# _____
 Exp. Date _____ CVC _____
 Name on Card _____
 Zip Code _____
 Amount Paid on Account _____

Date	Amount Due
01/31/15	\$226.50

Date	Description	Amount	Balance
12/31/14	Balance forward		159.50
01/22/15	PMT #41473	-159.50	0.00
01/27/15	INV #10540 - FARM PAGE AD FOR FEDERATED TELEPHONE	33.00	33.00
01/27/15	INV #10541 - FARM PAGE AD FOR FARMERS MUTUAL	44.00	77.00
01/27/15	INV #10583 - 6.5" LEGAL - LIFE LINE	74.75	151.75
01/27/15	INV #10584 - 6.5" LEGAL - UNIVERSAL SERVICES	74.75	226.50

FTC - 33.00
 FMTC - 193.50
 #6513-000
 #1190-200
 226.50
 OK
 2 - FMTC
 Jan newspaper adv

Current	1-30 Days Past Due	31-60 Days Past Due	61-90 Days Past Due	OVER 90 Days Past Due	Amount Due
\$226.50	\$0.00	\$0.00	\$0.00	\$0.00	\$226.50

A finance charge of 18.0 % will be charged to overdue balances.

WESTERN GUARD
 216 SIXTH AVENUE
 MADISON, MN 56256

Statement

Date

1/28/2015

To:

FARMERS MUTUAL TELEPHONE CO.
 P. O. BOX 156
 CHOKIO, MN 56221

Amount Due	Amount Enc.
\$141.76	

Date	Transaction	Amount	Balance
12/31/2014	Balance forward		305.00
01/27/2015	PMT	-305.00	0.00
01/28/2015	INV #53617. AVAILABLE <i>universal Sw Act</i>	70.88	70.88
01/28/2015	INV #53618. LIFELINE	70.88	141.76
FMTC Ok de 2-3-15		#6613-000	
			Amount Due
			\$141.76

TOTAL PAYMENT DUE BEFORE 2-25-15

ENCLOSE INVOICE NUMBER(S) WITH PAYMENT

Phone #
320-598-7521

South Dakota Telephone Service Discount Application Lifeline and Telephone Assistance Program 2015



The following section must be filled out completely or your application will be returned and benefits will be delayed.

Social Security
Or Tribal Id Number: _____

Your Name: _____

Street: _____

City: _____

State: _____ Zip: _____

Birthdate

Month	Day	Year
<input type="text"/>	<input type="text"/>	<input type="text"/>

Address is: permanent temporary

More than one family lives at this residence
I certify that I live on Tribal lands

Billing Address (if different than residential): Street or P.O. Box: _____
City: _____ State: _____ Zip: _____

Telephone Company: _____

Telephone number if you currently have service:
Area Code

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Number of people living in your household: _____

Telephone number where you can be reached:
Area Code

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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① I receive benefits from the following program(s): Check all that apply and attach proof

- | | |
|---|---|
| <input type="checkbox"/> Medicaid/ Medical Assistance | <input type="checkbox"/> Supplemental Nutrition Assistance Program/ Food Stamps (SNAP) |
| <input type="checkbox"/> Federal Public Housing or Section 8 Assistance | <input type="checkbox"/> Minnesota Family Investment Program (MFIP) |
| <input type="checkbox"/> Supplemental Security Income (SSI) | <input type="checkbox"/> Temporary Assistance for Needy Families (TANF) |
| <input type="checkbox"/> National School Free Lunch Program | <input type="checkbox"/> Low-Income Home Energy Assistance Program (LIHEAP) |
| <input type="checkbox"/> Bureau of Indian Affairs General Assistance | <input type="checkbox"/> Tribally Administered Head Start (for those meeting income qualifying standards) |
| <input type="checkbox"/> Tribally Administered Temporary Assistance for Needy Families (TANF) | <input type="checkbox"/> Food Distribution Program on Indian Reservation (FDPIR) |

② I do not receive benefits from the programs above but my income is at or below 135% of the Federal Poverty Guideline (Attached). Please attach one of the documents below if you did not check any boxes above.

- | | |
|---|--|
| <ul style="list-style-type: none"> ▪ Last year's State, Federal or Tribal Tax Return ▪ Current annual income statement from employer ▪ 3 consecutive months of most recent paycheck stub ▪ Social Security Benefits Statement | <ul style="list-style-type: none"> ▪ Divorce Decree ▪ Retirement/Pension Benefits Statement ▪ Veterans Administration Benefits Statement ▪ Child Support Document ▪ Unemployment/ Workmen's Compensation Statement ▪ Other |
|---|--|

Turn over to complete application

③ **Certification of Eligibility and Information Release**

By signing below, I certify under penalty of perjury that I understand and agree to all of the following:

- I participate in a qualifying federal program or meet the income qualification.
- I have provided documentation of eligibility.
- I acknowledge that Lifeline is a federal benefit and that it is non-transferable.
- I acknowledge that a household is eligible to receive only one Lifeline service and to the best of my knowledge, my household is not already receiving a Lifeline service. A household is defined for Lifeline purposes as any group of individuals who live together at the same address and share income and expenses. A household is not permitted to receive Lifeline benefits from multiple providers and violation would result in de-enrollment and potential prosecution by the United States government.
- The information contained in this certification form is true and correct to the best of my knowledge. I understand that providing false information can be punished by fine or imprisonment or removal from the program.
- I will inform the company within 30 days if for any reason I no longer satisfy the criteria for receiving Lifeline support. Failure to notify the company may result in penalties.
- If I move to a new address, I will provide that new address to the company within 30 days.
- If I provided a temporary address, I will verify with my telephone provider the temporary residential address every 90 days.
- I may be required to re-certify continued eligibility at any time and failure to do so will result in removal from the program.

I consent to have my name, telephone number, and address provided to the Universal Service Administrative Company (USAC) and/or its agents, and to any state and federal agency, for the purpose of verifying that I qualify for the Lifeline program and that I do not receive more than one Lifeline benefit.

_____ **Applicant Signature (required)** _____ **Date**

I designate below the name and telephone number of an “Authorized Representative” for this application who has submitted this form on my behalf and is willing to assist me in seeking telephone service discounts.

Area Code

--	--	--	--	--	--	--	--	--	--

_____ **Print “Authorized Representative” Name** _____ **Daytime Phone Number**

_____ **Date**

- **Complete Application ➤ Attach Proof of Income or Program Participation**
- **Mail Application and Income Documents to Farmers Mutual Telephone Company**

Farmers Mutual Telephone Company
301 2nd St. S.
Bellingham, MN 56212-1000
1-800-692-0021 or 320-568-2105
www.aciracoop.net

Office use only:
Documentation: _____ Exp./Date of Document: _____
Form of documentation: _____ FTC Employee: _____
(i.e. in person, fax, mail, electronically)

2015 Federal Poverty Guidelines – 135%

Household Size	Yearly Income (at or below)
1	\$15,890
2	\$21,506
3	\$27,122
4	\$32,738
5	\$38,354
6	\$43,970
7	\$49,586
8	\$55,202
For each additional person, add	\$5,616

Please Note:

- Source: Federal Register, Vol. 80, No. 14, January 22, 2015, pp. 3236-3237
- The federal poverty guidelines are typically updated at the end of January.

About Minnesota Relay

Minnesota Relay is a free service providing full telephone accessibility to persons who are deaf, deaf/blind, hard-of-hearing, or speech-disabled. A specially trained communication assistant (CA) facilitates the telephone conversation between a person who has hearing loss or a speech disability and a hearing person. Calls can be made to anywhere in the world (long distance charges apply), 24 hours a day, 365 days a year, with no restrictions on the number, length or type of calls. All calls are strictly confidential and no records of any conversations are maintained.

Minnesota Relay is administered by the Telecommunication Access Minnesota (TAM) program within the Minnesota Department of Commerce. The Minnesota Relay center is located in Moorhead, MN. Minnesota Relay and associated

outreach services are provided to the state under contract with Communication Service for the Deaf.

Minnesota Relay is funded through a monthly surcharge on each wired and wireless telephone access line in the state.

For specific instructions on placing or receiving a Minnesota Relay call, please see the instructions on page 9 of this directory or visit the Minnesota Relay website at www.mnrelay.org.



Minnesota Telephone Assistance Plan

The Minnesota Telephone Assistance Plan (TAP) may provide eligible persons with a credit of up to \$3.50 per month on their phone bills. You are eligible for the assistance if participating in one or more of the following programs:

- * Medical Assistance (MA)
- * Food Support (food stamps)
- * Minnesota Family Investment Program (MFIP)
- * Low-Income Home Energy Assistance Program (LIHEAP)
- * Supplemental Security Income (SSI)
- * Federal Public Housing Assistance
- * National School Free Lunch Program
- * Under 135% of Federal Poverty level

If you do not qualify under the above criteria, but live on a federally recognized reservation, you can also qualify if you participate in one of the following:

- * Bureau of Indian Affairs General Assistance
- * Tribally Administered Temporary Assistance for Needy Families
- * Head Start (only for those meeting the income qualifying standard)
- * National School Lunch Program's free lunch program

If you are participating in one or more of these programs, you may certify eligibility by completing an application, providing proof of eligibility for benefit, and submitting it to our business office. Please contact our business office for an application.

Federal Lifeline Plan

You may qualify for a monthly federal Lifeline credit on your telephone bill if you are receiving benefits under one or more of the following programs: Medicaid, Food Stamps, Supplemental Security Income (SSI), Federal Public Housing Assistance, Low-Income Home Energy Assistance Program, or the National School Free Lunch Program.

If you are participating in one or more of these programs, you may certify eligibility by completing an application, providing proof of eligibility for benefit, and submitting it to our business office. Please contact our business office for an application.

For Lifeline Information and applications:

Farmers Mutual Telephone Company Customers

Call 1-800-692-0021

Federated Telephone Customers

Call 1-800-374-7133

Valley Telephone Company Customers

Call 1-866-290-1729



PO Box 156
Chokio, MN 56221

PRESORTED
STANDARD
U.S. POSTAGE PAID
CHOKIO, MN
PERMIT NO. 4

Issue April 2015



Inside This Issue

- Acira Administrative Assistants
- Phone Discount for Low Income
- FUSC Increase
- Congrats Tammy
- MTA Day on the Hill
- Understanding CATV Rates
- Recipe
- Call Before You Dig
- Important Numbers
- Directory Additions

Local Commitment. Global Solutions.

Directory additions

Bellingham
Steve Jenkins 568-2262

Boyd
Lein Lumber..... 855-2399
Vernon Lein 855-2390
Keith Stratmoen, Jr. 855-3019

Chokio/Alberta
Harper Zimmerman 324-2471

Dawson
Rodney & Susan Anderson ... 769-2586
Bluegrass Proteins 769-2994
Milton Goplen 769-2414
Wesley & Vallerie Sather 769-2002
Mark & Marsha Schutte 769-2509

Hancock
James L. Bossert..... 392-7417
Shane Minnick 392-7423
Joshua Rufener 392-7419

Milan/Big Bend
Adam C. Kurtz 734-4731
Justin M. Stock 793-6723

Madison
Ken & Anita Devorak 598-7663
David & Traci Kemen 598-7466
St. John's Lutheran Church ... 598-7550
Arnold & Shirley Streich..... 598-3975
Scott & Nancy Tofte 598-3380

Montevideo
Steve & Terri Baldwin 301-5023

Morris
James & Jena Burow..... 585-6866
Allen & Maria Gustafson..... 585-2753
Lois A. Johnson 585-3422
Keith & Coleen Koehl 589-1926
Gary Varnum 589-3035
Wehking Electric Inc. 589-8898

Farmers Mutual
301 2nd Street South
Bellingham, MN 56212
320-568-2105
farmers@farmerstel.net
www.farmerstel.net

**Federated Telephone
Main Office:**
PO Box 156
405 2nd Street East
Chokio, MN 56221
320-324-7111
emailftc@fedtel.net
www.fedtel.net

Satellite Office:
PO Box 107
508 Atlantic Ave.
Morris, MN 56267
320-585-4875
morrisftc@fedtel.net
www.fedtel.net

Office Hours:
Monday - Friday
8:00 a.m. - 4:30 p.m.

Current Topics

NEST PROTECT WINNERS

The following individuals were the lucky winners of a Nest Protect Smoke & CO Alarm.

Amanda Evink
Winner of our 3rd Tech Gadget Giveaway

Ashley Schmitt
Dawson Ag Day Winner

Myrna Tomalla
Spring Expo Winner

Calendar

- April 5: Happy Easter!
- April 22: Administrative Professional's Day
- June 1: Summer Hours Begin
Mon-Thu: 7:30-5:00
Fri: 8am-Noon
- June 9: Farmers Mutual Annual Meeting
- June 11: Federated Annual Meeting

Acira Administrative Professionals

Acira - powered by Farmers Mutual Telephone Company and Federated Telephone Cooperative, has employees in three office locations. These offices are located throughout our service areas in Bellingham, Chokio and Morris. Two customer service representatives (CSRs) are located in each office and are always working hard to make sure our members receive the best customer service experience possible.

Our phone system also allows our CSR's in any office to have the ability to answer incoming phone calls from all service territories. For example, if a member calls the Chokio office number they may get a CSR in Bellingham or Morris. This has been a great benefit for our members! Previously, if the office a member was trying to contact was busy or short staffed, they would have to leave a message and wait for a callback from the CSR.

The Customer Service Department consists of Donna Eul (Marketing & Customer Service Manager), Shelley Evink and Tammy Marquart in the Morris Office; Tammy Dierks and Jeri Erickson in the Chokio office; Jackie Jessen and Andrea Lewis in the Bellingham office.

Acira Administrative Professionals also include Karin Jahnke (Administrative Assistant), Julie Evink (Service Coordinator), Pat Knutson (Accountant) and Kris Radermacher (Office Manager/Regulatory).

We would like to thank all of our Administrative Professionals for all they do for the members of Farmers Mutual Telephone Company and Federated Telephone Cooperative.



Phone Discount for Low Income

Lifeline

There are several programs that provide assistance with paying your phone bill. The Lifeline program is federally funded and will provide a credit each month on your phone bill. To be eligible, you must be enrolled in one of the following public assistance programs or have an income at or below 135% of the federal poverty guidelines to be eligible:

- Medicaid/Medical Assistance
- Food Support (Food Stamps)
- Minnesota Family Investment Program (MFIP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low Income Home Energy Assistance (LIHEAP)

If you qualify for a Lifeline credit, you will also qualify for the Telephone Assistance Plan (TAP). This program offers a monthly discount on your phone bill, as well.

For more information or an application, please contact our office by dialing 611 from your home phone or you can find the office numbers on the back page of this newsletter.

135% of the 2015 Federal Poverty Income Guidelines

Household Size	Income
1	\$15,889
2	\$21,505
3	\$27,121
4	\$32,737
5	\$38,353
Each Additional Person	\$ 5,616

A Quick Note About Rising Cable TV Rates...

Many Cable TV providers around the nation, including Federated Telephone were forced to raise Cable TV rates in 2015. From a Company standpoint, we want you to know that this is not being done to increase our margins. The entire increase will go back to the programmers who continue to increase their rates, in some cases by over 100%. While all programmers continue to pile on rate increases, this year the off-air channels that are available for free with an antenna, are the largest increases. It seems that the major networks, after spending billions of dollars to obtain the rights to broadcast sporting events, need to make up this absurd spending somewhere and that somewhere is out of your pocket. So the bottom line, whether you like sports or not, if you watch any type of paid Cable TV, a large portion of what you are spending goes towards sports programming.

With the stipulations that programmers put on providers like us, we're not able to take the one or two channels that our members actually want and combine them with the few channels offered from a different programmer in an effort to keep prices low. It's a system that can't keep going in its current form, because at some point, people will just turn it all off, but for now, it's what we're stuck with. We do have a smaller Simply Basic package available, but for many, the one or two channels you really want, are only available with bigger packages. If we could offer them in smaller groups, we certainly would, but until there's enough pressure put on the programmers and your local government officials, unfortunately we don't expect much of a change.

FEDERAL SURCHARGES TO INCREASE EFFECTIVE APRIL 1, 2015

Effective April 1, 2015, the amount of the Federal Universal Service Charge (FUSC) appearing on your bill each month will change as a result of a increase in the Federal Communications Commission's (FCC's) universal service contribution factor from 16.8% to 17.4%. The new FUSC amount is calculated by multiplying the FCC's universal service contribution factor against your interstate access service charges. The federal universal service fund program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States.

CONGRATS TAMMY!



10 YEARS OF SERVICE

Tammy Marquart

Tammy is a Customer Service Representative at Acira -

Powered by Farmers Mutual Telephone Company and Federated Telephone Cooperative.

MTA DAY ON THE HILL

On February 18, 2015, representatives from Farmers Mutual and Federated Telephone, joined more than 70 MTA members in St. Paul to educate lawmakers on issues affecting rural telcos. This event gives lawmakers the opportunity to learn from the experts how their decisions impact the telecommunications industry.

The event started on Tuesday afternoon with an issues briefing for members. The MTA Staff focused on Sales Tax exemption on Telecom Equipment, Competitive Market Telecom Regulation, and Railroad Crossing Fees. On Wednesday, they met with lawmakers to discuss these issues that our rural telcos are facing.



CHEESY CORN DIP

- 1 (10oz.) Can Original Rotel, drained
- 2 (15oz.) Cans Corn & Diced Peppers, drained
- 3 Green Onions, chopped
- 1 c. Sour Cream
- 1 c. Mayonnaise
- 2 c. Mexican Cheese, shredded
- Tortilla Chips

1. In a bowl mix all ingredients together and chill.
2. Service with tortilla chips.

FOR MORE GREAT RECIPES VISIT: WWW.JULIESEATSANDTREATS.COM

Call Before You Dig "It's the Law"



Simply Dial 811

Simply Dial 811 from your telephone.
Remember to call 48 hours before you dig.
South Dakota: 1-800-781-7474

Important Phone Numbers:

Farmers Mutual Telephone 320-568-2105

Federated Telephone

Chokio Office 320-324-7111
Morris Office 320-585-4875

Minnesota Attorney
General's Office 1-800-657-3787

Minnesota Public
Utilities Commission.....1-800-657-3782

Minnesota Department of Commerce
Telecommunications Division.....1-651-539-1883

Better Business Bureau.....1-800-646-6222

Federal Communications
Commission.....1-888-225-5322



Member Guide: Farmers



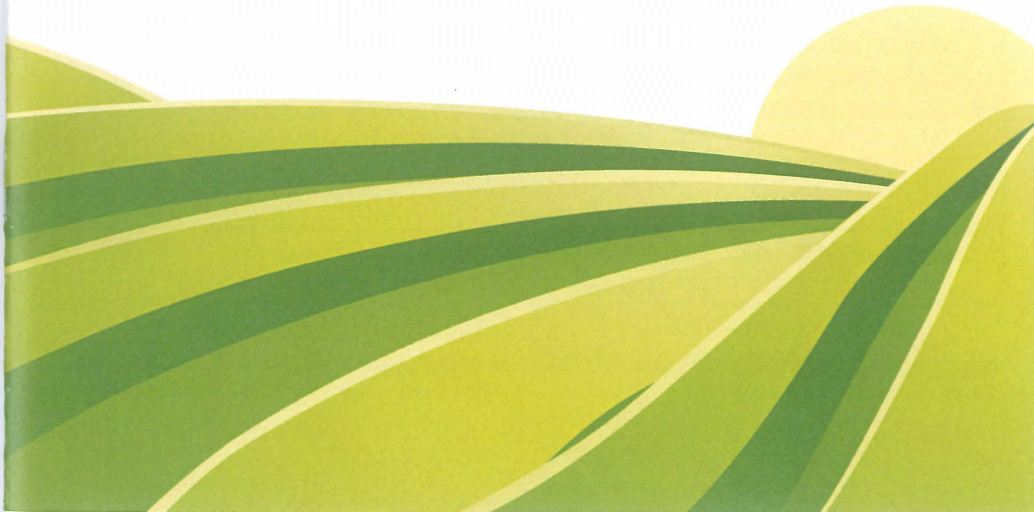
POWERED BY FARMERS MUTUAL TELEPHONE COMPANY
AND FEDERATED TELEPHONE COOPERATIVE

Welcome to Acira

A Cooperative Owned by the Members It Serves

What's Inside...

- ▶ Office/Billing Information
- ▶ Feature Descriptions
- ▶ Repair Service
- ▶ Terms and Conditions
- ▶ Member Benefits
- ▶ And more...





Farmers Mutual Telephone Company
301 2nd Street South
Bellingham, MN 56212

Account #: _____
If you have telephone service with Farmers Mutual, the account # is your telephone number.

Email Address: _____@farmerstel.net

Email Password: _____

Important Numbers:

Farmers Mutual Telephone Office: 320-568-2105

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Local Calls, Remain Local with FMTC!	
<i>With Farmers Mutual (FMTC) you KEEP the local Calling Scope you have today when you port your number to FMTC and you can call all members in FMTC exchanges at no charge.</i>	
REMEMBER TO DIAL THE NUMBER AS A LOCAL CALL	
Calling From:	Calling To:
Bellingham (568)	568, 752, 668, 273, 605-678 FMTC served lines in: 855, 769, 312, 598, 698, 269, 301, 839, 305, 542, 853
Boyd (855)	855, 752, 769, 312 FMTC served lines in: 568, 598, 698, 668, 269, 301, 839, 305, 605-678, 542, 853
Cerro Gordo (752)	752, 568, 855, 769, 312, 668, 605-678 FMTC served lines in 598, 698, 269, 301, 839, 305, 542, 853
Dawson (769,312)	769, 312, 542, 855, 752 FMTC served lines in: 568, 598, 698, 668, 269, 301, 839, 305, 605-678, 853
Madison (598, 698)	598, 698, 853 FMTC served lines in: 568, 769, 752, 312, 668, 855, 269, 301, 839, 305, 605-678, 542
Marietta (668)	668, 568, 752, 605-678 FMTC served lines in: 769, 312, 598, 698, 269, 301, 839, 855, 305, 542, 853
W. Marietta (605-678)	605-678, 568, 752, 668 FMTC served lines in: 855, 769, 312, 598, 698, 269, 301, 839, 305, 542, 853
Montevideo (269,301)	269, 301, 793, 734, 367, 569 FMTC served lines in: 568, 752, 668, 855, 769, 312, 598, 698, 269, 301, 839, 305, 605-678, 542, 853
Ortonville (839,305)	839, 305, 605-862, 325, 273 FMTC served lines in: 568, 752, 668, 855, 769, 312, 598, 698, 269, 301, 605-678, 542, 853

Please see the Area-Wide Telephone Directory or visit www.aciracoop.net for more information about our features and services.

Internet Help Desk: 320-568-4357 (HELP)
 24 Hours/7 Days a Week

After Hours Repair: 320-568-2105 or
 611 from your FMTC served Phone

LIFELINE & TELEPHONE ASSISTANCE PLAN

There are several programs that provide assistance with paying your phone bill. The Lifeline program is federally funded and will provide a credit each month on your phone bill. To be eligible, you must be enrolled in one of the following public assistance programs or have an income at or below 135% of the federal poverty guidelines to be eligible.

Eligible Public Assistance Programs:

- Medicaid/Medical Assistance
- Food Support (Food Stamps)
- Minnesota Family Investment Program (MFIP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low Income Home Energy Assistance (LIHEAP)

If you qualify for a Lifeline credit, you will also qualify for the Telephone Assistance Plan (TAP). This program also offers a monthly discount on your phone bill.

For more information or a Lifeline/TAP Application, please contact our office.