

EXHIBIT "B"

User Guide Notice  
And  
2014 Annual Bill Notice

## Calling Features\* ^

- Anonymous Call Rejection
- Automatic Call Back
- Automatic Recall
- Call Block
- Call Forwarding
- Call Waiting
- Caller ID
- Distinctive Ring and Call Waiting Tone
- Intellirring
- Call Forwarding Remote Access \*
- Selective Call Acceptance
- Selective Call Forwarding
- Selective Call Rejection
- Speed Calling (1-Digit)
- Three-Way Calling

## South Dakota Customers May Be Eligible for the Lifeline / Linkup Program\*

Individuals and families who live in the WOW! communities of Alsen, Belle Fourche, Black Hawk, Davis, Deadwood, Hurley, Flyger, Irene, Lead, Volin, Wakonda, Gayville, Monroe, Parker, Worthing, Lennox, Chancellor, Spearfish, St. Onge, Sturgis, Rural Beresford, or Whitewood and are receiving assistance benefits or have a low or fixed income may be eligible to receive discounted telephone installation and/or service.

Please contact WOW!'s customer support for more information on the Lifeline/Linkup program.

## Florida Customers May Be Eligible for the Lifeline Program\*

Individuals and families who live in the WOW! Panama City and Pinellas County communities and receiving assistance benefits or have a low or fixed income may be eligible to receive discounted telephone service.

\* Services vary by region. Not available in Pinellas

^ SmartChoice Phone subscription needed to receive features.



Contact Us

Please visit us online at:



Account Number:  
Billing Date:  
Total Amount Due:  
Payment Due Before:

WOW! News

Questions? We are available 24/7.  
Please call 605-721-2000

Dear Valued WOW! Customer,

Below is information regarding the Lifeline/Linkup program. Those customers that live in the following towns and are receiving assistance benefits or have a low or fixed income may be eligible to receive discounted telephone installation and/or service.

The qualified towns are: Belle Fourche, Black Hawk, Deadwood, Lead, Spearfish, St. Onge, Sturgis, and Whitewood. For an application or more information please visit our website at <http://www.wowway.com/terms-and-conditions> or call us at 877-633-4567.

Sincerely,  
WOW! Customer Service

WOW! offers 4 easy ways to pay

1. Access MyAccount (formerly MyKnology) through wowway.net and enroll in AutoPay recurring credit card drafts.
2. Dial 1-855-4WOW-WAY and use our friendly voice activated payment process
3. Pay by 3rd party check providers: Checkfree, Metavante, Online resources
4. Pay at all participating Western Union locations

STATEMENT SUMMARY

Previous Balance	\$191.09
Payments and Adjustments	-\$191.09
New Charges	\$190.86

<b>Total Amount Due</b>	<b>\$190.86</b>
Payment Due Before	Oct 8, 2014

NEW CHARGES SUMMARY

Monthly Service Charges	\$59.20
Miscellaneous Charges and Credits	\$101.35
Fees and Surcharges	\$16.58
Taxes	\$13.73

<b>Total New Charges</b>	<b>\$190.86</b>
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An Administrative Fee will be applied to your account if the Total New Charges of **\$190.86** are not received before **Oct 17, 2014**.

Payments received after Sep 17th are not reflected on this statement.



1241 OG SKINNER DR  
WEST POINT, GA 31833-1789

Detach and enclose this coupon with your payment. Please write your account number on your check or money order. Do not send cash.

RAPID CITY SD 57709-0778



WOW!  
PO BOX 70999  
CHARLOTTE, NC 28272-0999



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