



**South Dakota  
Boomerang Wireless, LLC d/b/a enTouch Wireless  
Lifeline Plan Offerings**

Boomerang Wireless, LLC d/b/a enTouch Wireless (“enTouch”) Lifeline plan offerings have core features and capabilities that are part of the plans regardless of state. See the ‘Features and capabilities available with all Lifeline Plan offerings,’ ‘Call Types and Usage,’ ‘Applicable Fees and Unit of Measure’ and the current ‘Terms of Service’ available. The South Dakota descriptions below represent the plans proposed in South Dakota as of 3/20/2015. (Boomerang is currently in the process of proposing upgrades to our Lifeline Plan offerings.)

**South Dakota:**

**125 Free Monthly Minute Plan:** This plan offers 125 minutes per month for voice and text. Lifeline free minutes are automatically posted each month on the Lifeline customer’s service date. Rollover units continue to rollover for one (1) month, and if unused will expire on the monthly service date two (2) months from the date upon which initially credited to the Subscriber. Rollover units do not transfer if the customer changes calling plans.

**250 Free Monthly Minute Plan:** This plan offers 250 minutes per month for voice and text. Lifeline free minutes are automatically posted each month on the Lifeline customer’s service date. There is no roll over of minutes with this plan.

**1000 Plus Bundle Plan:** (TRIBAL Offering Only.) This plan offers 1000 minutes per month for voice and text. Lifeline free minutes are automatically posted each month on the Lifeline customer’s service date. Tribal plan only available to eligible applicants who reside on tribal lands; There is no roll over of minutes.

### **Features and capabilities available with all Lifeline Plan offerings:**

- Free handset: The handset may be a refurbished unit.
- Local calling
- Domestic/National Long Distance calling
- Caller ID
- Call Waiting
- Call Forwarding
- 3-Way Calling
- Voice Mail
- 10 mb Data (website and email)
- Free 411: There are no charges, however applicable unit(s) are decremented
- 911 Emergency Service regardless of units/minutes available
- 611 Customer Service regardless of units/minutes available

### **Call Types and Usage:**

**411 Directory Assistance:** Directory Assistance calls are free; there is no additional charge. However, units/minutes for Directory Assistance are deducted from the customer's available balance of units.

**611 Company Customer Service:** The Company's handsets can reach 611 Company Customer Service regardless of units (minutes) remaining on the handset. So, Lifeline Customers who use all their plan minutes prior to their monthly service date will still be able to place 611 calls to customer service from their Company phones. There is no decrement of Lifeline Customer's minutes when they dial 611 from their Company phone.

**911 Emergency Service:** The Company's handsets can reach 911 Emergency services regardless of units (minutes) remaining on the handset. So, Lifeline Customers who use all their plan minutes prior to their monthly service date will still be able to place 911 calls for emergencies. There is no decrement of Lifeline Customer's minutes when they dial 911 from their Company phone.

**Roaming:** There is no roaming available. Customers are not able to use their service outside of the Company's Designated Service Area.

**Text Messaging** is available with some Lifeline plans (see state specific descriptions). The following apply to Text Messaging if available:

- Units/minutes are deducted for SMS Text Messaging at a per message per address sent to and per message received. (1 unit or 1 minute = 1 text)
- The Company does not offer Premium SMS Text Messaging Service at this time.
- The Company's SMS Text Messaging Service requires certain equipment. Most handsets are capable of receiving text messages; however sending text messages requires two-way SMS capable equipment.

**Toll Free Numbers:** calls to Toll Free Numbers are free; there is no additional charge. However, units/minutes for Toll Free Numbers are deducted from the customer's available balance of units.

**Top Up Cards to Supplement Lifeline Plans:** Lifeline Customers will be able to supplement their free Lifeline plan minutes by purchasing additional airtime at authorized retail outlets. The two brands of top up cards available at retail are Get Ready and Airfair.

**Unit or Minute** is the method of measuring the voice and text service. One (1) unit equals one (1) minute, and one (1) unit equals one (1) text message. "1 unit = 1 minute = 1 text."

- Deduction of unit(s)/minute(s) for a completed call from a customer's handset begin when the SEND key is pressed and end when either party ends.
- There are no peak or off peak minutes associated with the Free Lifeline minutes associated with the Lifeline Plan offerings.

### **Applicable Fees and Unit of Measure:**

**Reactivation Fee** of \$25.00 to reactivate your phone. This is not required for the initial activation of the Lifeline phone that is distributed to a qualified Lifeline Customer. There is no Activation Fee.

- The customer will need to send a money order or prepay via credit card before Services are reactivated.
- If the reactivation is for a Replacement phone, then the customer will be required to pay either the Reactivation Fee or Replacement Fee, but not both.

**Replacement Fee** of \$25.00 for the exchange of your phone for another phone or other equipment.

- Equipment will not be shipped until after the company receives the Replacement Fee. The customer may pay the Replacement Fee by sending a money order or prepaying via credit card.
- The Replacement fee will be waived for replacement of defective handsets (does not apply to breakage caused by customer negligence or water damage) returned complete with all accessories that came with the handset, in the original box with all materials and package inserts, within 30 days of receiving the handset.
- The Company requires receipt of the Replacement Fee for phones returned after the first 30 days and before the replacement phone is shipped.
- Though replacement phone will require reactivation of the Number, a customer will be assessed either the Replacement Fee or the Reactivation Fee, but not both.

**Unit or Minute** is the method of measuring the voice and text services. One (1) unit equals one (1) minute, and one (1) unit equals one (1) text message. "1 unit = 1 minute = 1 text."

- Deduction of unit(s)/minute(s) for a completed call from a customer's handset begin when the SEND key is pressed and end when either party ends.

### **Terms of Service:**

**Terms of Service** are available on the website, [www.enTouchwireless.com](http://www.enTouchwireless.com), and are effective upon posting.