



May 15, 2015  
Via Web Filing

Ms. Patricia Van Gerpen, Executive Director  
South Dakota Public Utilities Commission  
500 East Capitol Avenue  
Capitol Building, 1st Floor  
Pierre, SD 57501

RE: Verizon Long Distance LLC Officer and Complaint Contact Update Changes

Dear Mr. Van Gerpen:

This letter is to notify you of the following changes to the Regulatory Contact information for Verizon Long Distance LLC.

Effective immediately, Rachel Mcgallian is no longer President of the Company. She has been replaced by Mr. Darren S. Kaufmann. Mr. Kaufmann's information is as follows:

Darren S. Kaufmann, President and Sole Director  
Address: One Verizon Way, VC53S455, Basking Ridge, NJ 07920-1025  
Office: (703) 886-8900  
Fax: (908) 630-2615  
Email address: [verizonlongdistance@verizon.com](mailto:verizonlongdistance@verizon.com)

Effective immediately, for the Company's Escalation and Problem Resolutions, Long Distance Customer Complaints, Renee Marshall, Supervisor-Operational Excellence & Transformation will be replaced by Wendee Allen. Ms Allen's information is as follows:

Wendee Allen, Manager – Customer Service  
Address: 7979 N Belt Line Road, 2<sup>nd</sup> Floor, Room N2C001  
Irving, TX 75063  
Complaint Number: 1 (888) 483-7770  
Office: (972) 399-8062  
Fax: (972) 399-0002  
Email address: [cr-execd@verizon.com](mailto:cr-execd@verizon.com)

Please update your records as indicated. If you have any questions regarding this change, or questions about any of the other contacts for the Company, please contact Cathy Haliburton, Verizon Senior Specialist – Regulatory at 703 886-8900 or via email to [verizonlongdistance@verizon.com](mailto:verizonlongdistance@verizon.com).

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Sincerely,

A handwritten signature in black ink, appearing to read "C. Wightman". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Connie Wightman  
Consultant

file: VLD - South Dakota - Other  
tms: SDx1502

CW/lw