### **EXHIBIT C**

.



### **Conference Calling**

#### **CUSTOMER BENEFITS**

- Billed and serviced by Stratus Networks
- Easy to read and understand billing statements
- Dedicated project management on every account
- Competitive rates and terms
- Knowledgeable repair staff 24/7/365
- Execellent references



#### **CONFERENCE CALLING OFFERING**

Conferencing provides your company with the most flexible method of having a meeting regardless of where meeting attendees are located. The Stratus Networks suite of conference products enable your company to conduct a conference at anytime you want without having to make prior reservations. Whether your need is for an audio, web or video call, we have the perfect option. Our integrated dashboard allows you to manage the entire meeting giving you the freedom to run conferences anytime and anywhere

#### AUDIO

- Conference anytime reservationless
- Conference passcode reserved automated
- Conference assisted operator assisted
- Conference manager operator managed

#### WEB

- Web meeting
- Microsoft Office Live Meeting
- WebEx
- WebDialogs/Unyte Meeting

#### VIDEO AND WEBCASTING

- Webcasting streaming of audio and video
- Video multiple locations
- Site certifiations
- Room management services

#### **ABOUT STRATUS NETWORKS**

Stratus Networks, Inc. is a leading national provider of data, voice and Internet services to all sizes of businesses and government agencies. Offering unparalleled support and an extensive selection of innovative solutions, Stratus Networks has grown to be recognized as a premier carrier in the telecommunications marketplace.

For more information about solutions, service or pricing please contact your Stratus Networks representative directly.

Phone: (800) 990-9093 www.stratusnetworks.com



### **Dedicated Internet Access**

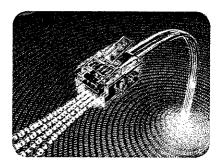
### STRATUS DEDICATED INTERNET ACCESS ADVANTAGE

STRATUS DELIVERS PERFORMANCE, SAVINGS AND PEACE OF MIND FOR ALL OF ITS CUSTOMERS.

• Competitive rates backed up by

Service Level Agreements (SLAs)

- Unsurpassed security
- True speeds on a tier 1 network
- Flexible billing options; online or paper-based
- Dedicated project management for
- every deployment
- 24/7 network surveillance and
- support



#### **DIA APPLICATIONS**

Dedicated Internet Access (DIA) service provides solutions for businesses of all sizes. Whether it's a mobile worker, small branch office access or connectivity for a major data center, Dedicated Internet Access service enables a wide range of applications.

- Surfing or hosting, outbound or inbound to and from anywhere on the Internet
- · Cost effectively supports a myriad high-bandwidth applications
- Create Virtual Private Networks for remote access for mobile workers or business partners
- Enterprise network connectivity for voice, data and video

#### **DIA SERVICES**

When safeguarding information, reliability and ease of integration are priorities, Dedicated Internet Access services present an ideal solution. Stratus delivers scalable and secure options to meet any need.

- Bandwidths from starting at 256 kb/s (via DS-1 or "T1" access through to Gigabit rates
- Ethernet options from 3 Mb/s through Gibabit microwave
- Unmanaged or fully-managed solutions (including routing equipment)
- Managed service provides proactive monitoring and support, end-toend, 24/7
- Fully-diverse backbone network for business continuity and disaster recovery applications
- Service available virtually anywhere in the United States

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### Directory Assistance

#### DIRECTORY ASSISTANCE ADVANTAGE

STRATUS DELIVERS PERFORMANCE, SAVINGS AND PEACE OF MIND FOR ALL OF ITS CUSTOMERS

- Competitive rates
- Experienced (8 years average) and friendly service agents
- Average time-to-answer of less than 10 seconds
- Bilingual (English/Spanish) support available
- Reliable digital network provides premium connection quality
- \* Reliable digital network provides
- premium connection quality • 24/7 support



#### ABOUT STRATUS NETWORKS

DIRECTORY ASSISTANCE APPLICATIONS

Stratus Directory Assistance service provides a cost effective alternative 411 services for businesses of all types and sizes. Incumbents frequently charge users up to \$1.75 per call but by rerouting your 411 calls to Stratus you'll be assured of savings, speed and flexibility.

Stratus Directory Assistance is the perfect way to avoid high and tough to manage 411 costs while ensuring that you have quick access to contact numbers for those you need to contact now.

#### DIRECTORY ASSISTANCE SERVICES

When cost, quality, reliability and ease of use are all priorities for voice communications, Stratus Directory Assistance services present an ideal solution. Whether you're calling from the office, home or mobile you can expect exceptional service with exceptional savings.

Directory Assistance services are available with a comprehensive selection of options and features that can be customized to meet just about any need.

- Call details (date, time, originating ANI) included on all invoices
- Seamless integrations with current telephone systems
- Easy to use toll-free 800 number access and speed dial programming
- State-wide or address specific searches
- Call completion or completion blocking options

1155 4 20 2

• 2 searches per call

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### Hosted VoIP

#### GENERAL FEATURES AT A GLANCE

- Attended and Blind Call Transfer
- Attended Call Transfer
- Auto Attendant / Digital Receptionist
- Call Forward Busy and No Answer
- Call Parking and Pickup
- Call Queuing
- Call Recording
- Call Routing (DID)
- Caller ID
- Central Phonebook
- Conference Calling
- Conference Rooms
- Dial by Name Directory
- Hunt and Ring Groups
- Intercom
- Message Waiting Indicator
- Music on Hold
- Paging
- Microsoft Outlook Integration
- Video Calls Between Softphones
- Unified Communications
  - \* View user "Presence"
  - Voice Mail
  - Voice Mail to Email
  - Instant Messaging/chat
- My Phone End User Portal
- And More!

#### WHY CHOOSE HOSTED VOIP

There are many advantages for businesses of all sizes to utilize a Hosted VoIP solution versus managing a traditional premise PBX phone system. With the increasing number of remote workers and portable devices being utilized for communications, hosted voice and cloud communications are becoming the norm.

With a fully-redundant hosted VoIP platform your phone service is always up and running regardless of the conditions in your area such as power outages, flooding, snow storms or other environmental circumstances.

Even if your office is damaged or inaccessible, the Internet control panel allows you to instantly reroute your calls to other available emergency office or cell phones.



#### HOSTED VOIP BENEFITS

Whether your company is a small growing buisness or a large corporation, Hosted VoIP allows you to customize your communication needs with ease. You can change or add locations and user lines at anytime, seamlessly connect remote offices and even monitor telecommuter productivity. No expensive on-premise equipment to switch, repair or replace and no IT staff required to maintain your communications.

- Scalability Pay as you grow for moves, adds, changes and deletes
- Flexibility Full administrator/user control over system features
- Security Redundance through business grade connectivity
- Efficiency Quality of Service and reduction of single point of failures
- Customizable Features to meet your individual business needs
- Future-proof Ensures the latest network upgrades and features
- Business continuity Remote call management can be manual or automated in the event of disaster recovery

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#### APPROVED IP PHONES

Stratus Networks' Hosted VoIP service is compatible with the most popular industry IP phones on the market.

#### Cisco

SPA 501G, SPA 502G, SPA 504G, SPA 509G, SPA 525G, SPA 500S

• Grandstream

GXP280, GXP285, GXP1450, GXP2000, GXP2100, GXP2110, GXP2120

\* Polycom

Soundpoint Models 321, 331, 450, 550, 560, 650, 670, 6000, 7000

• Yealink

T20, T22, T26, T28

#### **OPTIONAL HOSTED VOIP FEATURES**

There are many advantages for businesses of all sizes to utilize a Hosted VoIP solution versus managing a traditional premise PBX phone system. With the increasing number of remote workers and portable devices being utilized for communications, hosted voice and cloud communications are becoming the norm.

Hotel Application

- Property Management Application (PMS)
- Check In
- Check Out
- Wake Up

3rd Party Integration

- Salesforce
- Microsoft Dynamics
- SugarCRM
- SageACT

Call Center Application

- Queue & Agent Statistics
- Hang Up/Call Back
- Supervisor "Whisper"
- Supervisor Barge In
- Wait Time Alerts

Full CRM Integration

- Click 2 Dial
- Caller ID "Pops"
- HTTP API Web CRM

Regardless of your business size or or type of industry you serve, Stratus Networks has the right hosted solution to meet and exceed your company's requirements.

# Get Hosted...Contact Us Today! (800) 990-9093

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