

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE)
APPLICATION OF)
NEW HORIZONS COMMUNICATIONS CORP.)
FOR A CERTIFICATE OF AUTHORITY) **Docket No. TC**
TO PROVIDE LOCAL EXCHANGE)
SERVICES IN SOUTH DAKOTA)

APPLICATION

Application is hereby made to the South Dakota Public Utilities Commission (the "Commission") pursuant to ARSD 20:10:24:02 and ARSD 20:10:32:03 for an Order granting New Horizons Communications Corp. ("Applicant" or "New Horizons") a Certificate of Authority to Provide Local Exchange Services in the State of South Dakota . The following information is furnished in support thereof:

(1) The applicant's name, address, telephone number, facsimile number, web page URL, and E-mail address;

New Horizons Communications Corp.
420 Bedford Street, Ste. 250
Lexington, Massachusetts 02420
Telephone: (781) 290-4600
Facsimile: (781) 290-4660
Toll-Free Customer Service: (800) 520-5812 and (866) 241-9423 (for repair)
Web Page: www.nhcgrp.com
E-mail Address: info@nhcgrp.com

(2) A description of the legal and organizational structure of the Applicant's company;

Applicant was organized in the State of Delaware on October 8, 2002. A copy of the Applicant's Certificate of Incorporation is attached hereto as **Exhibit A**.

(3) The name under which Applicant will provide local exchange services if different than in

subdivision (1) of this section;

New Horizons Communications Corp.

(4) The location of the Applicant's principal office, if any, in this state and the name and address of its current registered agent, if applicable;

The Applicant has no principal office in South Dakota. The name and address of the Applicant's current registered agent is:

Corporate Service Company
503 South Pierre Street
Pierre, SD 57501-4522

(5) A copy of the Applicant's certificate of authority to transact business in South Dakota from the Secretary of State;

A copy of Applicant's Certificate of Authority to transact business as a foreign corporation in the State of South Dakota is attached hereto as **Exhibit B**, along with a copy of Applicant's sales tax license.

(6) A description of the Applicant's experience providing any telecommunications services in South Dakota or in other jurisdictions, including the types of services provided, and the dates and nature of state or federal authorization to provide the services;

Applicant is authorized to provide local exchange and interexchange services in Alabama (IXC 4/2007; CLEC 1/2013), Arkansas (IXC 3/2007; CLEC 8/2013), California (IXC 6/2004; CLEC 3/2009), Colorado (IXC 10/2006; CLEC 10/2007), Connecticut (9/2008), Washington D.C. Delaware (IXC & CLEC 8/2008), Florida (IXC 3/2004; CLEC 9/2007), Georgia (IXC 3/2007; CLEC 7/2007), Idaho (IXC 10/2006; CLEC 4/2013), Illinois (IXC 12/2005; CLEC 2/2008), Indiana (IXC 1/2007; CLEC 6/2010), Iowa (IXC 10/2006; CLEC 12/2012), Kentucky (IXC 4/2004; CLEC 10/2012), Louisiana (IXC 7/2007; CLEC 2/2014), Maine (IXC 3/2004; CLEC 11/2006), Maryland (IXC & CLEC 5/2007), Massachusetts (IXC & CLEC 3/2004), Michigan (IXC 1/2004; CLEC 12/2008), Minnesota (IXC 2/2007; CLEC 1/2013), Mississippi (IXC 12/07; CLEC 2/2013), Missouri (IXC 3/2007; CLEC 12/2012), Montana (IXC 10/2006; CLEC 7/2012), Nebraska (IXC 3/2007; CLEC 11/2012), Nevada (IXC & CLEC 7/2007), New Hampshire (IXC 9/2004; CLEC 2/2006), New Jersey (IXC & CLEC Resale 1/2004; CLEC Facilities-based 9/2004), New Mexico (IXC 11/06; CLEC 1/2013), New York (IXC & CLEC 5/2004), North Carolina (IXC 5/2006; CLEC 6/2008), North Dakota (IXC 6/2007; CLEC 9/2012), Ohio (IXC 7/2004; CLEC 4/2009), Oregon (IXC & CLEC 12/2008), Pennsylvania (IXC 9/2004; CLEC 9/2005), Rhode Island (IXC & CLEC 12/2005), South Carolina (IXC & CLEC 3/2014), Texas (IXC 4/2007; CLEC 3/2008), Vermont (IXC & CLEC 4/2004), Virginia (IXC & CLEC 10/2008), Washington (IXC 8/2007; CLEC 3/2008), West Virginia (IXC & CLEC 5/2007), Wisconsin (IXC & CLEC 1/2007) and Wyoming (IXC 12/06; CLEC 1/2013).

Applicant is authorized to provide only interexchange services Kansas (IXC 5/2007), Oklahoma (IXC 4/2007), South Dakota (IXC 2/2007 Docket No. TC06-203), and Utah (IXC 10/2006).

(7) Names and addresses of applicant's affiliates, subsidiaries, and parent organizations;

NHC Resources, Inc.
420 Bedford Street, Ste. 250
Lexington, Massachusetts 02420

(8) A list and specific description of the types of services the applicant intends to offer and how the services will be provided;

Upon initiation of service in South Dakota, New Horizons proposes to offer local exchange services, and local services utilizing unbundled network elements (“UNEs”) and/or UNE equivalents, through interconnection agreements and commercial agreements, within 90 days of the approval of this application. Such services will be provided by utilizing the facilities incumbent local exchange carriers (“LECs”) such as Qwest, AT&T and Global Crossing. The Applicant has no plans to install facilities in the State of South Dakota. The Applicant seeks authority to offer all forms of local exchange telecommunications services including:

Local Exchange:

- A. Local Exchange Services that will enable customers to originate and terminate local calls in the local calling area served by other LECs, including dial tone and custom calling features.
- B. Switched local exchange services, including basic service, trunks, carrier access, and any other switched local services that currently exist or will exist in the future.
- C. Non-switched local services (e.g., private line) that currently exist or will exist in the future.
- D. Centrex and/or Centrex-like services that currently exist or will exist in the future.
- E. Digital subscriber line, ISDN, and other high capacity services.

New Horizons will rely upon the incumbent local exchange companies (LEC) and other carriers for the provision and access to emergency services (911 or E911), operator services, directory assistance, and telecommunications relay services.

(9) A service area map or narrative description indicating with particularity the geographic area proposed to be served by the Applicant;

Applicant intends to provide local exchange services throughout the State of South Dakota in the areas served by any LECs in South Dakota that are not eligible for a small or rural carrier exemption pursuant to Section 251(f)(1) of the Federal Act. New Horizons does not seek to provide services to customer in those small or rural territories at this time.

(10) Information regarding the technical competence of the Applicant to provide its proposed local exchange services including:

(a) A description of the education and experience of the Applicant's management personnel who will oversee the proposed local exchange services; and

(b) Information regarding policies, personnel, or arrangements made by the Applicant which demonstrates the Applicant's ability to respond to customer complaints and inquiries promptly and to perform facility and equipment maintenance necessary to ensure compliance with any commission quality of service requirements;

The senior management of New Horizons has extensive telecommunications business technical and managerial expertise. Since New Horizons will be providing resold and facilities-based/UNE service, New Horizons will also rely upon the managerial and technical expertise of the incumbent local exchange carriers which have been certified and deemed technically and managerially able to provide telecommunications services by the Commission. The relevant operational experience of Applicant's key management employees is set forth in Exhibit C which is attached hereto.

Applicant's customer service department may be contacted via a toll-free number. The Company will maintain a Customer Service Department exclusively for Customer's questions,

requests for service, complaints and trouble handling. The Company's Customer Service address and toll free number(s) will be printed on the Customer's bill. Customer Service Representatives will be available 8:00 AM to 5:00 PM standard time Monday through Friday. After hours, and on holidays, Customers will be automatically forwarded to an answering service for messaging and paging. If the customer is not satisfied with the complaint resolution, customer will be advised it can contact the Commission for resolution.

Since Applicant proposes to offer to local exchange services, and local services utilizing unbundled network elements ("UNEs") and/or UNE equivalents, facility and equipment maintenance will be the obligation of Applicant's underlying carriers. If Applicant installs facilities in the State of South Dakota, facility and equipment maintenance will be performed by the company, either directly or through contract, in order to ensure compliance with any commission quality of service requirements.

(11) Information explaining how the applicant will provide customers with access to emergency services such as 911 or enhanced 911, operator services, directory assistance, and telecommunications relay services;

New Horizons will rely upon the incumbent local exchange companies (LEC) and other carriers for the provision and access to emergency services (911 or E911), operator services, directory assistance, and telecommunications relay services.

(12) For the most recent 12 month period, financial statements of the Applicant consisting of balance sheets, income statements, and cash flow statements. The Applicant shall provide audited financial statements, if available;

Applicant's financial statements for the periods ended December 31, 2012 and 2013, Exhibit D, are marked and filed as "Confidential and Proprietary" under separate cover. Since

the Applicant will not require advance payments, deposits or prepayments of any kind, including prepaid calling cards, the Applicant will not be filing a surety bond.

(13) Information detailing the following matters associated with interconnection to provide proposed local exchange services:

(a) The identity of all local exchange carriers with which the Applicant plans to interconnect; Qwest territory.

(b) The likely timing of initiation of interconnection service and a statement as to when negotiations for interconnection started or when negotiations are likely to start:

Interconnection service will likely begin within 90 days from the approval of this application. Negotiations with Qwest have been initiated.

(c) A copy of any request for interconnection made by the Applicant to any local exchange

Carrier: See attached.

(14) A description of how the Applicant intends to market its local exchange services, its target market, whether the applicant engages in multilevel marketing, and copies of any company brochures that will be used to assist in sale of the services;

Applicant intends to market its services primarily to small to mid-sized businesses. All sales personnel will have telecommunications service experience. Applicant will market through direct sales by employees and agents. Applicant does not intend to engage in multilevel marketing. Applicant's marketing materials are currently being developed and are not available at this time.

(15) If the Applicant is seeking authority to provide local exchange service in the service area of a rural telephone company, the date by which the Applicant expects to meet the service obligations imposed pursuant to § 20:10:32:15 and applicant's plans for meeting the service obligations;

Applicant does not intend to provide local exchange service in the service area of a rural telephone company.

(16) A list of the states in which the Applicant is registered or certified to provide telecommunications services, whether the Applicant has ever been denied registration or certification in any state and the reasons for any such denial, a statement as to whether or not the applicant is in good standing with the appropriate regulatory agency in the states where it is registered or certified, and a detailed explanation of why the applicant is not in good standing in a given state, if applicable;

Applicant is currently authorized to provide local exchange and interexchange services in Alabama, Arkansas, California, Colorado, Connecticut, Washington D.C., Delaware, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Montana, Nebraska, New Hampshire, Nevada, New Jersey, New Mexico, New York, North Carolina, North Dakota, Ohio, Oregon, Pennsylvania, Rhode Island, South Carolina, Texas, Vermont, Virginia, Washington, West Virginia, Wisconsin, and Wyoming. Applicant is authorized to provide only interexchange services Kansas, Oklahoma, South Dakota, and Utah. Applicant received a certificate of authority to provide interexchange telecommunications services within the state of South Dakota in Docket No. TC06-203. The Applicant is in good standing with the appropriate regulatory agency in the states where it is registered or certified.

Applicant's request for a Certificate of Public Convenience and Authority to Provide Switched Local Exchange and Exchange Access Services within the State of Kansas (13-NHCC-265-COC) was denied without prejudice. The reason for denial was non-disclosure of a civil case against the President of New Horizons Communications Corp., Robert Fabbriatore. The

civil case was dismissed in 2003. The Kansas denial also referred to the bankruptcy of CTC Communications Corp. Robert Fabbriatore, Stephen Gibbs, and Glen Nelson used to hold a key management positions at CTC Communications Corp. All three left the company prior to any bankruptcy proceeding that was commenced in 2003. New Horizons believes that neither of said proceedings needed to be disclosed. New Horizons is in the process of refileing the Kansas Application, and will make such argument. New Horizons is currently providing long distance services in Kansas and in good standing with the Kansas Commission.

(17) The names, addresses, telephone numbers, E-mail addresses, and facsimile numbers of the Applicant's representatives to whom all inquiries must be made regarding customer complaints and other regulatory matters;

All inquiries regarding regulatory matters should be addressed to:

Glen Nelson, Vice President
420 Bedford Street, Ste. 250
Lexington, Massachusetts 02420
Toll-Free Telephone: (781) 290-4600; (800) 520-5812 and
(866) 241-9423 (for repair) (toll-free)
Facsimile: (781) 290-4660
E-Mail: info@nhcgrp.com

All inquiries regarding complaints should be addressed to:

Julie Fadil, Customer Service Manager
420 Bedford Street, Ste. 250
Lexington, Massachusetts 02420
Toll-Free Telephone: (781) 290-4600; (800) 520-5812 and
(866) 241-9423 (for repair) (toll-free)
Facsimile: (781) 290-4660
E-Mail: info@nhcgrp.com

(18) Information concerning how the Applicant plans to bill and collect charges from customers who subscribe to its proposed local exchange services;

The Applicant's customers will be direct billed utilizing "real-time" completed call detail

information from Applicant's underlying carriers. Applicant will bill on a monthly basis. Applicant's bills will include call detail information, and separate line items for all services and charges, including any monthly recurring charges, onetime charges, taxes or surcharges.

(19) Information concerning the Applicant's policies relating to solicitation of new customers and a description of the efforts the Applicant shall use to prevent the unauthorized switching of local service customers by the Applicant, its employees, or agents;

New Horizons will not submit a change order for local exchange service until New Horizons has obtained the customer's written authorization to submit the order which includes the following information from the customer: (1) The customer billing name, billing telephone number and billing address and each telephone number to be covered by the change order; 2) The decision to change; and (3) The customer's understanding of the change fee, if any.

(20) The number and nature of complaints filed against the Applicant with any state or federal commission regarding the unauthorized switching of a customer's telecommunications provider and the act of charging customers for services that have not been ordered; none.

(21) Information concerning how the Applicant will make available to any person information concerning the Applicant's current rates, terms, and conditions for all of its telecommunications services;

The Applicant will make available to any person information concerning the Applicant's current rates, terms, and conditions for all of its telecommunications services through a toll-free telephone number, or through the Applicant's web site.

(22) Information concerning how the Applicant will notify a customer of any materially adverse change to any rate, term, or condition of any telecommunications service being provided to the customer. The notification must be made at least thirty days in advance of the change;

The Applicant will notify a customer of any materially adverse change to any rate, term, or condition of any telecommunications service being provided to the customer through either a message in the bill, or a bill insert. The notification will be made at least thirty days in advance of the change

(23) Federal tax identification number and South Dakota sales tax number;

Applicant's Federal tax identification number is 14-1851429.

Applicant's South Dakota sales tax number is 1028-4930-ST.

WHEREFORE, the undersigned Applicant requests that the South Dakota Public Utilities Commission enter an order granting this application, and such other relief as may be just and proper.

DATED this 9 day of July, 2014.

New Horizons Communications Corp.

By:  _____

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State of Massachusetts

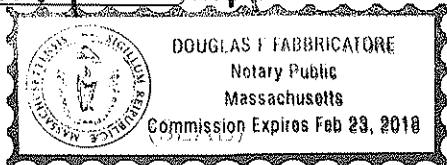
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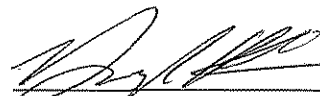
Glen Nelson, being first duly sworn, deposes and says that he is the Vice President of New Horizons Communications Corp., the Applicant in the proceeding entitled above, that he has read the foregoing Application and knows the contents thereof; that the same are true of his knowledge, except as to matters which are therein stated on information or belief, and to those matters he believes them to be true.



Glen Nelson, Vice President

Sworn to and Subscribed before me, the undersigned Notary Public, on this 21 day of MAY, 2014.





Notary Public

DOUGLAS FABBRICATORE

Print or Type Name

My Commission Expires: 2-23-2018

SD CLEC