

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF CENTURYLINK QC'S) TC- _____
REQUEST OF THE SOUTH DAKOTA PUBLIC)
UTILITIES COMMISSION FOR 2014 ETC) CENTURYLINK QC'S 2014
CERTIFICATION PURSUANT TO § 20:10:32:52) ANNUAL ETC CERTIFICATION
) FILING
)
)

CenturyLink QC ("CenturyLink"), as a designated eligible telecommunications carrier, provides the following information in response to the Commission's annual reporting requirement rules in order to obtain the certification necessary to continue to receive federal high-cost support.

20:10:32:53 - Requirements for previously designated eligible telecommunications carriers and pending applications.

As a designated eligible telecommunications carrier, CenturyLink submits the information required by §§ 20:10:32:43.01 to 20:10:32:43.06.

20:10:32:43.01 - Demonstration of commitment to provide service

See Attachment A

20:10:32:43.02 - Submission of two-year plan

See Confidential Attachments B, C, and D

20:10:32:43.03 - Demonstration of ability to remain functional in emergency situations

See Confidential Attachment E, Federal Form 481, Section 600

20:10:32:43.04 - Demonstration of ability to satisfy consumer protection and service quality standards

See Confidential Attachment E, Federal Form 481, Section 500

20:10:32:43.05 - Offering of comparable local usage plan

See Confidential Attachment E, Federal Form 481, Section 500

20:10:32:43.06 - Provisioning of equal access

See Confidential Attachment E, Federal Form 481, Section 1000

20:10:32:54 - Certification Requirements

(1) Two year service quality improvement plan (20:10:32:54(1))

See Confidential Attachments B, C and D.

(2) Progress report on its two year service improvement plan (20:10:32:54(2)).

See Confidential Attachments B, C and D.

(3) Detailed information on any outage (20:10:32:54(3))

See Confidential Attachment E, Federal Form 481, Section 200.

(4) Number of unfilled requests for service (20:10:32:54(4))

See Confidential Attachment E, Federal Form 481, Section 300.

(5) Number of complaints (20:10:32:54(5))

See Confidential Attachment E, Federal Form 481, Section 400

(6) Certification of complying with service quality standards and consumer protection rules (20:10:32:54 (6))

See Confidential Attachment E, Federal Form 481, Section 500

(7) Certification that ETC is able to function in emergency situations (20:10:32:54(7))

See Confidential Attachment E, Federal Form 481, Section 600

(8) Certification that ETC is offering a local usage plan

This requirement was waived by Commission Order in Docket TC13-027.

(9) Certification that ETC acknowledges that it will be able to provide equal access

This requirement was waived by Commission Order in Docket TC13-027.

20:10:32:55 - Lifeline and Link-up advertising requirements

Existing customer notification

In the Summer of 2014, CenturyLink included a bill insert in its South Dakota consumer bills which provided customers with information on Lifeline and Link Up Telephone Assistance Programs in South Dakota. (Attachment G)

New customer notification and Outreach Efforts

Information on Telephone Assistance Plans, and customer applications, were sent to Social Service Agencies and Tribal Entities (Attachment H)

CenturyLink Web Site

Information on Telephone Assistance Plans is available at www.centurylink.com/TAP. A copy of the SD Lifeline application can be printed from this site. (Attachment I)

The consumer is also provided a link to the USAC web site, where the program is described in greater detail.

Rate Floor Data

Enclosed, please also find rate floor data submitted to the FCC attached as Attachment F.

Based on the foregoing information, including the information provided on the Attachments to this application, CenturyLink QC requests that this Commission issue an appropriate certification to the FCC and USAC indicating that CenturyLink is in compliance with 47 U.S.C. § 254(e) and should receive all federal universal service support determined for distribution to the Company in 2014. In order to ensure that this

certification is issued to the FCC prior to October 1, 2014, the Company would further ask the Commission to expedite the process that is initiated based on this filing.

Dated this 1st day of July, 2014

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