

Docket Number: TC14-050
Subject Matter: Staff's Data Request 1
Request to: Jefferson Telephone Company
Request from: South Dakota Public Utilities Commission Staff
Date of Request: 7/8/14
Responses Due: 7/22/14

- 1.1. Please see the attached spreadsheet, which compares receipts reported on the USAC website and receipts reported on Exhibit A. Please explain any discrepancies. **ICLS and ICC were omitted in error and the Company will file an amended Exhibit A & B if requested.**

- 1.2. In the Lifeline/Tribal Link Up Advertising Outreach Annual Report, a copy of a public notice was provided. Please confirm that this public notice was distributed at least once annually, and provide the date(s) and method of publication. **Upon review and looking for the publication notice for 2013, it was discovered that the public notice was not published in 2013. This was due to an oversight by the Company. The employee that traditionally performed this task left the Company in the first half of 2013 and due to the transition of their duties; the publication of the Lifeline public notice was inadvertently missed. The Company has since this discovery implemented new procedures to ensure that the Lifeline public notice is not missed in the future.**

- 1.3. Please confirm that pursuant to ARSD 20:10:30:55, customers receive written notification of Lifeline availability within 30 days of receiving service. **We presume your reference was supposed to be ARSD 20:10:32:55, and if it was, do confirm that we do provide written notification concerning Lifeline services upon signing up for telephone services. If the customer signs up for service in person it is given to them at that time, however, if the service is signed up over the phone then the documentation is mailed out to the address provided by the customer within the 30 day period.**

- 1.4. With Jefferson Telephone Company being a rural incumbent local exchange carrier, explain why only a two-year plan was filled for Exhibit B and not a five-year plan. **A five year plan for the years 2015 through 2019 is included as part of the FCC Form 481 which is included as Exhibit C of the filing. We did not deem it necessary to repeat the same information in two different formats. The Company will file an amended Exhibit B if requested.**