

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION  
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH  
ANNUAL REPORT  
JULY 1, 2014**

Company: Alliance Communications Cooperative, Inc.

Address: 612 3<sup>rd</sup> Street

PO Box 349

Garretson, SD 57030

Telephone number: (605)594-3411

Company contact: Shirley Flanagan or Amy Ahlers

Study Area Code: 391642, 391657, 391405

Lifeline/Tribal Link Up Advertising/Outreach Activities:

X Advertise in media of general distribution.\* (See attached advertisement(s).)

X Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up.\* (See attached letter.)

\*\* Company's Lifeline/Tribal Link Up information in directory.

X Company's Lifeline/Tribal Link Up information available on Company website. ([www.alliancecom.net/assets/uploads/general/lifeline\\_application.pdf](http://www.alliancecom.net/assets/uploads/general/lifeline_application.pdf))

X Company's information posted on USAC website.

\*\* Other (describe): Alliance does not publish its own directory. The

Information is published by DEX

\*Required



Mailed  
Thursday, Dec 26

DELIVERY NAME  
DELIVERY CITY  
DELIVERY ADDRESS

Dear DELIVERY NAME:

Once a year, Alliance Communications is required to notify all residential customers about low-income assistance programs for telephone service.

**What types of discounts are available?**

- **The Lifeline program** offers support to qualified low-income residential consumers for one telephone line per eligible household. Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline.
- **Toll Blocking** prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit for local phone service.

**How do I know if I'm eligible?** Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance (Section 8)
- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- National School Lunch Program's Free Lunch Program
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)

Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means. Acceptable documentation of program-based eligibility includes current or prior year's statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

**Can I qualify based only on my income?** Yes. Consumers are eligible for Lifeline if their household income is at or below 135% of the federal poverty guidelines.

*See reverse side for more information.*

*Speak and you'll be heard.*

**2013 Federal Poverty Guidelines – 135%**

<b>Household Size</b>	<b>48 Contiguous States and D.C.</b>	<b>Alaska</b>	<b>Hawaii</b>
1	\$15,512	\$19,373	\$17,861
2	\$20,939	\$26,163	\$24,098
3	\$26,366	\$32,954	\$30,335
4	\$31,793	\$39,744	\$36,572
5	\$37,220	\$46,535	\$42,809
6	\$42,647	\$53,325	\$49,046
7	\$48,074	\$60,116	\$55,283
8	\$53,501	\$66,906	\$61,520
For each additional person, add	\$5,427	\$6,791	\$6,237

Acceptable documentation of income eligibility includes prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or another official document containing income information.

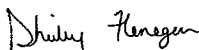
**What services do I receive through the Lifeline program?** Lifeline includes unlimited *local* minutes within the toll-free calling area. Lifeline does not include long distance minutes. Long distance minutes are billed at the standard rate depending on which interexchange carrier the consumer subscribes to for long distance service. As part of the Lifeline service, toll blocking is available to eligible consumers at no cost. Subscribers may receive the Lifeline credit on telephone service offered in a bundle. Advertised rates do not include any applicable taxes or surcharges.

**Will I need to recertify my Lifeline eligibility every year?** Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

**Are there any other restrictions in the Lifeline Program?** The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

For more information, dial 611 from any phone with Alliance service or call 605-594-3411.

Sincerely,



Shirley Flanagan  
Customer Service Supervisor

## Lifeline Assistance Application, Eligibility Certification and Consent

*Complete all three pages. Please print or type.*

Company Name \_\_\_\_\_ SPIN \_\_\_\_\_

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_

Residential Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_  
*(Do not use a P.O. Box address.)*

Is your residential address a permanent address? Yes \_\_\_\_\_ No \_\_\_\_\_

Billing Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_  
*(If different from residential address.)*

Social Security Number *(last four digits)*: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Telephone Number: \_\_\_\_\_ *(if existing service)*

Telephone number where you can be reached or receive messages: \_\_\_\_\_

Are you currently receiving Lifeline assistance through any other telephone provider? Yes \_\_\_\_\_ No \_\_\_\_\_

I am applying for: \_\_\_\_\_ Lifeline *(monthly telephone service discount)*  
 \_\_\_\_\_ Telephone Assistance Program *(available only in Minnesota)*  
 \_\_\_\_\_ Toll Limitation Service *(free toll blocking or toll control)*

I, one or more of my dependents, or my household currently participate in one or more of the following programs.  
**Check all that apply and provide documentation of proof.**

- \_\_\_\_\_ Medicaid (e.g. Title XIX/Medical State Supplemental Assistance)
- \_\_\_\_\_ Supplemental Nutrition Assistance Program (SNAP, formerly known as Food Stamps)
- \_\_\_\_\_ Supplemental Security Income (SSI)
- \_\_\_\_\_ Federal Public Housing Assistance (Section 8)
- \_\_\_\_\_ Low-Income Energy Home Assistance Program (LIHEAP)
- \_\_\_\_\_ Temporary Assistance for Needy Families (TANF)
- \_\_\_\_\_ National School Lunch Program's Free Lunch Program
- \_\_\_\_\_ OR my household income is at or below 135% of the Federal Poverty Guidelines. The number of individuals in my household is: \_\_\_\_\_.

**If you do not participate in one or more of the programs listed above, you may qualify for Lifeline if your household income does not exceed 135% of the Federal Poverty Guidelines (see table below).**

Household Size	Income	Household Size	Income
1	\$15,512	6	\$42,647
2	\$20,939	7	\$48,074
3	\$26,366	8	\$53,501
4	\$31,793	Each extra person	\$5,427
5	\$37,220		

## Lifeline Eligibility Certification

You will be required to provide documentation of eligibility.

Lifeline is a federal government assistance benefit and willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment, or being barred from the program.

Only one Lifeline service is available per household. A household is defined, for the purposes of the Lifeline program, as any individual or group of individuals who live together at the same address as one economic unit. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. A household may include related and unrelated persons. A household is not permitted to receive Lifeline benefits from multiple providers. Violation of the one-per-household limitation constitutes a violation of the Federal Communications Commission's rules and will result in your de-enrollment from the program. Lifeline is a non-transferable benefit and you may not transfer your benefit to any other person.

**I certify, under penalty of perjury, that:**

- (1) I meet the income-based or program-based eligibility criteria for receiving Lifeline, provided in 47 C.F.R. § 54.409. I have provided documentation of eligibility;
- (2) I will notify the carrier within 30 days if, for any reason, I no longer satisfy the criteria for receiving Lifeline including, as relevant, if I no longer meet the income-based or program-based criteria for receiving Lifeline support, I am receiving more than one Lifeline benefit, or another member of my household is receiving a Lifeline benefit;
- (3) If I move to a new address, I will provide that new address to the telephone company within 30 days;
- (4) If I provided a temporary residential address to the telephone company, I will be required to verify my temporary residential address every 90 days;
- (5) My household will receive only one Lifeline service and, to the best of my knowledge, my household is not already receiving a Lifeline service;
- (6) The individual named on the documentation provided demonstrating program-based eligibility, if not me, is part of my household;
- (7) I acknowledge that I may be required to re-certify my continued eligibility for Lifeline at any time, and my failure to re-certify as to my continued eligibility will result in de-enrollment and the termination of my Lifeline benefits pursuant to 47 C.F.R. § 54.405(e)(4);
- (8) I acknowledge that providing false or fraudulent information to receive Lifeline benefits is punishable by law; and
- (9) The information contained in this application and certification form is true and correct to the best of my knowledge.

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Signature

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Date

**Provide the completed application and certification form to your phone company. Your telephone company will contact you for any additional information needed to prove eligibility.**

For more information about Lifeline, see one of the following websites:  
[www.PUC.SD.gov/Lifeline](http://www.PUC.SD.gov/Lifeline)  
[www.puc.state.mn.us/PUC/consumers/telephone-discounts/index.html](http://www.puc.state.mn.us/PUC/consumers/telephone-discounts/index.html)  
[www.state.ia.us/iub/consumer\\_information/lifeline.html](http://www.state.ia.us/iub/consumer_information/lifeline.html)

## **Consent to provide Lifeline subscriber information to the National Lifeline Accountability Database**

The Federal Communications Commission has established the National Lifeline Accountability Database to detect and prevent consumers from receiving more than one discounted telephone service under the federal Lifeline program.

Under federal law, Alliance Communications is required to check this database prior to signing up Lifeline subscribers and is also required to provide the following information to the database's federal administrator:

- The Lifeline subscriber's full name
- The Lifeline subscriber's full residential address
- The Lifeline subscriber's date of birth
- The last four digits of the Lifeline subscriber's social security number or tribal identification number
- The telephone number associated with the Lifeline service
- The date on which the Lifeline service was initiated
- The date on which the Lifeline service was terminated (if applicable)
- The amount of Lifeline service support being sought for the subscriber
- The means through which the subscriber qualified for Lifeline service (income or program-based, Medicaid, etc.)

The above information related to your Lifeline service is being provided by Alliance Communications to the National Lifeline Accountability Database to verify that you, as a Lifeline applicant and/or subscriber, are not receiving more than one Lifeline benefit, and to otherwise ensure proper administration of the Lifeline program.

I, the Lifeline applicant/subscriber, acknowledge that Alliance Communications will transmit to the federal administrator of the National Lifeline Accountability Database the above-referenced information about my Lifeline account and service for inclusion into the database, and hereby consent to transmission of the information for purposes allowed by law relating to administration of the Lifeline program.

I further understand that a failure to provide this consent to release my Lifeline account and service information to the federal administrator for inclusion in the National Lifeline Accountability Database will result in a denial of or de-enrollment from Lifeline service.

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Signature

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Date

### Computer (ASCII): 1-800-627-3529

Computer users can also access Minnesota Relay. Set your communications software to the following protocols: speeds ranging from 300 to 2400; 8 Bits; No Parity; 1 Stop Bit; Full Duplex. When calling at a rate of 300 or below, follow the above using Half Duplex.

### Spanish Relay: 1-877-627-5448

Allows a Spanish speaking person to use Minnesota Relay. The CA relays calls between a Spanish speaking person with a hearing or speech disability and a Spanish speaking hearing person.

### 900 Pay-Per-Call Services: 1-900-230-3324

Allows a relay user to connect to any pay-per-call service.

## IMPORTANT INFORMATION

### Emergency Assistance

TTY callers should dial 9-1-1 directly in emergency. All 9-1-1 centers are equipped to handle TTY calls. Minnesota Relay can process emergency calls, but this may delay the response to your call.

### Billing Options for Long Distance Relay Calls

- Direct
- Collect
- Pre-paid calling card
- Carrier calling card
- Third-party billing

### Filing a Complaint

If you would like to file a complaint regarding Minnesota Relay, please call 1-800-657-3775. You will need to provide the date and time of the relay call, the CA's identification number, and the nature of your complaint. To file a relay complaint with the Federal Communications Commission call toll-free at 1-888-225-5322 (voice)/1-888-835-5322 (TTY), or file on line at [www.fcc.gov/complaints](http://www.fcc.gov/complaints).

### For More Information on Minnesota Relay Services

1-800-657-3775 or [www.mnrelay.org](http://www.mnrelay.org)

### Telephone Equipment Distribution (TED) Program

The TED Program provides free specialized telecommunications equipment to income eligible Minnesotans who are having trouble using the telephone due to a hearing, speech, or physical disability. For more information on the TED program, call 1-800-657-3663 (voice) or 1-888-206-6555 (TTY) or visit [www.tedprogram.org](http://www.tedprogram.org).

## SOUTH DAKOTA RELAY

Relay South Dakota provides telephone accessibility to people who are deaf, hard-of-hearing or speech-disabled. Relay South Dakota is available 24 hours a day, 365 days a year, with no restrictions on the length or number of calls placed. Relay South Dakota provides state-of-the-art technology; a full range of features and highly trained, professional Communication Assistants (CAs) to ensure that users are able to communicate easily and effectively - every time they place a relay call. All calls are strictly confidential and no records of any conversations will be maintained. Use Relay South Dakota when you need to be heard and be understood on the phone!

### What Equipment Do I Need to Use Relay?

The most common telephone device used to make a relay call is a TTY (text telephone). There are other telephone devices available, depending on the type of relay services used. South Dakota residents who are deaf, hard of hearing, deaf-blind or speech-disabled are eligible to receive specialized telephone equipment through the Equipment Distribution Program at CSD at minimal or no cost. For more information on how to obtain specialized telephone equipment in your area, call toll free 866-246-5759 (v/tty).

### How to make a relay call?

1. Dial 7-1-1 from anywhere inside South Dakota, or dial toll-free (800) 877-1113 from anywhere outside the state.
2. Ask the communication assistant to dial the area code and telephone number you are calling.
3. The communication assistant will type the spoken words to the TTY user and voice the typed words back to the standard phone you are calling.
4. Speak slowly and directly to the person you are calling, not to the relay operator.
5. Remember to say "go ahead" (typed "GA" on the TTY) each time you finish your part of the conversation to let the other person know to respond.

### Make a Relay Call Today

(800) 877-1113 TTY  
(800) 877-1113 Voice  
(800) 877-1113 ASCII  
(877) 981-9744 STS  
(877) 981-9743 Spanish  
(900) 230-3301 (TTY/Voice/ASCII/Spanish)  
(877) 981-2117 VCO Direct  
(800) 770-6770 Sprint Customer Service

### Telecommunication Equipment Distribution Program

TEDP is for people who are deaf, hard of hearing, deaf-blind or speech-impaired or have difficulty communicating on the telephone. Special equipment is available at no cost to enhance telephone communication.

### To be eligible for equipment:

- You must be a resident of South Dakota
- You must have difficulty communicating on the telephone because of a severe hearing or speech impairment. (A severe hearing loss requires the use of a TTY or volume amplifier to communicate effectively on the telephone. Severe speech impairment means a speech condition that requires the use of a TTY to communicate effectively on the telephone.)
- You have existing telephone service in your home.

To get an application and certification form for TEDP, call CSD at (605) 367-5759 (V/TTY) or toll free (866) 246-5759 (V/TTY) or go to [www.sdrelay.com](http://www.sdrelay.com).

## RELAY IOWA

### What is Relay Iowa?

Relay Iowa is a specialized service that guarantees all citizens access to prompt, professional and accurate communication through the

telephone. Consumers of these specialized services, specifically individuals who are deaf, deaf-blind, hard of hearing or have difficulty speaking, can communicate on the telephone via TTY, Voice Carry Over (VCO), Hearing Carry Over (HCO), Speech-to-Speech (STS), Spanish and Captioned Telephone in order to connect with family, friends or businesses with ease.

### How does relay work?

Dial 7-1-1 or the appropriate toll-free number provided below to connect with Relay Iowa. A Communication Assistant (CA) will ask for the area code and number of the person you wish to call and will begin relaying the conversation. Generally, the CA will voice the typed message from the text telephone (TTY) user to the hearing person on the other end. The CA then relays the hearing person's spoken words by typing them back to the TTY user. All calls are held strictly confidential. Specialized relay services are also available for individuals who have difficulty speaking and for Spanish speaking residents.

### Captioned Telephone

Captioned Telephone is ideal for individuals with hearing loss who are able to speak for themselves. A captioned telephone works like any other telephone with one essential difference: it allows you to listen as well as read every word the other party says throughout the conversation on the display window. To call a Captioned Telephone user, dial: 1-877-243-2823.

### How do I apply for specialized equipment?

The Iowa Equipment Distribution Program, called Telecommunications Access Iowa (TAI), helps pay for specialized equipment for residents of Iowa who are deaf, deaf-blind, hard of hearing or have difficulty speaking. Qualified individuals can receive a voucher for approximately 95% of the average cost of specialized telephone equipment. To apply online, go to: [www.relayiowa.com/ta/](http://www.relayiowa.com/ta/) or call 1-800-606-5099 V/TTY.

### Access Numbers:

Dial 7-1-1 or  
TTY: 1-800-735-2942  
Voice: 1-800-735-2943  
VCO: 1-800-735-4313  
Spanish: 1-800-264-7190  
Speech-to-Speech: 1-877-735-1007  
HCO: 1-800-735-2942  
CapTel: 1-877-243-2823

### Customer Service Information:

Voice/TTY: 1-888-516-4692  
[iarelay@hamiltonrelay.com](mailto:iarelay@hamiltonrelay.com)  
[www.relayiowa.com](http://www.relayiowa.com)

Relay Iowa and Telecommunications Access Iowa (TAI) are both programs of the Iowa Utilities Board. There is no charge to access Relay Iowa, although standard long distance charges apply.

# 2013 Annual Notices



Dial 611 or 605-594-3411

[www.alliancecom.net](http://www.alliancecom.net)

## CALLER ID SPOOFING GIVES SCAM ARTISTS A NEW ADVANTAGE

The number on your caller ID says the person calling you lives in your area, but he could be halfway across the world. A scam called caller ID spoofing manipulates the number appearing on your caller ID display. Scammers know you will hesitate to reveal personal information if an 800 number appears on your caller ID display.

Always be suspicious, especially when you're asked to provide personal information. Ask the caller for his name, telephone number and the organization he is representing and then hang up. Do not provide any information at this time. As soon as you ask for more details, the scammer usually hangs up because you can't call him back on a local number. Call the organization back using the customer assistance number listed in the phone book, your account statement or bill. Do NOT use the number given by the caller.

## LOW-INCOME TELEPHONE ASSISTANCE

Once a year, Alliance Communications is required to notify all residential customers about low-income assistance programs for telephone service.

### What types of discounts are available?

- The federal Lifeline program and Minnesota Telephone Assistance Plan offer support to qualified low-income residential consumers. The federal Lifeline and Minnesota Telephone Assistance Plan (TAP) programs provide monthly telephone service discounts on one telephone line or wireless telephone per household to eligible low-income consumers to help them establish and maintain telephone service by lowering the cost of basic, monthly local telephone service. The federal Lifeline monthly discount is typically between \$8 and \$10.
- The Minnesota Telephone Assistance Plan provides an additional \$2.50 monthly discount on local telephone service. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline.
- Long distance blocking (either toll limitation or toll blocking) prevents the placement of all long distance calls for which a subscriber would be charged. Blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit for local phone service.

**How do I know if I'm eligible?** Consumers are eligible for Lifeline if they, one of their dependents or their household

(LOW-INCOME TELEPHONE ASSISTANCE CONTINUED ON PAGE 2)

**LOW-INCOME TELEPHONE ASSISTANCE (CONTINUED)**

participate in one of the following qualifying assistance programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance (Section 8)
- Supplemental Nutrition Assistance Program (SNAP/Food Stamps)
- Medicaid/Medical Assistance
- National School Lunch Program's Free Lunch Program
- Supplemental Security Income (SSI)
- Minnesota Family Investment Program (MFIP)/Temporary Assistance for Needy Families (TANF)

Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means. Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying state, federal or tribal program; notice letter of participation in a qualifying state, federal or tribal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state, federal or tribal program.

**Can I qualify based only on my income?** Yes. Consumers are eligible for Lifeline if their household income is at or below 135% of the federal poverty guidelines.

**2013 Federal Poverty Guidelines – 135%**

Household Size	48 Contiguous States and D.C.	Alaska	Hawaii
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For each additional person, add	\$5,427	\$6,791	\$6,237

Acceptable documentation of income eligibility includes: prior year's state, federal or tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; veterans administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or tribal notice of letter participating in general assistance; or a divorce decree or child support award or other official document containing income information.

**What services do I receive through the Lifeline program?** Lifeline service includes unlimited local minutes within the toll-free calling area. Lifeline does not include any long distance minutes. Long distance minutes are billed at the standard rate depending on which interexchange carrier the consumer subscribes to for long distance service. As part of the Lifeline service, toll blocking is available to eligible consumers at no cost.

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**FEDERAL DO NOT CALL LISTS**

The National Do Not Call Registry gives you an opportunity to limit the telemarketing calls you receive. Once you register your phone number, telemarketers have up to 31 days from the date you register to stop calling you. To register, visit [www.donotcall.gov](http://www.donotcall.gov) or call toll free to 1-888-382-1222. You must call from the phone number you wish to register.

The federal list contains exemptions that allow political and survey calls. In addition, charitable organizations, long distance phone, airline, and insurance companies all have the "right" to place telemarketing calls. One final exception will allow any company you have received shipment from, made a purchase from, or have made a payment to in the last 18 months, to call and solicit you.

**PRIVACY NOTICE**

Your privacy matters to us. We pledge to protect your privacy and keep your trust. As we provide services to you, we gather information about the quality, technical configuration, type, destination, and amount of products and services you use. We also gather data during application processes. This information is known as Customer Proprietary Network Information (CPNI) and "Non Public Personal Information."

Under federal law, you have a right and Alliance Communications has a duty, to protect the confidentiality of your CPNI. Alliance Communications will not disclose or sell this information, unless required to do so by law, or upon receipt of an affirmative written request by a customer. Alliance Communications may share or permit access to your CPNI on a limited, as-needed basis with trusted agents and contractors (billing and technical support vendors) that assist us in providing services. They share a duty to protect your CPNI. Know that we limit access to your personal information to employees, agents or contractors who must use the information to provide products and services to you. Further sharing of this information is restricted by our employee handbook, non-disclosure agreements and the law, in order to guard your personal information.

From time to time, we would like to notify you of additional products available from us outside of the existing business relationship we have with you. For example, if you have our local voice service, you

may be interested to learn about specials on our cable television service. You have the right, under federal law, to be excluded from these special notifications.

If it is acceptable to receive information about additional products and services, you need to do nothing. However, if you prefer to be excluded from these notifications, please call the business office by dialing 1-888-271-0717 and leave a message or e-mail us at [cpni@alliancecom.net](mailto:cpni@alliancecom.net) within 30 days of your receipt of this notice, and we will screen you from all targeted notifications for the next two years. Your Alliance Communications service is not impacted by this notification.

**STATEMENT OF NONDISCRIMINATION**

Alliance Communications is the recipient of federal financial assistance from the Rural Electrification Administration, an agency of the U.S. Department of Agriculture, and is subject to the provisions of Title VI of the Civil Rights Act of 1964, as amended, section 504 of the Rehabilitation Act of 1973, as amended, the Age Discrimination Act of 1975, as amended, and the rules and regulations of the U.S. Department of Agriculture, which provide that no person in the United States on the basis of race, color, national origin, age or handicap shall be excluded from participation in, admission or access to, denied benefits of, or otherwise be subjected to discrimination under any of this organization's programs or activities.

The person responsible for coordinating this organization's nondiscrimination compliance efforts is Don Snyders, general manager. The U.S. Department of Agriculture prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal or because all or part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD). To file a complaint of discrimination, write to USDA, Director, Office of Civil Rights, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, or call 1-800-795-3272. USDA is an equal opportunity provider and employer. Complaints must be filed within 180 days after the alleged discrimination. Confidentiality will be maintained to the extent possible.

**CUSTOMER SERVICE ANNOUNCEMENT TO IOWA RESIDENTS**

Alliance Communications is committed to providing quality service. We are here to answer any questions you may have regarding the services we provide. In addition we hope that you'll bring any concerns or issues to our attention so that we may find solutions.

If Alliance Communications does not resolve the complaint, the service may be subject to state regulation. You may request assistance from the Iowa Utilities Board, 350 Maple Street, Des Moines, Iowa 50319-0069, toll free (877) 565-4450 or email [customer@iub.iowa.gov](mailto:customer@iub.iowa.gov). Please ensure that you place "Customer Service" in the subject line.

**MINNESOTA RELAY**

Minnesota Relay is a free service that uses a specially trained communications assistant (CA) to facilitate the telephone conversation between a person who has a hearing loss or a speech disability and the person with which they wish to speak. Calls can be made to anywhere in the world (long distance charges apply), 24 hours a day, 365 days a year. All calls are completely confidential.

To make a Minnesota Relay call, just dial 7-1-1. Once connected to the relay service, tell the CA the type of relay call you wish to make. Or, you may dial the specific toll free number for the type of relay service.

**TYPES OF RELAY SERVICES**

**Captioned Telephone (CapTel™)**

CapTel is an amplified telephone and relay captioning service that allows people who are hard of hearing to see word-for-word captions of their telephone conversation on a bright, easy-to-read display window built into the CapTel phone, while also listening to what is being said using their residual hearing (much like TV captioning). Requires a CapTel phone. If you wish to contact a person who uses a CapTel phone, dial: 1-877-243-2823.

**Voice Carry Over (VCO): 1-877-627-3024**

Allows a person who has difficulty hearing on the phone to voice their conversations directly to the other person on the call. The CA then types the other person's response to the VCO user. Requires a special telephone.

**Two-Line VCO: 1-866-855-4611**

Allows a VCO user to use one telephone line for speaking directly to the other person, while the second line is used to receive the CA's typed response from the other person. This enhanced feature provides a more natural flow of conversation without the pauses of single-line VCO calls. Additional service and equipment requirements.

**Hearing Carry Over (HCO): 1-800-627-3529**

Allows a person who can hear but who has very limited or no speech capability to make and receive phone calls. The HCO user types his/her conversation for the CA to read to the other person, and listens directly to the other person's response. Requires a special telephone.

**Text Telephone (TTY): 1-800-627-3529**

Allows a person who is deaf, hard of hearing, or speech disabled to use a TTY to communicate with the other person on the call.

**Standard Telephone: 1-800-627-3529**

A hearing person may use a standard telephone to place a relay call and easily converse with a person who is deaf, hard of hearing, or speech disabled.

**Speech-to-Speech (STS): 1-877-627-3848**

Allows a person who has difficulty speaking or being understood on the phone to communicate using his or her own voice or voice synthesizer. The CA revoices the words of the person with a speech disability so the other person on the call can understand them. No special telephone is required.



mixture is blended, stirring after three minutes.

Serve warm as a dip with tortilla chips, crackers or cut-up fresh vegetables.

#### Ultimate Queso Bash

No matter where the football festivities take place, queso dip is a fan favorite. The VELVEETA and ROTEL Quesobago, an RV loaded with queso dip, is making a cross-country tour to college football hottest rivalries to introduce queso to a new crowd. While it only takes two ingredients to create crowd-pleasing Famous Queso Dip, you can make it your own with a pinch of personality. For queso customizations, visit [www.quesoforall.com](http://www.quesoforall.com).

For the perfect pigskin party, make your football fete fun, festive and creatively delicious.

Sunday with dinner and the afternoon with lunch. Sons, Lucas, Levi and Logan, Mike and Amber Perdmore, Harrisburg, Clair Hattervig and Christine, Marlee, Maddie and Matt.

## Sunday Special

### BBQ Ribs

Three portion sizes available  
with baked potato, soup or salad, dinner  
roll and dessert

**\*OPEN 7 DAYS A WEEK!\***

**Third Tuesday of the month will be  
Wet Burritos & Taco Night**

## PRAIRIE INN

Phone 772-4245

Carthage SD

### Low Income Assistance Available for Telephone Service

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Toll blocking at no charge and reduced deposits are also available.

The basic services described above are offered to all consumers in Alliance Communications' service area. If you have any questions regarding telecommunications services, please call Alliance Communications at 1-800-701-4980.

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# NOTICE OF PUBLIC HEARING

## NOTICE OF HEARING

NOTICE IS HEREBY GIVEN THAT: The Board of County Commissioners in and for the County of Lincoln, in the City of Canton, South Dakota, on the 14th day of January, 2014, at the hour of 9:00 am at the Lincoln County Courthouse in the County Commissioners Meeting Room, will meet to consider the Petition to Re-Zone the following described property: rezone from I-1 Light Industrial District to I-2 General Industrial District The South 500 feet of the East One Half (E1/2) of the Northeast Quarter (NE1/4) that lies West of the West Right of Way limits of State Highway 11 (Lot H-2) and North of the northerly Right of Way line of the railroad, of Section 17, Township 98 North, Range 49 West of the 5th P.M. Lincoln County, South Dakota, according to the government survey thereof and The South 500 feet of the East One Half (E1/2) of the Northeast Quarter (NE1/4) that lies West of the West Right of Way

limits of State Highway 11 (Lot H-2) and South of the southerly Right of Way line of the railroad, of Section 17, Township 98 North, Range 49 West of the 5th P.M. Lincoln County, South Dakota, according to the government survey thereof. NOTICE IS FURTHER GIVEN THAT any person, persons, or their attorney may appear at said scheduled Public Hearing and present objections. Anyone unable to attend may submit written comments prior to the hearing to: Lincoln County Commission, 104 North Main, Suite 110, Canton, South Dakota 57013. Individuals needing special accommodations are requested to contact the County at least 48 hours prior to the hearing.

Dated at Canton, South Dakota this 17th day of December 2013.  
**Lincoln County Auditor**  
**Paula Feucht**  
**Published December 26, 2013**  
**Published free of charge as a service to our Lincoln County readers.**

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**GRANTS**  
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 Expenses.....

**WATER**  
 Cash on Hand.....  
 Expenses.....

**SEWER**  
 Cash on Hand.....  
 Expenses.....

Be it further ordained that in peace, health, safety and support emergency is hereby declared force and effect from and after Alcester and upon publication a

**Rick Johnson, Mayor**  
**ATTEST: Michael Kezar, Final**  
**First Reading, December 2, 2**  
**Second Reading, December**  
**Approved, December 16, 201**  
**Effective Date, December 31,**  
**Published, December 26, 201**  
**Published once at a total app**

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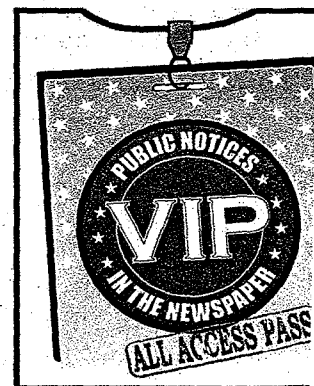
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**Subscr**  
 www.ahen



champions – and Jackson Pletten 120), Wyatt Winter (152), Gab Langner (182), Andrew Sorensen (195), Brandon Burkhart (220) and Erik Ode (285).

Mindy Hansen filed the lone petition for the Ward 2 chair on the Brandon City Council, while Brian Staeffler will be reappointed to the Valley Springs City Commission. Hansen, who completes her first four-year term, was the only person to file a petition for election to the Council. Staeffler did not file for re-election to the Valley Springs City Commission, however, he was reappointed to the position for another five-year term.

Jo Larsen of Valley Springs is spearheading a drive to create a community park on the vacant lot between the Valley Springs City Hall and post office buildings. Larsen's plans call for murals on the building walls, flower gardens, benches and walkways.

It was the perfect ending to a perfect season for one Lynx wrestler, Mason Bender. The 2013 senior capped off his high school career as the Class A State Tournament by winning the 170-pound title and improv-

wedding day in 1968 will be developed into 13 single-home lots over the next few years. Smith Development Co. owner Brady Smith, 23, has purchased the Brandon landmark, "Little Ponderosa," at 904 S. Sioux Blvd., from Judy Schroeder, and plans to begin the first of two development phases as soon as weather allows this spring. Eight of the 13 lots will be developed in the first phase, along with the creation of East Ponderosa Circle cul de sac, which will line up with East Ponderosa Drive on Sioux Boulevard.

Mark Schlekeway stepped into his role as associate principal at Brandon Valley High School. He succeeds Brad Thorson, who took on principal duties at Brandon Valley Middle School.

Brandon Valley senior standout Chase Marso capped off his prep basketball career as the recipient of the "Spirit of Su" award. The award is presented annually by the South Dakota High School Activities Association to young athletes who exemplify SuAnne Big Crow's life and achievements.

It was an all-ESD finale in the

A Canada-based manufacturer purchased the 150,000 square-foot Brandon building planned as a wind tower manufacturing plant from owners who never ended up using it. The new owner, Marmen Inc., who promotes itself as the largest wind tower manufacturer in North America, plans to hire 200 people at the new plant with operations scheduled to start in the fourth quarter of 2013.

**MAY**

Lisa and Mike Hokenstad opened the doors to Brandon's very first frozen yogurt store, -10 Below Frozen Yogurt, at 1224 E. Holly Blvd. The Hokenstads say they're filling a niche that Brandon did not have.

Luverne Truck Equipment celebrated its 50th year in business with state and local business and political leaders as well as customers and current and prior employees in attendance. Luverne Truck opened in 1963 in neighboring Luverne, Minn., and relocated to the Brandon Industrial Park in 1985. Today, the company employs nearly 200.

Brandon native Cody Strand, 23, got his first big break in show

more events at the Main Avenue establishment than he's able to do at 212.

Incumbent Renee Ullom and newcomer Cary Schroeder were the only to submit petitions for nomination for election to the Brandon Valley Board of Education. They both started their three-year terms in July.

The Lynx boy's track and field team repeated as Eastern South Dakota Conference champs for the second year in a row.

The City of Valley Springs gained a new mayor when Commissioner Carl Moss was appointed to fill the vacancy, which was created by the passing of longtime Mayor Neal Scadden in late April.

The \$190,000 state-of-the-art video board was unveiled at Brandon Valley's spring graduation ceremonies. The video board was an endeavor of the Brandon Valley Board of Education and participating business sponsors.

The 243-member class of Brandon Valley High School seniors was the largest to graduate from the district in its 50-year history.

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SF-0000313829

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Brandon Valley Challenger 12/25/13 pg 5A

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all the days in-between, and  
fe again in the year ahead.

grateful, and hope that the  
happiness and prosperity  
family.

**ATING, INC.**

Colton, SD

classified ad to  
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The Tri-Valley School  
District is seeking  
applications for the  
following position:

**Food Service Worker**

This position is open until  
filled. Applications can be  
downloaded from the Tri-  
Valley website or picked  
up in the Central Office  
and should be sent to:

Superintendent Mike Lodmel  
Tri-Valley School District 49-6  
46450 252nd Street  
Colton, SD 57018-5712

www.westcentral.k12.sd.us.  
The deadline for this position  
is December 30, 2013. EOE.  
12-18-2tc

The deadline for this position  
is December 30, 2013. EOE.  
12-18-2tc

**CITY OF CROOKS  
NOTICE OF HEARING**

**2014 GARBAGE HAULER LICENSE**

There will be a hearing at the Crooks City Council's regular monthly  
meeting on January 13, 2014, at 7:30 PM in the Crooks Community  
Center, for the following Garbage Hauler's License Renewals:

Addy Disposal & Recycling

Novak Sanitary Services

Garbage N More

At this time any interested party may appear personally or by their  
agent or attorney.

Linda Hunnel

Finance Officer, City of Crooks

12-26-1tc

**The Shopping Guides deadline is 4:00pm on Fridays.  
Call 321-9153 Today!**

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shopping Guide 12/25/13 pg 4