

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JULY 1, 2013**

Company: City of Faith Telephone Co.

Address: Box 368

Faith, SD 57624

Telephone number: 605-967-2261

Company contact: Debbie Brown

Study Area Code: 391653

Lifeline/Tribal Link Up Advertising/Outreach Activities:

- Advertise in media of general distribution.* (See attached advertisement(s).)
- Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up.* (See attached letter.)
- Company's Lifeline/Tribal Link Up information in directory.
- Company's Lifeline/Tribal Link Up information available on Company website. (www.companywebsiteaddress.com)
- Company's information posted on USAC website.
- Other (describe): _____
- _____
- _____

*Required

Faith News

By Loretta Passolt

We had cooler temperatures most of last week, mostly 60s. We got about .25" of rain Friday night. It looks like more 70s and some 80s this week with a chance of rain some of those days.

Dave and Eldora Fischbach spent several days at their house in Rapid City last week. Eldora went over on Tuesday and came home Sunday. She had to check in several of her quilts on Wednesday for the quilt show at the Civic Center over the weekend. She also taught a quilt class on Thursday. Dave went over

Faith on Friday and got in some branding with his dad and John Capp. They flew home to Indiana on Sunday.

George and Annelle Afdahl spent two weeks traveling through parts of Wyoming, Idaho, Colorado, and Montana. They joined Juel Afdahl's family at Canton's high school rodeo in Buffalo and Sheridan, Wyoming, and visited at Georgia (Afdahl) and Jeff Stocklin's at Ten Sleep, Wyoming. Clay Stocklin's at Harley, Idaho which is near Sun Valley, and Megan (Blacklin) and

I had a phone call from Aunt Marge Hoffman last Wednesday. She had spent five days in the hospital in Rapid City but was doing better.

Enjoyed reading Kevin Jensen's email in the Marcus News last week. I remember going in to Mack's many times on the way to or from school. And I loved going to the old library upstairs. I was a big reader in those days and made many visits there. I loved the little curved hallway. Always thought that was so neat! As for Thompson Drug's soda fountain, I spent many years behind it and still miss the special amdaen, (Black & White, Mexican) and of course, the great banana split, and the fountain drinks. My favorite fountain

Opal Area News

By Kay Ingalls

Monday, Bernice Lemmel and Tracy Ingalls and I sat on the school election board at the Opal School. We had a good visit and 111 votes. Not much interest on the school elections as they are all candidates from the extreme western portion of the school district where most of the population resides. The comment was made that most, if not all, of them don't even know the location of the Opal School.

Ol Heidler made a business trip into Faith on Monday and

Bernice went to Spearfish for the wedding of her granddaughter, Camarae Burke.

Friday Rod, Tracy and Justin Ingalls pulled our camper to daughter Rita Bestgen's for them to use for overflow guests from One to Five, or a campout for her grandkids. They went on to Starata and picked up a ranch pickup that was registered in Rapid to pick up a 3 wheeler that had been fixed and the old red ranch pickup that was ready to roll again. Ouch is what the check



CITY OF FAITH

P.O. Box 368

Faith, South Dakota 57626-0368

Phone: (605) 967-2261

Dear Customer,

Lifeline and **Toll Blocking** support is available from Faith Municipal Telephone Company. These programs provide discounts to eligible low-income consumers to help them establish and maintain telephone service.

Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive up to \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline.

Toll Blocking allows eligible consumers to choose this option at not cost. Also, by choosing this option, consumers are usually not charged a deposit.

Customers are eligible if they participate in one of the following programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance (FPHA) or Section 8
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP), f/k/a Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program's free lunch

In addition, consumers are eligible if their household income is at or below 135% of the federal poverty guidelines. Consumers who qualify based on household income must provide supporting documentation.

To apply for this low-income assistance, please contact the City Office at 967-2261.

Sincerely,

A handwritten signature in cursive script that reads "Debbie Brown".

Debbie Brown
Business Manager

Control Activities
 Improve your skills for today's high-tech manufacturing environment!
 Flexible—start a class any day! Affordable!



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trophy at the Dupree Regional Rodeo over the weekend. There are about a dozen of the them who qualified for the State HS Rodeo in Belle Fourche next week. We wish them the best of luck there!

came back home with them to spend a few days helping out. Friday afternoon, JT, Kelsey and Brixie stopped by for a visit and Auntie Aurora was entertained by Brixie, then the ladies joined Hope Vig and all went for a walk. Dale and Marie Ingalls visited a bit one evening this week at the Lemmel home. Thursday, the Lemmels had doctor appointments in Sturgis, then Friday

Faith Municipal Telephone Company provides basic and enhanced telecommunications services within its service area. Basic services are offered at the following rates:

Single Party Residence Service \$14.00/month
 Single Party Business Service \$19.00/month

Local residence and business service includes:

- Voice grade access to the public telephone network
- Single-party flat-rated local service free of per minute charges
- Access to directory assistance service
- Access to other operator services
- Access to 911 emergency services
- Access to interexchange (long distance) services
- Dual tone multi-frequency signalling (touch-tone) service
- Toll limitation for qualifying low-income consumers

Lifeline Telephone Assistance Programs are available for qualifying subscribers. These programs provide for monthly service discounts on telephone service. Toll blocking at no charge is also available with the Lifeline Program.

To qualify for Lifeline, subscribers must either have a household income that is at or below 135 percent of the Federal Poverty Guidelines, or the subscriber's household must receive benefits from one of the following assistance programs:

- Medicaid
- Federal Public Housing Assistance (Section 8)
- Low Income Housing Energy Assistance (LIHEAP)
- Supplemental Nutrition Assistance Program (SNAP)(f/k/a the Food Stamps Program)
- Temporary Aid to Needy Families (TANF)
- National School Lunch Program Free Lunch Program
- Supplemental Security Income (SSI)

Faith Municipal Telephone Company's voice service is a Lifeline-supported service. Only eligible consumers may enroll in the Lifeline program. Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means. Lifeline recipients are required to recertify their eligibility every year. The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

The basic services described above are offered to all consumers in Faith Municipal Telephone Company's service area. If you have any questions regarding telecommunications services, please call Faith Municipal Telephone Company's office at (605) 967-2261.

Sobriety checkpoints

The South Dakota Highway Patrol has sobriety checkpoints scheduled in June in the following counties: Aurora, Bennett, Brook-

**Attention Children
 Ages:
 Faith United Methodist
 Church is hosting
 Sidewalk Sunday
 at the Faith City I**

**June 17-20
 5:30 to 7:30 PM**

**Please join us for fun, fun,
 the L**

BILLING NAME & ADDRESS DISCLOSURE

When you place a calling card call, or accept a collect call or third-number billed call, your telephone company is required to provide your billing name and address to the telecommunications service provider that handled the call, if that provider requests. Your telephone company will continue to provide billing name and address information to telecommunications service providers for other account matters, such as customer service, servicing your account, to prevent fraud or when you move from one location to another.

LOW INCOME ASSISTANCE AVAILABLE

Faith Municipal Telephone Company is authorized to provide a federal telephone assistance program that were developed in response to concerns about the affordability of telephone service for low income citizens.

- The Lifeline program provides reduced monthly charges to telephone subscribers who qualify.

WHO IS ELIGIBLE?

Subscribers must participate in at least one of the following public assistance programs to be eligible: Medicaid, Food Stamps, Low Income Home Energy Assistance Program, Supplemental Security Income (SSI) or Federal Housing Assistance.

WHAT DO THE PROGRAMS PROVIDE?

Lifeline provides eligible subscribers with a credit of \$6.50 each month on the basic service portion of the telephone bill. The credit applies on the main home telephone line listed in the name of the eligible telephone company subscriber. Lifeline subscribers also may receive blocking of long distance calling on their telephone line at no charge.

HOW DO I APPLY?

If you meet the eligibility requirements, you must completely fill out and sign an application form. Application forms are available at our office at: Faith Municipal Telephone Company, PO Box 368, Faith, SD 57626.

COULD I BECOME INELIGIBLE?

When you no longer are eligible to participate in the above assistance program, you are no longer eligible for Lifeline. You are obligated by law to notify Faith Municipal Telephone Company and advise the company that you are no longer eligible for Lifeline.

PAY-PER-CALL BILLING RIGHTS

Some companies offer a variety of informational services using phone numbers beginning with 900. There is usually a charge for calls to these numbers. The price and content of these services are established by the companies providing the information.

For 900 billing disputes or inquiries, please call your local telephone company. You have 60 days from the date of the bill to dispute a 900 billing error review. You have the right to withhold payment of the disputed 900 charges during the billing error review. No collection activity for disputed 900 charges will occur while the charges are under investigation. After investigation, if it is determined that the disputed 900 charges are legitimate, the long distance company, or the information provider, may proceed with outside collections against your account for nonpayment of these charges. Your local and long distance service cannot be disconnected for nonpayment of 900 charges. Failure to pay legitimate 900 charges may result in involuntary blocking of access to 900 services. Voluntary blocking of access to 900 services is available upon request from your local telephone company.

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ALCESTER
ALEXANDRIA
ALLEN
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ALIAMONT
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ANDOVER
ARDMORE
ARLINGTON
ARMOUR
ARTAS
ARTESIAN
ASHTON
ASTORIA
ATHOL
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BUFFALO CA
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BURDAN
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