

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JULY 1, 2013**

Company: West River Telecommunication Cooperative (WRT)

Address: 101 Main St West
Hazen ND 58545

Telephone number: 701-748-2211

Company contact: Ranae Schmidt

Study Area Code: 381637 & 391671 (Mobridge SD Only)

Lifeline/Tribal Link Up Advertising/Outreach Activities:

- X _____ Advertise in media of general distribution.* (See attached advertisement(s).)
- X _____ Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up.* (See attached letter.)
- X _____ Company's Lifeline/Tribal Link Up information in directory.
- X _____ Company's Lifeline/Tribal Link Up information available on Company website.
(www.westriv.com/about-us/assistance-programs)
- X _____ Company's information posted on USAC website. – *Currently only on ND, but have requested it be added for SD.*

_____ Other (describe): _____

*Required

ADVERTISE IN
MEDIA OF GENERAL DISTRIBUTION

**Need Help Paying for
Phone Service?**

**Call WRT at
845-3100**

**for information
on Lifeline &
Link-Up
Assistance**

WRT is an equal
opportunity provider

Stop by our office at

MOBRIDGE

114 4th Street West

(located right behind MDU)

Your Local Phone & Internet Service Provider



Mobridge Tribune - Sept 11 2012

Jane Schramm

From: Beth Krause <bethk@westriv.com>
Sent: Friday, August 24, 2012 4:57 PM
To: Anita Harrison
Cc: janes@westriv.com; lindat@westriv.com
Subject: WRT Lifeline ad - print wk of 9/11
Attachments: 2012 lifeline wk MOB.pdf

Mobridge

Hello Again!

Due to the Labor Day deadlines and etc., I thought I'd send this ad early to get it scheduled in time.

I will also be out of the office the week of September 4th.

Could you please print this ad the week of Sept 11th – as that week is National Lifeline Awareness Week.

Also could you tell me how far “north” the Reminder reaches, as we have some events running in conjunction in McLaughlin, Fort Yates & Selfridge.

Thanks,

Beth Krause
WRT Marketing Mgr
bethk@westriv.com / 748.2211
WRT Offices in Hazen, Beulah & Mobridge

7000

1.6623.



www.westriv.com / Like Us at www.facebook.com/myWRT

Linda Terfehr

From: Beth Krause [bethk@westriv.com]
Sent: Tuesday, December 18, 2012 2:59 PM
To: mclaughlin messenger; Teton Times - production
Cc: janes@westriv.com; lindat@westriv.com
Subject: WRT Mandatory Ad
Attachments: 2012-2013 Non Discrim & Rates ad.pdf

Importance: High

The attached 3x8" mandatory ad needs to run in the next edition of the following local papers...

- McLaughlin Messenger
- Teton Times

If you have any questions, please call or email! Thank you & Merry Christmas! B



BETH KRAUSE • Marketing Manager bethk@westriv.com

phone: 701.748.2211 ext 4248 • cell: 701.970.0988

mail: PO Box 467 (101 Main St W), Hazen, ND 58545

WRT@westriv.com • www.westriv.com • facebook.com/myWRT

Offices: Hazen, ND
Beulah, ND • Mobridge, SD

Linda Terfehr

From: Beth Krause [bethk@westriv.com]
Sent: Tuesday, December 18, 2012 3:00 PM
To: Mobridge Tribune - ADS; Erik
Cc: janes@westriv.com; lindat@westriv.com
Subject: WRT Mandatory Ad
Attachments: 2012-2013 Non Discrim & Rates ad.pdf

Importance: High

The attached 3x8" boring mandatory ad needs to run in the next edition of the following local papers...

- Mobridge Tribune
- Reminder

If you have any questions, please call or email! Thank you & Merry Christmas! B

WRT
West River Telecom

BETH KRAUSE • Marketing Manager bethk@westriv.com

phone: 701.748.2211 ext 4248 • cell: 701.870.0988
mail: PO Box 467 (101 Main St W), Hazen, ND 58545
WRT@westriv.com • www.westriv.com • facebook.com/myWRT

Offices: Hazen, ND
Heulab, ND • Mobridge, SD



Proud to Be Your Local Telecommunications Provider
 Offices in: Hazen & Beulah, ND • Mobridge, SD
 748-2211 • www.westriv.com • WRT@westriv.com
 WRT, PO Box 467, Hazen, ND 58545

WRT MONTHLY SERVICE RATES: Under the Telecommunications Act of 1996, "universal service" means basic telephone service that is available to all consumers. WRT provides basic and enhanced telecommunications services within its service area. Basic services are offered at the following rates:

SINGLE PARTY RESIDENCE SERVICE **\$16.45**

SINGLE PARTY BUSINESS SERVICE, KEY SYSTEMS, PBX LINES **\$19.45**

Local residence & business service includes: voice grade access to the public telephone network; single party service; flat-rated local exchange service free of per minute charges; access to directory assistance services; access to other operator services; access to 911 emergency services; access to interexchange (long distance) service; dual tone multi-frequency signaling (touch-tone) service; and toll blocking/toll limitation.

TELEPHONE ASSISTANCE: WRT also offers Lifeline telephone assistance programs for qualifying low income subscribers. The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. Only eligible consumers may enroll in the Lifeline program. Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means. Lifeline provides for monthly service discounts on telephone service and is available if a subscriber, one or more of a subscriber's dependents, or the subscriber's household participates in one or more of the following programs: Medicaid; Supplemental Nutrition Assistance Program (formerly Food Stamps); Temporary Assistance to Need Families (TANF); National School Lunch (NSL) free lunch program; Supplemental Security Income (SSI); Federal Public Housing Assistance (Section 8); or Low Income Home Energy Assistance Program. Individuals whose household income is at or below 135% of the Federal Poverty Guidelines are also eligible for Lifeline assistance. Toll blocking at no charge and reduced deposits are also available. Tribal Lifeline and Tribal Link Up are available to those qualifying individuals living on Tribal Lands. Tribal Lifeline and Tribal Link Up provide for additional telephone service and connection discounts, and in addition to the previously cited programs, for those individuals residing on Tribal Lands, participation in the Bureau of Indian Affairs (BIA) general assistance program, Head Start, Tribal TANF or the Food Distribution Program on Indian Reservations qualifies them for this support. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

NON-DISCRIMINATION STATEMENT: West River Telecommunications Cooperative is the recipient of Federal financial assistance from the U. S. Department of Agriculture (USDA). The USDA prohibits discrimination against its customers. If you believe you experienced discrimination when obtaining services from USDA, participating in a USDA program, or participating in a program that receives financial assistance from USDA, you may file a complaint with USDA. Information about how to file a discrimination complaint is available from the Office of the Assistant Secretary for Civil Rights. To file a complaint of discrimination, complete, sign and mail a program discrimination complaint form, available at any USDA office location or online at www.ascr.usda.gov, or write to: USDA, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410 or call toll free at (866) 632-9992 (voice) to obtain additional information, the appropriate office or to request documents. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay service at (800) 877-8339 or (800) 845-6136 (in Spanish). USDA is an equal opportunity provider, employer and lender. Persons with disabilities who require alternative means for communication of program information (e.g., Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD).

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ADDITIONAL INFORMATION AVAILABLE AT WRT, PO BOX 467, HAZEN, ND 58545 OR CALL 748-2211



Offices in: Hazen & Beulah, ND • Mobridge, SD
748-2211 • www.westriv.com • WRT@westriv.com
WRT, PO Box 467, Hazen, ND 58545

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ADDITIONAL INFORMATION AVAILABLE AT WRT, PO BOX 467, HAZEN, ND 58545 OR CALL 748-2211

12/26/12



Proud to Be Your Local Telecommunications Provider
Offices in: Hazen & Beulah, ND • Mobridge, SD
748-2211 • www.westriv.com • WRT@westriv.com
WRT, PO Box 467, Hazen, ND 58545

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ADDITIONAL INFORMATION AVAILABLE AT WRT, PO BOX 467, HAZEN, ND 58545 OR CALL 748-2211

*McLaylin / Macayna
Copied 12/20/12*

Subject: FW: life line 2012

Here is the schedule and it is approved by the business owners.

LT~

Subject: life line week 2012

- Life Line meetings during life line week

Monday, September 10th

- **Hazen and Beulah and Mobridge**
 - All week.....
- **McClusky**
 - Union Grill 9-10CT
- **Turtle Lake**
 - Bev's Café 11-12 CT
- **Underwood**
 - 1-2 CT Underwood City Hall
- **Washburn**
 - 3-4 CT Lewis and Clark Café

Tuesday, September 11th

- **Flasher**
 - 10-11 CT Fitterer Oil
- **Selfridge**
 - 12-1 CT Cenex

Wednesday, September 12th

- **Ft.Yates**
 - 1-2 CT, Food Distribution office
- **McLaughlin**
 - 10-11 MT Cenex

Thursday, September 13th

- **Hebron**
 - 10-11 CT, Wagon Wheel
- **Glen Ullin**
 - 12-1 CT Farmers Union
- **Elgin**
 - 1-2 MT, Our Place

It PAYS to be a Member • Don't Miss Out!

The following list contains members with unclaimed/uncashed checks for the balance of capital credit earnings for the year 1995, 22% of the year 2005, as well as checks issued in the year 2006 to members who terminated service and the account balance was less than \$100. Payment of checks will be available until August 2013. After that date, the Board is contemplating ordering forfeiture of the funds. Any credits forfeited will revert to the Cooperative funds as forfeited capital. If you are among those listed or know the whereabouts of any of these subscribers or their lawful heirs, please contact Marsha at WRT at 748-2211. We appreciate your assistance in our efforts to deliver these capital credit earnings to our members.

BEULAH EXCHANGE
Cisneros, Edward
Cluett, Alan
Composite Construction & Engineering
Fronteer Marketing Group Inc.
Gagon, Norman & Shelly
Gleich, Doug & Marly
Lock, Paul
Losey, Kim
Oster, Angela
Royrvik, Andres & Yvonne
Wang, Guo Qiang
Wiebe, Jeff & Jeanne
Wiedrich, Frieda

CARSON EXCHANGE
Bay, John

CENTER EXCHANGE
Diem, Larry & Linda
Korff, Heinrich
Moran, Robert Jr. & Corinna
Schoombie, Dawid Roan
Thompson, James & Barbara

ELGIN EXCHANGE
McVeigh, Harold
Morgan, Randal
Taylor, Kathleen

FLASHER EXCHANGE
Bellie, Caleb
Smith, Rachel

FORT YATES EXCHANGE
Ell, Scott
Iron Hawk, Kimberly
Rukstad, Eric
Seven Circles
Silk, Duane
Sioux Circle Project
Smalberger, Johann
Standing Bear, Clyde
Turning Heart, Sue
VanSteenkiste, Robert
White Bull, Marcus
White Eagle, Edwin III & Alycia

GLEN ULLIN EXCHANGE
Federal Deposit Insurance Corp.
Schlenvogt, Paul & Cassie
Swift, Gary & Cindy

GOLDEN VALLEY EXCHANGE
Howling Wolf, Dennis Jr.

HAZEN EXCHANGE
Bauer, Ervin
Grossman, Bonnie
Richter, Michael
Slinde, Kent
Snell, William & Jane

HEBRON EXCHANGE
Kloster, Daniel & Lori
Knowlen, Lowell Sr. & Jean
Sailer, Merrill
Trumpf, Sarah
Wolff, Lavonne

MCLAUGHLIN EXCHANGE
American Legion Post #239
Blue Earth, Jacqueline
Daughters, Douglas
Dykstra, Lana
Fast Horse, John & Jean
Fontenelle, Jacque
Has Horns, Ramona
Kenel Resident Organization
McCone, Jim
Sitting Dog, Cora
Yellow Earrings, Terrance

MOBRIDGE EXCHANGE
Eagleman, LeLonna
Furness, Mike
Hoikkala, Lucille
Koutchak, Polly
Kvarness, Shannon
Lewis, Viola
Lindsey, Mark
Martian, Phyllis
Mendoza, Lourdes
PepsiAmericas
Schweitzer, Dean
Smith, Hayden
Thompson, Jessica
Touche, Camille
White Lightning, Shalako

NEW SALEM EXCHANGE
Fleck, Ryan
Heid, Charles
Monson, Cora
Morris, Steven & Denise

RIVERDALE EXCHANGE
Alstom Power Inc., c/o Pascal
Tremblay
Wang, Yanming

ST. ANTHONY EXCHANGE
Bissonette, Francine
Leingang, Brandon & Robin
Meidinger, Ann
Meyer Broadcasting Co.
Morrow, Lat

SELFRIDGE EXCHANGE
Gillis, Dean & Cindy

STANTON EXCHANGE
Safe Air Systems
Wanberg, Larrie

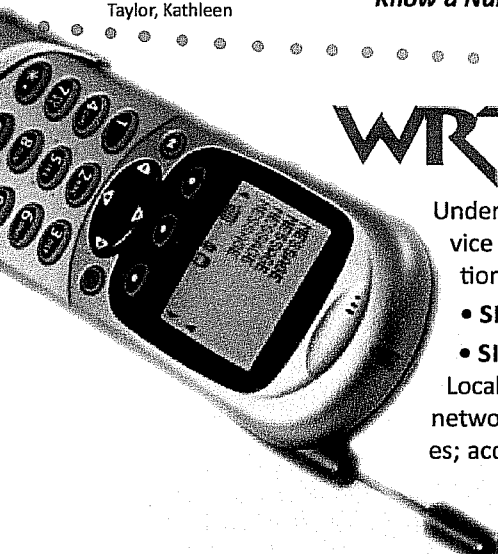
TURTLE LAKE EXCHANGE
Hanson, Kellen

UNDERWOOD EXCHANGE
Lohmann, Pauline

WASHBURN EXCHANGE
DeVilliers, Corrie
FDIC - SR 66379
Fidram, Tamara
Fox, Joey
Jennings, Donald & Sandra

ZAP EXCHANGE
Grove, Anthony & Melissa
Lison, Floyd
Morsette, Ardyss

Know a Name? Please contact WRT at 748-2211 & ask for Marsha



WRT monthly telephone service rate information

Under the Telecommunications Act of 1996, "universal service" means basic telephone service that is available to all consumers. WRT provides basic and enhanced telecommunications services within its service area. Basic services are offered at the following rates:

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For more information contact WRT at 748-2211 or stop by your local WRT office

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LETTER TO EXISTING AND NEW CUSTOMERS

April 18, 2013

1,945
S.D. Residential

Dear WRT Customer:

Lifeline, Tribal Lifeline/Link Up, and Toll Blocking support is available from WRT. These programs provide discounts to eligible low-income consumers to help them establish and maintain telephone service.

What type of discount is available?

Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive at least \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline.

Tribal Lifeline provides up to an additional \$25.00 in federal support to qualifying residents of Tribal land and applies on the main home telephone line listed in the name of the eligible telephone company subscriber. (The Tribal Lifeline discount cannot exceed \$34.25.)

Tribal Link Up is available to qualifying consumers residing on Tribal lands and covers 100% of the charges (up to \$100) of installing/connecting subscribers to our network.

Toll Blocking support allows eligible consumers who wish to avoid incurring large long distance fees to choose toll blocking or toll control at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

How do I know whether I am eligible?

An individual is eligible if he or she participates in one of the following programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance or Section 8
- Medicaid
- Supplement Nutrition Assistance Program (SNAP, formerly known as Food Stamps)
- National School Lunch Program's free lunch program
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- Tribally-Administered Temporary Assistance for Needy Families (TTANF)
- Bureau of Indian Affairs General Assistance
- Head Start (income eligible)
- Food Distribution Program on Indian Reservations

(Continued on back)

In addition, a consumer may be eligible if his or her household income is at or below 135% of the federal poverty guidelines:

**2013 Estimated Income Requirements for a Household at or Below
135% of the Federal Poverty Guidelines**

Persons In Family Unit	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$15,512	\$19,373	\$17,861
2	\$20,939	\$26,163	\$24,098
3	\$26,366	\$32,954	\$30,335
4	\$31,793	\$39,744	\$36,572
5	\$37,220	\$46,535	\$42,809
6	\$42,647	\$53,325	\$49,046
7	\$48,074	\$60,116	\$55,283
8	\$53,501	\$66,906	\$61,520
For each additional person, add	\$5,427	\$6,791	\$6,237

WRT's voice service is a Lifeline-supported service. Only eligible consumers may enroll in the Lifeline program. Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means. Lifeline recipients are required to recertify their eligibility every year. The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

How do I apply to receive Lifeline, Link Up, and Toll Blocking discounts?

To apply for this low-income assistance, please contact WRT at 748-2211 or 845-3100.

Sincerely,



Ranae Schmidt
WRT Customer Service Manager

ND Long Distance Carrier List

How Do I Set Up or Change My Long Distance Service?

Review the list below of long distance companies available in the WRT's Service Area in North Dakota. *

Contact the company of your choice to sign up for service.

Authorize that company to contact WRT to set up or change your long distance service.

If you have a PIC FREEZE in place, contact WRT to remove the PIC FREEZE and authorize the change to your long distance service. You may also request a new PIC FREEZE form from WRT at this time.

Williams Communications/ LEVEL3 1-877-2LEVEL3 (business)	• McLeod USA 1-800-500-3453 (residential)	• Fusion Telecom Number unavailable
West Communications 1-800-860-2255 (residential) 1-800-860-1020 (business)	• Lightyear Communications Inc Number Unavailable	• Verizon Select Services 1-800-483-4224
West River Long Distance 1-800-248-9753 / 701-748-2211	• Sprint 1-800-877-4646 (residential) 1-877-877-8748 (business)	• SBC Long Distance 1-877-366-3200
1-800-444-3333	• MCI WorldCom 1-800-444-3333	• Consolidated Communications Network 1-888-225-5282
Long Distance 1-888-862-3115	• Cherry Communications Number unavailable	• Smart Minutes by Telecom USA 1-800-476-1234 (in-state only)
1-800-222-0300 (residential) 1-800-222-0400 (business)	• Excel Telecommunications 1-800-875-9235 (residential) 1-800-982-3028 (business)	• VarTec Telecom/Excel 1-800-875-9235
Comnet Communications Number unavailable	• One Star Long Distance Inc 1-866-721-6117	• Cable & Wireless/Primus 1-888-877-4687
Global Crossing 1-800-783-2020	• Broadwing Telecommunications 1-800-994-9638	• Working Assets Long Distance 1-800-548-2567 (in-state only)
Comcast USA/MCI (in-state only) 1-800-476-1234	• MidAmerica (in-state only) Number unavailable	• Group Long Distance (in-state only) 1-800-728-3288
Comcast (in-state only) 1-800-728-3288	• Amerivision/LifeLine Com 1-800-800-7550	• Telec, Inc. (in-state only) 1-800-728-3288
Phone Company (in-state only) 1-800-728-3288	• ACN, Inc. 1-888-226-9013	• American (Frontier Comm) 1-800-482-4848 (in-state only)
Matrix (in-state only) 1-800-282-0242	• Clear Choice Comm 1-800-668-4872	• TCI Communications Number unavailable
Comcast Communications Number unavailable	• PowerNet Global/ American Telecom 1-800-860-9495 (in-state only)	• MCI-SBS (in-state only) 1-800-950-5555 (residential) 1-800-888-0800 (business)

Contact information was provided when the long distance carrier established service in the WRT service area and

CONTACT US! 701.748.2211

email: WRT@westriv.com • web: www.westriv.com

social: www.facebook.com/myWRT

Customer Proprietary Network Information Notification

CPNI

The FCC has adopted rules to protect your privacy with regard to telecommunications information that is personal to you. This information is called "Customer Proprietary Network Information" or "CPNI" and includes the type of services you subscribe to, the equipment and facilities used, and the numbers, dates, times and duration of the calls you place.

From time to time WRT may make new features and services available that may enhance the services to which you are already subscribed. Allowing us to use your CPNI gives WRT the ability to give you more personalized service and offer you the products and services that best fit your needs.

Who will be able to use this information? If you allow us to use your CPNI, it will ONLY be used by WRT and its subsidiary companies, West River Long Distance and WRT WestNet Internet. We DO NOT sell or in any way provide this information to any other company, other than the 911 records we are required by law to provide if you are a telephone customer.

Will WRT protect my information? YES! Under federal law, you have the right, and we have the duty, to protect the confidentiality of this information. Therefore, your account will be treated confidentially, regardless of whether you consent or not to allow us to continue to provide you with educational mailings.

What action is necessary on my part? If you agree to let WRT use your CPNI, no action is necessary.

What if I do not agree? If you want to restrict use of your CPNI, you must contact WRT at 748-2211 or 1-800-748-7220 within 30 days of receipt of this notice. You may miss the opportunity to learn of new services, new packaging that could reduce your monthly bill, and other information that keeps you informed of the happenings at WRT. Your decision on the use of CPNI by WRT will remain valid until you change it, which can be done at any time by contacting WRT.

DIAL 811 BEFORE YOU DIG - It's the Law!

You must call 811 at least 48 hours before you dig to get all underground facilities located. The service is FREE and it's the LAW!

Proudly Serving You Since 1952

Welcome Packet

FYI for
your
information

- Telephone Assistance
- Do Not Call
- Non-Discrimination
- Long Distance Carriers
- Customer Proprietary Network Information
- Dial Before You Dig

WRT

we are technology • voice • data • wireless • more

Telephone Assistance

WRT offers federal telephone assistance programs for qualifying low-income subscribers ~ Lifeline, Tribal Lifeline & Tribal Link-Up.

LIFELINE: The Lifeline program provides a monthly credit of \$9.25 on the basic service portion of the participant's telephone bill. The credit applies on the main home telephone line listed in the name of the eligible telephone company subscriber. Lifeline subscribers may also block long distance calls on their telephone line at no charge.

TRIBAL LIFELINE: The Tribal Lifeline program provides up to an additional \$25.00 in federal support to qualifying residents of Tribal Lands and applies on the main home telephone line listed in the name of the eligible telephone company subscriber.

TRIBAL LINK-UP: Tribal Link-Up support is available to qualifying consumers residing on Tribal Lands and covers 100% of the charges (up to \$100) that the carrier customarily assesses for installing/connecting subscribers to the network.

WHO IS ELIGIBLE? Applicants are eligible if they participate in at least one of the following public assistance programs or have a household income that is at or below 135% of the Federal Poverty Guidelines (documentation required):

- Federal Public Housing Assistance (FPHA) or Section 8
- Low Income Home Energy Assistance Program (LIHEAP)
- Medicaid
- National School Lunch Program's free lunch program
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF) or Tribal TANF
- Supplemental Nutrition Assistance Program (SNAP)

TRIBAL LIFELINE & LINK-UP APPLICANTS ARE ELIGIBLE if they participate in at least one of the programs listed above or participate in the additional programs listed:

- Bureau of Indian Affairs (BIA)
- Head Start (income eligible)

If you are on Lifeline or Link-Up and are no longer eligible for any of these low-income programs or if your household income no longer meets the requirements set forth in the Federal Poverty Guidelines, you are obligated by law to notify WRT of your ineligibility. The FCC prohibits consumers from receiving more than one Lifeline subsidized wireless telephone or discounted home telephone - **ONLY ONE LIFELINE DISCOUNT AVAILABLE PER HOUSEHOLD.**

Do Not Call Registry & Non-Discrimination

National Do-Not-Call Registry

The National Do-Not-Call Registry has been established to offer you a choice about receiving telemarketing calls at home.

Registering will stop most telemarketing calls but it will not stop calls from certain non-profit and political organizations and calls from organizations with which you have established a business relationship.

Consumers can register their residential telephone numbers, including wireless numbers, on the National Do-Not-Call Registry by telephone or by Internet at no cost. The number will be on the Do-Not-Call list the day after registration; however, telemarketers have up to 31 days to remove the number from their call lists.

You may register up to three numbers at one time if registering on the Internet. If registering via telephone, you can register only one number at a time and you must call from the telephone number you are registering. A number can be removed from the Do-Not-Call Registry at anytime.

To register or remove a number from the Do-Not-Call Registry call 1.888.382.1222, for TTY call 1.866.290.4236 or register online- at www.donotcall.gov. Additional information can be obtained at www.donotcall.gov.

NON-DISCRIMINATION STATEMENT: West River Telecommunications Cooperative is the recipient of Federal financial assistance from the U. S. Department of Agriculture (USDA). The U.S. Department of Agriculture (USDA) prohibits discrimination against its customers. If you believe you experienced discrimination when obtaining services from USDA, participating in a USDA program, or participating in a program that receives financial assistance from USDA, you may file a complaint with USDA. Information about how to file a discrimination complaint is available from the Office of the Assistant Secretary for Civil Rights. To file a complaint of discrimination, complete, sign and mail a program discrimination complaint form, available at any USDA office location or online at www.ascr.usda.gov, or write to: USDA, Office of the Assistant Secretary for Civil Rights, 1400 Independence Ave, S.W., Washington, D.C. 20250-9410 or call toll free at (866) 632-9992 (voice) to obtain additional information, the appropriate office or to request documents. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay service at (800) 877-8339 or (800) 845-6136 (in Spanish). USDA is an equal opportunity provider, employer and lender. Persons with disabilities who require alternative means for communication of program information (e.g., Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD).

SD Long Distance Carrier List

How Do I Set Up or Change My Long Distance Service?

1. Review the list below of long distance companies available in the WRT's Service Area in South Dakota. *
2. Contact the company of your choice to sign up for service.
3. Authorize that company to contact WRT to set up or change your long distance service.
4. If you have a PIC FREEZE in place, contact WRT to remove the PIC FREEZE and authorize the change to your long distance service. You may also request a new PIC FREEZE form from WRT at this time.

Qwest Communications 1-800-860-2255 (residential) 1-800-860-1020 (business)	Global Crossing 1-800-482-4848	Telecom USA (MCI) 1-800-476-1234
Oncor (coin only) Number unavailable	Cable & Wireless/Primus Telecom 1-888-877-4687	Midcom Communications Number unavailable
Amerivision/Life Line 1-800-800-7550	Excel 1-800-962-4631 (residential) 1-800-871-0999 (business)	Power Net Global 1-800-860-9495
AT&T 1-800-222-0300 (residential) 1-800-222-0400 (business)	Williams Communications/Level 3 1-877-2LEVEL3 (business)	McLeod USA 1-800-500-3453
VarTec Telecom/Excel 1-800-875-9235	SBC Long Distance/AT&T 1-877-366-3200	Excel Telecommunications 1-800-875-9235 (residential) 1-800-982-3028 (business)
Broadwing Telecommunications/Level3 1-800-735-3030 1-800-422-1199	Clear Choice Comm 1-800-668-4872	Verizon Select Services 1-800-483-4224
MCI 1-800-444-3333 (residential) 1-800-444-2222 (business)	West River Long Distance 1-800-248-9753 (701)748-2211	Working Assets Long Distance 1-800-548-2567 (in-state only)
Incomnet Communications Number unavailable	MCI World Com 1-800-444-3333 (residential) 1-800-436-4444 (business)	Sprint 1-800-877-4646 (residential) 1-877-877-8748 (business)
	ACN, Inc. 1-888-226-9013	Lightyear Communications Inc Number unavailable

*note: Contact information was provided when the long distance carrier established service in the WRT service area and is updated upon notification of the carrier. (SDLD.2012.11.15.3)

COMPANY DIRECTORY

Directory

HOME TELEPHONE ASSISTANCE

WRT offers federal telephone assistance programs for qualifying low-income subscribers.

These programs include: Lifeline, Tribal Lifeline & Tribal Link-Up.

Lifeline: The Lifeline program provides a monthly credit of \$9.25 on the basic service portion of the participant's telephone bill. The credit applies on the main home telephone line listed in the name of the eligible telephone company subscriber. Lifeline subscribers may also receive blocking long distance calls on their telephone line at no charge.

Tribal Lifeline: The Tribal Lifeline program provides up to an additional \$25.00 in federal support to qualifying residents of Tribal Lands and applies on the main home telephone line listed in the name of the eligible telephone company subscriber.

Tribal Link-Up: Tribal Link-Up support is available to qualifying consumers residing on Tribal Lands and covers 100% of the charges (up to \$100) that the carrier customarily assesses for installing/connecting subscribers to the network.

Who is Eligible?

Applicants are eligible if they participate in at least one of the following public assistance programs as follows or have a household income that is at or below 135% of the Federal Poverty Guidelines (documentation required):

- Federal Public Housing Assistance (FPHA) or Section 8
- Low Income Home Energy Assistance Program (LIHEAP)
- Medicaid
- National School Lunch Program's free lunch program
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF) or Tribal TANF
- Supplemental Nutrition Assistant Program (SNAP)

Tribal Lifeline & Link-Up applicants are eligible if they participate in at least one of the public assistance programs/Federal Poverty Guidelines listed above or participate in the additional programs listed:

- Bureau of Indian Affairs (BIA)
- Head Start (income eligible)



If you are on Lifeline or Link-Up and are no longer eligible for any of these low-income programs or if your household income no longer meets the requirements set forth in the Federal Poverty Guidelines, you are obligated by law to notify WRT of your ineligibility. The FCC prohibits consumers from receiving more than one Lifeline subsidized wireless telephone or discounted home telephone.

For More Information

Call WRT at 748-2211 or visit one of our local offices in Hazen, Beulah or Mobridge.

Pending FCC Approval

South Dakota Public Utilities Commission

500 East Capitol
Pierre, SD 57501
605-773-3201

North Dakota Public Service Commission

600 East Boulevard Avenue, Dept. 408
Bismarck, ND 58505-0485
701-328-2400

WRT INFORMATION