

BEFORE THE SOUTH DAKOTA
PUBLIC UTILITIES COMMISSION

IN THE MATTER OF)
WWC LICENSE LLC CERTIFICATION) Docket No. TC13-____
REGARDING USE OF FEDERAL)
UNIVERSAL SERVICE SUPPORT)

STATE OF GEORGIA)
) ss.
COUNTY OF FULTON)

I, Mark R. Smith, being of lawful age and duly sworn, on my oath, state that I am the Assistant Secretary, an officer of WWC License LLC d/b/a Verizon Wireless (“WWC”) (SAC 399018) and that I am authorized to execute this Affidavit on behalf of WWC, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

1. By Order dated November 30, 2012, the Commission approved the relinquishment of WWC’s ETC designation effective December 31, 2012, and further directed WWC to “file documentation and progress reports for the 2012 calendar year during the Commission's 2013 ETC certification process.” *In the Matter of the Petition of WWC License LLC d/b/a Verizon Wireless and RCC Minnesota, Inc. d/b/a Verizon Wireless for Relinquishment of its Designation as an Eligible Telecommunications Carrier, TC12-158, Order Granting Relinquishment of ETC Designations* (Nov. 30, 2012). WWC respectfully submits this filing in satisfaction of the Commission’s relinquishment directive.

2. WWC certifies that all federal high-cost universal service support received was used in the preceding calendar year only for the provision, maintenance, and upgrading of facilities and services for which the support is intended. Attached as **Confidential Exhibit A** is a spreadsheet detailing expenditures on capital improvement projects and operational expenses within WWC’s designated area, including projects not included in its original 2012 Service Improvement Plan.

3. The required information relating to any outages of at least 30 minutes in duration affecting at least 10% of the end users served in a designated area or a 911 special facility during calendar year 2012 is provided in attached **Confidential Exhibit B**. The services affected by an outage are dependent upon the capabilities of the particular facility affected by the outage. The number of customers affected by an outage is estimated based on the number of customers with a billing address in each affected wire center as of December 31, 2012. Each network outage is examined on a case by case basis. The outage is analyzed for the particular cause of the outage. When the outage is due, for example, to equipment failure, the equipment is replaced or repaired and tested for proper performance. Additionally, the manufacturer or vendor is notified if the failure appears to be in the design or manufacture of the equipment. If the vendor or manufacturer fails or refuses to remedy the deficiency, then a replacement source is determined. When the outage is due to, for example, weather or other natural occurrence, the probability of a repeat occurrence is considered and evaluated and is considered in planning the repair, replacement or rebuild of the equipment or location. Outages due to human error or a faulty process or practice will result in appropriate re-evaluation of the source of error and the need to either correct, discipline or revise the person or practice, as applicable. The outages reported above were not determined to require extraordinary measures other than application of the above.

4. Attached as **Confidential Exhibit C** is a report of the number of requests for service from potential customers within the designated area that were not fulfilled during 2012, including details of how WWC attempted to provide service.

5. The number of consumer complaints received during calendar year 2012 for the designated area and the resolution of those complaints is set forth in the attached **Confidential Exhibit D**.

6. WWC certifies it had the ability in 2012 to function in emergency situations, including a reasonable amount of back-up power, the ability to reroute traffic around damaged transport

facilities, and the capability to manage traffic spikes resulting from emergency situations pursuant to the requirements of A.R.S.D. 20:10:32:43.03.

7. WWC certifies that it complied in 2012 with applicable service quality and consumer protection standards in the CTIA Consumer Code for Wireless Carriers pursuant to the requirements of A.R.S.D. 20:10:32:43.04.

8. WWC acknowledges the FCC, pursuant to 47 U.S.C. § 332(c)(8), may have required it to provide equal access to long distance carriers within its designated area in the event that no other ETC provided equal access within the area.

9. WWC certifies that it offered in 2012 a local usage plan comparable to that offered by the incumbent local exchange carriers (“LECs”) in its designated area, including rate plans with substantial local calling areas with varying levels of local usage, and plans with unlimited usage.

10. Pursuant to the requirements of A.R.S.D. 20:10:32:55, WWC notified in 2012 its customers and potential customers of the availability of Lifeline and Link-Up opportunities. Attached **Exhibits E-1 to E-5** identify WWC’s outreach efforts in calendar year 2012 designed to increase participation in the Lifeline and Link-Up assistance programs.

DATED this 26 day of June, 2013.

WWC License LLC

(Company)

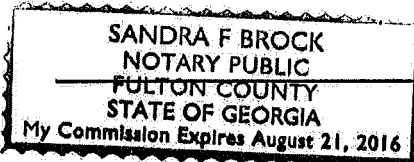
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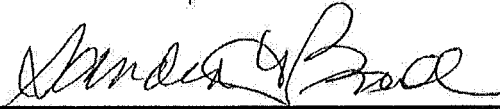
(Name - Mark R. Smith)

Its: Assistant Secretary

(Title)

SUBSCRIBED AND SWORN to before me this 26 day of June, 2013.





Notary public in and for the State of Georgia

My Commission Expires: 31 Aug 2016