

EXHIBITS

Exhibit	A	2012 Service Improvement Plan Progress Report/Update – REDACTED
Exhibit	B	2012 ETC Outage Report – REDACTED
Exhibit	C	2012 Requests for Service Report - REDACTED
Exhibit	D	2012 Consumer Complaints Report – REDACTED
Exhibit	E-1	2012 Lifeline/Link Up Advertising/Outreach Efforts - REDACTED
Exhibit	E-2	South Dakota Lifeline Newspaper Ad
Exhibit	E-3	South Dakota Lifeline Brochure
Exhibit	E-4	South Dakota Billing Message
Exhibit	E-5	South Dakota Billing Message - Newly Activated Customers