

Attachments

**(200) Service Outage Reporting (Voice)
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0985/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 391686
 <015> Study Area Name VIVIAN TELEPHONE CO
 <020> Program Year 2014
 <030> Contact Name - Person USAC should contact regarding this data Jill Reinert
 <035> Contact Telephone Number - Number of person identified in data line <030> 605-279-2161
 <039> Contact Email Address - Email Address of person identified in data line <030> jillreinert@goldenwest.com

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures
	04/07/2012	11:24	04/07/2012	12:32	2620	14793	No	Wireline (including cable) Voice (non-VoIP), Other: lightning caused switch failure	No	Replaced equipment	Equipment no longer exists. Performed ground audit and rewired power protection on new equipment
	04/19/2012	07:17	04/19/2012	08:05	6009	14793	No	Wireline (including cable) Voice (non-VoIP), Other: Loss of core router processing linecard	No	Replaced faulty linecard	Implemented and tested redundant linecards

**(800) Operating Companies
Data Collection Form**

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OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	391686
<015>	Study Area Name	VIVIAN TELEPHONE CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Jill Reinert
<035>	Contact Telephone Number - Number of person identified in data line <030>	605-279-2161
<039>	Contact Email Address - Email Address of person identified in data line <030>	jillreinert@goldenwest.com
<810>	Reporting Carrier	Golden West Telecommunications Cooperative, Inc.
<811>	Holding Company	NA
<812>	Operating Company	Golden West Telecommunications Cooperative, Inc.

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	None		