TrioTel Communications, Inc. SAC 391682

Functionality in Emergency Situations

Back-Up Power

TrioTel Communications, Inc. currently has in place the following items to ensure functionality in case of a commercial power outage. We have:

- · Fixed stand-by generators at all central office locations
- · We cycle all generators every Monday morning
- Battery hold time in our central offices are estimated at 8+ hours

Rerouting of Traffic around Damaged Facilities

TrioTel Communications currently has in place both an Ethernet Ring and also a Sonet Ring for redundancy between our exchanges and interexchange carrier traffic.

Traffic Spikes

TrioTel Communications currently operates on 48 toll trunks, two Operator Assistance trunks, and 92 GR-303 circuits. We have 378 access lines, so we have an adequate amount of switching capacity to support sporadic traffic spikes.