

Attachments

MIDCONTINENT COMMUNICATIONS

**FORM 481, LINE 510 SERVICE QUALITY STANDARDS &
CONSUMER PROTECTION RULES COMPLIANCE**

Service Quality Standards and Consumer Protection Rules

Midcontinent Communications certifies that it complies with the applicable service quality standards and consumer protection in accordance with 47 § 54.313(a)(5). Midcontinent provides extensive training along with written policies and procedures to all its employees to meet the standards.

MIDCONTINENT COMMUNICATIONS
Telephony Policies, Procedures, Processes

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