

EXHIBIT E

Complaint Information

The Number and Nature of Complaints Filed Against the Applicant with any State or Federal Regulatory Commission Regarding the Unauthorized Switching of a Customer's Telecommunications Provider and the Act of Charging Customers for Services That Have Not Been Ordered.

Applicant and its affiliates have been providing telecommunications service since 1998, and currently provide local and interexchange service in thirteen states. As such, Applicant and its affiliates have, over the years, received complaints from customers that are typical for carriers that provide a wide array of services to a broad and diverse customer base. Such complaints include have included issues such as billing, technical issues, and slamming. Applicant has a dedicated network operations and customer service center that are tasked with responding to and resolving all customer complaints. Applicant has generally been successful in resolving complaints to the customers' satisfaction, and is committed to delivering excellent telecommunications and customer service to its subscribers. All of these complaints have been resolved, and there are no outstanding judgments against Applicant or any subsidiary or affiliate.