



14450 Burnhaven Drive  
Burnsville, MN 55306

October 21, 2013

Ms. Patricia Van Gerpen  
Executive Director  
South Dakota Public Utilities Commission  
Capitol Building—1<sup>st</sup> Floor  
500 East Capitol Avenue  
Pierre, South Dakota 57501-5070

Re: TC13-055

Dear Ms. Van Gerpen:

On June 24, 2013, Citizens Telecommunications Company of Minnesota, LLC ("CTC-MN") made a filing with respect to the Commission's ETC filing requirements.

Commission Staff has requested supplemental information of CTC- MN with respect to the filing:

1-1) Please briefly describe in general terms any service improvements, including broadband, which have been facilitated by ETC/USF support in the recent past or are expected to be completed in the future.

Response: In addition to routine maintenance, CTC-MN added an additional DS3 in the summer of 2013 into the Jasper wire center to provide additional network capacity to handle on-going data growth driven by streaming video and other high-bit rate applications.

1-2) Which study area had the 911 service outage on July 7, 2012, were any of the 963 customers from South Dakota, and what was the cause of the outage?

Response: The outage impacted the "Lakes" study area (361123) and did not impact any South Dakota customers. The cause of the outage was a power supply unit located in the Herman, Minnesota wire center.

If there are any questions, please call me at (952) 435-1373.

Sincerely,

A handwritten signature in black ink, appearing to be "J. Phillips".

Jack Phillips  
Director- Gov't and External Affairs