SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JUNE 1, 2012

Company:	Golden West Telecommunications Cooperative, Inc.
Address:	415 Crown Street
	PO Box 411
	Wall, SD 57790
Telephone number:	(605) 279-2161
Company contact:	Greg Oleson
Study Area Code:	391659, 391686, 391667, 391677, 391640, 391684

Lifeline/Link Up Advertising/Outreach Activities:

<u> X </u>	Advertise in media of general distribution.* (See attached advertisement(s).)
X	Written notification to existing and new customers regarding the availability of Lifeline/Link Up.* (See attached documents.)
X	Company's Lifeline/Link Up information in directory.
X	Company's Lifeline/Link Up information available on Company website. (www.goldenwest.com)
<u>N/A</u>	Company's information posted on USAC website: <u>Companies no longer</u> have their own profile page on the USAC website.
<u> </u>	Other (describe): <u>Notepads, On-hold messages, Bill Messages,</u>
	Radio Advertisement

*Required

General Lifeline/Link-Up Advertisements

Enhanced Lifeline & Link-Up

It's About Security, Savings and Staying In Touch

With the Enhanced Lifeline & Link-Up programs available from Golden West, you receive reliable home phone service for as little as **\$1 a month.** The cost of restricting unauthorized long distance calls is also included.

> For more info or to apply for these self-certifying programs Dial 1155 (from any Golden West phone) goldenwest.com/residential/lifeline

> Staying in touch is a phone call away.



Charges for long distance, calling features, lease programs, 911 charges,

Lakota Country Times -Dec 2011 Native Sun News -Dec 2011 GoldenWest INDLES Link-Up and Make a Winning Team Enhanced High-Speed Internet With the **Enhanced Lifeline & Link-Up** programs, home phone service **Each and Every Month** for as little as \$1 a month. Combine that with a SmartPAK and you've got a Winning Team For more information call Toll-Free: 1-855-888-7777. Golden West[®] You're In Good Company

F a

The cost of restricting unauthorized long distance calls is included on the Enhanced Lifeline & Link-Up program. Charges for long distance, calling features, lease programs, 911 charges, hearing impaired fund and sales tax are not covered under this program.



Newspaper Ad May 2012

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lewspaper
rmour Chronicle
won Clarion
Sennett County Booster
Bonesteel Enterprise
Bridgewater Tribune
Burke Gazette
Danistota Clipper
Corsica Globe
Colton Shopper
Custer Chronicle
Dell Rapids Tribune
Edgemont Herald Tribune
Faith Independent
Freeman Courler
Gregory Times Advocate
Hartford Area News
Hot Springs Star
Humboldt Journal
Hutchinson County Herald
Kadoka Press
Lyman County Herald
Marion Record
Mellette County News
Montrose Herald
Murdo Coyote
Pennington County Courant
Philip Ploneer Review
Scotland Journal
South Dakota Mail (Plankinton)
Springfield Times
Todd County Tribune
Winner Advocate

Little Wound Calendar - 2011



2011 Football Schedule

DATE	OPPONENT	SITE	TIME
Aug 26	St Francis	Home	1:00
Sep 2	Pine Ridge	Away	7:00
Sept 9	Eagle Butte (Home Coming)	Home	1:00
Sept 23	Crow Creek	Away	1:30
Sept 30	Red Cloud	Home	1:00
Oct 7	Hot Springs	Home	1:00
Oct 14	Todd Co	Away	7:00
Oct 20	Bennett Co	Away	7:00

2011 Volleyball Schedule

Aug 27	Kadoka	Away	5:00
Sept 1	Oelrichs	Away	5:00
Sept 6	Kadoka	Home	4:30
Sept 8	Red Cloud	Away	4:00
Sept 10	Crow Creek	Away	(CT) 3:00
Sept 13	Pine Ridge	Away	4:00
Sept 15	Todd Co	Away	(CT) 6:30
Sept 19	Takini	Home	4:30
Sept 20	Oelrichs	Home	5:00
Sept 22	St Francis	Home	5:00
Sept 29	Hay Springs	Home	6:00
Sept 30 -	Oct 1 LNI	Away	TBA

Volleyball Continued: 5:00 Eagle Butte Home (CT) 5:00 St Francis Away Pine Ridge 4:30 Home

Away

Away

9:00

4:30

2011 Cross Country Schedule

Douglas (To

Takin

Oct 4

Oct 6

Oct 11

Oct 15

Oct 18

	inded bound ; bon		10.00
lug 26	Douglas		10:00
lept 1	Red Cloud		3:30
ept 2	Pre Regional	Mission	(CT) 2:00
Sept 8	Pine Ridge		2:00
Sept 15	Custer Invite	Custer	3:00
Sept 20	Hot Springs		3:00
Oct 2	LNI		1:00
Oct 5	Cheyenne Eagle Butte		2:00
Oct 7	St Francis		(CT) 2:00
Oct 14	Regionals		TBA
Oct 22	State	Huron	9:00

2011 - 12 Boys Basketball Schedule

Dec 9	St Francis	Home	6:30
Dec 10	Crow Creek	Away	(CT) 4:00

Boys Baskethall Continued:

DATE	OPPONENT	SITE	TIME
Dec 14-17	LNI	Away	TBA
Dec 28	Mobridge Classic	Away	TBA
Dec 29	Milbank Shoot-Out	Away	6:00
Jan 7	Campbell Co	Home	4:30
Jan 12	Red Cloud	Away	4:30
Jan 14	Red Field Shoot-Out	Away	TBA
Jan 21	Eagle Butte	Away	1:00
Jan 24	Pine Ridge	Away	4:30
Jan 26	St. Francis	Away	4:30
Jan 31	Hot Springs	Away	4:30
Feb 2	Hay Springs	Home	6:00
Feb 3	McLaughlin	Home	4:30
Feb 10	Mobridge	Home	4:30
Feb 14	Pine Ridge	Home	4:30
Feb 24	Bennett Co.	Home	4:30

2011 - 12 Girls Basketball Schedule

Dec 8	Red Cloud	Home	4:30
Dec 10	Crow Creek	Away	4:00
Dec 14-17	LNI	Away	TBA
Dec 27	Mobridge Classic	Away	TBA
Jan 5	Pine Ridge	Away	4:30

Girls Basketball Continued:

ATE	OPPONENT	SITE	TIME
an 6	Campbell Co	Away	4:00
an 10	Bennett Co	Home	4:30
an 14	Rosebud Shoot-Out	Away	TBA
an 17	Todd Co	Away	(CT) 6:30
an 19	Marty	Away	TBA
an 21	Eagle Butte	Away	1:00
an 26	St Francis	Away	(CT) 6:00
eb 2	Hay Springs	Home	6:00
eb 3	McLaughlin	Home	6:00
eb 7	Eagle Butte	Home	4:30
eb 9	St Francis	Home	4:30
eb 14	Pine Ridge	Home	4:30

2011 Boys Golf Schedule

Aug 16	Hot Springs	10:00	
Aug 18	West River Invite	Spearfish 8:00	
Aug 19	West River Invite	Meadowbrook 8:00	
Aug 23	Red Cloud Invite	Gordon 10:00	
Sept 1	Todd Co Invite	Mission (CT) 10:00	
Sept 8	St Francis	St. Francis (CT) 10:00	
Sept 13	Winner Invite	Winner (CT) 10:00	
Sept 15	Pre Region	Hart Ranch 10:00	

High School 2011 – 2012 SPORTS				
Boys Go	If Continued:	SITE	TIME	
Sent 22	Bennett Co Invite		10:00	

DATE	OPPONENT	SITE	TIME
Sept 22	Bennett Co Invite		10:00
Sept 26	Regionals	Hart Ranch	11:00
Oct 3-4	State	Hart Ranch	9:00

2012 Track Schedule

April 1	Winner		(CT) 10:00
April 7	Todd Co	andre en a l'anna anna an stàiteach an stàiteach an stàiteachadh an stàiteachadh an stàiteachadh an stàiteachad	(CT) 10:00
April 12	Kadoka		10:00
April 15	Bennett Co	Mission	10:00
April 19	Kadoka		10:00
April 21	Custer Invite	Custer	9:00
April 26	West River Conference	Mission	10:00
May 10	Sioux Relays	Eagle Butte	9:00
May 13	Winner Quarterback	Winner	(CT) 10:00
May 14	Gregory Invite	Gregory	(CT) 10:00
May 19	Regions	Winner	(CT) 10:00
May 27	State A	Sioux Falls	TBA

Lower Bruke Calendar - 2011

Stay Connected To Those You Love

Local Phone for as Little as \$ a month

Enhanced Lifeline & Link-Up

With the Enhanced Lifeline & Link-Up Program available from Golden West, you can bring your family closer together and get reliable phone service for as little as \$1 a month.

And the Enhanced Lifeline Program also covers the cost of restricting unauthorized long distance calls.

Charges for long distance, calling features, lease programs, 911 charges, hearing impaired fund and sales tax are not covered under this program.

> TIME 9:30

For more information or to apply for these self-certifying programs

Dial 1155 (from any Golden West phone)

www.goldenwest.com/residential/lifeline





2011 Football Schedule

DATE	OPPONENT	SITE	TIME
Aug 26	Plankington	Away	7:00
Sept 2	SBA	Home	7:00
Sept 9	Marty	Away	2:00
Sept 16	Lyman	Away	7:00
Sept 23	Highmore-Harrold	Home	7:00
Sept 30	White River	Away	7:00
Oct 7	Open	Open	Open
Oct 14	Jones County	Home	2:00
Oct 20	Rapid City Christian	Home	7:00

2011 Volleyball Schedule			
DATE	OPPONENT	SITE	
Sept 10	Round Robin	SBA	
Sept 15	Crow Creek	Home	

Sept 15	Crow Creek	Home	6:00
Sept 20	Highmore-Harrold	Highmore	TBD
Sept 24	Round Robin	Gregory	10:00
Oct 1	Marty	Marty	4:00
Oct 13	Crow Creek	Crow Creek	6:30
Oct 15	Тіозра Тора	Tisopa Topa	(MT) 3:00
Oct 22	Tiospa Topa	Home	4:00
Oct 24	SBA	Home	6:30

2011-12 Girls Baskethall Schedule

DATE	OPPONENT	SITE	TIME
Dec 9	Marty	Away	4:00
Dec 14-17	LNI	Rapid City	TBD
Jan 10	SBA	Away	4:00
Jan 12	Faulkton	Home	6:30
Jan 14	Rosebud Shootout	Mission	TBD
Jan 20	FI.S.	Away	3:30
Jan 21	Takini	Away	(MT) 1:00
Jan 24	St Francis	Home	4:00
Jan 26	Sully Buttes	Home	6:30
Jan 27	White River	Away	6:30
Feb 2	Crow Creek	Away	6:30

2011-12 Girls Basketball Schedule continued: Feb 3 Crazy Horse Away (MT) 5:00 Feb 4 Highmore Action Club Highmore TBD Feb 9-11 Dakota Plains Invite Lower Brule TBD Feb 17 Wakpala Away 4:00

2011-12 Boys Basketball Schedule

DATE	OPPONENT	SITE	TIME
Dec 9	Marty	Away	4:00
Dec 14-17	LNI	RC	TBD
Dec 28	Lyman Classic	Presho	TBD
Jan 5	Gregory	Home	6:30
Jan 7	Rosebud Shootout	Mission	TBD

2011-12	Boys Basketball S	ichedule a	ontinued:
Jan 10	SBA	Away	4:00
Jan 20	F.I.S.	Away	3:30
Jan 21	Takini	Away	(MT) 1:00
Jan 24	St Francis	Home	4:0
Jan 26	Sully Buttes	Home	6:30
Feb 3	Crazy Horse	Away	(MT) 5:00
Feb 4	Highmore Action Club	Highmore	TBD
Feb 9-11	Dakota Plains Invite	Lower Brule	TBC
Feb 14	Crow Creek	Home	6:30
Feb 17	Wakpala	Away	4:00

Red Cloud Calendar - 2011





911 charges, hearing impaired fund and siles (



DATE	ball Schedule OPPONENT	SITE	TIME
Sept 2	Todd County	Home	3:00
Sept 9	Benett County	Away	7:00
Sept 16	St Francis	Home	2:00
Sept 23	Cheyenne Eagle Butte	Away	2:00
Sept 30	Little Wound	Away	2:00
Oct 6	Pine Ridge	Home	3:00
Oct 14	Crow Creek	Away	1:30
Oct 20	Hill City	Home	2:00
Oct 25	1st Round of Playoffs	TBA	TBA
Oct 31	2nd Round of Playoffs	TBA	TBA
Nov 5	Semifinals	TBA	TBA
Nov 10-12		Vermillion	TBA

2011 Volleyball Schedule

Aug 26	Custer lournament	Away	0.00
Aug 27	Custer Tournament	Away	10:00
Sept 1	Custer A, B	Home	6:30
Sept 6	Douglas A, B, C	Away	4:30
Sept 8	Little Wound A, B, C	Away	4:00
Sept 13	Chadron A, B, C	Away	4:00
Sept 15	St Francis A, B	Home	4:00
Sept 17	Hot Springs A, B, C	Away	4:30
Sept 20	Edgemont A, B	Away	6:00
Sept 22	St Thomas More A, B, C	Home	4:30
Sept 30 -		Away	9:00
Oct 4	Bennett County A, B, C	Home	5:00
Oct 6	Belle Fourche A, B, C	Home	4:30

3.00

ATE	Il continued: OPPONENT	SITE	TIME
ct 11	Lead A, B	Away	4:30
ct 13	Winner A, B	Away	(CT) 6:00
ct 15	Douglas Tournament	Away	9:00
ct 18	Pine Ridge A, B, C	Away	4:00
ct 21	Spearfish A, B, C	Away	4:30
ct 24	Hill City A, B, C	Home	4:30
ct 27	Todd County A, B, C	Away	(CT) 5:00
lov 1	1st Round Districts		6:00
lov 3	District Championship		6:00
lov 8	Regions		6:00

2011 Cross Country Schedule

Aug 26	Douglas Invite	Away	10:00
Sept 1	Red Cloud Invite	Home	3:30
Sept 6	Pine Ridge Invite	Away	3:00
Sept 8	Belle Fourche Invite	Away	1:30
Sept 10	Chadron Invite	Away	10:00
Sept 12	White River Invite	Away	2:00
Sept 15	Custer Invite	Away	2:30
Sept 20	Lead/Deadwood Invite	Away	2:30
Sept 22	Gordon Invite	Away	4:00
Sept 27	Hot Springs Invite	Away	3:00
Oct 1	LNI	Rapid Ctiy	10:00
Oct 6	BHC Invite	Hot Springs	2:00
Oct 14	Region	Belle Fourche	2:00
Oct 22	State	Sioux Falls	TBA

2011-12 W	Vrestling Schedule OPPONENT	SITE	TIME
Nov 29	Bennett Co / Hill City	Home	6:00
Dec 2-3	Custer Invite	Custer	TBA
Dec 10	Gordon Invite	Gordon	9:00
Dec 17	LNI	Rapid City	8:00
Dec 20	Spearfish & STM	Spearfish	5:00
Jan 3	Custer	Custer	5:00
Jan 6-7	Presho Invite	Lyman	TBA
Jan 13	Hot Springs	Hot Springs	5:00
Jan 14	Bennett County Invite	Martin	8:00
Jan 19	BF/RC/Doug/HC	Belle Fourche	4:00
Jan 21	Mullen Invite	Mullen	10:00
Jan 28	Red Cloud Invite	Home	10:00
Feb 4	Hill City Invite	Hill City	9:00
Feb 11	Districts	Philip	TBA
Feb 18	Regions	Mobridge	TBA
Feb 24-25	State	Rapid City	TBA

2011-12 Girls Basketball Schedule

Dec 8	Little Wound A, B, C	Away	4:30
Dec 10	Spearfish A, B, C	Home	12:00
Dec 14-17	LNI	Rapid City	TBA
Dec 27	Perkins Classic - Belle Fourche A	Away	3:00
Jan 6	St Francis A, B, C	Home	4:30
Jan 13	Douglas A, B, C	Away	4:30
Jan 14	Wall A, B	Home	1:00
Jan 16	Cheyenne Eagle Butte A, B, C	Away	12:00
Jan 20	Bennett County A, B, C	Home	6:00
Jan 21	Custer A, B, C	Home	12:00

Girls Basketball continued:			
DATE	OPPONENT	SITE	TIME
Jan 24	Todd County A, B, C	Away	4:30
Jan 28	Lead/Deadwood A, B, C	Away	3:00
Feb 3	Hill City A, B	Home	3:00
Feb 4	Chadron A, B, C	Away	4:00
Feb 10	St Thomas More A, B, C	Away	4:30
Feb 11	Pine Ridge A, B, C	Away	12:00
Feb 17	Hot Springs A, B, C	Away	4:30
Feb 21	District 1st Round		6:00
Feb 23	District Championship	Rapid City	6:00
Feb 28	Region	Spearfish	6:30
Mar 8-10	State	Spearfish	TBA

2011 - 12 Boys Basketball Schedule

Dec 10	Spearfish A, B, C	Home	12:00
Dec 14-17	LNI	Rapid City	TBA
Dec 27	Perkins Classic-Belle Fourche A	Away	TBA
Dec 29	Mike Miller Classic A	Mitchell	TBA
Jan 3	Todd County A, B, C	Home	4:30
Jan 10	Douglas A, B, C	Home	4:30
Jan 12	Little Wound A, B, C	Home	4:30
Jan 14	Cheyenne Eagle Butte A, B, C	Away	12:00
Jan 21	Custer A, B, C	Home	12:00
Jan 26	Bennett County A, B, C	Away	4:30
Jan 28	Lead/Deadwood A, B, C	Away	3:00
Feb 3	Hill City A, B, C	Home	3:00
Feb 7	St Thomas More A, B, C	Away	4:30
Feb 11	Pine Ridge A, B, C	Rapid City	12:00
Feb 16	Chadron A, B, C	Away	4:30

	tetball continued:	CITE	TIME
DATE	OPPONENT	SITE	
Feb 17	Hot Springs A, B, C	Away	3:00
Feb 24	St Francis A, B, C	Home	4:30
Feb 27	Districts 1st Round		6:00
Mar 1	District Championship	Rapid City	6:00
Mar 6	Regions	Rapid City	7:00
Mar 15-17		Sioux Falls	TBA

2011 Track Schedule

Mar 22	Southern Hill Developmental	Newcastle	1:00
Mar 24	Douglas Invite	Douglas	10:00
April 5	Hot Springs Invite	Hot Springs	10:00
April 10	Kadoka Invite	Kadoka	1:00
April 14	Belle Fourche Invite	Belle Fourche	
April 17	People's Relays Invite	Kadoka	1:00
April 20	Custer Invite	Custer	9:00
April 24	West River Conference Invite	Mission	(CT) 11:00
April 28	Sturgis Classic	Sturgis	9:00
May 1	Central Qualifier	Rapid City	2:00
May 4	Valentine Invite	Valentine	(cm 10:00
May 5	Mountain West	Rapid City	9:30
May 11	BH Conference Invite	Spearfish	10:00
May 17	Region	Mission	(CT) 10:00
	State	Spearfish	TBA
May 25 May 26	State	Rapid City	TBA

Letter and Bill Stuffers that Informed Existing and New Customers of Availability of Lifeline/Link-Up

Induded in new custom Lifeline & Link-Up

Helps You Stay In Touch with Family and Friends

The Lifeline Program available from Golden West reduces the worry of staying in touch by discounting your monthly local phone bill. It even covers the cost of restricting unauthorized long distance calls. In addition, the Link-Up Program can help you save money on phone installation costs.

PROGRAM REQUIREMENTS

You may, under the terms of the Federal Communications Commission's Lifeline Program, be eligible to receive a reduction on your monthly local phone service if you currently receive assistance from at least one of the following programs:

- Food Stamps
- Medicaid

THE RALL OF SALES

- Federal Public Housing Assistance (FPHA)
- Low-Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- Tribal Head Start (those meeting the income gualifying standard)
- Bureau of Indian Affairs (BIA) general assistance programs
- Tribally administered Temporary Assistance for Needy Families (TTANF)
- The National School Lunch Program's Free Lunch Program
- Tribal National School Lunch

You may also qualify for the monthly savings if your income level falls at or below 135% of the Federal Poverty Guidelines.



packets





If you're currently enrolled in any of the qualifying programs please Dial 1155 from any Golden West phone.

You can also visit our website at goldenwest.com/residential/lifeline or call:	Dell Rapids	428-5421	800-952-3566
	Hartford	528-3211	800-392-4984
Bundle your services and	Hot Springs	745-3103	866-745-3103
SAVE even MORE with Lifeline & Link-Up.	Wall	279-2161	866-279-2161



Cost Saver Distance Eliminator



can help eliminate the distance between you and your loved ones.

With the Enhanced Lifeline & Link-Up Program available from Golden West, you can bring your family closer together and get reliable phone service

for as little as



The Enhanced Lifeline Program also covers the cost of restricting unauthorized long distance calls.

For more info or to apply for these self-certifying programs **Dial 1155** (from any Golden West phone) **goldenwest.com/residential/lifeline**



Charges for long distance, calling features, lease programs, 911 charges, hearing impaired fund and sales tax are not covered under this program.









December 2011 Bill Stuffer



Lifeline & Link-Up

Helps You Stay In Touch with Family and Friends

The Lifeline Program available from Golden West reduces the worry of staying in touch by discounting your monthly phone bill. It even covers the cost of restricting unauthorized long distance calls. In addition, the Link-Up Program can help you save money on phone installation costs.

For more info or to apply for these self-certifying programs **Dial 1155**

(from any Golden West phone) or call toll-free: 1-855-888-7777 for more info.

www.goldenwest.com

Charges for long distance, calling features, lease programs, 911 charges, hearing impaired fund and sales tax are not covered under this program.



January 2012 Bill Stuffer

Close the Distance

Stay close with *Enhanced* Lifeline & Link-Up

With the Enhanced Lifeline & Link-Up Program available from Golden West, you can close the distance between your family and loved ones and benefit from reliable

phone service for as little as

The Enhanced Lifeline Program also covers the cost of restricting unauthorized long distance calls.

Charges for long distance, calling features, lease programs, 911 charges, hearing impaired fund and

sales tax are not covered under this program.

a month

For more info or to apply for these self-certifying programs

Dial 1155 (from any Golden West phone) · goldenwest.com/residential/lifeline





March 2012 Bill Stuffer

You're connected and we can help you stay that way.

Cifeline This program is worth a look!

Did you know? Discounts for basic telephone service are available to eligible low-income consumers. The federal Lifeline universal service program, available from Golden West, reduces the worry of staying in touch by discounting your monthly phone bill. It even covers the cost of restricting unauthorized long distance calls.



Stay Connected ...

For more info or to apply for this self-certifying program **Dial 1155** (from any Golden West phone) or call toll-free: 1-855-888-7777 for more info. www.goldenwest.com

Charges for long distance, calling features, lease programs, 911 charges, hearing impaired fund and sales tax are not covered under this program.



Lifeline/Link-Up Advertisement in Company Directory

March 2011 Directory



Lifeline & Link-Up

Lower your monthly phone costs. Lower your installation cost.

With the Enhanced Lifeline & Link-Up **Program** available from Golden West, you can get reliable phone service for as little as \$100" a MONTH

Anyone living on tribal land and currently participating in at least one of these programs - will qualify.

 Food Stamps • Medicaid • Federal Public Housing Assistance (FPHA) • Low-Income Home Energy Assistance Program (LIHEAP) • Supplemental Security Income (SSI) • Tribal Head Start (those meeting the income qualifying standard) . Bureau of Indian Affairs (BIA) general assistance programs • Tribally administered Temporary Assistance to Needy Families (TANF) Tribal National School Lunch Program's Free Lunch Program · Income Based Guideline - you may also qualify if your income level falls at or below 135% of the Federal Poverty Guidelines. Estimated income levels range from \$14,621 for a single person household to \$49,964 for a family of eight.

With the Lifeline & Link-Up Program available from Golden West, you can receive a discount of \$\$25" a MONTH on your basic monthly phone service.

If you don't reside on tribal land and currently participate in at least one of these programs you will qualify:

· Food Stamps · Medicaid · Federal Public Housing Assistance (FPHA) . Low-Income Home Energy Assistance Program (LIHEAP) • Supplemental Security Income (SSI) • Temporary Assistance to Needy Families (TANF) . National School Lunch Program's Free Lunch Program . Income Based Guideline - you may also qualify if your income level falls at or below 135% of the Federal Poverty Guidelines. Estimated income levels range from \$14,621 for a single person household to \$49,964 for a family of eight.

SOUTH

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Both Lifeline programs cover the cost of restricting unauthorized long distance calls.

'Charges for long distance, calling features, lease programs, 911 charges, hearing impaired fund and sales tax are not covered under this program. The Lifetine discount applies to the primary phone line only.



Dial 1155

to request a Lifeline application.

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goldenwest.com

South Dal Ticket Info

Lifeline & Link-Up

TOME AND

Lower your monthly phone costs. Lower your installation cost.

With the Enhanced Lifeline & Link-Up Program available from Golden West, you can get reliable phone service for as little as \$7100* a MONTH

Anyone living on tribal land and currently participating in at least one of these programs – will qualify:

• Food Stamps • Medicaid • Federal Public Housing Assistance (FPHA) • Low-Income Home Energy Assistance Program (LIHEAP) • Supplemental Security Income (SSI) • Tribal Head Start (those meeting the income qualifying standard) • Bureau of Indian Affairs (BIA) general assistance programs • Tribally administered Temporary Assistance to Needy Families (TANF) • Tribal National School Lunch Program's Free Lunch Program • Income Based Guideline – you may also qualify if your income level falls at or below 135% of the Federal Poverty Guidelines. Estimated income levels range from \$14,702 for a single person household to \$50,801 for a family of eight. With the Lifeline & Link-Up Program available from Golden West, you can receive a discount of **\$25**^{*} a MONTH on your basic monthly phone service.

If you don't reside on tribal land and currently participate in at least one of these programs – you will qualify:

 Food Stamps • Medicaid • Federal Public Housing Assistance (FPHA) • Low-Income Home Energy Assistance Program (LIHEAP)
Supplemental Security Income (SSI) • Temporary Assistance to Needy Families (TANF) • National School Lunch Program's Free Lunch Program • Income Based Guideline – you may also qualify if your income level falls at or below 135% of the Federal Poverty Guidelines. Estimated income levels range from \$14,702 for a single person household to \$50,801 for a family of eight.

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Infc

Both Lifeline programs cover the cost of restricting unauthorized long distance calls.

*Charges for long distance, calling features, lease programs, 911 charges, hearing impaired fund and sales tax are not covered under this program. The Lifeline discount applies to the primary phone line only.



from any Golden West phone to request a Lifeline application.

Director

Dial 1155

Lifeline/Link-Up Information on Company Website

Lifeline Assistance

The Lifeline program provides discounts on one basic monthly telephone service to gualifying or low-income consumers. Federal rules prohibit gualifying lowincome consumers from receiving more than one Lifeline service at the same time. For over a quarter decade, Lifeline has helped tens of millions of lowincome Americans afford basic phone service. Access to phone service is vital for finding jobs, staying connected with family and securing help during emergencies.

The Enhanced Lifeline and Link-Up programs allows for discounts for gualified low-income consumers living on Tribal lands.



What do the programs provide?

LIFELINE provides eligible subscribers with a monthly credit of \$8.25 on the basic service portion of their telephone bill. The credit applies on the main home telephone line listed in the name of the eligible telephone company subscriber. Lifeline subscribers may also receive blocking of long distance calls on their telephone line at no charge.

ENHANCED LIFELINE Assistance for Residents of Tribal Lands provides eligible subscribers with basic monthly telephone service at no charge. CIF (Hearing Impaired Service) and 911 fees still apply. Lifeline subscribers may also receive blocking of long distance calls on their telephone line at no charge.

ENHANCED LINK-UP provides eligible Tribal Land Subscribers with reduced connection charges for their basic home telephone service. This discount is 100 percent of the applicable charges up to \$100.00. Link-Up also provides for deferred payment of connection charges without interest. It does not cover the cost of wiring inside your home and is limited to one time per home address per subscriber.

Tribal Requirements

All Other Requirements

Phone Numbers for Assistance

To see if you are eligible for Lifeline, please review these forms listed above or call 1155 from any Golden West phone.

Golden West website: www.goldenwest.com

Other Lifeline/Link-up Advertising & Outreach



Notepads - Li Handed out at Dine Ridge Office Enhanced LifeLine and Link-Up \$ Get your local phone for only 00 a month Dial 1155 from any Golden West phone to request an application or visit the lifeline link at www.goldenwest.com.

Bill Message-On all monthly phone bills.

LIFELINE MESSAGE:

Telephone customers who receive public assistance from at least one of the following programs: Food Stamps, Medicaid, Temporary Assistance to Needy Families (TANF), National School Lunch Program s Free Lunch Program, Federal Public Housing Assistance (FPHA), Low-Income Energy Assistance Program (LIHEAP), Supplemental Security Income (SSI) or whole income level falls at or below 135% of the Federal Poverty Guidelines, are eligible to receive \$8.25 off the cost of their basic telephone service under the Federal Lifeline Program. Please dial 1155 from your home phone for more information or to receive a Lifeline Application Form.

LIFELINE LINKUP MESSAGE:

Telephone customers of all races who live on tribal land who receive public assistance from at least one of the following programs: Food Stamps, Medicaid, Federal Public Housing Assistance (FPHA), Low-Income Energy Assistance Program (LIHEAP), Supplemental Security Income (SSI), Tribal Head Start (those meeting the income qualifying standard), Bureau of Indian Affairs (BIA) general assistance programs, Tribally administered Temporary Assistance to Needy Families (TTANF), Tribal Nation School Lunch Program s Free Lunch Program or whose incomes falls at or below 135% of the Federal poverty Guidelines, are eligible to receive their basic telephone service at no charge under the Federal Enhanced Lifeline Program, however, taxes and fees will still apply. A second Federal Program, LinkUp, provides for financial assistance with connection charges for new customers. Please dial 1155 from your home phone for more information or to receive a Lifeline Link Up Application Form.

Golden West ON HOLD Messages Script July 2011

HBO INFO

We Entertain at Home. Golden West offers pay-per-view moves with our Golden West Cable TV, from the comfort of your home.

Enjoy TV so crisp and clear that you feel like you can reach out and touch it. Golden West offers High-Definition TV that lets you focused on details. Experience all your entertainment up-close and personal with clarity and true colors. Our High-definition TV come with Digital Video Recording-DVR so you never need to miss your favorite programs. DVR allows you to record, rewind or pause live TV. You can even record two shows in high-definition at the same time.

With the Lifeline and Link-Up Program available from Golden West, you can bring your family and friends together and get reliable local phone service for as little as \$1.00 per month. Best of all, the Lifeline Program even covers the cost of restricting unauthorized long distance calls. Dial 1155 from any Golden West phone to request a Lifeline application or visit the lifeline link at www.goldenwest.com

With e-Statement from Golden West, you have one less bill to take up your precious time. View your monthly bill on-line. E-Statement is free, fast and convenient. We'll notify you when your monthly statement is available to view. Go to goldenwest.com to register.

Combine your internet, caller ID, your local phone service and 150 minutes of long distance into one bundle and SAVE money. Ask us how!

SHOWTIME INFO

Thank you for being our customer...one of our representatives will be with you in a moment.....

Share your family photos with your very own website. Using Building Blocks you can create a customized website without specialized software or training. We have four affordable packages to fit your needs. Get started on your website at gwbuildingblocks.com.

Do you every worry about your loved ones when you call and keep getting a busy signal? Are they really on the phone that long or is something wrong? Golden West's **Help Line** can bring you peace of mind. With **Help Line**, you can automatically program the phone to call a pre-designated number or emergency service if the phone is left off the hook for a preset amount of time.

Say DO NOT CALL to Unwanted Telemarketers

Register your telephone number with the national Do-Not-Call registry by calling 1-888-382-1222 or go to donotcall.gov.

Get even more protection with Advanced Telemarketing Call Screening through Golden West. TCS intercepts calls and announces you do not accept calls from telemarketers. Talk to your customer service representative or go to goldenwest.com for more information.

Golden West ON HOLD Messages Script August 2011

HBO INFO

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Video on Demand is available in most areas this month. With your digital cable subscription, enjoy movies, kid's shows, sports, even high definition content. Just press the "On Demand" button on your remote control. Most content is free with your digital cable subscription. Play. Pause. Rewind. View content from any digital receiver in your house. Talk to a representative today to learn more.

Golden West ON HOLD Messages Script September 2011

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STARZ + ENCORE = Everything Entertainment. This unbeatable combo gives you [21] channels of nonstop entertainment for ½ off for 6 months. Big original series like *Torchwood: Miracle Day* and new hits like *The Green Hornet* on STARZ. Tons of Hollywood favorites on channels like ENCORE Love. Watch it all come to life in High Def on STARZ HD. Order today!

Golden West ON HOLD Messages Script October 2011

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Go Green! Switch to e-statement and receive your bill electronically through your internet connection. Access your current and past statements online, anytime, anywhere and save paper in the process.

October is Co-op month. Golden West would like to remind you that as a co-op member, you're part of the Golden West family. We hope you enjoy some of the benefits of the Cooperative and the services that we provide. Golden West remains committed to keeping this South Dakota life as rewarding as it can be.

Golden West ON HOLD Messages Script November 2011

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Fun Animal Facts! Beavers can hold their breath for 45 minutes under water. Tigers have striped skin, not just striped fur.

Combine your internet, caller ID, your local phone service and 150 minutes of long distance into one bundle and SAVE money. Ask us how!

SHOWTIME INFO

Want to make an easy \$25? Refer a friend to sign up for new Golden West service and you can both receive a \$25 credit on your bill. See your November bill inserts for more information.

Thank you for being our customer...one of our representatives will be with you in a moment.....

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A man's car stalled on a country road one morning. When the man got out to fix it, a cow came along and stopped beside him. "Your trouble is probably in the carburetor," said the cow.

Startled, the man jumped back and ran down the road until he met a farmer. The amazed man told the farmer his story.

"Was it a large red cow with a brown spot over the right eye?" asked the farmer. "Yes, yes," the man replied.

"Oh! I wouldn't listen to Bessie," said the farmer. "She doesn't know a thing about cars."

Happy Holidays from Golden West.

Get a new SmartPAK bundle of services by January 15th and then choose a free month of your new SmartPAK or 6 months of free DVR and HDTV service. Visit goldenwest.com or talk to your service rep for more details.

Enjoy TV so crisp and clear that you feel like you can reach out and touch it. Golden West offers High-Definition TV that lets you focused on details. Experience all your entertainment up-close and personal with clarity and true colors. Our Digital Video Recording, or DVR, comes with High-definition TV so you never need to miss your favorite programs. DVR allows you to record, rewind or pause live TV. You can even record two shows in high-definition at the same time.

Find us on Facebook. Visit facebook.com/GoldenWestTelecom

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Happy New Year from Golden West.

Bring in 2012 with a new SmartPAK bundle of services by January 15th and then choose a free month of your new SmartPAK or 6 months of free DVR and HDTV service. Visit goldenwest.com or talk to your service rep for more details.

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Protect yourself and others this cold and flu season. Wash your hands with soap and warm water frequently and try not to touch your eyes or mouth.

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Motivational Speaker Tony Robbins will be celebrating his 13th birthday on February 29th this year as he was born on Leap Day in 1960.

With the Lifeline and Link-Up Program available from Golden West, you can bring your family and friends together and get reliable local phone service for as little as \$1.00 per month. The Lifeline Program even covers the cost of restricting unauthorized long distance calls. Dial 1155 from any Golden West phone to request a Lifeline application or visit the lifeline link at www.goldenwest.com

Do you have a high school senior in your family? Golden West offers a \$1000 to each of the 44 high schools in our service areas and an additional scholarship to someone who has Golden West service at home but travels out of town to school. Students interested in applying must contact their local high school. Application deadline is March 15th, 2012.

Looking for a great way to take your business online or build a family website? Try Building Blocks – website development tools. Point and click website creation. Create forms, write a blog or start an e-commerce page. Visit www.gwbuildingblocks.com for more information.

Golden West ON HOLD Messages Script March 2012

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Do you have the cutest baby in the family, on the block or in the state? Find out by uploading a picture to the Golden West Facebook page at goldenwest.com/facebook. Photo contests will be running through the end of April so keep checking back to vote on your favorite photos and to enter more of your own photos. Win up to \$100 in each contest! Check it out at goldenwest.com/facebook.

Golden West ON HOLD Messages Script April 2012

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STARZ and ENCORE

This perfect pair gives you big original series like *Spartacus: Vengeance* and big hits like *Bad Teacher* on STARZ plus tons of Hollywood favorites on channels like Encore Westerns. Watch it all come to life in High Def on STARZ HD. 23 channels of nonstop entertainment for ½ off for 6 months. Order today! Offer valid through the month of April.

Looking for a great way to take your business online or build a family website? Try Building Blocks – website development tools. Point and click website creation. Create forms, write a blog or start an e-commerce page. Visit www.gwbuildingblocks.com for more information.

Have you entered our photo contests on Facebook yet? We will be running them through the end of April so keep checking back to vote on your favorite photos and to enter more of your own photos. Win up to \$100 in each contest! Check it out at goldenwest.com/facebook.

Golden West ON HOLD Messages Script May 2012

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Get one less bill in the mail when you sign-up for eStatement. Logon to view your PDF statement as soon as it's available and review old statements at any time. Setup automatic payments with auto bank deduct and you won't have to worry about late payments either!

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Jill Reinert

From:The Twister, 95.5 FM <thetwister@ksdzfm.com>Sent:Wednesday, May 16, 2012 11:27 AMTo:Adam BesharaSubject:2011 OGLALA LAKOTA VETERANS HONORING & WACIPIAttachments:coverage map.GIF

Adam,

Thanks for your prompt reply with the changes to your script for this year's Veterans Pow Wow. I will make the changes and schedule the spots to run twice a day Monday thru Friday--June 4th thru the 8th. Let me know if this schedule meets your approval or if you'd prefer something else.

Last year, the copy used for your ten spots was:

GOLDEN WEST IS PROUD TO SPONSOR THE OGLALA LAKOTA VETERANS CELEBRATION IN PINE RIDGE ON JUNE 9 - 12. WHILE ATTENDING THIS HONORING TRADITION ON FRIDAY, PLEASE STOP BY AND VISIT OUR GOLDEN WEST OFFICE LOCATED IN THE BILLY MILLS HALL. CHECK OUT THE LIFELINE LINKUP OPTIONS FOR YOUR PHONE SERVICE. GOLDEN WEST -- "YOU'RE IN GOOD COMPANY".

This thirty-second spot ran ROS--that is Run Of Schedule or 6AM to 6PM, twice a day June 6th thru the 10th (Monday thru Friday). I have attached a coverage map so you can see the area our station reaches. If there is anything else you would like to know or that I can help you with, please don't hesitate to ask. I appreciate the consideration **GOLDEN WEST TELECOMMUNICATIONS** has shown the TWISTER in the past and hope we can continue to be of service to you. Thanks Adam!

~~Mary Ellen Sharp, KSDZ Radio--the TWISTER, 95.5 FM Gordon & 99.5 FM Valentine

This station does not discriminate in the sale of commercial time, and will not accept advertising which, in its sole opinion, is purchased with an intent to discriminate unlawfully on the basis of race, gender, or ethnicity. The advertiser hereby certifies that its purchase of commercial time is not made for an unlawful discriminatory purpose, including specifically that it is not based upon a decision to place advertising on a station on the basis of race, gender, or ethnicity.

Radio Ad - June 2011 (See attached coverage area)



and the second second