#### SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JUNE 1, 2012

Company:		Farmers Mutual Telephone Company		
Address:		301 Second Street South P.O. Box 368 Bellingham, MN 56212		
Telephone r	number:	(320) 568-2105		
Company co	ontact:	Kris Radermacher		
Study Area	Code:	361389		
Lifeline/Link	Up Advert	ising/Outreach Activities		
X Advertise in media of general distribution.* (See attached Exhibit A)				
X_ Letter to existing and new customers regarding the availability Lifeline/Link Up.* (See attachedExhibit B)				
X Company's Lifeline/Link Up information in directory.		s Lifeline/Link Up information in directory.		
	Company' website. (	s Lifeline/Link Up information available on Company		
X	Company'	s information posted on USAC website.		
X	Other (des	scribe):DISTRIBUTED IN OUR NEWSLETTER		
	S <del></del>			
	2			

<sup>\*</sup> Required

#### WESTERN GUARD

216 SIXTH AVENUE MADISON, MN 56256

### **Statement**

Date

1/25/2012

To:

FARMERS MUTUAL TELEPHONE CO. PO BOX 368 BELLINGHAM, MN 56212

Amount Due	Amount Enc.
\$62.48	

Date Transaction		Amount	Balance	
12/25/2011 01/11/2012 01/11/2012 01/24/2012	Balance forward INV #36335. UNIVERSAL SERVICE INV #36336. LIFELINE PMT	32.73 29.75 -97.75	97.7: 130.4: 160.2: 62.4:	
1 4 1 1 1 1 1			31	
gus grand				
	¥			
	_			

Amount Due

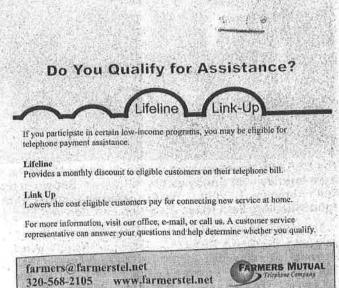
\$62.48

TOTAL PAYMENT DUE BEFORE 2-29-12

ENCLOSE INVOICE NUMBER(S) WITH PAYMENT

Phone #	
320-598-7521	

STATE OF MINNESOTA )	Affidavit of Publication
)ss. County of Lac qui Parle )	
publisher or authorized agent and employee of the p GUARD, and has full knowledge of the facts which a	requirements constituting qualification as a qualified
(B) The printed	- LINK-UP
3	
	I newspaper, and was printed and published once each; it was first published on WEDNETUAF, the ; and was thereafter printed and published on every
110 day of SANUARY , 201	2 ; and was thereafter printed and published on every
to and including, th	ne day of,; and
-	abet from A to Z, both inclusive, which is hereby
acknowledged as being the size and kind of type used	in the composition and publication of the notice:
KARI LYN OTTO  NOTARY PUBLIC - MINNESOTA  My Commission Expires Jan 2017	*abcdefghijkImnopqrstuvwxyz BY: Rechel Daul TITLE: Selbeler
Subscribed and sworn to before me on	•
this // day of January 2012	
Ray Syn Olto Notary Public	
RATE INF	ORMATION
(1) Lowest classified rate paid by commercial users for comparable space	9 point - \$5.50/inch, .55/line
(2) Maximum rate allowed by law for the above matter	8 point - \$5.50/inch, .55/line
(3) Rate actually charged for the above matter	8 point - \$5.50/inch, .55/line



#### WESTERN GUARD

#### 216 SIXTH AVENUE MADISON, MN 56256

## Invoice

Date	Invoice #		
1/11/2012	36336		

Bill To	
FARMERS MUTUAL TELEPHONE CO. PO BOX 368 BELLINGHAM, MN 56212	

Description	Amount
2 Column Boxed Guard Ad - LIFELINE Sales Tax	29.75 0.00
	otal \$29.75

STATE OF MINNESOTA )	Affidavit of Publication			
)ss. County of Lac qui Parle )				
•	being duly sworn on oath says: that he/she is the			
publisher or authorized agent and employee of the GUARD, and has full knowledge of the facts which	he publisher of the newspaper known as THE WESTERN			
(A) The newspaper has complied with all of	the requirements constituting qualification as a qualified A.02, 331A.07, and other applicable laws, as amended.			
(B) The printed UNIVERSAL	SERVICE			
_	said newspaper, and was printed and published once each			
week, for Successive week	eks; it was first published on WGDNGSDNY, the			
	; and was thereafter printed and published on ever			
to and including	, the; and			
	phabet from A to Z, both inclusive, which is hereb			
acknowledged as being the size and kind of type u	sed in the composition and publication of the notice:			
122 per pulpar a conservación de conservación de la	*abcdefghijklmnopqrstuvwxyz			
KARI LYN OTTO	BY: Fechal Day			
NOTARY PUBLIC-MINNESOTA	00.0			
My Commission Expires Jan 2017	TITLE: Juviesta			
Subscribed and sworn to before me on	<b>∀V</b> , ≈			
this day of January 2012				
Kani Um Otto	k.			
Notary Public				
RATE II	NFORMATION			
(1) Lowest classified rate paid by commercial users for comparable space	9 point - \$5.50/inch, .55/line			
(2) Maximum rate allowed by law for the above matter	8 point - \$5.50/inch, .55/line			
(3) Rate actually charged for the above matter	8 point - \$5.50/inch, .55/line			

Farmers Mutual Telephone Company Universal Service Advertising

Description of Available Services and Rates:

Description of Available Services and Rates:

Farmers Mutual Telephone Company offers the following local exchange telecommunications services to all consumers throughout its serving area:

Voice grade access to the public switched network;

Local exchange services including an amount of local usage free of per minute charges under a flat rated local service package;

Dual tone mutil-frequency signal;

Single party service;

Access to emergency service;

Access to operator services;

Access to interexchange service;

Access to interexchange service;

Access to interexchange service;

Access to interexchange operator;

Consideration of the service of the service of the service of the service of the service;

Access to interexchange operator;

Basic, local exchange residential monthly service rates; excluding EAS rates are as follows: \$10.00

Basic, local exchange residential monthly service rates, excluding EAS rates, are as follows: \$10.00

Subsidized discounts are available to customers meeting certain low income criteria. Information concerning these plans is available from your Farmers Mutual Telephone Company representative at 1-800-692-0021.

Geographic Areas Where Services Are Available: Fermers Mutual Telephone Company offers service in the following exchanges:

Bellingham (320-568) Marietta (320-668)

Cerro Gordo (320-752) West Marietta (605-678)

## Exhibit A page 5 Invoice

#### WESTERN GUARD

#### 216 SIXTH AVENUE MADISON, MN 56256

Date	Invoice #
1/11/2012	36335

Bill To	
FARMERS MUTUAL TELEPHONE CO. PO BOX 368 BELLINGHAM, MN 56212	

	Description		Amount	
2 Column Boxed Guard Ad - UNIV Sales Tax	ERSAL SERVICE			32.73 0.00
			 Total	\$32.73

#### DAWSON SENTINEL 674 CHESTNUT/PO BOX 1015 **DAWSON, MN 56232** 320-769-2497

### STATEMENT OF ACCOUNT

DATE

PAGE

01/25/12 1 of 1

CUSTOMER ID: FARMERS

TO:

FARMERS MUTUAL TELEPHONE 301 2ND ST. S. PO BOX 368 BELLINGHAM, MN 56212

AMOUNT PAID	AMOUNT DUE
	88.50

DATE	REF NO.		DESCRIPTION		TOTAL	BALANCE
01/11/12	37194	3C Bxd	Sent-Rates	44.25		
		3C Bxd	Sent-Assistance	44.25	88.50	88.50

TOTAL PAYMENT DUE NET 30 DAYS FC 1.5% PER MONTH

CURRENT	1 TO 30	31 TO 60	61 TO 90	OVER 90 AI	NOUNT DUE
88.50	0.00	0.00	0.00	0.00	88.50

#### Exhibit A page 7

County of Lac qui Parle  Dave Hickey  publisher or authorized agent and employee of the publisher of the newspaper known as DAWSC SENTINEL, and has full knowledge of the facts which are stated below:  (A) The newspaper has compiled with all of the requirements constituting qualification as a qualifinewspaper, as provided by Minnesota Statute 331A.07, and other applicable laws, as amended.  (B) The printed Farmers Mutual Telephane Company  which is attached was cut from the columns of said newspaper, and was printed and published once eaweek, for one successive weeks; it was first published on week, for one successive weeks; it was first published on to and including with day of January, 2012; and was thereafter printed and published on every which is a copy of the lower case alphabet from A to Z, both inclusive, which is here acknowledged as being the size and kind of type used in the composition and publication of the notice:  *abcdefghijkImnopgrstuvwxyz  BY:  TITLE: Abl, Motary Public-Minnesota My Commission Expires Jan 31, 2015  Notary Public  RATE INFORMATION
publisher or authorized agent and employee of the publisher of the newspaper known as DAWSC SENTINEL, and has full knowledge of the facts which are stated below:  (A) The newspaper has complied with all of the requirements constituting qualification as a qualifine newspaper, as provided by Minnesota Statute 331A.02, 331A.07, and other applicable laws, as amended.  (B) The printed Farmers Mutual Telephane Company  which is attached was cut from the columns of said newspaper, and was printed and published once exweck, for successive weeks; it was first published on to and including weed. the Tanvary day of 11th 2012; and was thereafter printed and published on every the total including weed. The Tanvary day of 11th 2013; and was thereafter printed and published on every the below is a copy of the lower case alphabet from A to Z, both inclusive, which is here acknowledged as being the size and kind of type used in the composition and publication of the notice:  *abcdefghijkImnopqrstuvwxyz  BY: TITLE: Pall, was a printed and publication of the notice:  *AbcdefghijkImnopqrstuvwxyz  BY: TITLE: Pall, was a printed and publication of the notice:  *AbcdefghijkImnopqrstuvwxyz  BY: TITLE: Pall, was a printed and publication of the notice:  *AbcdefghijkImnopqrstuvwxyz  BY: TITLE: Pall, was a printed and publication of the notice:  *AbcdefghijkImnopqrstuvwxyz  BY: TITLE: Pall, was a printed and publication of the notice:  *AbcdefghijkImnopqrstuvwxyz  BY: Title: Pall, was a printed and publication of the notice:  *AbcdefghijkImnopqrstuvwxyz  BY: Title: Pall, was a printed and publication of the notice:  *AbcdefghijkImnopqrstuvwxyz  BY: Title: Pall, was a printed and publication of the notice:  *AbcdefghijkImnopqrstuvwxyz  BY: Title: Pall, was a printed and publication of the notice:  *AbcdefghijkImnopqrstuvwxyz  *AbcdefghijkImnopqrstuvwxyz  *AbcdefghijkImnopqrstuvwxyz  *AbcdefghijkImnopqrstuvxxyz  *AbcdefghijkImnopqrstuvxxyz  *AbcdefghijkImnopqrstuvxxyz  *AbcdefghijkImnopqrstuvxxyz  *AbcdefghijkImnopqrstuvxxyz  *AbcdefghijkI
which is attached was cut from the columns of said newspaper, and was printed and published once ea week, for one successive weeks; it was first published on week, for one successive weeks; it was first published on week, for one successive weeks; it was first published on week, for one successive weeks; it was first published on week.  It day of Sanvay , 2012; and was thereafter printed and published on ever week to and including week. the Janvay day of 11th 2013; a printed below is a copy of the lower case alphabet from A to Z, both inclusive, which is here acknowledged as being the size and kind of type used in the composition and publication of the notice:  *abcdefghijkImnopqrstuvwxyz  BY:  TITLE: Plinte  Notary Public-Minnesota My Commission Expires Jan 31, 2015  Notary Public
which is attached was cut from the columns of said newspaper, and was printed and published once exweek, for successive weeks; it was first published on the successive weeks;
Subscribed and sworn to before me on this day of June 3013 Notary Public Notary Public Notary Public
Subscribed and sworn to before me on this day of June 3013 Notary Public Notary Public Notary Public
Subscribed and sworn to before me on this day of June 3013 Notary Public Notary Public Notary Public
DATE INKORMATION
(1) Lowest classified rate paid by commercial 9 point - \$6.10/inch, .80/line users for comparable space
(2) Maximum rate allowed by law for the above matter 8 point - \$6.10/inch, .80/line
(3) Rate actually charged for the above 8 point - \$6.10/inch, .80/line matter
THE RESERVE OF THE PROPERTY OF
Farmers Mutual Telephone Company Universal Service Advertising  Description of Available Services and Rates:
Farmers Mutual Telephone Company Available Services
Farmers Mutual Telephone Company offers the following 1 and 1
telecommunications services to all consumers throughout its serving area:  • Voice grade access to the public switched network;  • Local exchange service including an amount of local usage free of per minute charges under a flat rated local service package;  • Dual tone multi-frequency signal;  • Single party service;  • Access to emergency service;  • Access to operator services;  • Access to interexchange service;  • Access to interexchange service;  • Access to directory assistance; and  • Toll blocking without charge to qualified low income customers.
Basic, local exchange residential monthly service rates, excluding EAS rates, are as follows: \$10.00
Subsidized discounts are available to customers meeting certain low income criteria. Information concerning these plans in citation in the concerning these plans in citation in the concerning these plans in citation in the concerning these plans in citations.
Geographic Areas Where Services Are Available Forman March 1800-692-0021.
Company offers service in the following exchanges:  Bellingham (320-568) Cerro Gordo (320-752) Marietta (320-668) West Marietta (605-678)

#### Exhibit A page 8

STATE OF MINNESOTA )			Affidavit of Publication
)ss. County of Lac qui Parle )			
publisher or authorized agent SENTINEL, and has full knowled (A) The newspaper has comp newspaper, as provided by Minne	and employee of th dge of the facts whic died with all of the	h are stated below: requirements constituting q	per known as DAWSON ualification as a qualified
(B) The printed Farmers	Mutual Te	lephone Company	Do you
which is attached was cut from week, for one	successive weeks; erg , QO g <u>urd</u> , th e lower case alpha	it was first published on; and was thereafter printed; and was thereafter printed; and was thereafter printed; and was thereafter printed; and was thereafter printed at the day of; about from A to Z, both incompared to the day of; and; and	ted and published on every avacy; and clusive, which is hereby ication of the notice:
		By. Deno C. (	1
		BY: 424	1,
Subscribed and swom to before this day of Jan, a	me on 20/2	DENISE LYN Notary Public My Commission Exp	-Minnesota ires Jan 31, 2015
	DATE IN	ORMATION	
(1) Lowest classified rate paid b users for comparable space	y commercial	9 point - \$6.10/incl	n, .80/line
(2) Maximum rate allowed by la above matter	w for the	8 point - \$6.10/incl	h, .80/line
(3) Rate actually charged for the matter	above	8 point - \$6,10/inc	h, .80/line
	Do You	Qualify for Assis	stance?
	If you participate in of telephone payme Lifeline Provides a monthly obill. Link Up Lowers the cost elighome.	Lifeline  certain low-income programs nt assistance.  discount to eligible customers ible customers pay for conne on, visit our office, e-mail, or we can answer your questions	Link-Up  , you may be eligible  s on their telephone  cting new service at  call us. A customer
	farmers@ 320-568-2105	farmerstel.net www.farmerstel.net	RMERS MUTUAL Telephone Contpany

#### PRINTER'S AFFIDAVIT OF PUBLICATION

**DATE:** January 11, 2012

STATE OF MINNESOTA,

s.s.

County of Swift

PUBLISHER: Ehrenberg Publishing Inc., of Appleton

NAME OF PUBLICATION: The Appleton Press

The above being duly sworn that this publication conforms to the legal requirements of M.S.A. 1953, Sections 331.02 and 331.06

abcdefghijklmnopqrstuvwxyz 0123456789

That the above alphabet herein printed is the size and kind that has been used to print the legal or official matter hereto attached; was cut from the columns of the above publication and was printed and published in the above publication on the following days and dates:

Day of the Week	Month	Day	Year
Wednesday	January	<u>11</u>	<u>2012</u>

That the hereto attached material measures as follows:

10.5	Inch Composition	1 time(s) at	 \$ <u>52.50</u>
-	Lines extra composition	0 time(s) at	 \$

Total \$ 52.50

Do You Qualify for Assistance?

Lifeline Link-Up

If you participate in certain low-income programs, you may be eligible for telephone payment assistance.

Lifeline

Provides a monthly discount to eligible customers on their telephone bill.

I ink Un

Lowers the cost eligible customers pay for connecting new service at home.

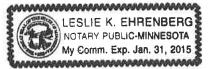
For more information, visit our office, e-mail, or call us. A customer service representative can answer your questions and help determine whether you qualify.

farmers@farmerstel.net 320-568-2105 www.farmerstel.net



o before me this 11th of January, 2012

Notary Public, Swift County, Minnesota My Commission Expires: Jan. 31, 2015



#### PRINTER'S AFFIDAVIT OF PUBLICATION

**DATE:** January 11, 2012

STATE OF MINNESOTA,

s.s.

County of Swift

PUBLISHER: Ehrenberg Publishing Inc., of Appleton

NAME OF PUBLICATION: The Appleton Press

The above being duly sworn that this publication conforms to the legal requirements of M.S.A. 1953, Sections 331.02 and 331.06

abcdefghijklmnopqrstuvwxyz 0123456789

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Day of the Week	Month	Day	Year
Wednesday	January	<u>11</u>	2012

	That the hereto attache	d material measures as follow	vs:	
6	Inch Composition	<u>1</u> time(s) at	\$_	30.00

\_\_\_\_ Lines extra composition 0 time(s) at \_\_\_\_ \$\_\_\_\_

Total \$ 30.00

#### Farmers Mutual Telephone Company Universal Service Advertising

Description of Available Services and Rates:

Farmers Mutual Telephone Company Available Services
Farmers Mutual Telephone Company offers the following local exchange telecommunications services to all consumers throughout its serving area:

- Voice grade access to the public switched network;
- Voice grade access to the public switched network,
   Local exchange service including an amount of local usage free of per minute charges under a flat rated local service package;
- Dual tone multi-frequency signal;
- Single party service;
- · Access to emergency service;
- Access to operator services;
- Access to interexchange service;
   Access to directory assistance; and
- Toll blocking without charge to qualified low income customers.

Basic, local exchange residential monthly service rates, excluding EAS rates, are as follows: \$10.00

Subsidized discounts are available to customers meeting certain low income criteria. Information concerning these plans is available from your Farmers Mutual Telephone Company representative at 1-800-892-0021.

Geographic Areas Where Services Are Available: Farmers Mutual Telephone Company offers service in the following exchanges:

Bellingham (320-568) Marietta (320-668) Cerro Gordo (320-752) West Marietta (605-678) Signature - Publisher or Printer in Charge

Subscribed and sworn to before me this 11th of January, 2012

Notary Public, Swift County, Minnesota My Commission Expires: Jan. 31, 2015

		PUBL	

STATE OF MINNESOTA	)
	)ss
COUNTY OF BIG STONE	)

Suzette Kaercher-Blake, being duly sworn, on oath says that she is the publisher or authorized agent and employee of the publisher of the newspaper known as The Ortonville Independent and has full knowledge of the facts which are stated below:

(A) The newspaper has complied with all the requirements constituting qualification as a qualified newspaper, as provided by Minnesota Statute 331A.02, 331A.07, and other applicable laws, as amended.

(B) The printed Farmers Mutual Telephone Company Universal Service Advertising
which is attached was cut from the columns of said newspaper, and was printed
and published once each week, for $\frac{1}{10\text{th}}$ successive weeks; it was first published on Tuesday, the $\frac{10\text{th}}{\text{day of}}$ day of $\frac{\text{January}}{\text{January}}$
lished on Tuesday, the day of,,
and was thereafter printed and published on every Tuesday to and including the
day of;
and printed below is a copy of the lower case alphabet from A to Z, both inclusive,
which is hereby acknowledged as being the size and kind of type used in the com-
position and publication of the notice:

abcdefghijklmnopqrstuvwxyz septe bud Bul

Subscribed and sworn to before me on

Notary Public



#### RATE INFORMATION

- (1) Lowest classified rate paid by commercial \$13.80 per inch (line, word or inch rate) users for comparable space
- \$13.80 per inch (line, word or inch rate) (2) Maximum rate allowed by law for the above matter
- (3) Rate actually charged for the above matter \$11.50 per inch (line, word or inch rate)



301 2<sup>nd</sup> Street South PO Box 368 Bellingham, MN 56212 1-800-692-0021 or 568-2105

#### Lifeline, Link Up and Telephone Assistance Programs

The Federal Communications Commission (FCC) has established a program to make telephone service more affordable to eligible customers.

<u>Lifeline Service</u> is a program designed to make telephone service available at reduced rates to eligible residential customers.

<u>Link Up Service</u> is a program designed to offer eligible residential customers a reduction of up to 50% in installation charges for telephone service up to a maximum of \$30.00.

Eligibility criteria are the same for all three programs. If you qualify for one the programs listed in section one of the application, you are qualified to receive Lifeline, Link Up and Telephone Assistance. If you do not qualify for any of the programs in section one, but can prove that your income is at or below 135% of Federal Poverty guidelines, you qualify for Lifeline, Link UP and Telephone Assistance. The application included with this document provides you with the eligibility criteria.

To apply, complete the application included with this document and return to our office.

#### 135% of the 2012 Federal Poverty Income Guidelines:

Household Size	Income
1	\$15,080
2	\$20,426
3	\$25,772
4	\$25,772
5	\$36,464

For each additional person, add \$5,346

Updated income guidelines are released in the Federal Register every February and will be available online at <a href="https://www.commerce.state.mn.us">www.commerce.state.mn.us</a>

### **South Dakota Telephone Service Discount Application**

(Please Print)

Name:	Last	First	4	Middle
Address:	Street	City		State: <u>MN</u> Zip
	have service (MUST be seven digit number		Tel. # where you can  ()  area code + seven di	
			No. of people living i	n your household
_	ng for Lifeline			
1. I am curi  Medicaid  Fed. Publ  Supplement		ne following program(s):  Focetion 8)  BI)	od Support (food stamps nnesota Family Investm	
☐Tribally a ☐Bureau of ☐Head Star	a reservation and partic dministered Temp. Assist Indian Affairs Gen. Assi t (for those meeting incort'l. School Free Lunch Pro	stance me qualifying standard)	ogram(s): Check all the	it apply
Guideline. ☐  ☐ Last year  ☐ 3 consect  ☐ Veterans  ☐ Unemplo	Please attach one of the 's State, Federal or Tribal	documents below. For in Tax Return ent paycheck stub Statement	come guideline see opp  Current annual inc	ome statement from employer nefits Statement
programs. I this applica	I certify under penalty of	nust participate in one of	rmation is true. I have	above qualifying read the information on o receive telephone service
Applicant S	Signature	Social Securi	ty Number	Date
		for this applicant and am seeking telephone service		behalf of this customer. I
Print "Aut	horized Representative'	Name Daytime Pho	ne Number	Date
Co	mplete Application	n ⇒ Attach Income	Documents and M PO Box 368 ■ Be	Mail Both to ellingham, MN 56212

### **ABOUT MINNESOTA RELAY**

Minnesota Relay is a free service providing full telephone accessibility to persons who are deaf, deaf/blind, hard-of-hearing, or speech-disabled. A specially trained communication assistant (CA) facilitates the telephone conversation between a person who has hearing loss or a speech disability and a hearing person. Calls can be made to anywhere in the world (long distance charges apply), 24 hours a day, 365 days a year, with no restrictions on the number, length or type of calls. All calls are strictly confidential and no records of any conversations are maintained.

Minnesota Relay is administered by the Telecommunication Access Minnesota (TAM) program within the Minnesota Department of Commerce. The Minnesota Relay center is located in Moorhead, MN. Minnesota Relay and associated outreach services are provided to the state under contract with Communication Service for the Deaf.

Minnesota Relay is funded through a monthly surcharge on each wired and wireless telephone access line in the state.

For specific instructions on placing or receiving a Minnesota Relay call, please see the instructions on page 9 of this directory or visit the Minnesota Relay website at www.mnrelay.org.

#### Minnesota Telephone Assistance Plan

The Minnesota Telephone Assistance Plan (TAP) may provide eligible persons with a credit of up to \$1.75 per month on their phone bills. You are eligible for the assistance if participating in one or more of the following programs:

- \* Medical Assistance (MA)
- \* Food Support (food stamps)
- \* Minnesota Family Investment Program (MFIP)
- \* Low-Income Home Energy Assistance Program (LIHEAP)
- \* Supplemental Security Income (SSI)
- \* Federal Public Housing Assistance
- \* National School Free Lunch Program
- \* Under 135% of Federal Poverty level

If you do not qualify under the above criteria, but live on a federally recognized reservation, you can also qualify if you participate in one of the following:

- \* Bureau of Indian Affairs General Assistance
- \* Tribally Administered Temporary Assistance for Needy Families
- \* Head Start (only for those meeting the income qualifying standard)
- \* National School Lunch Program's free lunch program

If you are participating in one or more of these programs, you may certify eligibility by completing an application, providing proof of eligibility for benefit, and submitting it to our business office. Please contact our business office for an application.

#### Federal Lifeline Plan

You may qualify for a monthly federal Lifeline credit on your telephone bill if you are receiving benefits under one or more of the following programs: Medicaid, Food Stamps, Supplemental Security Income (SSI), Federal Public Housing Assistance, Low-Income Home Energy Assistance Program, or the National School Free Lunch Program.

If you are participating in one or more of these programs, you may certify eligibility by completing an application, providing proof of eligibility for benefit, and submitting it to our business office. Please contact our business office for an application.

#### For Lifeline Information and applications:

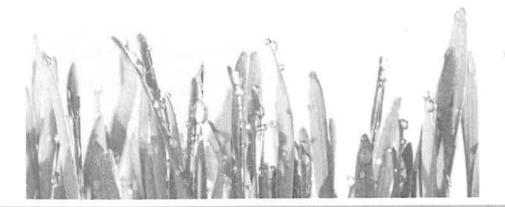
Farmers Mutual Telephone Company Customers Call 1-800-692-0021

Federated Telephone Customers Call 1-800-374-7133

Valley Telephone Company Customers Call 1-866-290-1729 Issue April 2012







# The Home Page



Thank You for Visiting Us at the 2012 Spring Expo at the Lee Community Center in Morris

Spring Expo Winners

2 Months High Speed Data Paul Vogt

> 2 Months Cable TV Mary Ann Nelson

#### Calendar

April 12

FMTC Annual Meeting

April 6:

Good Friday Offices Closed

April 8:

Easter

April 25:

Administrative Professional's Day

June 2011:

Federated Annual Meeting

#### MTA's 2012 "Day on the Hill" a Success

On February 29, 2012, representatives from Farmers Mutual and Federated Telephone, joined more than 70 MTA members in St. Paul to educate lawmakers on issues affecting rural telcos. The event started off Tuesday afternoon, February 28, with an issues briefing. In addition to learning about the State/Federal Alignment Bill, attendees had the opportunity to learn from the experts about the recently released redistricting maps and how they would affect their legislators.



Pictured: (L-R) Tim Danielson, Lynn Swenson, Karin Jahnke, Torrey Westrom and Kevin Beyer Not Pictured: Dave Falness who also attended.

Rob Hammond briefed attendees on the Education Tax Credit bill and Telework Tax Credit bill, which

are still alive from last session. There was even a short tutorial on how to lobby for first time attendees, which also served as a refresher for veteran attendees.

"I want to thank all of our members who attended this year's Day on the Hill for making it such a success," commented MTA President Brent Christensen, "the visits by members on Wednesday resulted in 18 additional co-authors on our bill in the House and 7 more in the Senate. That would not have happened without the hard work of our members."

### **Legislators Hold Town Hall Meeting**

Torrey Westrom, District 11A Representative, and Bill Ingebretson, District 11 Senator, met with local residents at a town hall meeting on March 2, 2012.

The town hall meeting was held in the Federated Telephone boardroom in Chokio, Minnesota. Community members were able to join in discussions regarding legislative issues with Westrom and Ingebretson.

### **Phone Discount for Low Income**



There are several programs that provide assistance with paying your phone bill. The Lifeline program is federally funded and will provide a credit each month on your phone bill. To be eligible, you must be enrolled in one of the following public assistance programs or have an income at or below 135% of the federal poverty guidelines to be eligible:

- Medicaid/Medical Assistance
- Food Support (Food Stamps)
- Minnesota Family Investment Program (MFIP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low Income Home Energy Assistance (LIHEAP)

If you qualify for a Lifeline credit, you will also qualify for the Telephone Assistance Plan (TAP). This program offers a monthly discount on your phone bill, as well.

For more information or an application, please contact our office by dialing 611 from your home phone or you can find the office numbers on the back page of this newsletter.

## FEDERAL SURCHARGES TO DECREASE EFFECTIVE APRIL 1, 2012

Effective April 1, 2012, the amount of the Federal Universal Service Charge (FUSC) appearing on your bill each month will change as a result of a decrease in the Federal Communications Commission's (FCC's) universal service contribution factor from 17.9% to 17.4%. The new FUSC amount is calculated by multiplying the FCC's universal service contribution factor against your interstate access service charges. The federal universal service fund program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States.

## 135% of the 2012 Federal Poverty Income Guidelines

Household Size	Income
1	\$15,080
2	\$20,426
3	\$25,772
4	\$31,118
5	\$36,464
Each Additional Person	\$ 5,346

### Call Before You Dig

"It's the Law"



## **Simply Dial 811**

Simply Dial 811 from your telephone. Remember to call 48 hours before you dig. South Dakota: 1-800-781-7474

## **Important Phone Numbers:**

 Minnesota Public
Utilities Commission......1-800-657-3782

Minnesota Department of Commerce Telecommunications Division.......1-651-296-4026

Better Business Bureau.....1-800-646-6222

Federal Communications
Commission.....1-888-225-5322

#### Administrative Professional's Day April 25, 2012









Thank You for all your hard work and dedication throughout the year!









Top: (L-R) Tammy, Karin, Julie, Shelley. Bottom: (L-R) Jeri, Rusty, Jackie, Tammy.

## Rural Morris, Rural Appleton & Lac qui Parle County Project Updates

Federated Telephone began installing services in the Rural Morris Exchange on March 12, 2012. The response from potential customers has been wonderful and the applications for service keep pouring in. We are excited to give these areas the option to be a part of our cooperative and to experience the benefits of receiving telecommunication services over a fiber optic network.

Also, thanks to the warm weather this spring, we plan to begin plowing in the remaining locations, weather permitting, in Rural Morris on March 26, 2012, Rural Appleton on April 16, 2012 and Dawson on April 4, 2012.

#### **Congratulations**

## Kevin Beyer 10 Years of Service



Kevin has been the General Manager of Farmers Mutual Telephone for 10 years and the General Manager of Federated Telephone for 14 years.

#### MARK YOUR CALENDARS!

Thursday, April 12, 2012

2:00 p.m. - Registration Begins at 1:00 p.m.

## Farmers Mutual Telephone Company's 2012 Annual Meeting

Farmers Mutual Telephone Company's Annual Meeting is scheduled for Thursday, April 12, 2012, at the Bellingham City Hall, Bellingham, Minnesota. Registration begins at 1:00 p.m. The meeting will begin at 2:00 p.m.

Voting for two directors will take place at the Annual Meeting. The terms of Dave Falness - District #1 and Diane Morken - District #2 will expire. Members may vote at the Annual Meeting or by mail ballot.

Due to privacy laws mandated by the FCC, members will receive a postcard in the mail prior to the Annual Meeting. This postcard is your Member Registration Card, which will automatically register you for the meeting, provide you with a ballot and your capital credit check. Capital credit checks **cannot** be given to anyone other than the member. If you are not in attendance at the meeting, your check will be mailed. Postcards will also serve as your registration for the door prizes.

Entertainment will be provided by 'The Moonlighters' from 1:00 - 2:00 p.m. and the Computer Commuter will also be on-site during this time.

## Mark Hoffman 5 Years of Service



Mark is the District #3
Board Member at
Farmers Mutual Telephone.



TELEPHONE

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- Important Numbers
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- FMTC Annual Meeting
- · Congrats Kevin & Mark
- Directory Additions

Local Commitment. Global Solutions.

## Directory additions

Bellingham
Thomas Hodgson 568-2415
Cerro Gordo
Chris Siedschlag752-4225
Chokio
R & R Ranch324-2594
Holloway
Good Ol' Days Café394-2330
Hancock
John Jepma392-5658
Mark Leighton 392-5414
Brandon Sanders 392-5476
Christy Schmidgall392-5342
Milan
William P. Lushenko
Skiller Ponun & Merily Elias 734-4594
Morris
Jeff & Ali Anderson 589-1146
Anna Arndt 585-6249
Ruby Damskey585-6527

**log\_solution.com** 

Jeog Devilos	
Jarrod & Kari Felton585-6541	
Mark Halverstadt585-6538	
Scott Hedstrom 585-6570	
Joan Jay 585-4865	
R. Kramer585-6537	
Jack & Ardis Lesmeister589-2898	
Lillie Luthi 589-1550	
Roger & Carol McCannon 589-1692	
Fred & Tammy Moser 589-3852	
Kent & Laurie Ann Runge 585-6534	
Tony Sarlette585-6378	
Alan Schmidgall585-6557	
Lynn & Sheila Schulz 589-1796	
Carol Sperr 589-1136	
Gregory & LiSandra Sperr589-3376	
Alan & Barb Wilts589-3806	
Odessa	
Arlo T. Janssen 273-2127	
Trinity Lutheran Church 273-2127	
Ť	

Scott Devries...... 585-6571

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farmers@farmerstel.net
www.farmerstel.net

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Office Hours: Monday - Friday - 4:30 p.m.