## SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JUNE 1, 2012

Company:	SSTELECOM, Inc. d/b/a ITC
Address:	PO Box 920 Clear Lake, SD 57226
Telephone nu	ımber: 605-874-2181
Company cor	ntact: Jim Canaan
Study Area C	ode: 399013
Lifeline/Link L	Jp Advertising/Outreach Activities:
<u>X</u>	Advertise in media of general distribution.* (See attached
X	advertisement(s).)
	Letter to existing and new customers regarding the availability of Lifeline/Link Up.* (See attached letter.)
X	Company's Lifeline/Link Up information in directory.
	Company's Lifeline/Link Up information available on Company website. ((www.companywebsiteaddress.com)
	Company's information posted on USAC website.
<u>X</u>	Other (describe): Listed on SD PUC website
*Required	

#### **PUBLIC NOTICE**

SSTELECOM, Inc. d/b/a ITC offers local exchange telecommunications service to all consumers in its service area.

Single Party Residence Service

\$15.50/month

Single Party Business Service

\$25.95/month

This service provides subscribing customers with:

- -Voice grade access to the public switched network
- -Single party service
- -Dual tone multi-frequency signaling
- -Flat rated local exchange service free of per minute charges
- -Access to 911 emergency services
- -Access to operator services
- -Access to interexchange (long distance) service
- -Access to directory assistance
- -Toll blocking/Toll limitation

Low-Income Assistance Programs are available for qualifying customers. These programs provide for monthly service discounts on telephone service. Toll blocking at no charge and reduced deposits are also available. To qualify, a subscriber must participate in one of the following programs: Medicaid, Food Stamps, Temporary Aid to Needy Families (TANF), the National School Lunch (NSL) Free Lunch Program, Supplemental Security Income (SSI), Low Income Housing Energy Assistance, or Federal Public Housing Assistance. Subscribers whose household income is at or below 135 percent of the Federal Poverty Guidelines also qualify for this assistance. Additional Low Income Assistance is available to those qualifying individuals living on Tribal Lands. The Enhanced Low Income Programs available to consumers living on Tribal Lands provide for additional telephone services discounts, and, in addition to the previously cited programs, participation in the Bureau of Indian Affairs (BIA) general assistance program qualifies them for this support.

Questions regarding any of the above services should be directed to ITC at 1-800-417-8667.

# Public Notice

# To all customers of ITC telecommunications services

ITC is a telecommunications carrier committed to providing high quality basic and enhanced services at reasonable rates to all subscribers throughout its service territory.

As a part of its service commitment to its subscribers, ITC continually provides voice grade access to the public switched network, interexchange carriers, telecommunications relay service and 911 emergency services. ITC also provides access to operator services and directory assistance. Each local exchange access line comes with a primary directory listing at no charge and each subscriber automatically receives an ITC Phone Book annually. Furthermore, customers can report service trouble to the Company twenty-four hours a day, seven days a week.

ITC understands the importance of consumers having access to quality local telephone service. To help consumers obtain and keep their local service, ITC offers reduced rates to eligible consumers under two programs. Lifeline Service is a monthly discount on local service charges that is available to qualified consumers, and Link Up is a 50% reduction off telephone service installation charges for new service installation. Qualifying low-income individuals subscribing to residential service who are eligible for Lifeline and Link Up telephone assistance programs will receive discounts off basic local charges and are eligible for toll blocking at no charge. Additional information may be obtained by contacting the ITC business office.

Basic services are offered to all consumers in the Company's service territory at the rates, terms, and conditions specified in the Company's tariff. If you have questions regarding ITC's services or rates, please call 1-800-417-8667. We welcome customer feedback through our customer service department or via our website at any time, and remain available to answer any questions you may have about the telecommunications services we provide.



#### Class Instructions - (Cont'd)

#### South Dakota Prefix and Towns Area Code 605

# CALLING NAME/NUMBER DELIVERY

Lets you see who's calling before you answer the phone.

Calling Name/Number Delivery will enable the customer to receive the calling name/number on incoming calls. The name/number will be delivered to the called party's Customer Premises Equipment (CPE) in the interval between the first and second ring. The calling name/number will remain for the duration of the call and can be viewed from the display on the CPE.

#### How to use:

- When you receive a call, wait until your telephone completes the first ringing signal.
- The telephone number calling you—and the name associated with that number in telephone company records—will automatically appear on your display screen.
- If you choose to answer the call, the name and number will remain on the screen until you or the caller hangs up.

#### Note:

- The "switchhook" is the round, flat, or square button you push to hang up the phone.
- The CLASS features listed presently do not function on a long-distance call.
- The Calling Name and Number Delivery or Calling Number Delivery requires subscription to these services and the purchase or lease of a display telephone and/or an add on display unit.

# PER LINE BLOCKING Call 611

Prevents your phone number from being displayed to the person receiving your call.

Calling Number Delivery Blocking suppresses your directory number delivery so that parties with Calling Number Delivery will not receive that information. If your number is "blocked," the called party's display will show a "PRIVATE" message.

The PER LINE BLOCKING option suppresses your directory number on all calls you make unless you dial an unblocking code before making any individual call.

# DISTINCTIVE RINGING Call 611



### LIFELINE AND LINK-UP

Lifeline and Link-Up Service support provides discounts to eligible low income consumers to help them establish and maintain telephone service. Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive up to \$8.25 per month in discounts. Eligible residents of tribal lands can receive up to an additional \$25 in Lifeline support, but must pay at least \$1 for basic monthly service.

Link-Up reduces the cost of initiating new telephone service. Eligible consumers can receive a 50% discount off of the one-time costs associated with initiating telephone service, up to a maximum of \$30. Eligible low-income consumers living on tribal lands are eligible for an additional discount of up to \$70 to cover 100% of the charges between \$60 and \$130.

Eligibility of Lifeline and Link-Up support varies by state. Individuals who reside in states that have their own discount programs qualify for federal Lifeline and Link-Up if they meet the eligibility criteria established by their state. To be eligible for these programs the telephone service must be in the applicant's name. An individual is eligible if he or she participates in one of the following programs:

- · Low-Income Home Energy Assistance Program
- Federal Public Housing Assistance or Section 8
- National School Lunch Program's free lunch program
- In addition, a consumer may be eligible if his or her household income is at or below 135% of the federal poverty guidelines.
- Medicaid
- · Food Stamps
- · Supplemental Security Income (SSI)
- · Temporary Assistance for Needy Families

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206* Sturgis	328Sio
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208* Winner	330Sio
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210*Belle Fourche	332Sio
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52         Abordeen           53         Abendeen           53         Alsen           54         Sioux Falls           55         Hermosa           56         Madisson           57         Nisland           58         Onida           59         White First           60         Yankton           61*         Sloux Falls           62         Aberdeen           63         Irene           64         Onida           85*         Webster           66         Hischoock           67         Walonda           69         Soearfish           70*         Madison           71*         Sioux Falls           50:oux Falls         Sioux Falls           72         Gary           73         McIntrosh           77         Aberdeen           78         Soux Falls           50:oux Falls         Soux Falls           80*         Pierre           81*         Bowdle           83         Hosmor           44         Eureka           80         North Gordon <td>370' Sent 371' Sec. 371' Sec. 372' W 373' Sec. 373' Sec. 375' Sec. 376' Sec. 376' Sec. 377' Ab 378' North Va 379' Sec. 378' Sec. 378' Sec. 378' Sec. 379' Ab 381' Rea 382' Sec. 383' Sec.</td>	370' Sent 371' Sec. 371' Sec. 372' W 373' Sec. 373' Sec. 375' Sec. 376' Sec. 376' Sec. 377' Ab 378' North Va 379' Sec. 378' Sec. 378' Sec. 378' Sec. 379' Ab 381' Rea 382' Sec. 383' Sec.
52         Abordeen           53         Aberdeen           53         Alsen           54         Sioux Falls           55         Hermosa           56         Madison           57         Nisland           58         Onida           59         Write Firer           60         Yankton           61*         Sloux Falls           62         Aberdeen           63         Irene           64         Onida           85*         Webster           66         Hischoock           67         Wakonda           68*         Sisseton           69         Soearfish           70*         Madson           71*         Sioux Falls           72         Gary           73         McIntrosh           77         Aberdeen           78         Soux Falls           55: Sioux Falls         Soux Falls           75         Sioux Falls           77         Aberdeen           81*         Bowdle           83*         Hostner           84*         Eureka	370' Sent 371' Sec. 371' Sec. 372' W 373' Sec. 373' Sec. 375' Sec. 376' Sec. 376' Sec. 377' Ab 378' North Va 379' Sec. 378' Sec. 378' Sec. 378' Sec. 379' Ab 381' Rea 382' Sec. 383' Sec.
52         Abordeen           53         Aberdeen           53         Alsen           54         Sioux Falls           55         Hermosa           56         Markson           57         Nisland           58         Onida           59         White Firer           60         Yankton           61*         Skoux Falls           62         Aberdeen           63         Izere           64         Onieta           65*         Webster           66         Hischoock           67         Wakonda           68*         Sisseton           69         Soearfish           70*         Madison           71*         Sioux Falls           72*         McIntosh           74         Sioux Falls           75         Sioux Falls           77         Aberdeen           78         South Scranton           79         Perre           81*         Bowde           82*         Bowde           83*         Here           84         Euresa           85 <td>370° Son 371 Soo, 372 W 373 Seo, 374 Lt 373 Seo, 374 Lt 375 Soo, 376 Soo, 377 Ab 378 North Va 379 South 3807 South 3801 Pat 381 Pat 38</td>	370° Son 371 Soo, 372 W 373 Seo, 374 Lt 373 Seo, 374 Lt 375 Soo, 376 Soo, 377 Ab 378 North Va 379 South 3807 South 3801 Pat 381 Pat 38
52         Abordeen           53         Aberdeen           53         Alsen           54         Sioux Falls           55         Hermosa           56         Markson           57         Nisland           58         Onida           59         White Firer           60         Yankton           61*         Skoux Falls           62         Aberdeen           63         Izere           64         Onieta           65*         Webster           66         Hischoock           67         Wakonda           68*         Sisseton           69         Soearfish           70*         Madison           71*         Sioux Falls           72*         McIntosh           74         Sioux Falls           75         Sioux Falls           77         Aberdeen           78         South Scranton           79         Perre           81*         Bowde           82*         Bowde           83*         Here           84         Euresa           85 <td>370° Sent 371° Sent 372° Sent 372° Sent 373° Sent 373° Sent 373° Sent 374° Lt 377° Sent 378° Sent 378° Sent 378° Sent 378° Sent 378° Sent 380° Ab 381° Ab 382° Ab 382° Ab 383° Sent 383° S</td>	370° Sent 371° Sent 372° Sent 372° Sent 373° Sent 373° Sent 373° Sent 374° Lt 377° Sent 378° Sent 378° Sent 378° Sent 378° Sent 378° Sent 380° Ab 381° Ab 382° Ab 382° Ab 383° Sent 383° S
52         Abordeen           53         Aberdeen           53         Alsen           54         Sioux Falls           55         Hermosa           56         Markson           57         Nisland           58         Onida           59         White Firer           60         Yankton           61*         Skoux Falls           62         Aberdeen           63         Izere           64         Onieta           65*         Webster           66         Hischoock           67         Wakonda           68*         Sisseton           69         Soearfish           70*         Madison           71*         Sioux Falls           72*         McIntosh           74         Sioux Falls           75         Sioux Falls           77         Aberdeen           78         South Scranton           79         Perre           81*         Bowde           82*         Bowde           83*         Here           84         Euresa           85 <td>370° Son 371 Soo, 372 W 373 Soo, 374 Lt 373 Soo, 374 Lt 375 Soo, 376 Soo, 377 Ab 378 North Va 379 South 3807 South 3801 Rai 381 Rai 382 South 384 V 385 Rai 387 Rai 389 Rai 389 Rai 391 Rai 39</td>	370° Son 371 Soo, 372 W 373 Soo, 374 Lt 373 Soo, 374 Lt 375 Soo, 376 Soo, 377 Ab 378 North Va 379 South 3807 South 3801 Rai 381 Rai 382 South 384 V 385 Rai 387 Rai 389 Rai 389 Rai 391 Rai 39
52         Abordeen           53         Aberdeen           53         Alsen           54         Sicus Fals           55         Hermosa           56         Madisen           57         Nisland           58         Oriuda           59         Wrise Firser           60         Yankton           61*         Sicus Falis           62         Aberdeen           63         Irene           64         Onida           85*         Webster           66         Hischoock           67         Walconda           69         Soearfish           70*         Madison           71*         Sicus Falis           50:cus Falis         Sicus Falis           72         Gary           73         McIntrosh           77         Aberdeen           78         South Scranton           80°         Pierre           81*         Bowdle           83*         Hosmor           84*         Bowdle           85*         Bowdle           86*         North Gordon	370° Sent 371° Sent 371° Sent 372° Sent 373° Sent 373° Sent 374° Lt 377° Sent 378° Sent 380° Ab 381° Sent 380° Ab 381° Sent 380° Ab 381° Sent 380° Ab 381° Sent 380° S
52         Abordeen           53         Aberdeen           54         Sioux Falls           55         Hermosa           56         Mafisson           57         Nistland           58         Onida           59         White Filter           60         White Filter           61         Sloux Falls           52         Aberdeen           63         Jenne           64         Onida           65         Herbock           66         Herbock           70         Madson           71         Sioux Falls           75         Sioux Falls           75         Sioux Falls           74         Sioux Falls           75         Sioux Soux Falls           77         Aberdeen           80         Pierre           81         Bowdle           82         Bowdle           83         Hosner           84         Eureka           85         Avon           85         Bowdle           80         Pierre           81         Bowdle           82	370° Son 371° Son 371° Son 372° W 373° Son 374° Lt 373° Son 374° Lt 375° Son 378° Son 378° Son 379° South 380° South 380° South 381° Rat 381° Rat 382° Rat 383° Rat 387° Rat 388° Rat 387° Rat 389° Rat 391° Rat 3
52         Abordeen           53         Aberdeen           53         Alsen           54         Sioux Falls           55         Hermosa           56         Markson           57         Nisland           58         Onida           59         White Firer           60         Yankton           61*         Skoux Falls           62         Aberdeen           63         Izere           64         Onida           65*         Webster           66         Hischoock           67         Wakonda           68*         Sisseton           69         Soearfish           70*         Madison           71*         Sioux Falls           72*         McIntosh           74         Sioux Falls           75         Sioux Falls           77         Aberdeen           78         South Scranton           79         Perre           81*         Bowde           80*         Awonde           81*         Bowde           82*         Bowde           83* </td <td>370° Son 371° Son 371° Son 372° W 373° Son 374° Lt 373° Son 374° Lt 375° Son 378° Son 378° Son 379° South 380° South 380° South 381° Rat 381° Rat 382° Rat 383° Rat 387° Rat 388° Rat 387° Rat 389° Rat 391° Rat 3</td>	370° Son 371° Son 371° Son 372° W 373° Son 374° Lt 373° Son 374° Lt 375° Son 378° Son 378° Son 379° South 380° South 380° South 381° Rat 381° Rat 382° Rat 383° Rat 387° Rat 388° Rat 387° Rat 389° Rat 391° Rat 3
52         Abordeen           53         Aberdeen           53         Alsen           54         Sicus Fals           55         Hermosa           56         Madisen           57         Nisland           58         Oriuda           59         Wrise Firser           60         Yankton           61*         Sicus Falis           62         Aberdeen           63         Irene           64         Onida           85*         Webster           66         Hischoock           67         Walconda           69         Soearfish           70*         Madison           71*         Sicus Falis           50:cus Falis         Sicus Falis           72         Gary           73         McIntrosh           77         Aberdeen           78         South Scranton           80°         Pierre           81*         Bowdle           83*         Hosmor           84*         Bowdle           85*         Bowdle           86*         North Gordon	370° Sent 371° Sent 371° Sent 372° Sent 373° Sent 373° Sent 374° Lt 377° Sent 378° Sent 380° Ab 381° Sent 380° Ab 381° Sent 380° Ab 381° Sent 380° Ab 381° Sent 380° S

.....Dupree Sioux Falls

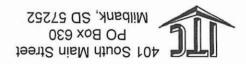
Frederick   448	Cresbard Pierpont			568	Bollo Fourtho		
Perport	Pierpont				Deline 1 Delicing		
Votors							Spearfish
Fryger	Vibrain						
Scoux Fails							
Sicux Falls	Sioux Falls						
Sicux Falls							Spearfish
Soux Falls   451			Emery				
Sioux Falls	Sioux Falls		Welcosta	578			
Sicux Falls   454							
Sicux Falls	Sioux Falls		Martin				
Plate   457   Cregition   584   Spearfish   730   Chambersian   550   Westington   586   Nurdia   732   Situkr Falls   556   Fartheres   586   Nurdia   733   La Plant   Rapid City   461   Huron   589   Webster   733   La Plant   Rapid City   462   Lorgy Valley   589   Tyrodal   734   Chambersian   589   Webster   734   Chambersian   589   Webster   737   Rapid City   463   Tabor   590   Webster   737   Rapid City   463   Tabor   590   Webster   737   Rapid City   463   Factor   590   Webster   737   Rapid City   463   Factor   590   Park   590	Sioux Falls					728	
Sicux Falls							
Sicux Falls					Modh Com City		
Spearfish   460			Ardmore				
Rapid City		460*					
Repid City					Webster		Chamberlain
Behvdere   454*   Tyndall   591*   Spearfish   738   Volbien   Veloster   456   Crocks   592*   Brookings   742   Sissetten   Sturps   467*   Mishank   593   Rapid City   741   Vermillion   742   468*   Redeted   595   Stoux Falls   743   Harrisburg/Tea   1470*   Britton   740*   Britton   597   Methyal   745   Hot Springs   147*   Redeted   599   Cavour   748   Maurine   1474   Redeted   599   Cavour   748   Maurine   1474   Redeted   599   Cavour   748   Maurine   1474   North Larchwood   610   Scoux Falls   750*   Lennox   748*   Highmore   620   Lake Preston   753   Watertwood   620   Lake Preston   753   Watertwood   620   Lake Preston   754   New Underwood   620   Lake Preston   755   Rapid City   748   Highmore   620   Lake Preston   755   Rapid City   625   Bryant/Willow Lake   757   Valley Springs   625   Bryant/Willow Lake			Long Valley		Tyndall		
Webster   465				590	Webster		
Ellendale   466							
Sturges   467					Rapid City		
Martin	Sturgis	467*	Mibank	594	Garretson		
Huron   470							
Sicux Falls					Tulare	744	
Hurnon   Hurnon   472   Redisated   599   Cavour   748   Maturine   Maturin   473   Redisated   609   Pierre   749   East New Casile   Rapid City   475   Redisated   610   Sixux Falls   757   Berstowd   610   Sixux Falls   757   Redisated   613   Platte   751   Berstowd   610   Sixux Falls   759   Lennox   620   Lake Preston   621   Maturine   622   Aberdeen   623   Revillo   624   Vermillon   624   Vermillon   626   Revillo   627   Veloga   759   Sour Falls   628   Revillo   626   Revillo   627   Veloga   759   Sour Falls   628   Revillo   628   Revillo   629   Revillo							
Humon   473   Reflance   600   Pierre   749   East New Castle   Redfield   610   Sixux Falls   610   Redfield   611   Pieste   751   Beresford   610   Sixux Falls   620   Aberdeen   753   Watertown   620   Aberdeen   753   Watertown   620   Aberdeen   754   New Underwood   625   Aberdeen   755   Ragd City   626   Byrant/Willow Lake   627   West   Aberdeen   628   Aberdeen   628   Aberdeen   628   Aberdeen   629   Redfield   626   Byrant/Willow Lake   627   Volga   628   Byrant/Willow Lake   626   Byrant/Willow Lake   627   Volga   628   Byrant/Willow Lake   629   White   629   Glenham   629   White   629   Glenham   620   Aberdeen   629   Glenham   629   Glenham   629   Glenham   629   Glenham   620   Aberdeen   629   Glenham   620   Aberdeen   629   Glenham   620   Aberdeen   629   Glenham   620   Aberdeen   620   Aberdeen   620   Glenham   620   Aberdeen   620   Glenham   620   Aberdeen   620   Glenham   620   Aberdeen   620   Glenham   620   Aberdeen							
Huron   Art   North Larchwood   610   Sixux Falls   750   Lennox   Art   Art   Heate   Art   Art   Art   Heate   Art	Huron	473			Pierre		
Elix Pont							Lennox
					Platte		
## Potents   479   West Hendricks   623   Revillo   755   South Shore   Soux Falls   480   Madison   624   Vermillon   475   South Shore   625   Bryant Willow Lake   625   Bryant Willow Lake   626   Whate   627   Volga   759   Soux Falls   482   Old Hummon   627   Volga   759   Soux Falls   483   Wentworth   628   Bryant Willow Lake   629   Soux Falls   628   Bryant Willow Lake   629   Soux Falls   626   Whate   627   Volga   759   Soux Falls   628   Bryant Willow Lake   629   Soux Falls   630   Mathell   628   Bryant Willow Lake   629   Soux Falls   630   Mathell   629   Whate   630   Mathell   629   Gentham   630   Mathell   620   Gentham   630   Mathell   630   Bryant Willow Lake   630   Bryant   640   Bryan							
Book   Falls   480'   Madson   624   Vermillon   756   South Shore			West Hendricks				Bapid City
Book   Falls   628	ioux Falls	480*	Madison				South Shore
Soux Falls			Lake Andes				Valley Springs
Humbolid   Balf   Rajpet Cy   628   ByyantWillow Lake   F60   Yankton   F61   Elik Point   F62   White   F63   White   F63   White   F63   Glenham   F63   White   F63   Glenham   F63   Elik Point   F63   Glenham   F64   Glanton   F65   Glenham   F65							Florence
Lesterville							
Dupree   486							
incux Falls   488				630*			Glenham
Springfield   489   Chester   633   Flandresu   765   Getrysburg   765   Getrysburg   765   Getrysburg   765   Getrysburg   766   Viborg   767   Harrsburg/Tea   768   Lethanon   768   Getrysburg   769							
Springfield   490"   Sturgs   635   Doland   766   Wibbing							
stoux Falls         491*         Loke Andess         636         Mactison         767         Harnsburg/Tea           soux Falls         492         Bristol         637         New Efrington         768         Letarion           Soux Falls         34         Pierre         639         Spearfish         770         Mcchell           Lemmon         496         Sixux Falls         642         Spearfish         772         Howard           Aberdeen         38         Harrsburg/Tea         645         Spearfish         773         Pierre           Valentine         499*         Sturgs         645         Spearfish         773         Pierre           Valentine         499*         Sturgs         646         Rapid City         776         Pierre           Valentine         499*         Sturgs         646         Rapid City         776         Pierre           Valentine         499*         Sturgs         646         Rapid City         776         Pierre           Valentine         499*         Variation         647         Lennox         778         Kimball           Hapid City         509         Sixux Falls         649         Soity         80         No	Springfield				Doland		
	ioux Falls						
	ioux Fails		Bristol		New Effington		Lebanon
Lemmon		493	Langford				
Bultato   496						770	
Vallentine         499*         Sturgs         646         Rapid Cty         776         Pierre           Light Nelvik         500°         Yankton         647         Lennox         778         Kimhall           Aberdeen         505°         Parkston         648         Marion         779         Delmont           Hould Deliver         505°         Wall         651°         Brookings         781         North Sioux Crit           Hough of Name         515°         Wall         651°         Brookings         781         Kyle           Wagner         517°         Custer         652         Care Cdy         782         Sucus Falls           Haged City         520°         Waterloan         664         Bonecteel         783         Hayl           Outen         521         Sioux Falls         655         Varnkton         785         Lake Norden           Apped City         524         McIntesh         655°         Vermillion         787         Rapid City           526         Wall Like         659°         Vermillion         787         Rapid City         527         Artesian         660°         Vermillion         789         Rapid City         527         Artesian	ioux Falls	497	Wolsey				
uth Nelvik         500"         Yankton         647         Lennox         778         Kimbaal           Alpid Cey         505"         Parkston         648         Manon         779         Delmont           Alpid Cey         505"         Parkston         648         March         779         Delmont           Conde         515"         Wall         61"         Brookings         781         Kyle           Wagner         515"         Murd         652         Care Cey         782         Sioux Falls           Wagner         51"         Custer         653         Yankton         783         Hayn           Quinn         52"         Sioux Falls         655         Yankton         781         Lake Horden           Menno         523         Canova         655         Markel         786         Rapid Cey           524         Melitrosh         658         Vermillion         788         Mapd Cey           524         Melitrosh         659"         Vermillion         788         Mapd Cey           527         Artesian         661"         Yankton         791         Rapid Cey           Civer         529         Baltic         622			Harrisburg/Tea		Spearfish		
Abbroteen							
Rapid Cdy   Siloux Falls   Gas   Selby   780   North Siloux Cry   Rapid Cdy   Siloux Falls   Gas   G							
Conde			Sioux Falls				North Sigur Chr
th Guießh         516"         Murdo         652         Clave Cdy         762         Sioux Falls           Wagner         517"         Custer         653         Yankten         783         Hayd           Quinn         520"         Waterloan         654         Bonesteel         784         Bradley           Apold Cdy         521         Sioux Falls         655         Yankten         785         Lake Borden           Japid Cdy         524         Melntesh         656"         Mermillon         786         Rapid Cdy           524         Melntesh         658         Vermillon         788         Mapd Cdy           527         Artesian         660"         Yankton         791         Rapid Cdy           528         Hartford         661"         Yankton         791         Rapid Cdy           529         Balbe         62         Edgemont         792         Hayft           Appid Cdy         530"         Flandreau         664         Yankton         793         Castlewood           Groton         535         Colatk         668         Yankton         794         Toronto           Groton         335         Cultidgerwood         668 <td></td> <td></td> <td>Wall</td> <td></td> <td></td> <td></td> <td>Kyle</td>			Wall				Kyle
Name City         520°         Waterlown         654         Bonesteel         784         Bradley           Quinn         521         Sixux Falls         655         Yankton         785         Lake Nordon           Menno         521         Sixux Falls         655         Warten         785         Lake Nordon           Japed City         524         Michesh         658         Vermilion         788         Meadod           Japed City         527         Afresan         660°         Yankton         788         Meadow           Japed City         528         Harford         661°         Yankton         789         Suxux Falls           Japed City         530         Flandreau         662         Edgemont         792         Hapd City           Alaped City         532         Calardeau         666         Yankton         794         Toronto           Columbia         533         Columbia         534         Flandreau         666         Weystone         Pocodwin         796         Woonsocket           Groton         535         Obelichs         669         Murdo         796         Woonsocket           Jaud City         538         Dupree         797				652			Sioux Falls
Quinn   S21	Wagner						
Memon   923					Bonesteel		
Alapid City         524         McIntosh         658         Vermillion         787         Rapid City         526         Mail Like         659°         Vermillion         787         Rapid City         526         Mail Like         659°         Vermillion         788         Moadow           Lapid City         527         Artesian         660°         Variation         789°         Suus Falls           Lapid City         529         Balte         662         Eagemont         782         Hapid City           Japid City         530°         Flandreau         665         Yankton         793         Castewood           Ferrey         532         Clark         665         Yankton         794         Toronto           Courbia         534         Flandreau         666         Kaystone         795         Goodwin           Courbia         531         Chelrichs         668         Yankton         797         Carry Cook           Gordon         535         Celtron         670°         Vermillion         818         Watertown           Subrant         533         Wessignon Springs         757         Vermillion         818         Watertown           Lapid City         538 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>							
Alapid City         526         Wall Lake         659*         Vermillion         788         Meadow           Alapid City         527         Artesian         660*         Yankton         791         Rapid City         528         Harford         661*         Yankton         791         Rapid City         782         Hayft           Corent         529         Balbe         662         Edgemont         792         Hayft         Hayft         182         182         Hayft         182 <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td>Rapid City</td></td<>							Rapid City
Kapid Cdy         S28         Hardrod         661*         Yankton         791         Rapid Cdy         Haght Cdy         Page Cdy			Wall Lake	659*.		788	
Delett   S29   Balile   662   Edgemont   792   Hayfe   Rapid City   530   Flandreau   664   Yankton   793   Castewood   S30   Flandreau   665   Yankton   794   Toronto   S30   Such Leigerwood   666   Keystone   676   Yankton   795   Goodein   S34   Flandreau   688   Yankton   796   Woossocket   S35   Deletts   S69   Murto   796   Woossocket   S36   Dupree   670   Wermillon   799   Wicksville   Sand City   S38   Dupree   671   Vermillon   821   Dupree   S39   Wessington Springs   672   Vermillon   821   Dupree   S41   Big Stone City   675   Vermillon   821   Dupree   S41   Big Stone City   675   Vermillon   S22   Mothot Coty   S45   Big Stone City   675   Vermillon   S22   Mothot Coty   S45   Flandreau   S44   Messing   S45   Casten   S45   Sandi Salon   S45   Flandreau   S46   West Maretta   S28   Mission   S48   S		527			Yankton		
Alapid City         530"         Flandreau         66.1         Yankton         793         Castewood           Aguid City         532         Clark         655         Yankton         794         Torrito           Ferney         533         South Lidgerwood         666         Keystone         795         Goddwin           Gorbon         535         Chelichts         669         Mundo         796         Woonsocket           Groton         535         Chelichts         669         Mundo         799         Carp Crolk           Bapid City         538         Durree         670         Vermillion         798         Wickswille           Bapid City         539         Wessengton Springs         672         Vermillion         821         Durree           Bay Silver         541         Big Stone City         673         Custer         Custer         20         McLaughlin           Huren         542         Elkton         676         Stockholm         825         Clayfon           Guix Falls         543         Crooks         677         Vermillion         826         McLaughlin           Bapid City         545         Rapid City         580         Kimbail		528					
Alagrid Cdy         532         Clark         655         Yankton         794         Torrinto           Fefrey         533         South Lidgerwood         666         Keystone         795         Gooderin           Columbia         534         Flandreau         688         Yankton         796         Whospooleke           Groton         535         Oelichis         689         Yankton         797         Carp Crock           Bupd Cdy         538         Dupree         671         Vermillion         798         Wicksville           Bupd Cdy         538         Dupree         671         Vermillion         821         Dupree           Bupd Call         539         Wessington Springs         672         Vermillion         821         Dupree           Huren         541         Big Stone Cdy         673         Guster         822         McLaughlin           Bland Cdy         541         Big Stone Cdy         675         Vermillion         823         McLaughlin           Bland Cdy         542         Elston         677         West Maretta         828         Mission           Bland Cdy         545         Raple Cdy         680         Kemball         830	Rapid City						
Ferring   533   South Lidgerwood   666   Keystone   795   Goodwin   Columbia   534   Filandreau   688   Yankton   796   Woonsocket   Groton   535   Celinchs   689   Murdo   797   Camp Crook   Summit   537   Rosholt   670   Vermillion   798   Wicksyllie   Rosholt   670   Vermillion   818   Watertown   Rosholt   670   Vermillion   818   Watertown   Martin   540   North Sloux Cdy   673   Custer   822   North Cody   Burg/Tea   541   Big Stone Cdy   675   Vermillion   823   McLaughlin   Huron   542   Eliton   675   Vermillion   825   Clayfon   Rosholt   676   Stockholm   826   Shaal   Stilwood   544   Milesville   678   West Maretta   828   Mission   Royal   Salem   545   Royal   680   Kemball   Salem   546   Iroquois   682   Kemball   Sturps   548   Babb   684   Flandmau   Sturps   548   Babb   684   Flandmau   Sturps   Salem   550   Mitchell   685   Estelline   Salem   550   Mitchell   686   Estelline   Salem   550   Mitchell   687   Suckholm   Royal   Salem   550   Mitchell   688   Brookings   Salem   550   Mitchell   688   Brookings   Salem   550   Centerville   688   Brookings   Salem   550   Centerville   689   Yankton   Salem   555   Centerville   689   Yankton   Salem   556   Centerville   689   Yankton   Salem   557   Charletel   689   Prookings   Salem   557   Charletel   681   Royalogs   Salem   557   Charletel   681   Royalogs   Salem   557   Charletel   681   Royalogs   Salem   558   Centerville   681   Royalogs   Salem   559   Centerville   681   Royalogs   Salem   559   Centerville   681   Royalogs   Salem   559   Centerville   682   Royalogs   Salem   559   Centerville   683   Royalogs   Salem   559   Centerville   683   Royalogs   Salem   559   Centerville   683   Royalogs   Salem   680   Royalogs   Sal	Rapid City						
Columbia   534	Ferney						
Summit   537   Rosholt   670'   Vermillion   798   Wicksville   Rapid City   538   Dupree   671   Vermillion   818   Watertown   Waterto							
Alapid City         538         Dupree         671         Vermillion         818         Waterbown           Martin         549         North Sloux City         672         Vermillion         821*         Dupree           Martin         540         North Sloux City         673         Custer         822         North Cody           brug/Tea         541         Big Stone City         675         Vermillion         822         McLaughlin           Hurch         542         Elston         676         Stockholm         825         Clayfon           oux Falls         543         Orocks         677         Vermillion         826         Clayfon           sterior City         544         Milesville         678         West Maretta         828         Mission           Salem         545         Rapid City         680         Kimbail         830*         Gregory           Sicury Sale         Babbe         681         Flandreau         831*         Gregory           Sulem         Sol         Spearfish         685         Martin         833         Buffato Gap           Jisawich         551*         Betton         687         South Venturia         836         Canton <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>							
Jour Falls         539         Wessington Springs         672         Vermillion         821*         Duzme           Martin         540         North Sloux Cây         673         Custer         229         North Cody           Iburg/Tea         541         Big Stone Cây         675         Vermillion         823         McLaughtin           Iburg/Tea         542         Elsten         676         Stockholm         823         McLaughtin           Iburg/Tea         543         Crooks         677         Vermillion         829         McSalom           Salom         544         Milevelle         678         West Maretta         829         Mission           Salom         545         Rupid Cây         580         Kerthall         831         Gregory           Slurgs         548         Babe         682         Kerthall         831         Gregory           Sturgs         504         Spearish         683         Flandreau         833         Buffalo Gap           Ipswich         551         Betton         684         Flandreau         833         Gregory           If Rapids         552         Derterville         689         Bovergs         832							
Martin         540         North Sioux Cây         673         Custer         822         North Cody           brugn Tea         541         Big Store Cây         675         Vermillon         823         McLaughin           huren         542         Elston         676         Stockholm         825         Clayfon           oux Falls         543         Crocks         677         Vermillon         826         Snais           stlewood         544         Milesvife         678         West Maretta         828         Mission           Salem         545         Rippid Cây         680         Kimbail         830         Gregory           sloux 545         Incauloi         882         Kimbail         831         Gregory           sloux 548         Babbe         681         Flandmau         832         Astoria           Sturps         548         Babbe         684         Flandmau         33         Buffalo Gap           Oral         549         Spearfish         685         Martin         633         Surfalo           Jiswich         551*         Bitton         687         South Venturia         836         Canton           Jil Rapids	oux Fails						
Huron   542		540	North Sioux City	673	Custer		North Cody
coux Falls         543         Crooks         677         Vermillion         826         Sinal           statishwood         544         Milesville         678         West Maraetta         828         Mission           salom         545         Rippic Cdy         580         Kimball         893         Gregory           Salom         545         Incquois         682         Kimball         893         Gregory           Sicux Cdy         547         West Hawarden         683         Vivan         832         Astoria           Surgis         548         Babbe         684         Flandreau         833         Buffolia           Oral         549         Spearfish         685         Flandreau         833         Buffolia           Ipswich         555         Michell         686         Estelline         833         Buffolia           Ill Rapids         551         Bitton         687         South Venturia         836         Canton           Ill Rapids         552         Centerville         689         Brokings         338         Sinux Falls           Ill Rapids         553         Sioux Falls         689         Yarkon         338         Sioux Falls<			Big Stone City				McLaughlin
softwood         544         Milesville         678         West Marietta         828"         Mission           Japard City         545"         Rapid City         680"         Krmball         830"         Gregory           Salem         546         Iroquois         682"         Krmball         331"         Gregory           Sloux City         547         West Hawarden         683         Vivian         632         Astona           Sturgs         548         Babbe         684         Flandinau         333         Buffato Gap           Oral         549         Spearfish         685         Martin         934         North Naper           Ipswich         551"         Britton         687         South Venturia         836         Canton           Mill Rapids         552         Centervifie         688         Brookings         337         Kadioka           nil Rapids         553         Sioux Fats         689         Yankton         938         Sioux Fats           rapid City         555         Sioux Fats         690         Prookings         840"         Wirner           palad Cry         556         Misson         692         Brookings         841"	Huron						
Bapid Cdy         545*         Rapid Cdy         590*         Kembail         890*         Gregory           Salem         546         Incquois         682*         Korrbail         831*         Gregory           Sloux Cdy         547         West Hawarden         683         Vivan         632         Astoria           Sturgs         548         Babbe         684         Flandheau         633         Buffalo Gap           Oral         549         Spearfish         695         Marin         633         Buffalo Gap           Ipswich         550         Mitchell         696         Estelline         833         Buffalo Gap           Ij Rapids         552         Centerville         687         South Venturia         836         Canton           Nill Rapids         552         Centerville         698         Brokings         837         Kadokin           Nill Rapids         553         Sioux Falls         689         Yankon         338         Sioux Falls           Alband Cdy         555         Sioux Falls         681         Heockings         840*         Winner           Allbank         557         Charled         693         Brookings         841*					West Marietta		
Salem		545*	Rapid City	580°	Kimball		
Sturps   S47   West Hawarden   683   Vivan   632   Astoria	Salem	546	Iroquois	682*	Kimball	831*	
Sturgs   549		547	West Hawarden	683	Vivian	832	Astoria
Salem   550   Mitchell Elli6   Estelline   835   Gregory		549	Spoorfish	684	Martin	833	Buffalo Gap
Spanish   Sept.   South Venturia   Sept.   Canton   Sept.   South Venturia   Sept.   Canton   Sept.		550		686	Estelline	835	Gregory
Middoon         552         Centerville         688         Brockings         837         Karloka           Ill Rapids         553         Sioux Falls         689         Yankton         338         Sioux Falls           Prookston         554         Huron         690'         Brookings         839'         Brandon           Janid Cry         555         Sioux Falls         691         Brookings         840'         Wirner           Japid Cry         556         Murson         692         Brookings         841'         Winner           Milbank         557         Clearfield         693         Brookings         842         Winner           Infence         558         Canton         694         West Browns Valley         843         Midland	lpswich	551*	Brittan	687	South Venturia	836	
Processor         Fraction         Brookings         839"         Brandon           land Cdy         555         Sioux Falls         681         Brookings         840"         Winner           Japid Cdy         556         Multison         692         Brookings         841"         Winner           Milbank         557         Clearfield         693         Brookings         842         Winner           Inferior         558         Canton         694         West Browns Valley         843         Midland		552	Centerville	688	Brookings	837	Kadoka
Audit City 556 Marison 1692 Bronkings 841 Winner Market 557 Clearfield 693 Brookings 842 Winner Interior 559 Canton 594 West Browns Valley 843 Midland		553	Sioux Falls	689	Yankton		
lapid Chy         556         Mudson         692         Brookings         841*         Winner           Milbank         557         Clearfield         693         Brookings         842         Winner           Interior         558         Canton         654         West Browns Valley         843         Midland		666	Sioux Falls		Brookings	840*	Winner
Interior 558 Canton 694 West Browns Valley 843 Midland	lapid City					0	
Milhark 559 Separtish 594 West Browns Valley 843 Midland	lapid City lapid City	556	Madison	692.	Brockings	841	Vvinner
	lapid City lapid City Milbank	556	Martison Clearfield	693	Brookings	842	Winner

If you fall into one of these examples, contact 800-417-8667.

# Monthly Newsletter Inside!

Current occupant or:

PRSRT STD
U.S. POSTAGE PAID
MILBANK, SD
PERMIT NO. 1
ZIP CODE 57252





## Lifeline Program Offers Assistance

ITC helps make telephone service more affordable for its neediest customers through the Lifeline program. Lifeline is a government-funded discount on wireline and wireless telephone service for eligible, low-income citizens. You are eligible for Lifeline if you, your dependent, or any member of your household participates in one of the following programs: Medicaid, Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI), Federal Public Housing Assistance, Low-Income Home Energy Assistance, National School Lunch's free lunch program, Temporary Assistance for Needy Families (TANF), or if your total household income is at or below 135% of the federal poverty guidelines (\$31,118 for a family of four). Your state may have eligibility criteria in addition to the programs above. Lifeline is available on one telephone line per household. Lifeline is non-transferable; you cannot give your Lifeline discount to someone else, even if he or she is eligible. Recently the Link-up program, a discount on activation charges, was eliminated except for Tribal lands. Qualifying residents of Tribal lands may receive additional discounts. If you are interested in finding out more about the Lifeline program, please contact ITC at 1-800-417-8667.

#### Remit Top Portion of Bill with Payment

Me When sending payment to ITC, customers should return the TOP portion of the bill that says, "PLEASE TEAR ALONG PERFORATION AND REMIT WITH PAYMENT."

#### **Important Dates**

Bills are mailed on the last working day of each month, and payment is due on the 19th of that month, unless otherwise indicated on the "Due Date" portion of your statement. Prompt payment is required. NO PAYMENT ARRANGEMENTS WILL BE GRANTED.

May 31	- Bills mailed from SSTelcom d/b/a ITC
June 19	Payment due
June 19	Final notices mailed
July 12	Disconnect Day



Join us on Facebook! facebook.com/itcmilbank





# Lifeline Assistance Application and Certification Form

(Please Print or Type)

Company Name			SPIN _	
Last Name:	· ·	First Name:	Mid	ddle Initial:
	ress:	City:	State:	ZIP:
(Do not use a P.	O. Box address.)			
Is your residentia	al address a permanent address?	Yes No _		
Billing Address: (If different from	residential address.)	City:	State:	ZIP:
	Number (last four digits):l l security number, you may provide			of a Tribal nation and de
Date of Birth:				
Telephone Numb	oer:	(if existing service)		
Telephone numb	er where you can be reached or re-	ceive messages:		
Are you currentl	y receiving Lifeline assistance thro	ough any other telephone	provider? Yes	No
I am applying fo	r:Lifeline (monthly tel	lephone service discount)	)	
	Toll Limitation Serv	rice (free toll blocking or	toll control)	
I, one or more of (Check all that a	my dependents, or my household pply.)	currently participates in	one or more of the fo	llowing programs:
Supplem Supplem Federal Low-Inc Tempora National OR My my hous	d (e.g. Title XIX/Medical State Sumental Nutrition Assistance Programmental Security Income (SSI) Public Housing Assistance (Section come Energy Home Assistance Program Assistance to Needy Families (School Lunch Program's Free Lumbousehold income is at or below 15 ehold is:	n (SNAP, formerly known 8) gram (LIHEAP) TANF) nch Program 35% of the Federal Pover	rty Guidelines. The n	
If you do not par income does not	ticipate in one or more of the prog exceed 135% of the Federal Pover	rams listed above, you m ty Guidelines (see table i	nay qualify for Lifelin below).	e if your household
2012 Health	and Human Services Poverty Guid	lelines		
Number in	135% Guideline (Annual)	Number in	135% Guideline	(Annual)
Residence	,	Residence		(
1	\$15,080	5	\$36,464	
2	\$20,426	6	\$41,810	
3	\$25,772	7	\$47,156	
4	\$31,118	8	\$52,502	

For each additional person after 8, add \$5,346 to the annual guideline. Source: Federal Register, Vol. 77 No. 17, January 26, 2012, pp. 4034-4035

#### **Important Information**

You may be required to provide documentation of eligibility.

Lifeline is a federal government assistance benefit and willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment, or being barred from the program.

Only one Lifeline service is available per household. A household is defined, for the purposes of the Lifeline program, as any individual or group of individuals who live together at the same address as one economic unit. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. A household may include related and unrelated persons. A household is not permitted to receive Lifeline benefits from multiple providers. Violation of the one-per-household limitation constitutes a violation of the Federal Communications Commission's rules and will result in your de-enrollment from the program. Lifeline is a non-transferable benefit and you may not transfer your benefit to any other person.

#### I certify, under penalty of perjury, that:

- (1) I meet the income-based or program-based eligibility criteria for receiving Lifeline, provided in 47 C.F.R. § 54.409. I have provided documentation of eligibility if required to do so;
- (2) I will notify the carrier within 30 days if, for any reason, I no longer satisfy the criteria for receiving Lifeline including, as relevant, if I no longer meet the income-based or program-based criteria for receiving Lifeline support, I am receiving more than one Lifeline benefit, or another member of my household is receiving a Lifeline benefit;
- (3) If I move to a new address, I will provide that new address to the telephone company within 30 days;
- (4) If I provided a temporary residential address to the telephone company, I will be required to verify my temporary residential address every 90 days;
- (5) My household will receive only one Lifeline service and, to the best of my knowledge, my household is not already receiving a Lifeline service;
- (6) I acknowledge that I may be required to re-certify my continued eligibility for Lifeline at any time, and my failure to re-certify as to my continued eligibility will result in de-enrollment and the termination of my Lifeline benefits pursuant to 47 C.F.R. § 54.405(e)(4);
- (7) I acknowledge that providing false or fraudulent information to receive Lifeline benefits is punishable by law; and
- (8) The information contained in this application and certification form is true and correct to the best of my knowledge.
- (9) I acknowledge and give consent that my name, telephone number, and address will be divulged to the Universal Service Administrative Company (USAC) and/or its agents for the purpose of verifying that the subscriber does not receive more than on lifeline benefit.

Signature	Date

Provide the completed application and certification form to your phone company. Your telephone company will contact you for any additional information needed to prove eligibility.



Signature

#### Lifeline Household Worksheet

			ireniie riousenoi	u worksneet		
	Name			7		
	Address					
				.0		
L	Telephone Number					
		hat provides a monthly discour ermitted to receive Lifeline ser			ONE Lifeline discount is allowe	d per household.
Your h	ousehold is everyone who l	ives together at your address as	s one economic unit	including children and peop	ole who are not related to you	Ĭ.,
of age (such a and ele	The adults you live with are part of your economic unit if they contribute to and share in the income and expenses of the household. An adult is any person 18 years of age or older, or an emancipated minor (a person under age 18 who is legally considered to be an adult). Household expenses include food, health care expenses (such as medical bills) and the cost of renting or paying a mortgage on your place of residence (a house or apartment, for example) and utilities (including water, heat and electricity). Income includes salary, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, and lottery winnings.					
to be p	part of the same household	e considered to be part of the s as their parents or guardians. It sidered part of the same house	f an adult has no inco			
other		lete this Worksheet becaus be a part of your household				
1		domestic partner (that is, so you do not have a spouse or			ship with) already receive a	Lifeline-discounted
	If you checked YES, you may not sign up for Lifeline because someone in your household already receives Lifeline. Only ONE Lifeline discount is allowed per household.					
,	If you checked <b>NO</b> , p	lease answer question #2.				
2	2. Other than a spouse	or partner, do other adults	(people over the a	ge of 18 or emancipated	minors) live with you at yo	our address?
A	A. A parent	YES	NO D.	An adult roommate	YES NO	
E	B. An adult son or daug	thter YES	10	Other	YESNO	
(	C. Another adult relativ	ve (such as aYES	NO			
	sibling, aunt, cousin, grandchild, etc.)	grandparent,				
	If you checked <b>NO</b> fo	or each statement above, yo	ou do not need to a	nswer the remaining que	estions. Please initial line B	, below, and sign
	and date the worksh	eet.				FU POSE VIDENCE E E E E EN ENCOREN EN CONTRA
)	If you checked YES, p	please answer question #3.				
3	<ol> <li>Do you share living expenses (bills, food, etc.) and share income (either your income, the other person's income or both incomes together) with at least one of the adults listed above in question #2?YESNO</li> </ol>					
)	If you checked <b>NO</b> , then your address includes <b>more than one household</b> . Please initial lines A and B below, and sign and date the worksheet.					
)		hen your address includes o	only one household	d. You may not sign up fo	or Lifeline because someon	e in your household
already receives Lifeline.  CERTIFICATION						
Please initial the certifications below and sign and date this worksheet. Submit this worksheet to [insert company						
	ency name] along with yo					
A	A.   I certify that I I	ive at an address occupied b	ov multiple househ	olds.		
0.00	<ol><li>I understand ti</li></ol>	hat violation of the one-per-	household require	ment is against the Feder	ral Communication Commis	sion's rules and
	may result in me losi	ng my Lifeline benefits, and	potentially, prosec	cution by the United State	es government.	one and the second seco

Date\_



2012

#### Dear Customer:

You currently participate in Interstate Telecommunications Cooperative's Lifeline assistance program. Federal Communications Commission guidelines require telephone companies like ours to annually verify a sample of Lifeline customers' continued eligibility.

Lifeline assistance is available to participants in one or more of the following programs: Medicaid; Food Stamps; Supplemental Security Income (SSI); Federal Public Housing Assistance; Low Income Housing Energy Assistance; Temporary Aid to Needy Families (TANF); or the National School Lunch (NSL) free lunch program. Individuals whose household income is at or below 135 percent of the Federal Poverty Guidelines are also eligible for Lifeline assistance. If you are still eligible for Lifeline assistance, please complete the enclosed application and provide supporting documentation (such as a copy of your Medicaid card) to ITC.

Documentation of income eligibility includes a customer's prior year's state or federal tax return, a current income statement from an employer or paycheck stub, a Social Security statement of benefits, or other such official documents. If your documentation does not cover an entire year, please provide three consecutive month's worth of the same type of document.

Please note: income is all income actually received by <u>all</u> members of the household. Income includes salary before deductions for taxes, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts and lottery winnings. The only exceptions are student financial aid, military housing and cost-of-living allowances and irregular income from occasional small jobs such as baby-sitting or lawn mowing. Only one lifeline service allowed per household.

If you qualify based on household income, please come to our office with the required documentation. Our offices are located at: 312 4th St. W in Clear Lake; 1022 Main Ave. S in Brookings; 107 2nd Ave. NW in Clark; 14 E. 7th Ave. in Webster and 401 S Main St in Milbank. All other applicants recertifying are welcome to drop the application and documentation off at one of our offices, or you may mail them back to us in the enclosed return envelope.

Please feel free to call me at 1-800-395-4656 with any questions you may have regarding the application or the Lifeline/Link Up programs.

Sincerely,

Julie Kasten Customer Service Representative

Enclosures

