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June 13, 2012

Ms. Patricia Van Gerpen  
SD Public Utilities Commission  
500 E. Capitol Ave.  
Pierre, SD 57501

Re: Reporting Requirements Pursuant to 47 CFR § 54.313(a)(2) through (a)(6) and (h)  
WC Docket No. 10-90

Dear Ms. Van Gerpen:

The attached information was submitted by Golden West Telecommunications Cooperative, Inc. to the FCC and to USAC pursuant to WC Docket No. 10-90 as specified in Public Notice DA 12-279 released on May 8, 2012. 47 CFR § 54.313(h)(i) requires said information to be filed with the state commission.


Accordingly, we are filing the attached information that fulfills the reporting requirements of 47 CFR § 54.313(a)(2) through (a)(6), as an informational filing. Included in this filing is information provided in response to 47 CFR § 54.313(h), which information is filed as Confidential Attachment 1. Golden West requests that the information in Attachment 1 be treated as confidential.

If you have any questions, please contact me.

Thank you.

Very truly yours,

RITER, ROGERS, WATTIER &  
NORTHROP, LLP

By:   
Darla Pollman Rogers

DPR-dk  
Enclosures

cc: Golden West Telecommunications Cooperative, Inc.

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**47 CFR § 54.313 Annual Report  
WC Docket No. 10-90**

Name of Company: Golden West Telecommunications Cooperative, Inc.

Address of Company: 415 Crown Street - PO Box 16, Wall, SD 57790

Study Area Code (SAC): 391659, 391686, 391667, 391677, 391640, 391684

Name and Title of Officer Certifying Information: Denny Law, General Manager/CEO

§ 54.313(a)(2) – Outage Information

The Company had **1** outage in the year 2011 of at least 30 minutes in duration that affected at least ten percent of its end users or that affected a 911 special facility. Following is detailed information on the outage(s):

- Date and time: March 3, 2011 from 3:45 pm – 6:30 pm MDT
- Description of outage and its resolution: A lightning strike near Hawarden, Iowa disabled an ONI on the network. On this same fiber route several hundred miles away, there was a nearly-simultaneous fiber cut caused by an excavator. Limited long distance and reduced capacity to call 911 impacted customers intermittently.
- Particular services affected: Long Distance and 911
- Geographic areas affected: Exchanges of Corsica, Plankinton, Armour, Winner, Witten, Clearfield, Murdo, Vivian, Burke, Bonesteel, Gregory, Lower Brule, Mission, Rosebud, White River and Wood
- Steps taken to prevent similar situation: Additional redundant systems have been added to the network to minimize similar disruptions if they occur in the future.
- Number of customers affected: Approximately 10,789

§ 54.313(a)(3) – Unfulfilled Requests for Service

The Company did not have any unfulfilled service requests during the year 2011.

§ 54.313(a)(4) – Complaints

The Company had less than 1 complaint per 1,000 connections for the year 2011.


§ 54.313(a)(5) – Service Quality and Consumer Protection

The Company certifies that it is complying with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Emergency Situations

The Company certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2). Specifically, the Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I, Denny Law, certify that I am an officer of the company named above and that I can certify under penalty of perjury to the accuracy of the information provided herein and make the certifications required by § 54.313.



\_\_\_\_\_  
Signature of Certifying Officer

Denny Law  
Name

General Manager/CEO  
Title

June 12, 2012  
Date