# **EXHIBIT F**

Lifeline Service Offering

## Service Offering

TCM's Lifeline offering proposes to give eligible customers three Lifeline Plan choices:

#### Option 1: Lifeline 150 Minute Plan\*

150 anytime minutes per month

(additional usage priced at 10 cent minutes, texts are 5 cents per text message)

Net cost to Lifeline customer: \$0 (free)

\*This package includes:

- Free handset
- Free Voicemail and Caller-ID
- Free calls to Customer Service
- Free calls to 911 emergency services
- Free balance inquiries
- No additional charge for international calling to the 250 locations listed on Exhibit E (i.e. only the standard per minute rate applies)
- International calls to other destinations require additional funds based on call destination

# Option 2: Lifeline 250 Minute Plan\*

250 anytime minutes per month

(additional usage priced at 10 cent minutes, texts are 5 cents per text message)

Net cost to Lifeline customer: \$0 (free)

- \*This package includes:
- Free handset
- Free Voicemail and Caller-ID
- Free calls to Customer Service
- Free calls to 911 emergency services
- Free balance inquiries
- International calls require additional funds based on call destination.

## Option 3: Lifeline Credit - Discount Plan\*

Lifeline eligible customers may choose the 30-day Unlimited Talk & Text plan or the 30-day Unlimited Talk, Text & Data at a discount off of retail. Said discount will differ based on the customer's state (ranging from \$10 - \$20). Additional details regarding TCM's plans can be found at www.totalcallmobile.com/rateplans monthly.aspx.

- \*This package includes:
- Free handset
- Free Voicemail and Caller-ID
- Free calls to Customer Service
- Free calls to 911 emergency services
- Free balance inquiries