SECTION 3.0 - SERVICE AND RATE DESCRIPTIONS (CONT'D.)

3.4 Miscellaneous Services (Cont'd.)

3.4.2 Billing Name and Address Service (Cont'd.)

BNA will be provided via magnetic tape or paper format, at the options of the Telecommunications Service Provider at the rates listed in Section 4.2.4 following. A per record charge is also applicable for each request. The charges apply to all requests including but not limited to records not found, duplicate requests, invalid requests, and invalid information.

3.4.3 Switched Access Service Billing

(A) The Customer shall receive its primary access service monthly bills and Customer Service Records ("CSRs") in a standard paper format at no charge.

At the option of the Customer, primary access service monthly bills and CSRs may be requested on magnetic tape reel or cartridge or transmitted by electronic data transmission to the Customer's premises, in lieu of the standard paper format at no charge.

Upon Company acceptance of an order for electronic data transmission, the Company will determine the period of time to implement the transmission of such material on an individual order basis. Customers requesting electronic data transmission are responsible for all recurring and non-recurring charges associated with the data transmission circuit.

(B) Additional copies of the Customer's monthly bill and/or Customer Service Record ("CSR") may be provided, per request, in a standard paper, magnetic tape reel or magnetic tape cartridge format for an additional charge.

(1) Standard Paper

Customers requesting additional copies of monthly bills and/or CSRs in a standard paper format are assessed a per request charge for each bill and/or each CSR requested and a per page charge.

(2) Magnetic Tape Reel or Cartridge

Customers requesting additional copies of monthly bills and/or CSRs in a magnetic tape reel or cartridge format are assessed per reel or per cartridge charge. Only one type of magnetic tape (i.e., reel or cartridge) will be provided per request. This service is only available to Customers currently receiving magnetic tape reel or cartridge as their primary access services bill format.

Effective Date: August__, 2013

SECTION 4.0 SWITCHED ACCESS SERVICE RATES (CONT'D.)

4.2 Other Services

4.2.1 Access Ordering

Non-Recurring

Charge

A. Access Order Charge

- Per Order

\$ 136.00

B. Service Date Change Charge

A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The Access Order Charge as specified in 4.2.1.A. preceding does not apply.

- Per Order

\$ 53.00

C. Design Change Charge

The Design Change Charge will apply on a per order per occurrence basis, for each order requiring design change.

- Per Order

\$ 53.00

D. Miscellaneous Service Order Charge

- Per Occurrence

\$ 53.00